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DEVELOPMENT OF PERFORMANCE EVALUATIVE MEASURES

Personnel Psychophysics: Quantification  
of Malfunction Detection Probability

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*prepared by*

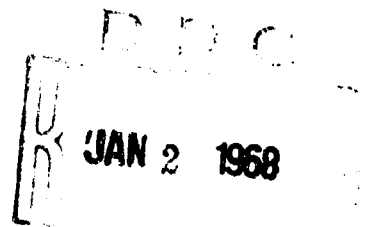
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### ABSTRACT

The logic of a technique for employing technician "confidence that a defect exists" for maximizing the probability of malfunction recognition is described. The technique is based on and drawn from parallel thinking in signal detection theory. Operator characteristic curves are derived for a variety of distributions of "confidence." Continuous and discrete distributions of "confidence" are considered as well as single and double criterion levels. The implications of the work for training and posttraining performance evaluation are pointed out.

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We acknowledge our indebtedness to these persons who have sparked our curiosity and encouraged our efforts.

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TABLE OF CONTENTS

	<u>Page</u>
ABSTRACT.....	i
ACKNOWLEDGMENTS.....	ii
CHAPTER I - INTRODUCTION .....	1
Purpose of Present Report .....	2
CHAPTER II - METHODS.....	4
Defect Recognition.....	4
Continuous Distribution of Confidence.....	5
Probability of Defect Recognition.....	6
Reliability and Optimum Confidence Criterion Level.....	8
Operating Characteristic Curve .....	11
Exponential Confidence Distribution .....	13
Optimum Confidence Level for Exponential Cases .....	15
Normal Confidence Distribution .....	16
Optimum Confidence Level for Normal Distribution Case .....	18
Normal Distribution with any Value of $\sigma$ .....	21
Normal Distribution with $\sigma = .5$ .....	22
Optimum Confidence Level for Normal Distribution with $\sigma =$ $\frac{1}{2}$ Case.....	23
General Straight Line Confidence Distribution .....	25
Step Function Distribution .....	28
General Case of Frequency Functions .....	31
Discrete Distribution of Confidence.....	37
Double Criterion Level Detection Model.....	40
CHAPTER III - DISCUSSION, SUMMARY, AND CONCLUSION.....	47
Discussion.....	47
Summary and Conclusion .....	49
REFERENCES .....	51

TABLE OF FIGURES

<u>Figure</u>		<u>Page</u>
1	Hypothetical frequency function when defect exists .....	5
2	Hypothetical frequency function when there is no defect .....	5
3	Linear frequency function, with ( $f_1$ ) and without ( $f_0$ ) defect (first example).....	9
4	Linear frequency functions, with ( $f_1$ ) and without ( $f_0$ ) defect (second example).....	9
5	Maximum reliability vs. relative frequency of defect for function in Figure 3 .....	11
6	Operating characteristic curve for Example 1 .....	13
7	Frequency functions, with ( $f_1$ ) and without ( $f_0$ ) defect.....	13
8	Maximum reliability curve for exponential frequency functions .....	15
9	Normal frequency function, with ( $f_1$ ) and without ( $f_0$ ) defect .....	16
10	Maximum reliability curve for "normal" frequency curve ( $\sigma = 1$ )... ..	19
11	Operating characteristic curves for various confidence distributions	20
12	Normal frequency function ( $\sigma = .5$ ), with ( $f_1$ ) and without ( $f_0$ ) defect.	22
13	Maximum reliability curve for "normal" frequency function ( $\sigma = .5$ )	24
14	Linear frequency function, with ( $f_1$ ) and without ( $f_0$ ) defect.....	25
15	Maximum reliability curve for linear frequency function ( $a = .75$ )..	27
16	Step function frequency curves.....	28
17	Step function curve .....	28
18	Arbitrary frequency curves .....	33
19	Distribution functions, with ( $A_1$ ) and ( $A_0$ ) defect.....	34
20	Template with lines having slopes 7:3 ratio .....	35
21	Probability distribution when a defect exists .....	37
22	Probability distribution when there is no defect .....	37

<u>Figure</u>		<u>Page</u>
23	Hypothetical frequency function, with ( $f_1$ ) and without ( $f_0$ ) defect ...	40
24	Probability tree .....	41
25	Expected number of trials vs. average criterion level .....	44
26	Reliability vs. average criterion level (when $r = .3$ ).....	45
27	Reliability vs. average criterion level (when $r = .5$ ).....	46

LIST OF TABLES

<u>Table</u>	<u>Page</u>
1	Conditional Probabilities for Various Values of Criterion Level ... 12
2	Conditional Probabilities for Various Values of Criterion Level for Exponential Frequency Function ..... 16
3	Optimum Criterion Level and Maximum Reliability vs. Relative Frequency of Defects ..... 19
4	Conditional Probabilities for Various Values of Criterion Level for Normal Distribution..... 19
5	Normalizing Constant (k) for Various Values of Standard Deviation..... 21
6	Optimum Criterion Level and Maximum Reliability vs. Relative Frequency of Defects (Normal Distribution with $\sigma = .5$ )..... 24
7	Conditional Probabilities for Various Values of Criterion Level (Normal Frequency Function)..... 25
8	Maximum Reliability for Various Values of Relative Frequency of Defects ..... 27
9	Conditional Probabilities for Various Values of Criterion Level (Linear Frequency Function) ..... 27
10	Conditional Probabilities for Various Values of Criterion Level (Step Function) ..... 30
11	Frequency Ratio vs. Optimum Criterion Level (Step Function) ..... 30
12	Table of $\frac{1-r}{F}$ vs. r (Step Function) ..... 31
13	Normalized Frequency Function Values for the Hypothetical Example of Figure 18..... 32
14	Areas under Frequency Curves from 0 to x..... 32
15	Reliability vs. Criterion Level for Constant Frequency of Defect... 36
16	Conditional Probabilities for Various Values of Criterion Level... 36
17	Probability Distribution ..... 37

<u>Table</u>		<u>Page</u>
18	Probability Distribution and Ratios .....	39
19	Range of Optimum Criterion Level and Maximum Reliability vs. Relative Frequency of Defects .....	39
20	Reliability and Conditional Probabilities vs. Criterion Level.....	39
21	Optimum Average Criterion Level, Maximum Reliability, and Expected Number of Trials vs. Separation (d) of Criterion Levels	43
22	Comparison of Common Area under $f_1$ and $f_0$ Curves with Maxi- mum Reliability for $r = .5$ .....	47

## CHAPTER I

### INTRODUCTION

Previous research, completed by Applied Psychological Services, has attempted to set into focus methods for estimating personnel subsystem reliability. These studies, drawn from and based on a series of investigations into "personnel psychophysical" relationships, sought to establish techniques for quantitatively assessing the probability of successfully performing a given avionic maintenance act. In the first of these studies into personnel subsystem reliability (Siegel & Pfeiffer, 1966), the utility of the ratio of effective to effective plus ineffective performances was investigated as the basic ingredient for personnel subsystem reliability estimation. Measures of effective and ineffective performance were obtained for Fleet avionic maintenance personnel through magnitude estimation methods. The measures were anchored to a number of avionic job dimensions isolated through a multidimensional scaling analysis of the avionics maintenance job. When compounded through techniques which are analogous to those employed in traditional electronic reliability prediction, the evoked numerics were found to discriminate between squadrons known to be of different competency by other criteria and to discriminate within squadrons in accordance with reasonable expectation. Siegel and Pfeiffer concluded that:

The obtained avionic personnel subsystem (reliability) indices seem to be useful for post-training performance appraisal, personnel placement, and squadron evaluative purposes.

Because of the reasonableness of the results, the ease of employment, and the general utility of the approach employed by Siegel and Pfeiffer, Siegel and Michle (1967) extended the work to consider a number of circumstances not originally considered. Additionally, a measure of "effectiveness," as separate from "reliability," was derived.

The effectiveness calculation considered not only the reliability of the individual technicians performing the maintenance acts, but also elapsed time, amount of manpower employed, and job activity repetition. It was contended that the technique is useful for:

1. quantitative comparison of the effectiveness of different teams or individuals who perform the same task
2. prediction of the performance effectiveness of a team or of an individual on a task
3. derivation of training requirements
4. optimization of personnel assignments and maintenance procedures
5. evaluating the design of new systems or alternative designs of the same system

Additionally, Siegel and Miehle developed nomographs and tables to simplify the computational aspects of the procedures they described.

#### **Purpose of Present Report**

The previous studies consider only peripherally the trouble-shooting aspect of avionic maintenance. Within the technique described, the job activity, "electro cognition," is considered to encompass a host of mental acts involved in the maintenance and trouble-shooting of avionic equipment. Yet, it is known that malfunction recognition represents a particularly troublesome aspect of the maintenance procedure, whether periodic inspections or malfunction diagnosis and location are involved. Good components are often erroneously replaced and marginal or defective components overlooked.

As the logical extension of the previous work in "personnel psychophysics," it seemed reasonable to apply the psychophysical developments of signal recognition theory

to the malfunction recognition issue. The central problem then becomes that of demonstrating a quantitative method for determining the probability that an avionic technician will say that: (1) a defect is present when a defect is in fact present, and (2) a defect is present when in fact no defect is present.

The methods to be described in subsequent chapters of this report are analogous to those used by Swets and his coworkers (cf. , 1964). In the present report, the confidence that a defect exists replaces the perceived intensity of a signal in their work.

## CHAPTER II

### METHODS

In certain avionic maintenance activities, satisfactory performance may be said to occur when action is taken when it should be taken, and no action is taken when no action is warranted. Examples of this occur during routine equipment inspection, fault location and isolation, and malfunction correction. Let us consider all of these under the generic classification of defect recognition.

#### **Defect Recognition**

Let  $x$  be a measure of the maintenance technician's confidence that a defect exists, with  $0 \leq x \leq 1$ . For the situation in which the technician has complete confidence that a defect exists,  $x = 1$ . When the technician has complete confidence that no defect exists,  $x = 0$ . Intermediate confidence values may exist because of incomplete information, conflicting information, inadequate knowledge about the equipment system, etc.

Due to this uncertainty, a technician may have different values of confidence on different occasions, even though the situations presented to him are the same. This variation is representable by a confidence distribution.

When there is a defect, confidence that a defect exists is high ( $x$  is near 1) most of the time. When there is actually no defect, in most cases  $x$  is low.

Continuous Distribution of Confidence

For a continuous distribution of  $x$  (the measure of confidence that a defect exists), let  $f(x)$  be the frequency or probability density function. When a defect exists, this function is monotonically increasing, having a maximum value for  $x = 1$  (Figure 1). When a defect does not exist, we have a different frequency function which is monotonically decreasing. It has a maximum for  $x = 0$  (Figure 2).

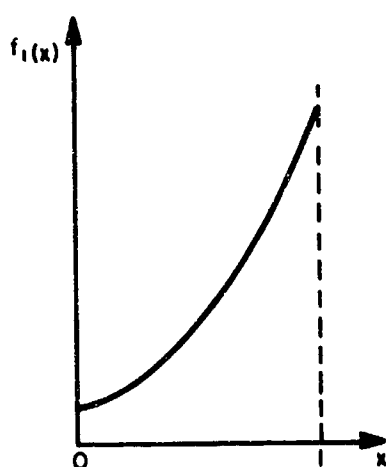


Figure 1 Hypothetical frequency function when defect exists

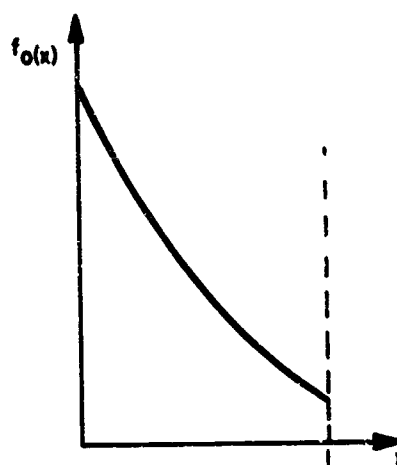


Figure 2 Hypothetical frequency function when there is no defect

Note that  $\int_{-\infty}^{\infty} f(x)dx = 1$ , i. e., the area under the curve is unity. Since  $0 \leq x \leq 1$ ,  $\int_0^1 f(x) dx = 1$  in our case.

The probability that the measure of confidence is less than or equal to a constant,  $k$ , is:  $\text{Pr}[x \leq k]$ .

$$\text{Pr}[x \leq k] = \int_{-\infty}^k f(x)dx$$

This probability is the area under the curve of  $f(x)$  to the left of  $x = k$ . The distribution function is  $F(x) = \int_{-\infty}^x f(u) du$  and is the area under the curve of  $f(x)$  to the left of  $x$ . The probability that  $a \leq x \leq b$  is  $P_r[a \leq x \leq b] = \int_a^b f(x) dx = F(b) - F(a)$ .

