

AWARD NUMBER: MT140020

TITLE: Development and Implementation of a Health Informatics Outcome System in Orthopaedic Surgery

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CONTRACTING ORGANIZATION: Walter Reed National Military Medical Center (WRNMMC)
Uniformed Services University of the Health Sciences (USUHS)

REPORT DATE: August 2020

TYPE OF REPORT: Final

PREPARED FOR: U.S. Army Medical Research and Development Command
Fort Detrick, Maryland 21702-5012

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1. REPORT DATE August 2020		2. REPORT TYPE Final		3. DATES COVERED 30OCT2015 - 30APR2020	
4. TITLE AND SUBTITLE Development and Implementation of a Health Informatics Outcome System in Orthopaedic Surgery				5a. CONTRACT NUMBER	
				5b. GRANT NUMBER MT140020	
				5c. PROGRAM ELEMENT NUMBER	
6. AUTHOR(S) LTC Jonathan F. Dickens, MD Matthew Bradley, MPH E-Mail: Jonathan.f.dickens.mil@mail.mil Matthew.w.bradley4.ctr@mail.mil				5d. PROJECT NUMBER	
				5e. TASK NUMBER	
				5f. WORK UNIT NUMBER	
7. PERFORMING ORGANIZATION NAME(S) AND ADDRESS(ES) Walter Reed National Military Medical Center 8901 Rockville Pike America Building 19, Second Floor Bethesda, MD 20889				8. PERFORMING ORGANIZATION REPORT NUMBER	
9. SPONSORING / MONITORING AGENCY NAME(S) AND ADDRESS(ES) U.S. Army Medical Research and Development Command Fort Detrick, Maryland 21702-5012				10. SPONSOR/MONITOR'S ACRONYM(S)	
				11. SPONSOR/MONITOR'S REPORT NUMBER(S)	
12. DISTRIBUTION / AVAILABILITY STATEMENT Approved for Public Release; Distribution Unlimited					
13. SUPPLEMENTARY NOTES					
14. ABSTRACT The objective of this study was to develop, validate, and determine the effectiveness (compliance rate and patient satisfaction) of a multi-center, integrated, web-based outcome assessment application used to evaluate pre- and post-operative outcomes. We hypothesized that an integrated outcomes system can be established across multiple centers, and that proof-of-concept testing will demonstrate adequate interoperability and inter-system communication streams. A health informatics musculoskeletal (MSK) outcome system that provides a web-based, HIPAA compliant, patient friendly, platform has been transformative for military musculoskeletal care, providing the means to a military-wide evidenced-based treatment system. Our web-based data collection platform went live in October 2016 and patients have been enrolled under the standard of care initiative. We are actively enrolling patients at 9 performance sites across the Military Health System (MHS) and are continuing to expand. As of December 2017, we are able to enroll any surgically managed orthopaedic patient. As of April 2018, we are able to enroll any conservatively (i.e., rehabilitation) managed musculoskeletal injury patient. The Defense Health Agency (DHA) recognized MOTION's potential value in improving MSK care and so in December 2018 the DHA incorporated MOTION as an official program of record under the Patient Reported Outcomes Clinical Record (PROCR). We currently have 10,000+ unique patients enrolled into our platform.					
15. SUBJECT TERMS NONE LISTED					
16. SECURITY CLASSIFICATION OF:			17. LIMITATION OF ABSTRACT Unclassified	18. NUMBER OF PAGES 204	19a. NAME OF RESPONSIBLE PERSON USAMRMC
a. REPORT Unclassified	b. ABSTRACT Unclassified	c. THIS PAGE Unclassified			19b. TELEPHONE NUMBER (include area code)

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1. INTRODUCTION: *Narrative that briefly (one paragraph) describes the subject, purpose and scope of the research.*

The number of musculoskeletal injuries (MSKIs) and their subsequent impact on lost duty time and readiness, cannot be overstated. MSKIs are the leading cause of morbidity and disability for the U.S. Military. The Department of Defense pays in excess of \$3.7 billion annually for the medical care and subsequent lost duty time that result from MSKIs. Despite the burden of these MSKIs to the U.S. Military, there was no system in place within the Defense Health Agency (DHA) to evaluate the factors affecting return to duty (RTD) or clinical outcomes following treatment of these prevalent and disabling conditions. Without such information, military healthcare providers are unable to counsel service members on expected outcomes and likelihood of RTD, and military leaders are unable to accurately assess operational readiness. With this movement has come an increased need for health informatics support; specifically, integrated, efficient, user-friendly and secure systems designed to monitor and report on patient outcomes. The objective of this study was to develop, validate, and determine the effectiveness (compliance rate and patient satisfaction) of a multi-center, integrated, web-based outcome assessment application used to evaluate pre- and post-operative outcomes. We hypothesized that an integrated outcomes system can be established across multiple centers, effectively and efficiently integrating data from a variety of established sources, providing high quality outcome data in orthopaedic MSKIs.

2. KEYWORDS: *Provide a brief list of keywords (limit to 20 words).*

Orthopaedics, musculoskeletal injury, health informatics, patient reported outcomes, return to duty

3. ACCOMPLISHMENTS:

What were the major goals of the project?

Major Task 1: Obtain Study Approval

--Months 1-3 (Completion 100%)

--9 performance sites have all requisite approvals to collect data.

Major Task 2: Coordinate Study Staff for Data Collection

--Months 1-36 (Completion 100%)

Major Task 3: Establish Data Management System

--Months 1-36 (Completion 100%)

--We have the ability to enroll any surgically managed orthopaedic patient.