Note that  $F'(x) = f(x)$ . Suppose that a technician will report a defect (will say "yes") when his confidence that there is a defect is greater than or equal to some subjective criterion level,  $c$ , i. e.,  $x \geq c$ . Then he will also report that a defect is not present (will say "no") when  $x < c$ .

For either a defect or no defect, the probability that a technician will say "yes" is  $P_r[x \geq c] = \int_c^1 f(x) dx$ . When there actually is a defect, then  $P_r[x \geq c]$  is the probability of a correct response; call this  $P_r[\text{yes}|D]$ . When there is no defect, then  $P_r[x \geq c]$  is the probability of an incorrect response (false alarm); call this  $P_r[\text{yes}|D']$ .

#### Probability of Defect Recognition

For either a defect or no defect, the probability that a technician will say "no" is  $P_r[x < c] = \int_0^c f(x) dx$ . When there actually is a defect, then  $P_r[x < c]$  is the probability of an incorrect response (failure to detect). Call this  $P_r[\text{no}|D]$ . When there is no defect, then  $P_r[x < c]$  is the probability of correct response. Call this  $P_r[\text{no}|D']$ .

Let the frequency function when defect exists be  $f_1$  and for no defect be  $f_0$ .

Then:  $P_r[\text{yes}|D] = \int_c^1 f_1(x) dx$ ,  $P_r[\text{yes}|D'] = \int_c^1 f_0(x) dx$ ,  $P_r[\text{no}|D] = \int_0^c f_1(x) dx$ , and  $P_r[\text{no}|D'] = \int_0^c f_0(x) dx$ .

The probability that the subject says "yes" and there is a defect is:  $P_r[\text{yes} \wedge D] = P_r[\text{yes}|D]P_r[D]$ . The probability that the answer is "no" and there is no defect is  $P_r[\text{no} \wedge D'] = P_r[\text{no}|D']P_r[D']$ .

The probability of a correct response (% of correct responses),  $R$ , is:

$$\begin{aligned}
 R &= P_r[\text{yes} \wedge D] + P_r[\text{no} \wedge D'] \\
 &= P_r[\text{yes} | D] P_r[D] + P_r[\text{no} | D'] P_r[D'] \\
 &= P_r[D] \int_0^1 f_1(x) dx + P_r[D'] \int_0^C f_0(x) dx.
 \end{aligned} \tag{1}$$

The probability of an incorrect response is:

$$\begin{aligned}
 &P_r[\text{yes} \wedge D'] + P_r[\text{no} \wedge D] \\
 &= P_r[\text{yes} | D'] P_r[D'] + P_r[\text{no} | D] P_r[D] \\
 &= P_r[D] \int_0^C f_1(x) dx + P_r[D'] \int_0^1 f_0(x) dx.
 \end{aligned} \tag{2}$$

The sum of these probabilities (correct and incorrect response) is unity.

These relationships can be alternatively represented as indicated in Exhibit I.

	D	D'
Yes	$P_r[\text{yes} \wedge D]$	$P_r[\text{yes} \wedge D']$
No	$P_r[\text{no} \wedge D]$	$P_r[\text{no} \wedge D']$

Exhibit I

Exhibit I can be considered as a Venn diagram in which the large rectangle represents the universal set of all logical possibilities. The column labeled D represents the set of situations in which a defect exists. The row labeled "Yes" represents the set situations in which "yes" was the response. The cells represent intersections

of the sets represented by rows and columns. Their measures are the joint probabilities, whereas the measures of the rows and columns are the marginal probabilities. Note that only if independence exists does  $P_r[\text{yes} \wedge D] = P_r[\text{yes}]P_r[D]$ . This situation is a special case of the formulas given earlier.

### Reliability and Optimum Confidence Criterion Level

Reliability  $R$  (or the probability of correct response) is a function of  $P_r[D]$  and the confidence distribution:

$$R = P_r[D] \int_c^1 f_1(x) dx + P_r[D'] \int_0^c f_0(x) dx$$

For maximum  $R$ , we set  $\frac{dR}{dc} = 0$  to find the optimum value of  $c$ . Assume  $P_r[D]$  is constant. The implicit equation:

$$\frac{dR}{dc} = -P_r[D] f_1(c) + P_r[D'] f_0(c) = 0$$

gives optimum value(s) of  $c$ .

$$\frac{f_1(c)}{f_0(c)} = \frac{Pr[D']}{Pr[D]} = \frac{1 - Pr[D]}{Pr[D]}$$

Suppose that, in the long run, for an unchanging situation, the fraction of times a defect occurs is  $r$ . Then  $P_r[D] \approx r$  and  $P_r[D'] \approx 1 - r$ , so that  $\frac{f_1(c)}{f_0(c)} \approx \frac{1 - r}{r}$ . For example, if a defect occurs 20% of the time  $\frac{1 - r}{r} = \frac{1 - .2}{.2} = \frac{.8}{.2} = 4$ . Then, for maximum reliability, the technician should (and probably will) make  $c$  such that  $\frac{f_1(c)}{f_0(c)} = 4$ . As example 1, assume the graphs of  $f_0$  and  $f_1$  as shown in Figure 3.

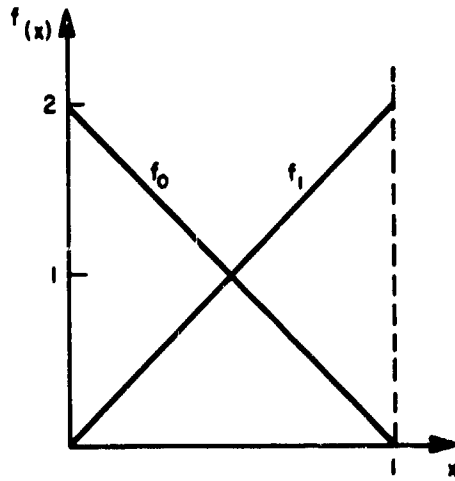


Figure 3 Linear frequency functions, with ( $f_1$ ) and without ( $f_0$ ) defect (first example)

Note that the vertical scale has been adjusted so that the area under each curve is equal to 1. Here,  $f_0(x) = 2 - 2x$ , and  $f_1(x) = 2x$ , so that  $\frac{f_1(c)}{f_0(c)} = \frac{2c}{2-2c}$ . For maximum reliability, for  $\text{Pr}[D] = .2$ ,  $\frac{2c}{2-2c} = 4$ , or  $c = .8$ .

In this case, the technician should report a defect when his confidence value is .8 or above. For any  $\text{Pr}[D] = r$ ,

$$\frac{2c}{2-2c} = \frac{1-r}{r}.$$

Solving for  $c$  gives:  $c = 1 - r$ . When only a few defects exist,  $r$  is low and consequently  $c$  is large, i. e., the subject will or should say "yes" only when he is very sure that a defect exists.

As another example, consider Figure 4. The area under each curve is still 1.

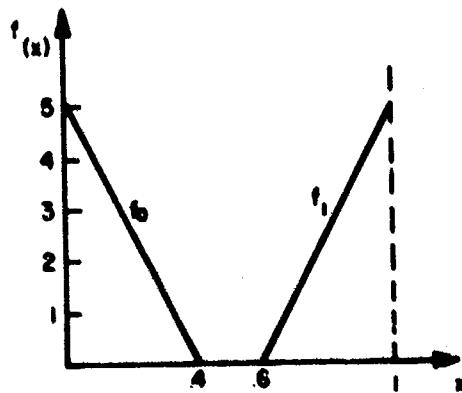


Figure 4 Linear frequency functions, with ( $f_1$ ) and without ( $f_0$ ) defect (second example)

$$f_0(x) = 5 - 12.5x \quad \text{and} \quad f_1(x) = 12.5x - 7.5$$

On the basis of the distribution shown, when a defect exists, the technician always has a confidence level of .6 or greater. When no defect exists, the technician always has a confidence of .4 or less. Therefore, if his threshold or critical value  $c$  is between .4 and .6, he will always be correct ( $R = 1$ ). This should be independent of  $\text{Pr}[D]$ . Let us compute  $R$  for  $.4 \leq c \leq .6$ .

$$\begin{aligned} R &= \text{Pr}[D] \int_c^1 f_1(x) dx + \text{Pr}[D'] \int_0^c f_0(x) dx \\ &= \text{Pr}[D] (1) + \text{Pr}[D'] (1) = 1 \end{aligned}$$

If  $c < .4$ , the technician will sometimes report a defect when there is none. If  $c > .6$ , the subject will sometimes fail to notice a defect.

Consider the equation for optimum  $c$ :

$$\frac{f_1(c)}{f_0(c)} = \frac{1-r}{r} \quad \text{or} \quad \frac{12.5c - 7.5}{5 - 12.5c} = \frac{1-r}{r}$$

When solved for  $c$ , this gives:

$$C = .4 + .2r.$$

As  $r$  varies from 0 to 1,  $c$  varies from .4 to .6. In this example, it turns out that all values of  $c$  in that interval are optimum.

Let us now calculate the reliability,  $R$ , for the example in which the curves intersected (first example):

$$\begin{aligned} R &= r \int_c^1 2x dx + (1-r) \int_0^c (2-2x) dx \\ &= r [x^2]_c^1 + (1-r) [2x - x^2]_0^c \\ &= r(1 - c^2) + (1-r)[2c - c^2 - 0] \\ &= r + 2c - c^2 - 2rc. \end{aligned}$$

For optimum defect recognition ( $c = 1 - r$ ) this becomes:

$$R_m = r^2 - r + 1$$

$R_m$  is the maximum value of reliability for the given confidence frequency functions and a given  $r$ . See Figure 5. The graph is a parabola.

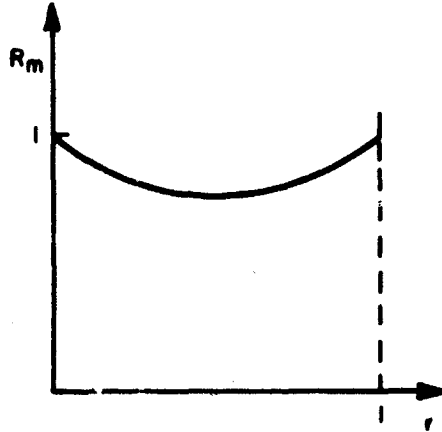


Figure 5 Maximum reliability vs. relative frequency of defect for function in Figure 3

For  $r = .2$  (optimum  $c = .8$ ),

$$R_m = .04 - .2 + 1 = .84$$

The minimum value of  $R_m$  (.75) occurs when  $r = \frac{1}{2}$ . When  $r = 0$  or  $1$ ,  $R_m = 1$ .

This relationship is, in a sense, in accord with information theory. Uncertainty is highest for equiprobable events as when  $\text{Pr}[D] = \text{Pr}[D']$  (or  $r = \frac{1}{2}$ ). Then, it is reasonable to expect least reliability  $R$  for  $r = \frac{1}{2}$ . For  $R = .5$ , the information is  $H = \sum p_i \log_2 \frac{1}{p_i} = \frac{1}{2} \log_2 2 + \frac{1}{2} \log_2 2 = \frac{1}{2} + \frac{1}{2} = 1$  bit. For  $r = .2$ , the information is  $.2 \log_2 \frac{1}{.2} + .8 \log_2 \frac{1}{.8} = .46 + .26 = .72$  bits. No attempt is made at the present to relate information to reliability in a quantitative manner.

#### Operating Characteristic Curve

In signal detection theory, receiver operating characteristic (ROC) curves are drawn to show the relationships between  $\text{Pr}[\text{yes}|S]$  and  $\text{Pr}[\text{yes}|S']$  where  $S$  stands

for a signal being present. An analogous type of operating characteristic curve can be drawn for the present data. For the first example:

$$\begin{aligned} \Pr[\text{yes} | D'] &= \int_c^1 f_0(x) dx = \int_c^1 (2 - 2x) dx = 2x - x^2 \Big|_c^1 \\ &= 2 - 1 - (2c - c^2) = 1 - 2c + c^2 = (1 - c)^2 \\ \Pr[\text{no} | D] &= \int_0^c f_1(x) dx = \int_0^c 2x dx = x^2 \Big|_0^c = c^2 \end{aligned}$$

We have already found that:

$$\begin{aligned} \Pr[\text{yes} | D] &= \int_c^1 f_1(x) dx = 1 - c^2 \quad \text{and} \\ \Pr[\text{no} | D'] &= \int_0^c f_0(x) dx = 2c - c^2 . \end{aligned}$$

Note that  $\Pr[\text{yes} | D] + \Pr[\text{no} | D] = (1 - c^2) + c^2 = 1$  and

$$\Pr[\text{yes} | D'] + \Pr[\text{no} | D'] = (1 - c)^2 + (2c - c^2) = 1.$$

Using corresponding values of  $\Pr[\text{yes} | D]$  and  $\Pr[\text{yes} | D']$  for various values of  $c$ , the operating characteristic curve can be obtained. Table 1 gives such values.