--We have the ability to enroll any conservatively (rehabilitation) managed musculoskeletal patients.

--We have transitioned from Wounded, Ill and Injured Registry managed by the Army Analytics Group to the DHA Survey Portal/MIP managed by DHA

Major Task 4: Participant Recruitment, Participant Evaluation

--Months 4-36 (Completion: 100%)

--Data collection system commenced in OCT 2016 (10,000+ patients enrolled as SOC); 50+% of enrolled patients were approached to consent to participate in research.

--Patient and Provider survey compliance rates are at 29% (across all time points) and 50%, respectively.

--Will continue data collection and patient enrollment as SOC

Major Task 5: Data Analysis

--Months 30-36

--Preliminary research analyzing PROs in military orthopaedics environment currently being developed as manuscripts. Investigating return to duty rates in patients continues

What was accomplished under these goals?

-Although MOTION began as a pilot program to show proof of concept, the Defense Health Agency (DHA) recognized MOTION's potential value in improving MSKI care and so in December 2018 the DHA incorporated MOTION as an official program of record under the Patient Reported Outcomes Clinical Record (PROCR).

-Data collection and participant recruitment were conducted on-site in 8 orthopaedics clinics across the MHS and is continuing to expand. As of the 2020 continuing review, the consent rate of individuals approached at WRNMMC was 96% agreeing to participate. Other participating sites have had very similar success rates of over 95%, with the greatest being 99.4% at TAMC.

-One of MOTION's primary objectives was to establish a MHS-wide solution to capture and evaluate clinical MSKI outcomes. Now being under DHAs PROCR, utilizing the new DHA Survey Portal has enabled us to establish a long term, enterprise-wide solution for MOTION's data management system (Major Task 3).

-Another one of MOTION's primary objectives was to develop clinical support tools that provide estimates of success based on established benchmarks. The new DHA Survey Portal has the ability to generate reports/dashboards to show patients' their progress compared to population averages over the course of their treatment. These reports inform surgeons of areas of improvement that might have previously been overlooked.

-Although participant involvement from both patients and surgeons was less than optimal; and also the ability to export data from WIIR was restricted to only one person making reporting, tracking, and QA of data difficult; MOTION data collection (via Major Tasks 2 & 4) has allowed us to begin analyzing data (Major Task 5) and generate manuscripts. One manuscript has been submitted and is "in revision", which details the methods MOTION has used so other MSKI clinics can integrate our practices into their own.

-The other manuscripts composed so far have primarily focused on identifying how to reduce the use of anatomic and condition PROs (e.g., ASES, IKDC) in favor of general physical function and lifestyle impact computer adaptive testing PROs. This is to address one of MOTION's primary objectives to identify a minimal set of questionnaires that provide necessary clinical information and reduce patient survey burden. Although the manuscripts are not finalized, a brief summary of the findings are as follows:

--In knee surgical patients, when comparing the SANE question versus two PROMIS surveys (Physical Function and Pain Interference), both options effectively measure human physical capability. The two PROMIS surveys are more thorough through computer assisted testing (CAT), but the SANE may be a more viable option when CAT is not available/possible.

--In two separate manuscripts, one for knee surgical patients and the other for shoulder surgical patients, both found that the PROMIS CATs are able to accurately predict approximate IKDC and ASES scores, respectively, which further support our goal of reducing patient survey burden.

What opportunities for training and professional development has the project provided?

The PI and research director have attended numerous conferences that have allowed for continued promotion of this project and increased knowledge:

1. Society of Military Orthopaedic Surgeons Annual Meeting
2. Extremity War Injuries Annual Meeting
3. American Academy of Orthopaedic Surgeons Annual Meeting
4. National Athletic Trainers' Association Annual Meeting
5. Arthroscopy Association of North America Annual Meeting

The PI also completed the American Orthopaedic Society for Sports Medicine European Traveling Fellowship. While this opportunity was not the direct result of this project, the PI's leadership and exemplary work on this project, in part, led to him being selected for this fellowship.

How were the results disseminated to communities of interest?

We hold quarterly teleconferences with the study sites and we have had in-person meetings with the study sites this past year. These meetings are essential to keep all study personnel apprised of the progress made on the system and to exchange feedback regarding the functionality of the system. We have reported on the development process and preliminary findings at multiple scientific conferences (e.g., SOMOS) and are in the processes of submitting manuscripts to scientific journals for review.

What do you plan to do during the next reporting period to accomplish the goals?

We plan to continue expanding MOTION to additional clinics across the nation. Nothing else to report.

4. **IMPACT:** Describe distinctive contributions, major accomplishments, innovations, successes, or any change in practice or behavior that has come about as a result of the project relative to:

What was the impact on the development of the principal discipline(s) of the project?

In the near-term, MOTION collected data will allow surgeons to better identify patient needs and better personalize treatment options than was previously possible. This will culminate in improved patient centered care via real-time feedback and monitoring of individual patient progress and outcomes. Improved patient-centered care allows tailored treatment plans and complimentary interventions (e.g., behavioral health) to enhance patient care and outcomes. In the long-term, MOTION collected data will allow healthcare providers and Military Health System (MHS) leaders to identify leading clinical practices for MSKI management that can be broadly implemented across the MHS. *As a DHA program of record, the MOTION MDP has the opportunity to be deployed throughout the MHS and improve care for all MHS beneficiaries.* Furthermore, the lessons learned from this project are easily transferable to physically active civilian populations.

What was the impact on other disciplines?

The original scope of this grant was to develop a web-based data collection system for the collection of knee and shoulder orthopaedic surgery patient outcomes. We have expanded on this original scope and are now collecting patient outcomes across the MSKI care continuum, including every orthopaedic surgery condition as well as conservatively managed (i.e., rehabilitation) patients. Although this data collection system was developed for MSKI, it is easily transferrable to other medical specialties. This will allow for the development of similar patient outcome databases that can be used to advance medical care for all specialties. For example, we have partnered with chronic pain specialists to ensure the capture of MSK patient outcomes from initial presentation through full return-to-duty or end of military career.

What was the impact on technology transfer?

Our web-based outcomes data collection platform will allow for clinicians to track patient outcomes at any MTF throughout the patients' military careers and beyond. This is primarily due to the platform being linked with patients' electronic medical records. The web-based outcomes platform is accessible through any CAC-enabled device and thus we will be able to track individuals for up to 20 years following the initial injury/surgery. The ability to track patients throughout their military career and during their post-military life will revolutionize how patient data is recorded and tracked throughout the MHS. This data collection platform is easily transferrable to other medical specialties. For example, it has been recognized by the DHA Neuromusculoskeletal Clinical Community (NMSK CC), who plans to use our established platform to collect patient outcomes data to support the need of this operational community. Specifically, the NMSK CC plans to leverage our existing data collection platform to support a program to evaluate low back pain management.

What was the impact on society beyond science and technology?

Although the majority of MSKIs within the military setting are treated non-operatively (i.e., conservatively), MSKIs that require surgical intervention occur up to 10 times more frequently in military populations than in the civilian sector. Orthopaedically managed MSKIs commonly result in Service Members being placed on limited duty status for 3-12 months, with many Service Members continuing to receive care well past 12 months. This has a marked negative impact on Service Member and military unit readiness, manning, and efficacy, while also straining MHS resources. Thus, improved patient outcomes following MSKI has wide-ranging potential direct and indirect impacts. Furthermore, the improvements discovered through this data collection network can be disseminated to the greater population at large (i.e., civilian) to also improve non-military orthopaedic outcomes, which can have incalculable direct and indirect impacts.

5. CHANGES/PROBLEMS:

Changes in approach and reasons for change

Nothing to report.

Actual or anticipated problems or delays and actions or plans to resolve them

Some study sites have lost research assistants working on the project due to contract expirations. These sites will have reduced ability to enroll more participants into the data collection platform. We are working with these sites to potentially have clinic staff help integrate the process into existing work flow systems.

Changes that had a significant impact on expenditures

Describe changes during the reporting period that may have had a significant impact on expenditures, for example, delays in hiring staff or favorable developments that enable meeting objectives at less cost than anticipated.

We used our remaining research funds to continue to fund personnel to assist with patient and provider enrollment and follow-up.

Significant changes in use or care of human subjects, vertebrate animals, biohazards, and/or select agents

Significant changes in use or care of human subjects

Nothing to report.

Significant changes in use or care of vertebrate animals

Nothing to report.

Significant changes in use of biohazards and/or select agents

Nothing to report.

6. **PRODUCTS:** List any products resulting from the project during the reporting period. If there is nothing to report under a particular item, state "Nothing to Report."

- **Publications, conference papers, and presentations**

Report only the major publication(s) resulting from the work under this award.

Journal publications.

- Mauntel TC, Tenan MS, Freedman BA, Potter BK, Provencher MT, Tokish JM, Lee IE, Rhon DI, MOTION Collaborative, Dickens JF. The Military Orthopaedics Tracking Injuries and Outcomes Network (MOTION): A Solution for Improving Musculoskeletal Care in the Military Health System. *BMC Medical Research Methodology*, 8(6).
- Tenan M, Robins RJ, Sheean AJ, Simon J, Lee I, Dickens JF. Anchored Minimal Clinically Important Difference Metrics are Biased by Regression-to-the-Mean. *Journal of Athletic Training*. 2020. Accepted.
- Anderson AB, Tenan M, MOTION Collaborative, and Dickens JF. Psychosocial and physical components of the SANE score in patients undergoing shoulder surgery. *Journal of Shoulder and Elbow Surgery*. 2020. Accepted.
- Tenan MS, Dekker TJ, MOTION Collaborative, Dickens JF. An Exploratory Factor Analysis of the NIH PROMIS System and the Single Assessment Numeric Evaluation in Knee Surgery Patients. *American Journal of Sports Medicine*. Submitted for review.
- Tenan MS, Galvin JW, Mauntel TC, Tokish JM, MOTION Collaborative, Dickens JF. Generating the American Shoulder & Elbow Surgeon's Score using Multivariable Predictive Models and Computer Adaptive Testing to Reduce Survey Burden. *The American Journal of Sports Medicine*. 2020. Accepted.
- Schmidt A and Dickens JF. Symposium Overview: The Extremity War Injury Symposium: Emerging Combat and Readiness Research. *Journal of the American Academy of Orthopaedic Surgeons*. 2020. Accepted.

Books or other non-periodical, one-time publications.

Nothing to report.

Other publications, conference papers and presentations.