Table 1  
Conditional Probabilities for Various Values of Criterion Level

c	Pr[yes   D'] = (1 - c) <sup>2</sup>	Pr[yes   D] = 1 - c <sup>2</sup>
0	1	1
.2	.64	.96
.4	.36	.84
.6	.16	.64
.8	.04	.36
1.0	0	0

A plot of the data of Table 1 is presented as Figure 6 and in Figure 11 as  $a = 1$ . (The similarity in the form of this curve and that of the receiver operating characteristic curves of signal detection theory is self evident. We have deliberately called our curves operating characteristic curves to accentuate the similarity.)

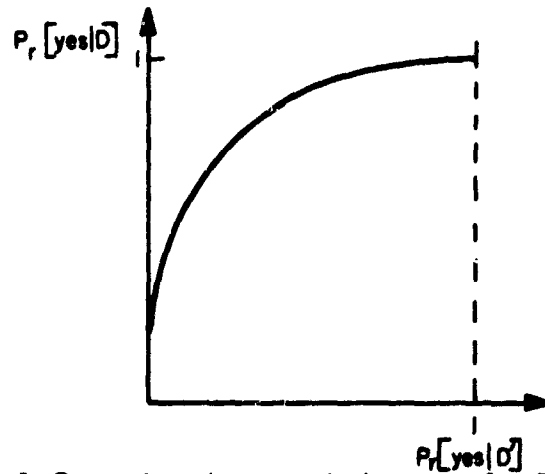


Figure 6 Operating characteristic curve for Example 1

Such a curve (Figure 6) is interpretable in several ways. First, if a technician's performance falls below the points of the curve, he is not performing malfunction diagnosis correctly. If his performance falls along the transverse line shown, he is performing at the chance level. Here, either training or equipment modification (automatic test equipment) might be indicated. Finally, for a fixed value of  $c$ , the ordinate of a point on the curve gives the probability of a malfunction being detected, given that a malfunction is present; the abscissa gives the corresponding probability that a malfunction will be reported when none exists, in fact.

#### Exponential Confidence Distribution

Let us assume that technician confidence possesses an exponential distribution.

Exponential confidence frequency curves are shown in Figure 7.

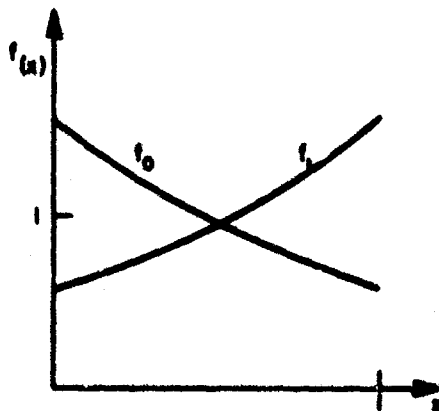


Figure 7 Frequency functions, with ( $f_1$ ) and without ( $f_0$ ) defect

The function for no defect is of the form  $f_0(x) = ke^{-x}$ . The area under the curve must be unity and accordingly:

$$\begin{aligned} \int_0^1 ke^{-x} dx &= 1 \\ -ke^{-x} \Big|_0^1 &= -k(e^{-1} - 1) = 1 \\ k &= \frac{e}{e-1} = 1.582 \\ f_0(x) &= \frac{e}{e-1} e^{-x} = \frac{e^{1-x}}{e-1} = .582e^{1-x}. \end{aligned}$$

The function when there is a defect is:

$$f_1(x) = \frac{e^x}{e-1} = .582e^x.$$

The various conditional probabilities are:

$$\Pr[\text{yes} | D] = \int_c^1 \frac{e^x}{e-1} dx = \frac{1}{e-1} e^x \Big|_c^1 = \frac{1}{e-1} (e - e^c) = \frac{e - e^c}{e-1} = \frac{1 - e^{c-1}}{1 - e^{-1}}$$

$$\Pr[\text{yes} | D'] = \int_c^1 \frac{e^{1-x}}{e-1} dx = -\frac{1}{e-1} e^{1-x} \Big|_c^1 = -\frac{e^0 - e^{1-c}}{e-1} = \frac{e^{1-c} - 1}{e-1}$$

$$\Pr[\text{no} | D] = 1 - \Pr[\text{yes} | D] = \int_0^c \frac{e^x}{e-1} dx = \frac{e^x}{e-1} \Big|_0^c = \frac{e^c - 1}{e-1}$$

$$\Pr[\text{no} | D'] = 1 - \Pr[\text{yes} | D'] = \int_0^c \frac{e^{1-x}}{e-1} dx = -\frac{e^{1-x}}{e-1} \Big|_0^c = \frac{1 - e^{-c}}{1 - e^{-1}}$$

and

$$\begin{aligned} R &= \Pr[D] \Pr[\text{yes} | D] + \Pr[D'] \Pr[\text{no} | D'] \\ &= r \left( \frac{1 - e^{c-1}}{1 - e^{-1}} \right) + (1 - r) \left( \frac{1 - e^{-c}}{1 - e^{-1}} \right). \end{aligned}$$

### Optimum Confidence Level for Exponential Cases

If one wishes to determine the confidence level that the technician should adopt in order to obtain a maximum value of  $R$ , the technician should adjust his  $c$  value so that:

$$\frac{f_1(c)}{f_0(c)} = \frac{1-r}{r}$$

$$\frac{e^c}{e-1} / \left( \frac{e^{1-c}}{e-1} \right) = \frac{e^c}{e^{1-c}} = e^{2c-1} = \frac{1-r}{r}$$

$$2c-1 = \ln\left(\frac{1-r}{r}\right)$$

$$2c = 1 + \ln\left(\frac{1-r}{r}\right)$$

$$c = \frac{1}{2} + \frac{1}{2} \ln\left(\frac{1-r}{r}\right).$$

Since  $0 < c \leq 1$ , the above formula for  $c$  holds only when:

$$\frac{1}{e+1} \leq r \leq \frac{e}{e+1} \quad \text{or} \quad .269 \leq r \leq .731.$$

When  $r = \frac{1}{e+1} = .269$ ,  $c = 1$ , and when  $r = \frac{e}{e+1} = .731$ ,  $c = 0$  for maximum  $R$ . For these values of  $r$  and  $c$ ,  $R_m = \frac{e}{e+1} = .731$ . When  $r < \frac{1}{e+1}$ ,  $c$  remains 1 and  $R_m$  becomes  $R_m = 1-r$ . When  $r > \frac{e}{e+1}$ ,  $c$  remains 0 and  $R$  becomes  $R_m = r$ .

The plot of  $R_m$  versus  $r$  is shown in Figure 8, where the curve from  $x = \frac{1}{e+1}$  to  $x = \frac{e}{e+1}$  is given by  $R_m = \frac{e}{e+1} \left[ 1 - 2e^{-\frac{1}{2}} \sqrt{r(1-r)} \right]$ . At  $r = .5$ ,  $R_m = .623$ .

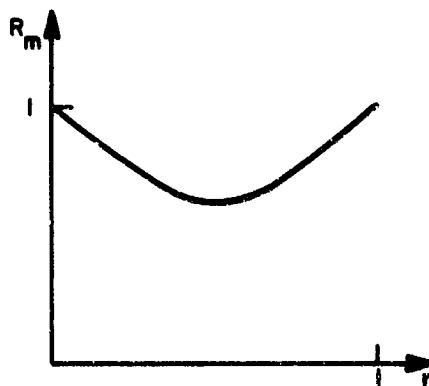


Figure 8 Maximum reliability curve for exponential frequency functions

Table 2 gives values of  $\text{Pr}[\text{yes} | D]$  and  $\text{Pr}[\text{yes} | D']$  for drawing the operating characteristic curve.

Table 2  
Conditional Probabilities for Various Values of Criterion Level  
for Exponential Frequency Function

c	$\text{Pr}[\text{yes}   D']$	$\text{Pr}[\text{yes}   D]$
0	1.000	1.000
.2	.713	.872
.4	.478	.713
.6	.286	.522
.8	.129	.286
1.0	.0	0

The plot of Table 2 is shown in Figure 11 as "exp."

#### Normal Confidence Distribution

The case in which confidence is normally distributed may be similarly developed. Normal confidence frequency curves ( $\sigma = 1$ ) are shown in Figure 9.

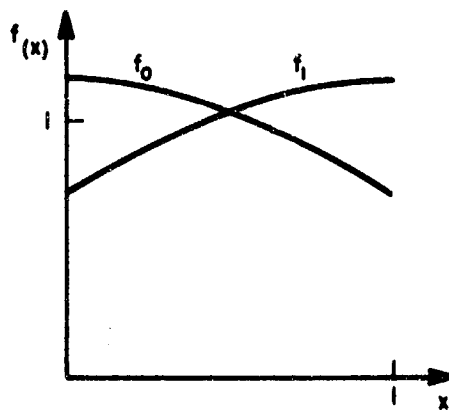


Figure 9 Normal frequency function, with ( $f_1$ ) and without ( $f_0$ ) defect

When no defect exists:

$$f_0(x) = \frac{k}{\sqrt{2\pi}} e^{-\frac{x^2}{2}}$$

$$\frac{k}{\sqrt{2\pi}} \int_0^1 e^{-\frac{x^2}{2}} dx = 1$$

$$k(.34134) = 1$$

$$k = \frac{1}{.34134} = 2.9296$$

$$f_0(x) = 2.9296 \frac{e^{-\frac{x^2}{2}}}{\sqrt{2\pi}}$$

$$f_1(x) = 2.9296 \frac{e^{-\frac{(x-1)^2}{2}}}{\sqrt{2\pi}}$$

$$\Pr[\text{yes} | D] = 2.9296 \int_c^1 \frac{e^{-\frac{(x-1)^2}{2}}}{\sqrt{2\pi}} dx$$

$$\begin{aligned} \text{let } u &= x-1 \\ du &= dx \end{aligned}$$

$$\begin{aligned} \text{when } x &= c, u = c-1 \\ x &= 1, u = 0 \end{aligned}$$

$$\Pr[\text{yes} | D] = 2.9296 \int_{c-1}^0 \frac{e^{-\frac{u^2}{2}}}{\sqrt{2\pi}} du = 2.9296 \int_0^{1-c} \frac{e^{-\frac{u^2}{2}}}{\sqrt{2\pi}} du$$

$$= 2.9296 \int_0^{1-c} \frac{e^{-\frac{x^2}{2}}}{\sqrt{2\pi}} dx$$

$$\Pr[\text{no} | D] = 2.9296 \int_{1-c}^1 \frac{e^{-\frac{x^2}{2}}}{\sqrt{2\pi}} dx$$

$$\Pr[\text{yes} | D'] = 2.9296 \int_c^1 \frac{e^{-\frac{x^2}{2}}}{\sqrt{2\pi}} dx$$

$$\Pr[\text{no} | D'] = 2.9296 \int_0^c \frac{e^{-\frac{x^2}{2}}}{\sqrt{2\pi}} dx$$

The reliability is:

$$R = 2.9296 \left[ r \int_0^{1-c} \frac{e^{-\frac{x^2}{2}}}{\sqrt{2\pi}} dx + (1-r) \int_0^c \frac{e^{-\frac{x^2}{2}}}{\sqrt{2\pi}} dx \right]$$

#### Optimum Confidence Level for Normal Distribution Case

For a relative maximum of  $R$ , the technician should set his  $c$  value so that:

$$\frac{f_1(c)}{f_0(c)} = \frac{1-r}{r}$$

$$e^{-\frac{(c-1)^2}{2}} / e^{-\frac{c^2}{2}} = \frac{1-r}{r}$$

$$e^{c-\frac{1}{2}} = \frac{1-r}{r}$$

$$c - \frac{1}{2} = \ln\left(\frac{1-r}{r}\right)$$

$$c = \frac{1}{2} + \ln\left(\frac{1-r}{r}\right)$$

Since  $0 \leq c \leq 1$ , this formula holds only when:

$$\frac{1}{1+e^{\frac{1}{2}}} \leq r \leq \frac{1}{1+e^{-\frac{1}{2}}} \text{ or } .3775 \leq r \leq .6225.$$

When  $r = .3775$ ,  $c = 1$ , and when  $r = .6225$ ,  $c = 0$  for maximum  $R$ . For these values of  $r$  and  $c$ ,  $R_m = .6225$ . When  $r < .3775$ ,  $c$  remains 1 and  $R_m$  becomes  $R_m = 1-r$ . When  $r > .6225$ ,  $c$  remains 0 and  $R_m$  becomes  $R_m = r$ . Table 3 gives  $R_m$  for values of  $r$  between .3775 and .6225.

Table 3

Optimum Criterion Level and Maximum Reliability  
vs. Relative Frequency of Defects

r	c	$R_m$
.3775	1	.6225
.4	.9055	.602
.5	.5	.561
.6	.0945	.602
.6225	0	.6225

The plot of Table 3 is shown as Figure 10.

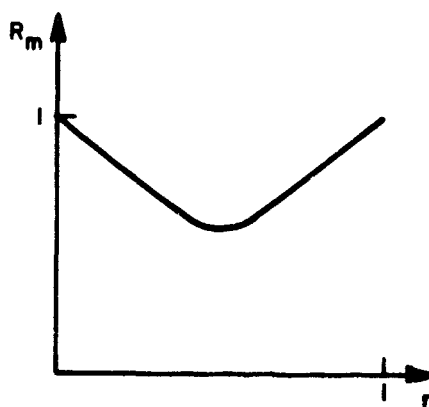


Figure 10 Maximum reliability curve for "normal" frequency curve  
( $\sigma = 1$ )

Table 4 gives values of  $\text{Pr}(\text{yes} | D')$  and  $\text{Pr}(\text{yes} | D)$  for various values of c.

Table 4

Conditional Probabilities for Various Values  
of Criterion Level for Normal Distribution

c	$\text{Pr}(\text{yes}   D')$	$\text{Pr}(\text{yes}   D)$
0	1.000	1.000
.2	.767	.845
.4	.544	.662
.6	.338	.455
.8	.156	.232
1	0	0

The graph is shown in Figure 11 as  $\sigma = 1$ .

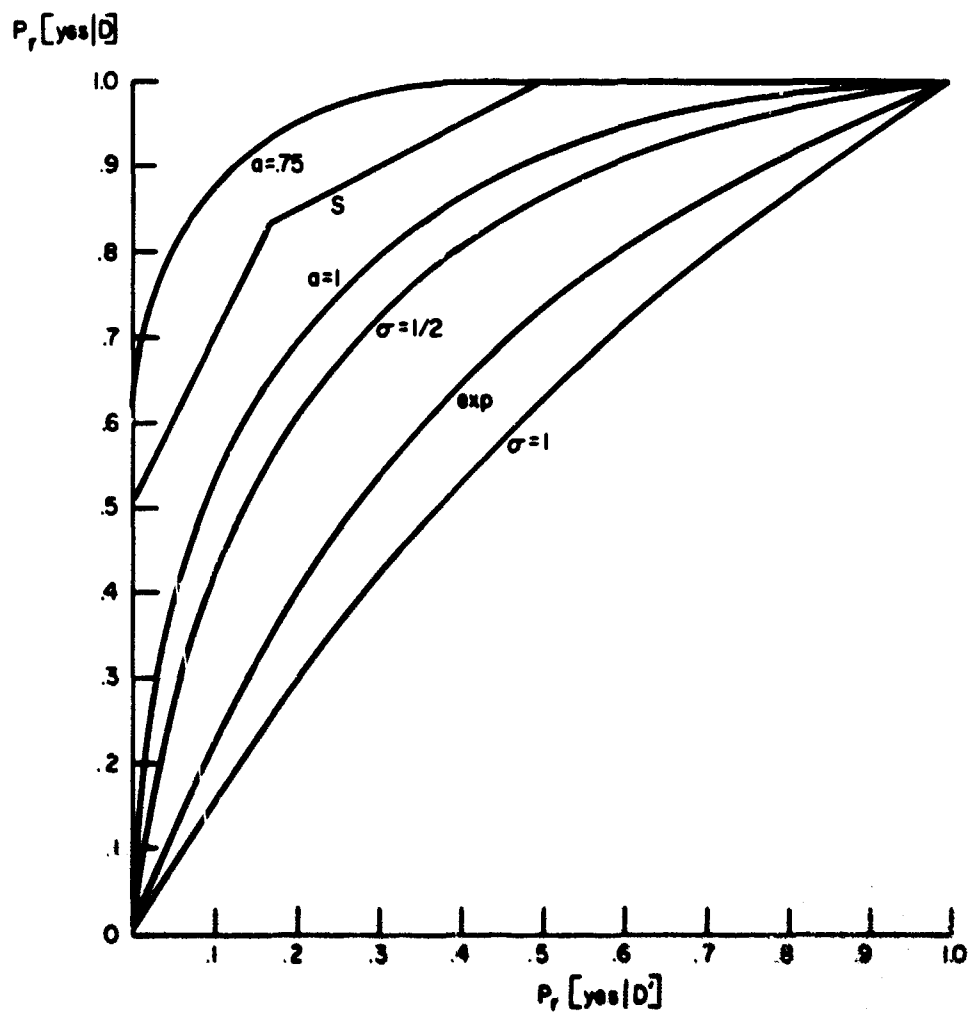


Figure 11 Operating characteristic curves for various confidence distributions

### Normal Distribution with any Value of $\sigma$

The formula for the normal curve with a standard deviation of any value of  $\sigma$  is:

$$f(x) = \frac{1}{\sigma \sqrt{2\pi}} e^{-\frac{x^2}{2\sigma^2}}.$$

When no defect is present:

$$f_0(x) = \frac{k}{\sigma \sqrt{2\pi}} e^{-\frac{x^2}{2\sigma^2}} \quad \text{and}$$

$$k \int_0^1 \frac{1}{\sigma \sqrt{2\pi}} e^{-\frac{x^2}{2\sigma^2}} dx = 1$$

$$\text{let } u = \frac{x}{\sigma}, \quad du = \frac{dx}{\sigma}$$

for  $x = 0$ ,  $u = 0$ ; for  $x = 1$ ,  $u = \frac{1}{\sigma}$ , so

$$k \int_0^{\frac{1}{\sigma}} \frac{1}{\sigma \sqrt{2\pi}} e^{-\frac{u^2}{2}} \sigma du = 1$$

$$k \int_0^{\frac{1}{\sigma}} \frac{e^{-\frac{u^2}{2}}}{\sqrt{2\pi}} du = 1.$$

Table 5 gives  $k$  for various values of  $\sigma$ . As  $\sigma$  approaches 0,  $k$  approaches 2.

Table 5

Normalizing Constant ( $k$ ) for Various Values  
of Standard Deviation

$\sigma$	$k$
2	5.222
1	2.930
1/2	2.095
1/3	2.005
1/4	2.000

When a defect is present,

22.

$$f_1(x) = \frac{k}{\sigma\sqrt{2\pi}} e^{-\frac{(x-1)^2}{2\sigma^2}}$$

Normal Distribution with  $\sigma = .5$

As an example of a value of  $\sigma$  different from unity, take  $\sigma = .5$ .

$$f_0(x) = 4.196 e^{-2x^2}$$

$$f_1(x) = 4.190 e^{-2(x-1)^2}$$

The confidence frequency curves are shown in Figure 12.

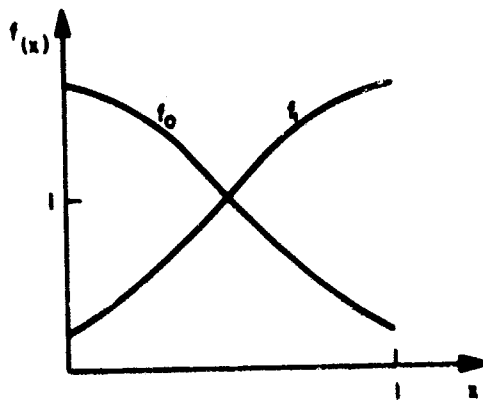


Figure 12 Normal frequency function ( $\sigma = .5$ ), with ( $f_1$ ) and without ( $f_0$ ) defect

This represents a considerable improvement over  $\sigma = 1$  shown in Figure 9.

$$\Pr[\text{yes} | D] = k \int_0^{\frac{1-c}{\sigma}} \frac{e^{-\frac{u^2}{2}}}{\sqrt{2\pi}} du$$

$$\Pr[\text{no} | D] = k \int_{\frac{1-c}{\sigma}}^{\frac{1}{\sigma}} \frac{e^{-\frac{u^2}{2}}}{\sqrt{2\pi}} du$$

$$\Pr[\text{yes} | D'] = k \int_{\frac{1-c}{\sigma}}^{\frac{c}{\sigma}} \frac{e^{-\frac{u^2}{2}}}{\sqrt{2\pi}} du$$

$$\Pr[\text{no} | D'] = k \int_0^{\frac{c}{\sigma}} \frac{e^{-\frac{u^2}{2}}}{\sqrt{2\pi}} du$$

$$R = k \left[ r \int_0^{\frac{1-c}{\sigma}} \frac{e^{-\frac{u^2}{2}}}{\sqrt{2\pi}} du + (1-r) \int_0^{\frac{c}{\sigma}} \frac{e^{-\frac{u^2}{2}}}{\sqrt{2\pi}} du \right]$$

#### Optimum Confidence Level for Normal Distribution with $\sigma = \frac{1}{2}$ Case

In the present case, for a relative maximum of R, the technician should set c such that:

$$\frac{f_1(c)}{f_0(c)} = \frac{1-r}{r}$$

$$\frac{e^{-\frac{(c-1)^2}{2\sigma^2}}}{e^{-\frac{c^2}{2\sigma^2}}} = \frac{1-r}{r}$$

This reduces to:

$$e^{\frac{1}{\sigma^2} (c-\frac{1}{2})} = \frac{1-r}{r}$$

$$\frac{1}{\sigma^2} (c-\frac{1}{2}) = \ln\left(\frac{1-r}{r}\right)$$

$$c-\frac{1}{2} = \sigma^2 \ln\left(\frac{1-r}{r}\right)$$

$$c = \frac{1}{2} + \sigma^2 \ln\left(\frac{1-r}{r}\right)$$

Since  $0 \leq c \leq 1$ , this formula holds only when:

$$\frac{1}{1 + e^{\frac{1}{2\sigma^2}}} \leq r \leq \frac{1}{1 + e^{-\frac{1}{2\sigma^2}}}$$

When  $\sigma = \frac{1}{2}$ , this becomes  $.119 < r < .881$ . For  $r \leq .119$ ,  $c = 1$ , and for  $r \geq .881$ ,  $c = 0$ . For  $r = .119$ , and  $r = .881$ ,  $R_m = .881$ . For  $r < .119$  ( $c = 1$ ),  $R_m = 1 - r$ . For  $r > .881$  ( $c = 0$ ),  $R_m = r$ .

Table 6 gives  $R_m$  for values of  $r$  between  $.119$  and  $.881$ .

Table 6

Optimum Criterion Level and Maximum Reliability  
vs. Relative Frequency of Defects  
(Normal Distribution with  $\sigma = .5$ )

$r$	$c$	$R_m$
.119	1	.881
.2	.846	.813
.3	.712	.757
.4	.601	.725
.5	.500	.715
.6	.399	.725
.7	.288	.757
.8	.154	.813
.881	0	.881

The graph is shown in Figure 13.

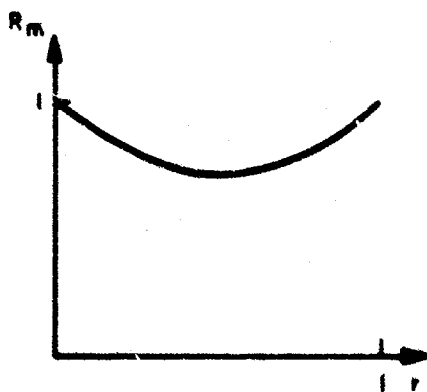


Figure 13 Maximum reliability curve for "normal" frequency function  
( $\sigma = .5$ )

Table 7 gives values of  $\text{Pr}(\text{yes} | D')$  and  $\text{Pr}(\text{yes} | D)$  for various values of  $c$ .

Table 7

Conditional Probabilities for Various Values of Criterion Level  
(Normal Frequency Function)

$c$	$\text{Pr}[\text{yes}   D']$	$\text{Pr}[\text{yes}   D]$
0	1.000	1.000
.2	.674	.933
.4	.396	.806
.6	.194	.604
.8	.067	.326
1.0	0	0

These are plotted in Figure 11 as  $\sigma = .5$ .

#### General Straight Line Confidence Distribution

Let us now consider the situation in which a more general straight line frequency function of confidence exists. This is shown in Figure 14.