- All below were presentations at the 2019 SOMOS Annual Conference:
 - COL Mark Slabaugh, MD, MC, USAF -- Initial Deployability and Outcome Trends in Military Health System Beneficiaries Undergoing Shoulder Procedures Enrolled in MOTION Database
 - Lt Col Richard J. Robins, MD, MC, USAF -- Early Analysis of Common Knee Surgery and Ability to Deploy in a Military Population
 - LTC Jonathan F. Dickens, MD, MC, USA -- Comparison of Knee and Shoulder Instability Recovery Trends in Military Health System Beneficiaries

- **Website(s) or other Internet site(s)**

<https://www.somos.org/motion>
<https://carepoint.health.mil/sites/CLINCOM/>

- **Technologies or techniques**

Concurrent with their orthopaedic surgeon's standard of care medical management, all patients are provided access to the MOTION Musculoskeletal Data Portal site. Once a patient is entered into the MOTION system, both the patient and surgeon receive relevant questionnaires at standardized time points. MOTION data can be merged with data from other DoD records (e.g., electronic medical record; deployment history) to better inform the complete assessment of patient outcomes. The merging of these data will allow investigators to assess the impact orthopaedically managed MSKI have on Military Health System resources, Service Member medical readiness, and long-term health outcomes.

The integration of a web-based patient reported outcomes data collection platform into orthopaedic and rehabilitation clinics has revolutionized how patient outcomes data is collected within military musculoskeletal care. MOTION selected a DoD-owned and Health Insurance Portability and Accountability Act of 1996 (HIPAA) compliant system to host its data collection system. The system is highly customizable, which allowed MOTION to establish the Musculoskeletal Data Portal as a component of the larger data collection platform. The data collection platform is an entirely internet-based system, obviating the obstacle of installing and updating a computer program on devices at each data collection site, thereby increasing the availability for data entry beyond the Military Treatment Facility. The implementation process continues to be refined.

- **Inventions, patent applications, and/or licenses**

Nothing to report.

- **Other Products**

See Appendix #1.

7. PARTICIPANTS & OTHER COLLABORATING ORGANIZATIONS

What individuals have worked on the project?

Provide the following information for: (1) PDs/PIs; and (2) each person who has worked at least one person month per year on the project during the reporting period, regardless of the source of compensation (a person month equals approximately 160 hours of effort). If information is unchanged from a previous submission, provide the name only and indicate "no change".

Example:

Name: Mary Smith
Project Role: Graduate Student
Researcher Identifier (e.g. ORCID ID): 1234567
Nearest person month worked: 5

Contribution to Project: Ms. Smith has performed work in the area of combined error-control and constrained coding.

Funding Support: The Ford Foundation (Complete only if the funding support is provided from other than this award.)

Personnel	Project Role	Person Months	Project Contribution	Funding
Jon Dickens	Primary Investigator (WRNMMC)	1.2	Dr. Dickens assists with overall project development and management.	Military
Kyle Potter	Co-Investigator	1.2	Extensive contributions to the data collection platform	Military
Tim Mauntel	Research Director (WRNMMC)	0.6	Dr. Mauntel manages the day-to-day needs of the project and has been responsible for the development of the web-based data collection platform. Dr. Mauntel has also established the monthly, quarterly, and yearly meetings for this project.	Federal Employee
William Seymour	Program Manager (WRNMMC)	12	Mr. Seymour assists Dr. Mauntel with the day-to-day needs of the project at WRNMMC. Mr. Seymour also assists with the data collection system development and data processing.	MT140020
Toby Perkins	Regulatory Manager	1.2	Ms. Perkins assists with all regulatory components of the project.	DM140469
Kyong Min	Co-Investigator	1.2	Dr. Min manages the day-to-day responsibilities of the project at TAMC.	Military
Roiseann Cain	Research Coordinator (TAMC)	12	Ms. Caine manages the day-to-day needs of the project and oversees data collection at TAMC.	Air Force
Maj Harris	Research Coordinator (TAMC)	6	Patient recruitment and follow-up.	DM140469
Matt Schmitz	Co-Investigator (BAMC)	1.2	Dr. Schmitz manages the day-to-day needs of the project at BAMC.	Military
Victor Sylvia	Epidemiologist (BAMC)	6	Dr. Sylvia manages the ongoing data collection and database development at BAMC.	Air Force
Jean Patzkowski	Co-Investigator	1.2	Extensive contributions to the data collection platform	Military
Germaine Herrera	Research Assistant	12	Patient recruitment and follow-up.	MT140020
Mark Pallis	Co-Investigator (WBAMC)	1.2	Dr. Pallis manages the day-to-day responsibilities of the project at WBAMC.	Military
Brian Waterman	Co-Investigator (WBAMC)	1.2	Dr. Waterman has transitioned out of the military, but actively contributes to the project.	Civilian
E'Stephan	Co-	1.2	Dr. Garcia has taken over the	Military