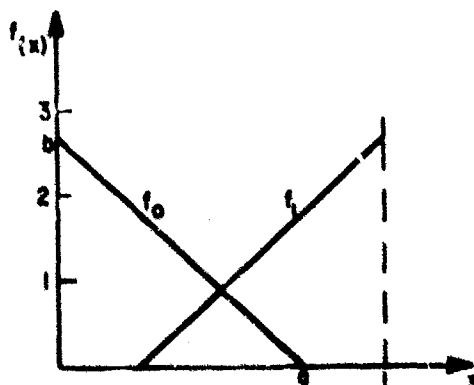


Figure 14 Linear frequency function, with ( $f_1$ ) and without ( $f_0$ ) defect

The  $x$  and  $y$  intercepts of  $y = f_0(x)$  occur at  $a$  and  $b$  respectively, where  $a$  is arbitrary and  $b = \frac{2}{a}$ .

$$f_0(x) = \frac{2}{a} \left(1 - \frac{x}{a}\right)$$

$$f_1(x) = \frac{2}{a^2}x + \frac{2}{a} \left(1 - \frac{1}{a}\right)$$

$$\text{Pr}[\text{yes} | D] = 2\left(\frac{1-c}{a}\right) - \left(\frac{1-c}{a}\right)^2$$

$$\text{Pr}[\text{no} | D] = 1 - 2\left(\frac{1-c}{a}\right) + \left(\frac{1-c}{a}\right)^2$$

$$\text{Pr}[\text{yes} | D'] = \left(1 - \frac{c}{a}\right)^2$$

$$\text{Pr}[\text{no} | D'] = \frac{2c}{a} - \frac{c^2}{a^2}$$

$$R = r \left[ 2\left(\frac{1-c}{a}\right) - \left(\frac{1-c}{a}\right)^2 \right] + (1-r) \left[ \frac{2c}{a} - \frac{c^2}{a^2} \right]$$

For a given value of  $r$ , the maximum  $R$  occurs when:

$$c = a + (1-2a)r \quad \text{and is given by:}$$

$$R_m = \frac{1}{a^2} \left\{ 2ra[(1-a) - (1-2a)r] - r[(1-a) - (1-2a)r]^2 + (1-r)[a + (1-2a)r][a - (1-2a)r] \right\}$$

As an example, let  $a = .75$ :

$$f_0(x) = \frac{8}{3} \left(1 - \frac{4}{3}x\right)$$

$$f_1(x) = \frac{32}{9}x - \frac{8}{9}$$

The optimum  $c$  level exists when:

$$c = \frac{3}{4} - \frac{1}{2}r$$

Values of  $R_m$  for various values of  $r$  are given in Table 8. The graph is shown in Figure 15.

Table 8

Maximum Reliability for Various Values  
of Relative Frequency of Defects

$r$	$R_m$
0	1
.1	.96
.3	.907
.5	.889
.7	.907
.9	.96
1	1

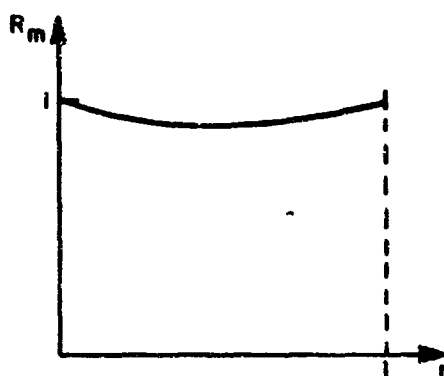


Figure 15 Maximum reliability curve for linear frequency function  
( $a = .75$ )

Table 9 gives values of  $\text{Pr}[\text{yes} | D']$  and  $\text{Pr}[\text{yes} | D]$  for various values of  $c$ .

Table 9

Conditional Probabilities for Various Values of Criterion Level  
(Linear Frequency Function)

$c$	$\text{Pr}[\text{yes}   D']$	$\text{Pr}[\text{yes}   D]$	$c$	$\text{Pr}[\text{yes}   D']$	$\text{Pr}[\text{yes}   D]$
0	1	1	.6	.04	.783
.1	.751	1	.7	.0045	.640
.2	.537	1	.75	0	.556
.25	.445	1	.8	0	.462
.3	.36	.996	.9	0	.250
.4	.218	.960	1.0	0	0
.5	.111	.889			

These are plotted in Figure 11 as  $a = .75$ .

### Step Function Distribution

Step function confidence frequency curves as shown in Figure 16.

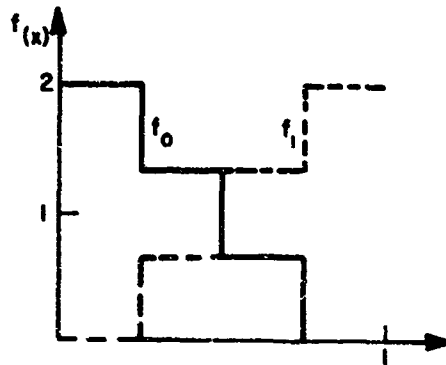


Figure 16 Step function frequency curves

Let us assume that the steps are of equal width and the vertical increments are equal. Let  $S_{\delta}(x) = \begin{cases} 0 & \text{for } x < \delta \\ 1 & \text{for } x \geq \delta \end{cases}$ . Its graph is shown in Figure 17.

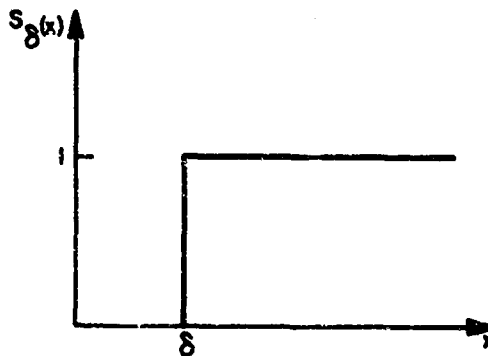


Figure 17 Step function curve

It is possible to represent  $f_1(x)$  as a sum of step functions,

$$f_1(x) = k[S_{\frac{1}{4}}(x) + S_{\frac{1}{2}}(x) + S_{\frac{3}{4}}(x)]$$

The constant  $k$  must be such that the area under the curve is unity.

$$\begin{aligned}
 A &= k \int_0^1 f_1(x) dx = k \int_0^1 [(S_{\frac{1}{4}}(x) + S_{\frac{1}{2}}(x) + S_{\frac{3}{4}}(x))] dx \\
 &= k[.75 + .5 + .25] = 1.5k
 \end{aligned}$$

$$1.5k = 1$$

$$k = \frac{2}{3} \quad \text{so:}$$

$$f_1(x) = \frac{2}{3} [S_{\frac{1}{4}}(x) + S_{\frac{1}{2}}(x) + S_{\frac{3}{4}}(x)]$$

$$f_0(x) = 2 - f_1(x) = 2 - \frac{2}{3} [S_{\frac{1}{4}}(x) + S_{\frac{1}{2}}(x) + S_{\frac{3}{4}}(x)] .$$

Let:

$$I_{\delta}(a, b) = \int_b^a S_{\delta}(x) dx = \begin{cases} b-a & \text{if } \delta \leq a \leq b \\ b-\delta & \text{if } a \leq \delta \leq b \\ 0 & \text{if } a \leq b \leq \delta . \end{cases}$$

Then :

$$\begin{aligned}
 \Pr[\text{yes} | D] &= \int_c^1 f_1(x) dx = \frac{2}{3} \int_c^1 [S_{\frac{1}{4}}(x) + S_{\frac{1}{2}}(x) + S_{\frac{3}{4}}(x)] dx \\
 &= \frac{2}{3} [I_{\frac{1}{4}}(c, 1) + I_{\frac{1}{2}}(c, 1) + I_{\frac{3}{4}}(c, 1)]
 \end{aligned}$$

$$\begin{aligned}
 \Pr[\text{yes} | D'] &= \int_c^1 f_0(x) dx = \int_c^1 \left\{ 2 - \frac{2}{3} [S_{\frac{1}{4}}(x) + S_{\frac{1}{2}}(x) + S_{\frac{3}{4}}(x)] \right\} dx \\
 &= 2 - 2c - \frac{2}{3} [I_{\frac{1}{4}}(c, 1) + I_{\frac{1}{2}}(c, 1) + I_{\frac{3}{4}}(c, 1)] .
 \end{aligned}$$

Table 10 gives values of  $\Pr[\text{yes} | D]$  and  $\Pr[\text{yes} | D']$  which are plotted in Figure 11 as curve S. The graph consists of four straight line segments (one being horizontal and one vertical).

Table 10

Conditional Probabilities for Various Values of Criterion Level  
(Step Function)

c	Pr[yes   D']	Pr[yes   D]
0	1	1
.1	.8	1
.25	.5	1
.4	.3	.9
.5	.167	.833
.6	.1	.7
.75	0	.5
.9	0	.2
1.0	0	0

$$\text{Pr}[\text{no} | D] = \int_0^c f_1(x) dx = \frac{2}{3} [I_{\frac{1}{4}}(0, c) + I_{\frac{1}{2}}(0, c) + I_{\frac{3}{4}}(0, c)]$$

$$\text{Pr}[\text{no} | D'] = \int_0^c f_0(x) dx = 2c - \frac{2}{3} [I_{\frac{1}{4}}(0, c) + I_{\frac{1}{2}}(0, c) + I_{\frac{3}{4}}(0, c)]$$

$$R = \frac{2}{3} r [I_{\frac{1}{4}}(c, 1) + I_{\frac{1}{2}}(c, 1) + I_{\frac{3}{4}}(c, 1)] \\ + (1-r) \left\{ 2c - \frac{2}{3} [I_{\frac{1}{4}}(0, c) + I_{\frac{1}{2}}(0, c) + I_{\frac{3}{4}}(0, c)] \right\} .$$

Simplifying gives:

$$R = r + 2c(1-r) - \frac{2}{3} [I_{\frac{1}{4}}(0, c) + I_{\frac{1}{2}}(0, c) + I_{\frac{3}{4}}(0, c)] .$$

Due to the nature of the frequency functions, it is not possible to solve for optimum c for a given r value from the equation  $\frac{f_1(c)}{f_0(c)} = \frac{1-r}{r}$ . Table 11 gives values of  $\frac{f_1(c)}{f_0(c)}$  and Table 12 gives values of  $\frac{1-r}{r}$ .

Table 11

Frequency Ratio vs. Optimum Criterion Level  
(Step Function)

c	$\frac{f_1(c)}{f_0(c)}$
0 to .25	0
.25 to .5	.5
.5 to .75	2
.75 to 1	$\infty$

Table 12

Table of  $\frac{1-r}{r}$  vs.  $r$   
(Step Function)

$r$	$\frac{1-r}{r}$
0	$\infty$
.1	9
.2	4
.3	2.33
.4	1.5
.5	1
.6	.667
.7	.428
.8	.25
.9	.111
1.0	0

Suppose  $r = .3$ . The value of  $\frac{1-r}{r}$  is 2.33. The closest value of  $\frac{f_1(c)}{f_0(c)}$  is 2 and  $c$  is between .5 and .75. To find the maximum value of  $R$  for  $r = .3$ , the value of  $c$  would have to be varied between .5 and .75 and  $R$  calculated. When this is done,  $R$  is found to increase linearly from .833 to .85 as  $c$  increases from .5 to .75. Above .75, it drops linearly to .70 for  $c = 1$ . Therefore, for  $r = .3$ ,  $R_m = .85$ .

#### General Case of Frequency Functions

The general case of arbitrary frequency functions will now be considered. As an illustration, two arbitrary curves were drawn with a French curve. Function values for  $f_0$  and  $f_1$  were read and used to compute the areas under the curves by Simpson's one-third rule. The ordinates were then scaled so that the area under each curve equaled unity, thus giving frequency curves. These are shown in Figure 18. Table 13 gives the function values.

Table 13

Normalized Frequency Function Values for  
the Hypothetical Example of Figure 18

x	$f_0(x)$	$f_1(x)$	x	$f_0(x)$	$f_1(x)$
0	1.86	0	.55	.95	1.18
.05	1.805	0	.60	.86	1.26
.10	1.75	0	.65	.74	1.33
.15	1.675	.22	.70	.61	1.40
.20	1.62	.41	.75	.50	1.48
.25	1.53	.57	.80	.37	1.55
.30	1.45	.70	.85	.24	1.625
.35	1.36	.81	.90	.130	1.70
.40	1.265	.92	.95	0	1.77
.45	1.17	1.02	1.00	0	1.85
.50	1.06	1.11			

Values of  $A_0(x) = \int_0^x f_0(x)dx$  and  $A_1(x) = \int_0^x f_1(x)dx$  are given in Table 14 and plotted in Figure 19.

Table 14

Areas under Frequency Curves from 0 to x

x	$A_0(x)$	$A_1(x)$
0	0	0
.1	.1805	0
.2	.348	.022
.3	.501	.078
.4	.637	.1595
.5	.754	.261
.6	.849	.379
.7	.923	.512
.8	.973	.660
.9	.998	.823
1.0	1.000	1.000

The condition for optimum value of c is still:

$$\frac{f_1(c)}{f_0(c)} = \frac{1-r}{r}$$

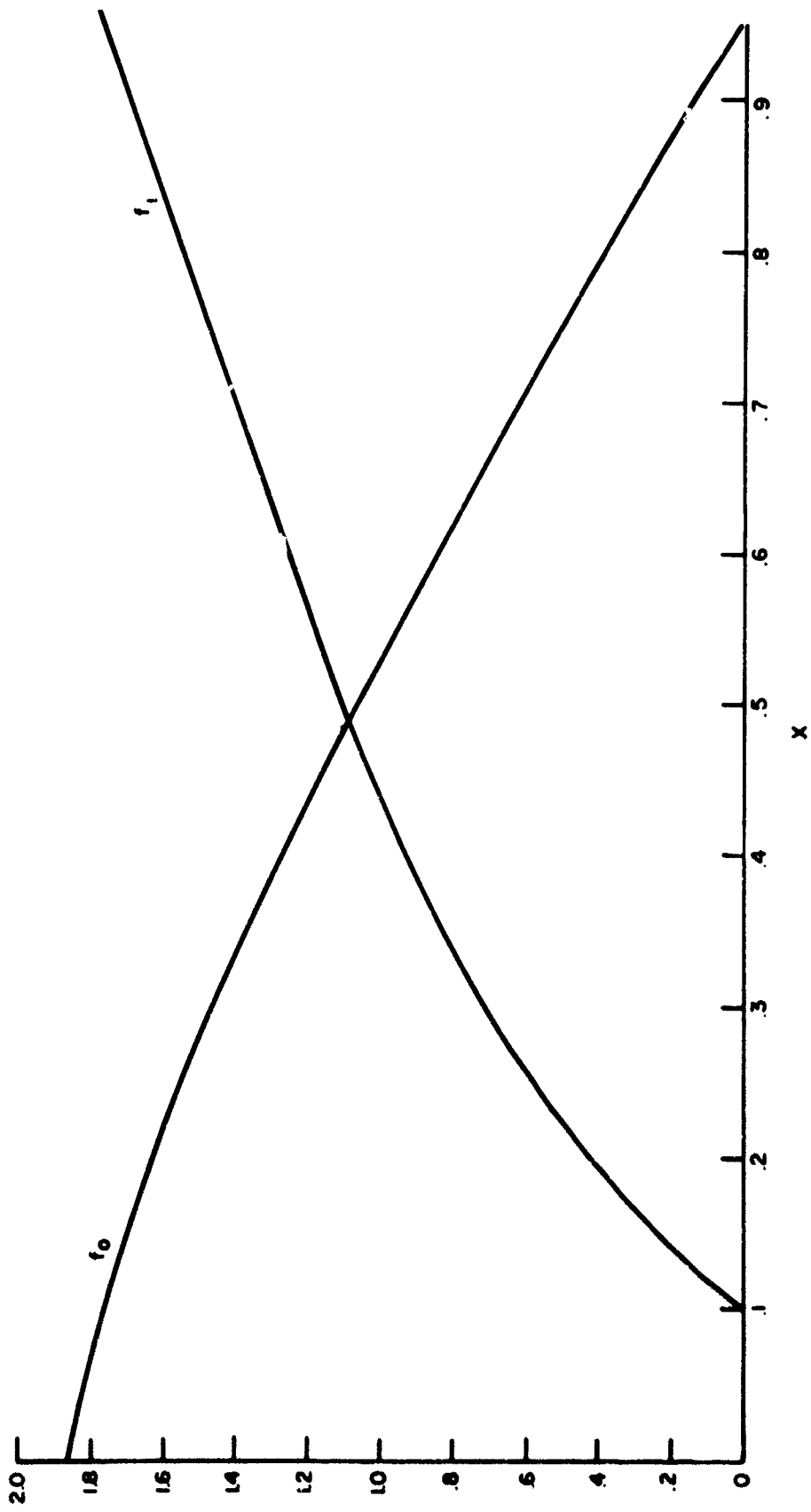


Figure 18 Arbitrary frequency curves

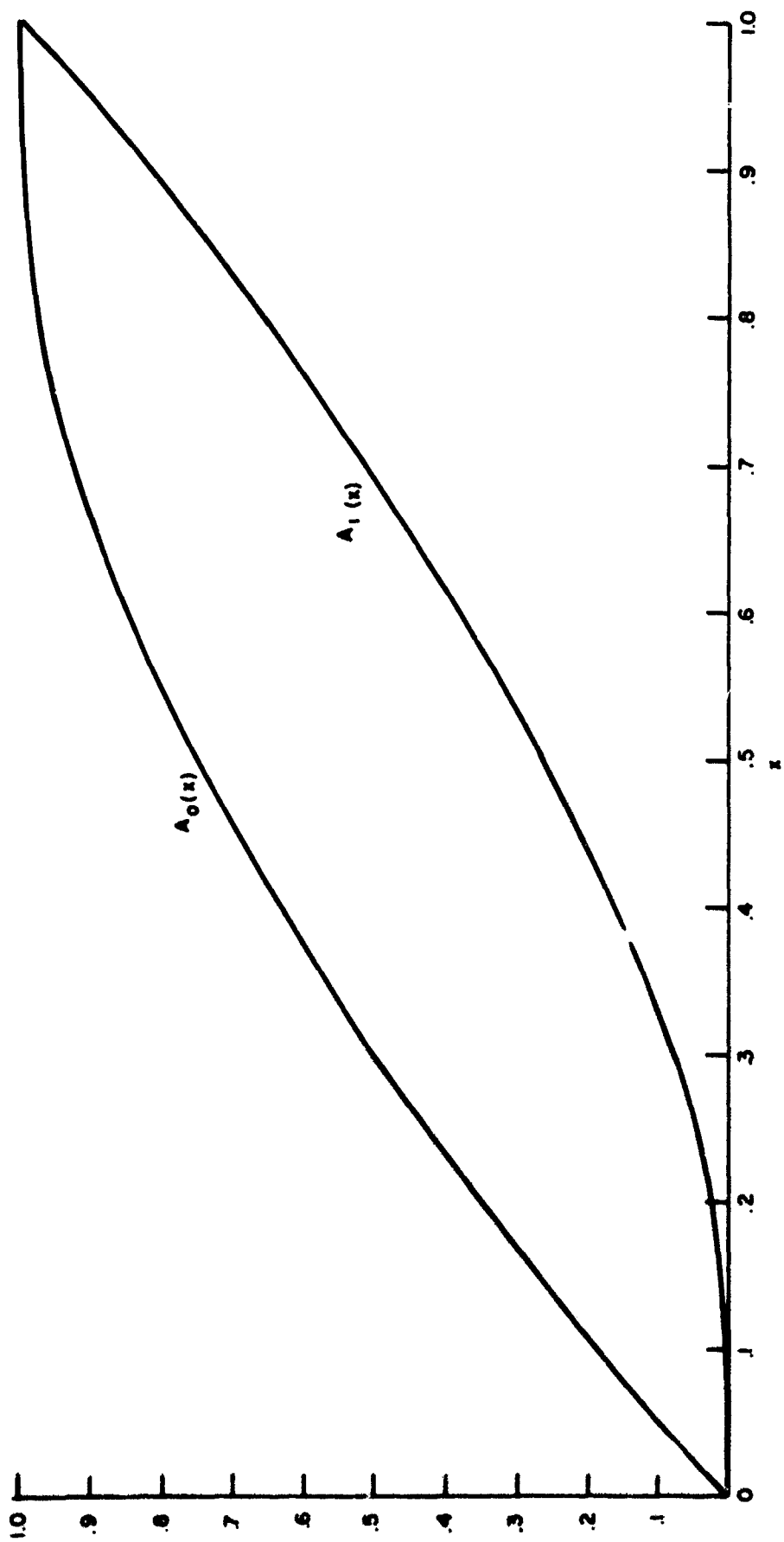


Figure 19 Distribution functions, with ( $A_1$ ) and without ( $A_0$ ) defect

For example, let  $r = .3$ . Then  $\frac{1-r}{r} = \frac{7}{3}$ . We must determine a value of  $x$  such that  $\frac{f_1(x)}{f_0(x)} = \frac{7}{3}$ . This can be done by drawing a template with two lines with slopes having ratios of  $\frac{7}{3}$ , as in Figure 20, on a transparent sheet.

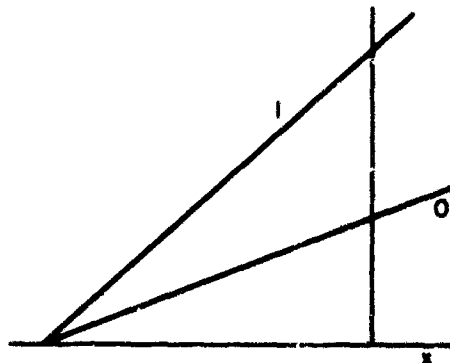


Figure 20 Template with lines having slopes 7:3 ratio

The height of every point on the upper line is  $\frac{7}{3}$  the height of the corresponding point directly below it on the lower line. The  $x$  axis of this template is made coincident with the  $x$  axis of the graphs of  $f_0$  and  $f_1$  and displaced horizontally so that line 1 intersects  $f_1$  and line 0 intersects  $f_0$  for the same value of  $x$ . This occurs when  $x = .707$  so that  $c = .707$  for  $r = .3$ . The maximum value of  $R$  can now be computed for  $r = .3$ .

$$R_m = .3 \int_{.707}^1 f_1(x) dx + .7 \int_0^{.707} f_0(x) dx$$

$$\int_{.707}^1 f_1(x) dx = 1 - A_1(.707) = 1 - .520 = .480$$

$$\int_0^{.707} f_0(x) dx = .929$$

$$R_m = .3(.480) + .7(.929) = .794.$$

If other values of  $c$  are chosen (with  $r$  fixed at  $.3$ ), lower values of  $R$  result.

Table 15 illustrates this.

Table 15  
Reliability vs. Criterion Level for  
Constant Frequency of Defect

c	R
.5	.75
.6	.78
.7	.793
.8	.783
.9	.75

$$\text{Pr}[\text{yes} | D'] = \int_c^1 f_0(x) dx = 1 - A_0(c)$$

$$\text{Pr}[\text{yes} | D] = \int_c^1 f_1(x) dx = 1 - A_1(c)$$

Table 16 gives values of  $\text{Pr}[\text{yes} | D']$  and  $\text{Pr}[\text{yes} | D]$ .

Table 16  
Conditional Probabilities for Various Values  
of Criterion Level

c	Pr[yes   D']	Pr[yes   D]
0	1	1
.2	.652	.978
.4	.363	.641
.6	.151	.621
.8	.027	.340
1.0	0	0

The curve is so close to that labeled  $a = 1$ , that it was not plotted.

Discrete Distribution of Confidence

In the Naval operational situation, only a few levels of individual technician confidence are probably identifiable. When only a finite number of confidence values are involved, they can be represented as shown in Figure 21 and 22.

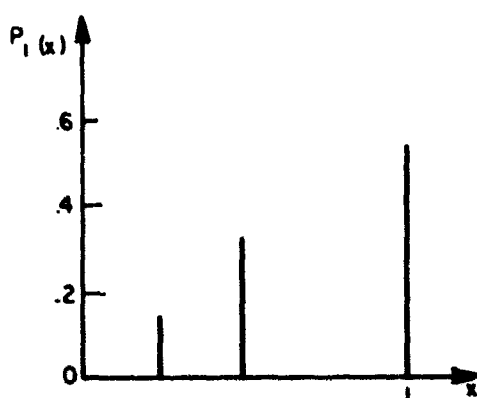


Figure 21 Probability distribution when a defect exists

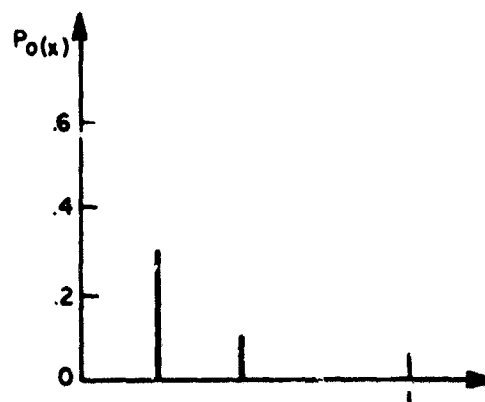


Figure 22 Probability distribution when there is no defect

The vertical lines have been drawn at various points to make the graphs more perspicuous. When a defect exists, the probability for  $x = 1$  is highest (in this illustration,  $p_1(1) = .54$ ). When there is no defect, the probability for  $x = 0$  is highest ( $p_0(0) = .6$ ). Values for this arbitrary example are shown in Table 17.