Garcia	Investigator (WBAMC)		responsibilities of managing the day-to-day needs of the project at WBAMC.	
Raquel Resendez	Research Coordinator (BAMC)	12	Ms. Resendez manages the day-to-day needs of the project and oversees data collection at WBAMC.	Air Force
Deborah Hood	Co-Investigator (MAMC)	9	Ms. Hood manages the day-to-day needs of the project at Madigan.	
Daniel Kang	Co-Investigator (MAMC)	1.2	Dr. Kang manages the day-to-day needs of the project at Madigan.	Military
Bryant Marchant	Co-Investigator (MAMC)	1.2	Patient recruitment and follow-up.	Military
Ken Cameron	Co-Investigator	0.6	Extensive contributions to the data collection platform	Federal Employee
Matt Posner	Co-Investigator	1.2	Site PI; Extensive contributions to the data collection platform	Military
Karen Peck	Research Analyst	0.6	Extensive contributions to the data collection platform; Insight into clinical implementation and patient recruitment	Federal Employee
Lance LeClere	Co-Investigator	0.6	Site PI; Extensive contributions to the data collection platform	Military
Mark Slabaugh	Co-Investigator	0.6	Site PI; Extensive contributions to the data collection platform	Military
Richard Robins	Co-Investigator	0.6	Extensive contributions to the data collection platform	Military
Luke McDonald	Co-Investigator	0.6	Site PI; Extensive contributions to the data collection platform	Military
Sean Stephens	Research Assistant	12	Patient recruitment and follow-up.	DM140469
Amy Vester	Research Assistant	12	Patient recruitment and follow-up.	MT140020
Kevin Pinkos	Co-Investigator	0.6	Extensive contributions to the data collection platform	Military
James Hammond	Co-Investigator	1.2	Site PI; Extensive contributions to the data collection platform	Military
Lorie Gower	Research Assistant	6	Patient recruitment and follow-up.	MT140020
Jennifer Nakano	Research Assistant	6	Patient recruitment and follow-up	MT140020
Jessica Martinez	Research Assistant	12	Patient recruitment and follow-up	DM140469
Clarice Reece	Research Assistant	12	Patient recruitment and follow-up	MT140020
Audrey Hartin	Research Assistant	12	Patient recruitment and follow-up	DM140469

Matthew Bradley	Research Coordinator	12	Patient recruitment and follow-up, also assists with all regulatory components of the project.	DM140469
Laeyonna Blackstone	Research Assistant	12	Patient recruitment and follow-up	DM140469

Has there been a change in the active other support of the PD/PI(s) or senior/key personnel since the last reporting period?

Dr. Tim Mauntel stepped down as the Research Director of the WRNMMC Orthopaedics Department in mid-to-late 2019. However, he moved to a collaborative organization (WRNMMC Extremity Trauma and Amputation Center of Excellence [EACE]) and still provided program insight and support.

What other organizations were involved as partners?

- Walter Reed National Military Medical Center; Bethesda, MD – Collaboration; Facilities
- Tripler Army Medical Center; Honolulu, HI – Collaboration
- United States Military Academy; West Point, NY – Collaboration
- William Beaumont Army Medical Center; El Paso, TX – Collaboration
- San Antonio Military Medical Center; San Antonio, TX – Collaboration
- United States Naval Academy; Annapolis, MD – Collaboration
- United States Air Force Academy; Colorado Springs, CO – Collaboration
- Naval Medical Center San Diego; San Diego, CA – Collaboration
- Madigan Army Medical Center; Lakewood, WA – Collaboration
- Naval Medical Center Portsmouth; Portsmouth, VA – Collaboration
- Guthrie Ambulatory Health Care Clinic; Fort Drum, NY – Collaboration
- Carl R. Darnall Army Medical Center; Fort Hood, TX – Collaboration
- Defense and Veterans Center for Integrative Pain Management (DVCIPM) – Collaboration
- Extremity Trauma and Amputation Center of Excellence (EACE) – Collaboration

8. SPECIAL REPORTING REQUIREMENTS

COLLABORATIVE AWARDS: *For collaborative awards, independent reports are required from BOTH the Initiating Principal Investigator (PI) and the Collaborating/Partnering PI. A duplicative report is acceptable; however, tasks shall be clearly marked with the responsible PI and research site. A report shall be submitted to <https://ers.amedd.army.mil> for each unique award.*

QUAD CHARTS: *If applicable, the Quad Chart (available on <https://www.usamraa.army.mil>) should be updated and submitted with attachments.*

- 9. APPENDICES:** *Attach all appendices that contain information that supplements, clarifies or supports the text. Examples include original copies of journal articles, reprints of manuscripts and abstracts, a curriculum vitae, patent applications, study questionnaires, and surveys, etc.*

APPENDIX 1



**Military Orthopaedics Tracking Injuries and Outcomes Network
(MOTION)
Musculoskeletal Data Portal**

The Military Orthopaedics Tracking Injuries and Outcomes Network (MOTION) Musculoskeletal Data Portal System Overview

The Military Orthopaedics Tracking Injuries and Outcomes Network (MOTION) Musculoskeletal Data Portal (MDP) has been established on a Defense Health Agency (DHA) owned and operated platform called CarePoint. Within CarePoint are several portals and the one we use is the DHA Survey Portal. The DHA Survey Portal is a HIPAA-compliant, patient-reported outcomes data collection platform. A number of Care Communities exist within the DHA Survey Portal environment, including our Care Community, the MOTION MDP. The DHA Survey Portal has been approved for use through the Information Management Division and has the requisite Certificate of Networthiness to operate throughout the Military Health System (MHS). The DHA Survey Portal is entirely web-based, thus obviating the obstacle of utilizing paper forms or installing a computer program at each data collection site. Furthermore, the web-based nature of the system allows for immediate software updates and IT assistance. There are redundant systems in place to ensure long-term data storage in the event there is an issue with the DHA Survey Portal.

MOTION Musculoskeletal Data Portal Access:

DHA Survey Portal URL: <https://carepoint.health.mil/sites/CLINCOM/>

Access to the MOTION MDP requires a CAC-enabled computer to input clinician reported data. Patients are capable of inputting their data through any internet-enabled device.

The screenshot shows the CarePoint landing page in a web browser. The address bar displays 'carepoint.health.mil/SitePages/LandingPage.aspx'. The page features a navigation bar with 'DHA' and 'CarePoint information portal' logos, and links for 'Gallery', 'Apps', 'Communication', and 'Support'. A search bar labeled 'UpToDate' is also present. The main content area is titled 'Popular Apps' and includes a search box. A red box highlights the 'DHA Survey Portal' app icon. Below this, the 'Popular Gallery Items' section displays several dashboard thumbnails, including 'DHA COVID-19 Dashboard', 'Opioid Prescriber Monthly Item Report', and 'Patient Lookup Tool Usage...'. To the right of these thumbnails are icons for 'Tableau', 'BI', and 'Datasets'.

DHA SURVEY PORTAL LANDING PAGE TOOLS



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Introduction

- Most clinics use **standardized patient's questionnaires** to obtain information about symptoms and conditions
- Often hard copy surveys are given during the clinical encounter
- The process of collecting data using hard copies is not ideal:
 - **Unreliable**: Data can be lost
 - **Missing data**: Certain elements may be absent – patient does not complete all items
 - Difficult to **track** and digitize
 - Prone to **human error** when transcribing
 - Not **scalable**
 - Cannot administer **follow-ups** to the patient after discharge



Integration with DHA Survey Portal

This integration provides many advantages over hard-copy survey collection:

- **Eliminates missing data:** pop-up reminders so patients do not miss a question
- Helps to **eliminate human error with scalable surveys**
- Ability to create **custom surveys**
- Can administer **automatic reminders**
- Can administer **follow-ups** to the patient after discharge

Differences Between AHLTA and MHS GENESIS Facilities

- Facilities using AHLTA will immediately be able to take advantage of appointment-based features and automation in the DHA Survey Portal
- MHS GENESIS facilities will incorporate appointment data into the DHA Survey Portal at a future date and will not have use of the described appointment-based features and automation
- All facilities will have user ability to use time-based automation to send out follow-up surveys a set number of days from the baseline survey

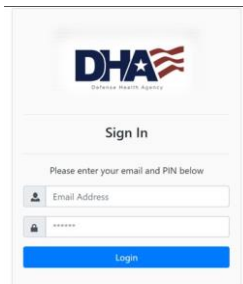
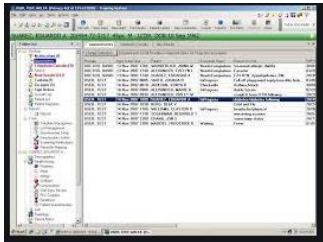
New Feature: Appointment-Based Features (AHLTA facilities)

The screenshot displays the 'Clinic Calendar' interface within the DHA Survey Portal. The top navigation bar includes logos for DHA, CarePoint, and various utility icons. The main header shows 'Clinic Calendar' and 'Survey Portal'. A sidebar on the left lists navigation options like 'Patients/Consults', 'Patient List', and 'Tools'. The main content area features a filter bar with fields for 'MTF', 'Types', 'Specialty', 'Provider', 'MEPRS', and 'Patient'. Below the filters, a calendar view for 'Tuesday, February 18, 2020' is shown. The calendar table has columns for 'Date', 'Time', 'Event', 'Completed Surveys', 'Pending Surveys', and 'Expired Surveys'. Each appointment row includes a 'Selected' checkbox and a 'Patient Profile' button. The 'Pending Surveys' column lists various survey types such as 'Activities - Followup', 'Activities', 'Adhere to Treat', 'Demographics', 'DUPRISA', 'Neuropathic Pain', 'Pain History Diagram', 'Cardiac', 'Activities - Followup', 'Activities', 'Adhere to Treat', 'Demographics', 'DUPRISA', 'Neuropathic Pain', 'Pain History Diagram', 'Cardiac', 'Activities - Followup', 'Activities', 'Adhere to Treat', 'Demographics', 'DUPRISA', 'Neuropathic Pain', 'Pain History Diagram', 'Cardiac', 'Activities - Followup', 'Activities', 'Adhere to Treat', 'Demographics', 'DUPRISA', 'Neuropathic Pain', 'Pain History Diagram', 'Cardiac'.

From a single screen users can:

- Show which patients arriving for scheduled appointments have pending surveys by calendar date and time
- Enable batch token printing for patients with pending surveys scheduled on a given day in the future
- Enable sending batch survey completion reminders to patients with pending surveys scheduled on a given day in the future

New Feature: Appointment-Based Automation (AHLTA facilities)



The DHA Survey Portal can:

- Automatically import patients into the DHA Survey Portal (this is a fully manual process in the WIIR)
- Automatically create a case, assign surveys, send emails with link to survey / reminders to patients with SPEC appointments in the PROCR clinic
- Automatically generate and send emails with link to survey / reminders to patients scheduled for an FTR appointment if at least 21 days have passed for a PASTOR patient or 14 days for a REHAB patient; days can be configured for ortho clinics

PATIENTS

Patients

Welcome - CAC (CONTRACTOR), PASTOR, Walter Reed National Military Medical Center

Patients 491

Today

Community Patients & Consultants Admin

Search

New Patient Patient List Referral List High Risk List

Today's Patients

Export to PDF Export to Excel

Patient Name	EDIPN	First Appt.
MEPRS: BAKA Count: 53		
		02/21/2020 07:30
		02/21/2020 07:56
		02/21/2020 08:00
		02/21/2020 08:01
		02/21/2020 08:25
		02/21/2020 08:30
		02/21/2020 08:39
		02/21/2020 08:42
		02/21/2020 08:45
		02/21/2020 09:00
		02/21/2020 09:00