Table 17

Probability Distribution

$x$	$p_1(x)$	$p_0(x)$
0	0	.6
.23	.14	.3
.48	.32	.1
1	.54	0

In the discrete case,  $p_0(x)$  and  $p_1(x)$  correspond to  $f_0(x)$  and  $f_1(x)$  respectively.  $\Sigma p_0(x)$  and  $\Sigma p_1(x)$  correspond to  $\int f_0(x)dx$  and  $\int f_1(x)$  respectively. As before:

$$\begin{aligned} \Pr[\text{yes}] &= \Pr[x \geq c] \\ \Pr[\text{yes} | D] &= \sum_{x \geq c}^1 p_1(x), \quad \Pr[\text{yes} | D'] = \sum_{x \geq c}^1 p_0(x) \\ \Pr[\text{no} | D] &= \sum_{x=0}^{x < c} p_1(x), \quad \Pr[\text{no} | D'] = \sum_{x=0}^{x < c} p_0(x). \end{aligned}$$

For the discrete case, when  $c$  is a value for which  $p_0$  or  $p_1$  is defined, then it makes a difference whether  $\Pr[\text{yes}] = \Pr[x \geq c]$  or  $\Pr[x > c]$ . The two probabilities differ by  $p(c)$ .

$$R = r \sum_{x \geq c}^1 p_1(x) + (1-r) \sum_{x=0}^{x < c} p_0(x)$$

This is also a maximum when:

$$\frac{p_1(c)}{p_0(c)} = \frac{(1-r)}{r}.$$

Consider an example which corresponds to the continuous example shown in Figure 3. Table 18 gives the values of  $p_0$  and  $p_1$ . Table 18 also presents the (cumulative) distribution and ratios of  $p_1$  to  $p_2$ . For  $r = .8$ ,  $\frac{1-r}{r} = .25$ . From the table, we see that the nearest value of the ratio is  $\frac{1}{3}$ , so  $c$  should lie between 0 and .25.

Table 18

## Probability Distribution and Ratios

$\lambda$	$p_1(x)$	$p_0(x)$	$\sum_{x=0}^{\infty} p_1(x)$	$\sum_{x=0}^{\infty} p_0(x)$	$\frac{p_1(x)}{p_0(x)}$
0	0	.4	0	.4	0
.25	.1	.3	.1	.7	1/3
.50	.2	.2	.3	.9	1
.75	.3	.1	.6	1	3
1.0	.4	0	1.0	1	$\infty$

Table 19 gives ranges of optimum  $c$  and values of  $R_m$  for various values of  $r$ .

Table 19

## Range of Optimum Criterion Level and Maximum Reliability vs. Relative Frequency of Defects

$r$	$c$	$R_m$
0	.75 - 1	1
.2	.75 - 1	.88
.3	.5 - .75	.84
.4	.5 - .75	.82
.5	.5	.80
.6	.25 - .5	.82
.7	.25 - .5	.84
.8	0 - .25	.88
1.0	0 - .25	1

The values of  $R_m$  were obtained from Table 20, which gives values of  $R$  for various values of  $c$  and  $r$ .

Table 20

## Reliability and Conditional Probabilities vs. Criterion Level

$c$	$\Pr[\text{yes} D]$		$R$				$\Pr[\text{yes} D']$
	$\sum_{x \geq c} p_1(x)$	$\sum_{x=0}^{x < c} p(x)$	$r = .2$	$r = .3$	$r = .4$	$r = .5$	
>0	1	.4	.52	.58	.64	.7	.6
.2	1	.4	.52	.58	.64	.7	.6
.4	.9	.7	.74	.76	.78	.8	.3
.5	.9	.7	.74	.76	.78	.8	.3
.6	.7	.9	.86	.84	.82	.8	.1
.8	.4	1	.88	.82	.76	.7	0
1.0	.4	1	.88	.82	.76	.7	0

The operating characteristic curve has four points: (.6, 1), (.3, .9), (.1, .7), and (0, .4). The  $R_m$  curve has a minimum of .8 for  $r = .5$ .

#### Double Criterion Level Detection Model

To this point, we have discussed a detection model with a single criterion level. When the confidence,  $x$ , of there being a defect is greater than or equal to the criterion level,  $c$ , the subject will say "yes" (there is a defect). When  $x < c$ , the subject will say "no."

Now consider two criterion levels,  $c_1$  and  $c_2$ , where  $c_1 < c_2$ . If  $x \leq c_1$ , the subject will say "no." If  $x \geq c_2$ , he will say "yes." If  $c_1 < x < c_2$ , then the subject will make another attempt to determine the status of the equipment. This continues until he says either "yes" or "no." This type of procedure has also been called by Swets (1964) "sequential observations." A third possibility, not considered here, is that he may be allowed only a limited number of trials. If not able to decide, this might constitute a third type of unreliable operation on the part of the subject, the first two types occurring when subject says "no" with a defect, and "yes" with no defect.

Assume that the curves shown in Figure 23 represent frequency functions.

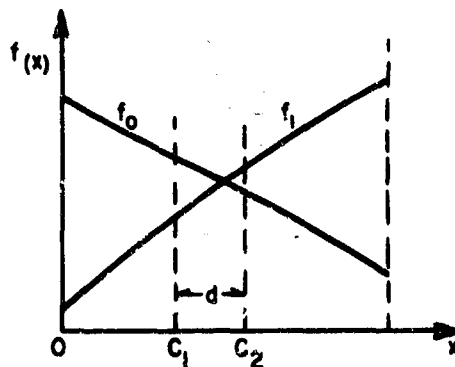


Figure 23 Hypothetical frequency function, with ( $f_1$ ) and without ( $f_0$ ) defect

The area under each would then be unity. The two criterion levels are represented by  $c_1$  and  $c_2$ . The area under a curve  $f$  from  $c_2$  to 1 [call it  $A(c_2, 1)$ ] represents the probability ( $p_1$ ) that the technician will say "yes" on one trial. Similarly,  $A(0, c_1)$  is the probability ( $p_3$ ) of saying "no" and is represented by the area under a curve  $f$  from 0 to  $c_1$  on one trial. The probability ( $p_2$ ) of being undecided on a single trial is the area under a curve  $f$  from  $c_1$  to  $c_2$ . The trials are considered independent. The probability tree in Figure 24 shows only three stages. It holds for either a defect (D) or no defect (D').

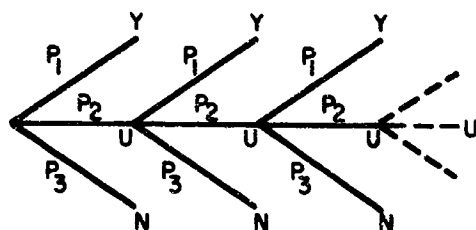


Figure 24 Probability tree

$$\Pr[\text{yes}] = p_1 + p_2 p_1 + p_2^2 p_1 + p_2^3 p_1 \dots = \frac{p_1}{1 - p_2} = \frac{p_1}{p_1 + p_3}$$

$$\Pr[\text{no}] = p_3 + p_2 p_3 + p_2^2 p_3 + p_2^3 p_3 \dots = \frac{p_3}{1 - p_2} = \frac{p_3}{p_1 + p_3}$$

Specifically:

$$\Pr[\text{yes}|D] = \frac{A_1(c_2, 1)}{A_1(c_2, 1) + A_1(0, c_1)}$$

$$\Pr[\text{no}|D'] = \frac{A_0(0, c_1)}{A_0(c_2, 1) + A_0(0, c_1)}$$

Finally, reliability is:

$$\begin{aligned} R &= r \Pr[\text{yes}|D] + (1 - r) \Pr[\text{no}|D'] \\ &= \frac{r A_1(c_2, 1)}{A_1(c_2, 1) + A_1(0, c_1)} + \frac{(1 - r) A_0(0, c_1)}{A_0(c_2, 1) + A_0(0, c_1)} \end{aligned}$$

The expected number of trials for a decision (yes or no), if up to  $n$  trials are allowed, was derived previously (Siegel & Michle, 1967) as:

$$E_n = \frac{1}{1-p_2} \left\{ 1 - [1 + n(1-p_2)]p_2^n \right\} + np_2^n$$

$$\lim_{n \rightarrow \infty} E_n = \frac{1}{1-p_2} = \frac{1}{A(c_2, 1) + A(0, c_1)}$$

This holds for both the cases in which a defect or no defect exists. The case where an unlimited number of trials are allowed therefore is:

$$E_\infty = \frac{r}{A_1(c_2, 1) + A_1(0, c_1)} + \frac{1-r}{A_0(c_2, 1) + A_0(0, c_1)}$$

The increased reliability obtained by repeated trials is obtained at the expense of increased time and effort.

As an illustration, consider the linear frequency functions of Figure 3.

$$A_1(c_2, 1) = \int_{c_2}^1 f_1(x)dx = \int_{c_2}^1 2xdx = x^2 \Big|_{c_2}^1 = 1 - c_2^2$$

$$A_1(0, c_1) = x^2 \Big|_0^{c_1} = c_1^2$$

$$A_0(c_2, 1) = \int_{c_2}^1 f_0(x)dx = \int_{c_2}^1 (2 - 2x)dx = 2x - x^2 \Big|_{c_2}^1 = 1 - 2c_2 + c_2^2$$

$$A_0(0, c_1) = 2x - x^2 \Big|_0^{c_1} = 2c_1 - c_1^2$$

Let  $d = c_2 - c_1$ :

$$R = \frac{r(1 - c_2^2)}{1 - c_2^2 + c_1^2} + \frac{(1-r)(2c_1 - c_1^2)}{1 - 2c_2 + c_2^2 + 2c_1 - c_1^2}$$

$$= \frac{r(1 - c_2^2)}{1 - d(c_1 + c_2)} + \frac{(1 - r)c_1(2 - c_1)}{1 + d(c_1 + c_2) - 2d}$$

$$E_\infty = \frac{r}{1 - d(c_1 + c_2)} + \frac{1 - r}{1 - 2d + d(c_1 + c_2)}$$

$E_\infty$  is plotted as a function of  $c = \frac{c_1 + c_2}{2}$  for  $r = .3, .5$  for  $d = .2, .4, .6$  (Figure 25).  $R$  is plotted as a function of  $c$  for  $d = 0, .2, .4, .6$  for  $r = .3$  in Figure 26, and for  $r = .5$  in Figure 27.

It can be seen that the optimum value of  $c$  is  $.5$  for  $r = .5$  and that the maximum value of  $R$  increases as the separation ( $d$ ) between the criterion levels increases. For  $r = .3$ , the optimum value of  $c$  decreases as  $d$  increases. The maximum values ( $R_m$ ) of  $R$  increase with increasing  $d$  and are higher than those for  $r = .5$  as expected.

The curves of  $E_\infty$  for  $d > .2$  have relative minima whose location shifts to the left for increasing  $d$ , but they do not coincide (except for  $r = .5$ ) with the maxima of  $R$ .

Table 21 gives values of optimum  $c$ ,  $R_m$ , and  $E_\infty$  for various values of  $d$ , when  $r = .3$  and  $.5$ .

Table 21

Optimum Average Criterion Level, Maximum Reliability, and Expected Number of Trials vs. Separation ( $d$ ) of Criterion Levels

d	r = .3				r = .5		
	c	$R_m$	$E_\infty$	c	$R_m$	$E_\infty$	
0	.7	.79	1	.5	.75	1	
.2	.63	.831	1.22	.5	.80	1.25	
.4	.59	.868	1.61	.5	.85	1.67	
.6	.54	.910	2.41	.5	.90	2.5	

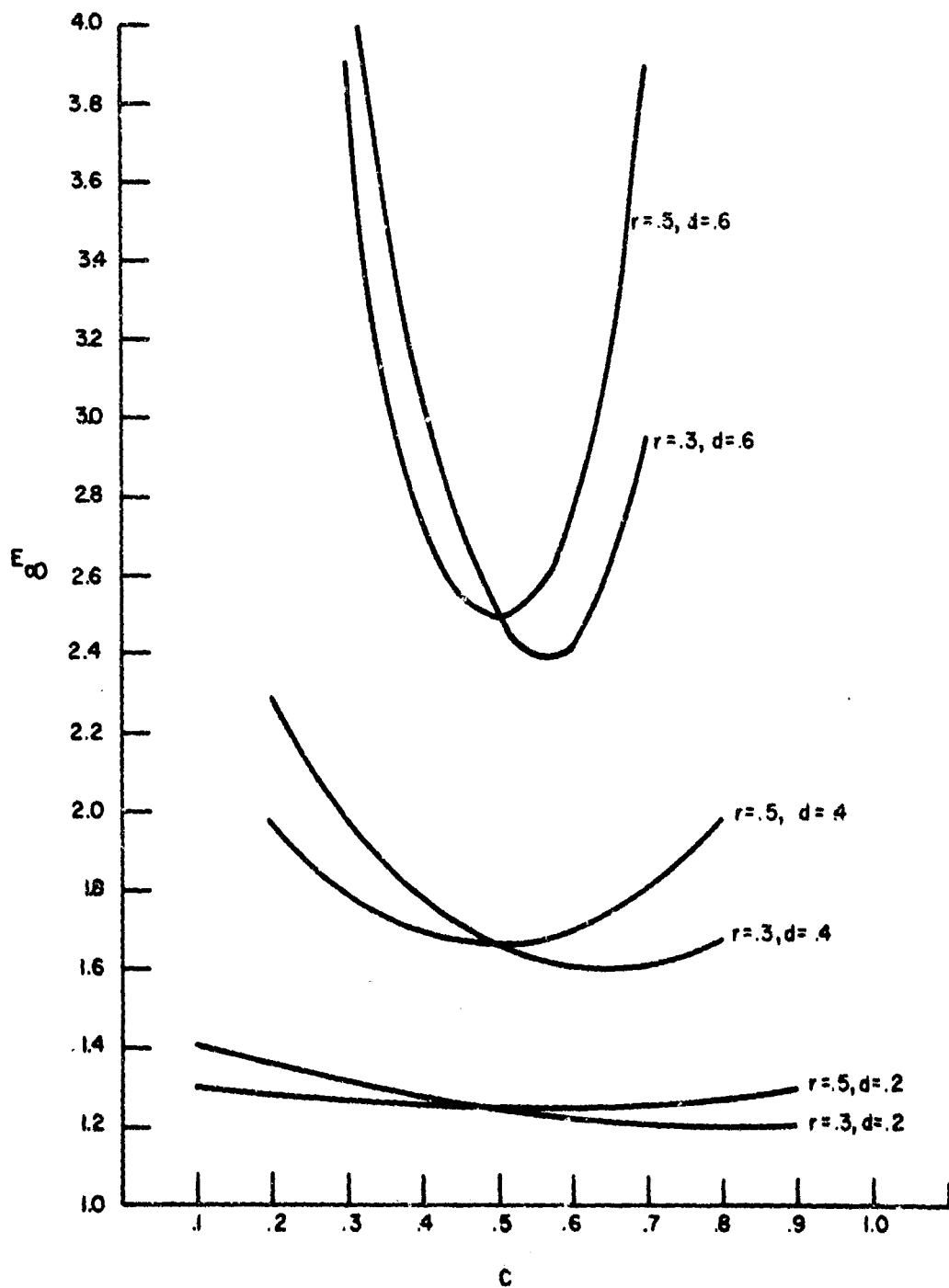


Figure 25 Expected number of trials vs. average criterion level

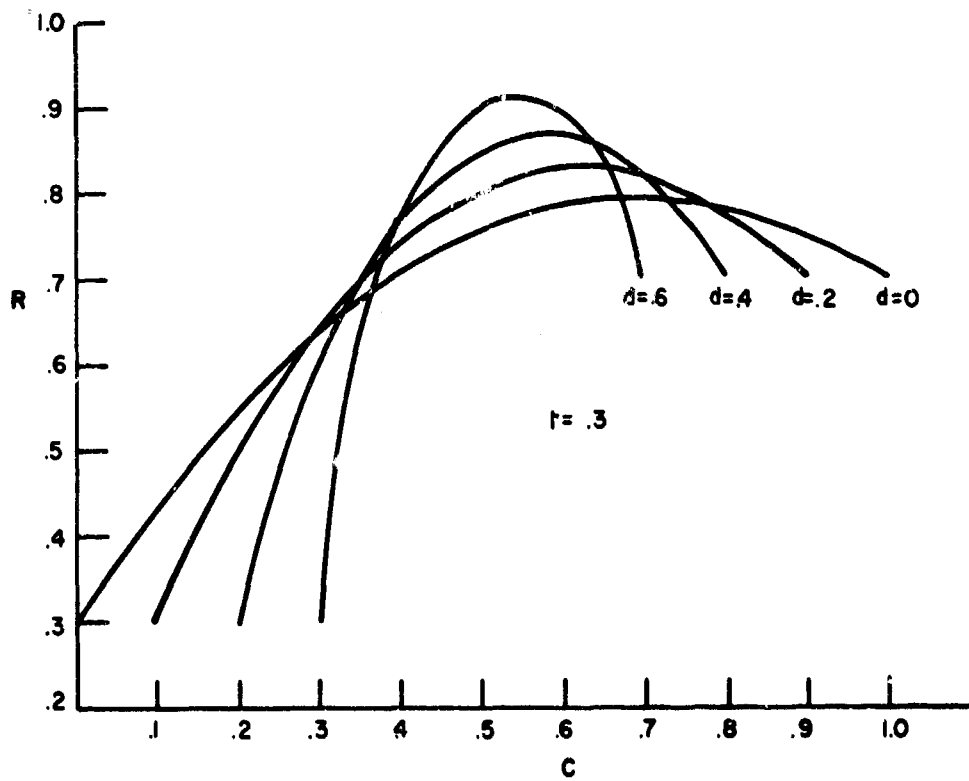


Figure 26 Reliability vs. average criterion level  
(when  $r = .3$ )

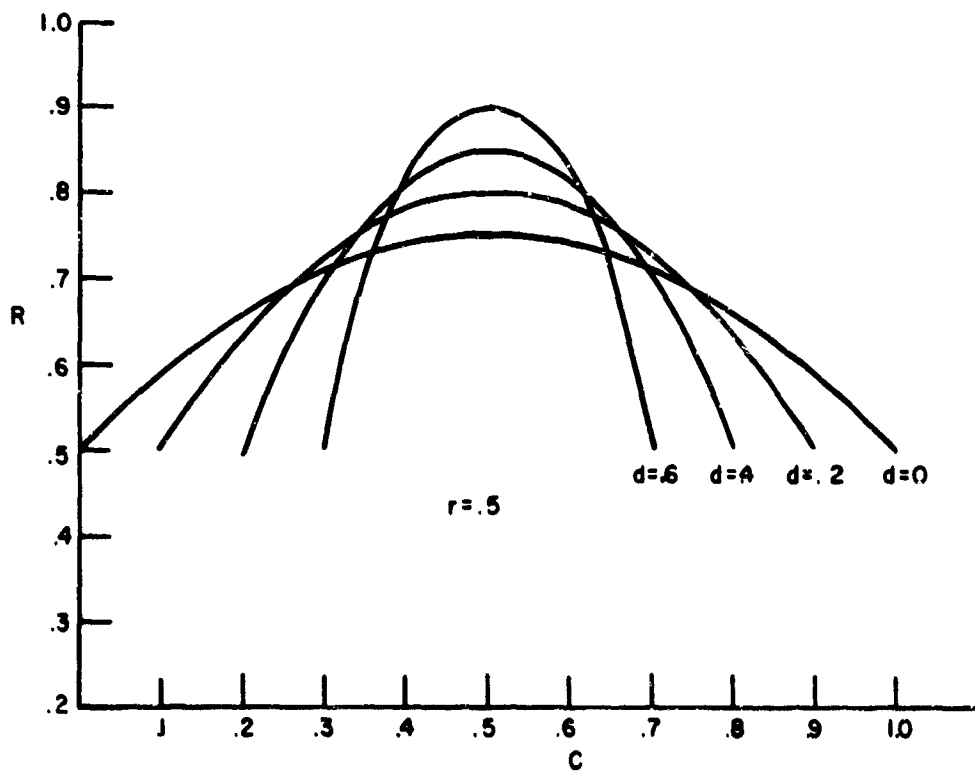


Figure 27 Reliability vs. average criterion level  
(when  $r = .5$ )

## CHAPTER III

DISCUSSION, SUMMARY, AND CONCLUSION**Discussion**

In the present report, reliability and operating characteristic curves were considered for various types of "confidence of the existence of a defect" distributions. This is an adaptation of the method used by Tanner and Swets (1954), where stimulus is replaced by confidence. If the distributions for defect and no defect are symmetrical about  $x = \frac{1}{2}$ , then the maximum reliability ( $R_m$ ) is lowest when a defect occurs with probability of  $\frac{1}{2}$ . This is the situation of maximum uncertainty. For all continuous distributions considered, the maximum reliability attainable equals 1 when a defect is never present ( $r = 0$ ) and when a defect is always present ( $r = 1$ ). The lowest value of  $R_m$  (at  $r = .5$ ) depends on the distributions. The smaller the common area under both curves ( $D$  and  $D'$ ), the larger the  $R_m$  values are (see Table 22). When the curves do not intersect,  $R_m$  is 1 for all values of  $r$ . When  $r$  is low, the optimum criterion level ( $c$ ) is high, and when  $r$  is high,  $c$  is low. From the point at which  $c$  first becomes 0, the plot of  $R_m$  vs.  $r$  becomes a straight line ( $R = r$ ). From the point where  $c$  first becomes 1,  $R_m$  vs.  $r$  becomes the straight line  $R = 1 - r$ .

Table 22

Comparison of Common Area under  $f_1$  and  $f_0$  Curves  
with Maximum Reliability for  $r = .5$

Case	Area	$R_m$ for $r = .5$
Non-intersecting	0	1
Straight line, $a = .75$	.222	.889
Straight line, $a = 1$	.5	.75
Normal, $\sigma = \frac{1}{2}$	.57	.715
Exponential	.755	.623
Normal, $\sigma = 1$	.878	.361

A similar progression holds for the operating characteristic curves. As the common area under the distribution curves decreases, the operating characteristic curves move closer to the left and upper boundaries.

The reliability value ( $R$ ) may be improved in two ways. The first is to minimize or eliminate the intersection of the frequency curves, as indicated by Table 22. When the curves are non-intersecting, the maximum attainable reliability is 1. This reliability is obtained when the confidence criterion level is properly set. One method for achieving this level is to design the equipment so that the existence of a defect is more obvious. This will separate curves  $f_1$  and  $f_0$ , making the setting of a criterion level less critical. With non-intersecting curves, the optimum criterion level is anywhere between the  $x$  intercepts of the curves.

With a given pair of frequency curves, the reliability may also be improved by training the technician so that he sets his criterion level towards the optimum value. This can be accomplished by providing the technician with feedback of information about his performance or possibly through programmed instructional techniques.

### Summary and Conclusion

The present report has attempted to point out the relationship between the subjective criterion level that a maintenance technician sets or adapts for accepting or rejecting the hypothesis that a malfunction exists and the probability of his acceptance or rejection of the hypothesis being correct. The logic employed is similar to that used in signal detection theory, and operating characteristic curves were similarly derived. These may be interpreted in much the same way as the receiver operator curves derived in the psychophysical investigation of signal detection. The relationships were derived for a number of continuous distributions of confidence and for the discrete case. Both the single and double criterion instances were considered. It is believed that the discrete case with a single criterion level represents the most useful case, from the point of view of application. While we have not attempted to specify a method for measuring a technician's confidence criterion behavior, the production of such a change, and the consequent increase in correct hypothesis acceptance and false hypothesis rejection, does not seem unattainable.

The gains to be derived from the production of such a shift in criterion level are considerable. Consider example 1 (Figure 3). Assume the probability of a defect is  $r = .1$ . The optimum criterion level is  $c = 1 - r = .9$ . At that level, the maximum possible reliability is  $R_m = r^2 - r + 1 = .01 - .1 + 1 = .91$ . Suppose the technician actually assumes a level of  $c = .5$ . Then his reliability is

$$R = r + 2c - c^2 - 2rc$$

$$= .75$$

This is a considerable reduction from the maximum of .91.

It is possible that a programmed learning technique or program could be developed to allow individual technician training on acceptance criterion level setting. Thus, the acceptance criterion level training could be administered quite economically, with the usual advantages of programmed learning.

Alternatively, the employment of the acceptance level setting behavior of technicians as a fleet performance criterion seems tenable. Technicians who set their criterion of acceptance so as to maximize correct hypothesis and rejection are probably superior to those who do not. Thus, if for a pair of technicians and a given set of equipment conditions, technician A sets his criterion level less close to the optimum than technician B, then technician B may be said to be superior. Techniques for performing such measures should be readily derivable.

Finally, it was pointed out that the employment of the operating characteristic curve possesses implications for decisions regarding the development of automatic test equipment. Test equipment would be built for those situations in which malfunction detection deviates significantly from the optimum, or stated alternatively, where it approaches the chance level.

In conclusion, it seems that a method for establishing the optimum subjective criterion of acceptance level has been established for the malfunction recognition situation.

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13 ABSTRACT <p>The logic of a technique for employing technician "confidence that a defect exists" for maximizing the probability of malfunction recognition is described. The technique is based on and drawn from parallel thinking in signal detection theory. Operator characteristic curves are derived for a variety of distributions of "confidence." Continuous and discrete distributions of "confidence" are considered as well as single and double criterion levels. The implications of the work for training and posttraining performance evaluation are pointed out.</p>			

14 KEY WORDS  Personnel and Training Psychophysics Quantitative Methods Reliability Performance Evaluation	LINK A		LINK B		LINK C	
	ROLE	WT	ROLE	WT	ROLE	WT

**INSTRUCTIONS**

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