- Selecting the number under 'Patients' will generate a list of current patients
- Export this list to excel or PDF as needed as a roster of current patients in case of emergency

MY SCHEDULE CLINIC CALENDAR

NOTE: *Applies only to AHLTA
Users at the current time*

My Schedule / Clinic Calendar

The screenshot displays the DHA Survey Portal interface. At the top, there are navigation links for DHA, CarePoint, Gallery, Apps, Communication (with a 20 notification badge), and Support. A search bar for UpToDate is also present. The user is identified as John Procor. The main content area shows a welcome message for John Procor at Walter Reed National Military Medical Center. Key statistics include 484 Patients, 1 Message, and 7 Case Load. A 'My Schedule' button with a calendar icon is highlighted with a red box and a blue arrow pointing left. Below this, a navigation bar shows 'Today', 'Tomorrow', and 'Week' options. On the left sidebar, the 'Tools' menu is expanded, and 'Clinic Calendar' is highlighted with a red box and a blue arrow pointing left. In the main content area, the 'Clinical Community Tools' section contains a 'Clinic Calendar' button, also highlighted with a red box and a blue arrow pointing left. Other sections include 'Community Patients & Consults', 'Community Admin', and 'Survey Design'.

Navigate to the Clinic Calendar by choosing any of the three ways shown above.

My Schedule / Clinic Calendar

Export to PDF Today Monday, February 17, 2020 - Friday, February 21, 2020

	Mon 2/17	Tue 2/18	Wed 2/19	Thu 2/20	Fri 2/21
all day					
06:00					
07:00		INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE Patient: [REDACTED]			
08:00		INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE	INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE Patient: [REDACTED]	INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE	INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE
09:00		INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE	INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE Patient: MARSHALL JOHN	INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE	INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE
10:00		INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE	INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE	INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE	INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE
11:00		INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE	INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE	INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE Patient: [REDACTED]	INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE Patient: [REDACTED]
12:00					
13:00		INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE Patient: [REDACTED]	INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE	INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE	INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE

Here are all of the CHCS appointments at your clinic

My Schedule / Clinic Calendar

Additional filters can be applied, press "Apply" when done

You can include Canceled Appointments by selecting the box

Diagnostic Search

Clinic Calendar Clinic Calendar List

MTF: Walter Reed Types: SPEC x Specialty: Select Specialty... Provider: MEPRS: BLAA x Patient: Include Cancelled? Apply

Export to PDF Today Monday, March 23, 2020 - Friday, March 27, 2020 Day Work Week Week Month Agenda

Mon 3/23	Tue 3/24	Wed 3/25	Thu 3/26	Fri 3/27

Additional views are also provided: Day, Work Week, Week, Month, and Agenda



My Schedule / Clinic Calendar

Diagnostic Search

MTF:
 Types:
 Specialty:
 Provider:
 MEPRS:
 Patient:
 Include Cancelled?

Hovering over an appointment will provide more information

Export to PDF		Today	Monday, Feb	Thu 2/20	Fri 2/21
all day					
06:00					
07:00		INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE Patient: [REDACTED]			INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE
08:00		INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE Patient: J [REDACTED] Provider: [REDACTED] initial visit	INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE Patient: [REDACTED]	INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE	INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE
09:00			INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE	INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE	INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE
10:00		CARE APPT - INITIAL SPECIALTY CARE APPT -	INITIAL SPECIALTY CARE APPT -	INITIAL SPECIALTY CARE APPT -	INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE
11:00		INITIAL SPECIALTY CARE APPT -	INITIAL SPECIALTY CARE APPT -	INITIAL SPECIALTY CARE APPT -	INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE

My Schedule /Clinic Calendar

Clinic Calendar Current Facility: ISC - Fort Belvoir

Types: SPEC X Specialty: Provider: MEPRS: BFDT X Patient: Include Cancelled?

Export to PDF Today Monday, September 10, 2019

	Mon 9/10	Tue 9/11
all day		
06:00		
07:00		INITIAL SPECIALTY CARE
08:00	INITIAL SPECIALTY CARE APPT - TBI TRAUM BRAIN INJ CL FB Patient	INITIAL SPECIALTY CARE
09:00	INITIAL SPECIALTY CARE	INITIAL SPECIALTY CARE
10:00	INITIAL SPECIALTY CARE	INITIAL SPECIALTY CARE
11:00	INITIAL SPECIALTY CARE APPT - TBI PHYS THER CL FB Patient	INITIAL SPECIALTY CARE
12:00		
13:00	INITIAL SPECIALTY CARE	
14:00		
15:00		
16:00		

Home > Patients > [REDACTED]

Demographics	Referrals	Documents	Clinical	Encounters	Outcomes	Rehab Meeting	Goals
General Information				Service Information			
Last Name		Date of Birth		Installation		Branch of Service	
[REDACTED]		8/8/1989					
First Name		Gender		Command State		Reservist No	
[REDACTED]							
Middle Initial		Marital Status		Command Name		Rank	
Phone		Email		Command Location		Pay Grade (none)	
Alt Phone		Alt Email		Special Ops (none)		Time In Service (years)	
						years	
EDIPN		High Risk					
				Deployment History			
		Return		Num Deployments			
		2017		2			
		Since					
		days					

Double clicking on an appointment will bring you to that patient's profile

My Schedule / Clinic Calendar

To see Completed /Expired/ Pending/ Expiring/ Cancelled Surveys, change the appointment view to Clinic Calendar List

Additional views are also provided by Day, Work Week, Week, Month, and Agenda

Clinic Calendar Clinic Calendar List

MTF: Walter Reed Nationa... Types: SPEC x Specialty: Select Specialty... Provider: MEPRS: BBLA x Patient: Surveys Filter: Include Cancelled? Apply

Export to PDF Today Friday, February 21, 2020 Day Week

Order Surveys Send Reminder Print Completed Surveys Print Token Select All

Date	Time	Event	Completed Surveys	Pending Surveys	Expired Surveys	Selected	Patient Profile
21 Friday February, 2020	6:45 AM-7:35 AM	INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE Patient: [REDACTED] Provide ADPP/Spondylosis without myelopathy or radiculopathy, lumbosacral region				<input type="checkbox"/>	Select
	7:30 AM-8:20 AM	INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE Patient: [REDACTED] Provide MIND/BODY APPT		Activities 2/6/2020 Adhere to Treat 2/6/2020 Demographics 2/6/2020 DVPRS4 2/6/2020 Neuropathic Pain 2/6/2020 Pain History Diagram 2/6/2020 CHOIR 2/6/2020 PCS 2/6/2020	TBI-QOL Bank v1.0 - Headache 2/9/2020 PROMIS Bank v1.1 - Anger 2/9/2020 PROMIS Bank v1.1 - Pain Interference 2/9/2020 PROMIS Bank v2.0 - Physical Function 2/9/2020 PROMIS Bank v2.0 - Satisfaction Roles 2/9/2020	<input type="checkbox"/>	Select
	7:45 AM-8:35 AM	INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE Patient: [REDACTED] Provide Pelvic and perineal pain				<input type="checkbox"/>	Select

My Schedule / Clinic Calendar

Additional filters can be applied. Just select 'Apply' after the filters have been selected

Selecting a row, will allow the user to Order/Send Reminder/Print Completed Surveys/Print Token

Clinic Calendar

Clinic Calendar List

MTF: Walter Reed Nationa... Types: SPEC x Specialty: Select Specialty... Provider: MEPRS: BBLA x Patient: Surveys Filter: Include Cancelled?


Export to PDF Today Friday, February 21, 2020 Day Week

Order Surveys Send Reminder Print Completed Surveys Print Token Select All

Date	Time	Event	Completed Surveys	Pending Surveys	Expired Surveys	Select	Patient Profile
21 Friday February, 2020	6:45 AM-7:35 AM	INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE Patient: THOMPSON, MICHAEL Provider: JAMISON, DAVID ELLIOTT ADPP/Spondylosis without myelopathy or radiculopathy, lumbosacral region				<input type="checkbox"/>	Select
	7:30 AM-8:20 AM	INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE Patient: MARSHALL, HENRY Provider: CONRAD, LETITIA D MIND/BODY APPT		Activities 2/6/2020 Adhere to Treat 2/6/2020 Demographics 2/6/2020 DVPRS4 2/6/2020 Neuropathic Pain 2/6/2020 Pain History Diagram 2/6/2020 CHOIR 2/6/2020 PCS 2/6/2020	TBI-QOL Bank v1.0 - Headache 2/9/2020 PROMIS Bank v1.1 - Anger 2/9/2020 PROMIS Bank v1.1 - Pain Interference 2/9/2020 PROMIS Bank v2.0 - Physical Function 2/9/2020 PROMIS Bank v2.0 - Satisfaction Roles 2/9/2020	<input type="checkbox"/>	Select
	7:45 AM-8:35 AM	INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BE Patient: HUGHES, MAX Provider: FELDMAN, ANDREW THOMAS Pelvic and perineal pain				<input type="checkbox"/>	Select

MESSAGES

Messages



- Patients/Consults
 - Patient List
 - Referral List
 - High Risk List
- Tools
 - Clinic Calendar
 - Note Templates
 - Send Messages
 - Case Load
 - Call List
 - Survey Tracker

Click on either location to get to **Send Messages**.

Walter Reed

Current Community: MOTION - Ortho

Current Facility: Walter Reed

Messages	Case Load
0	0

<h3>Community Patients & Consults</h3> <p>Search</p> <ul style="list-style-type: none">New PatientPatient ListReferral ListHigh Risk List	<h3>Clinical Community Tools</h3> <p>Search</p> <ul style="list-style-type: none">Clinic CalendarNote TemplatesSend MessagesCase LoadSurvey TrackerCall List	<h3>Community Admin</h3> <p>Community Admin</p>	<h3>Survey Design</h3> <p>Create/Edit Surveys</p>
--	---	---	---

Messages

You'll then be brought to your message list

Messages

Home > Messages + New Message

Search Advanced Search...

Subject	From	Date Sent	Due Date	Last Comment	Comment Date	Status
Test 001	[REDACTED]	07/30/2018	08/23/2018	this is a comment	07/30/2018	Not Started
TEST	[REDACTED]	07/26/2018	08/01/2018	Status changed to In Progress	07/30/2018	In Progress
Test 1	[REDACTED]	07/26/2018	07/26/2018	Status changed to Completed	07/30/2018	Completed
hi	[REDACTED]	07/26/2018	08/02/2018	Status changed to In Progress	07/30/2018	In Progress
new message	[REDACTED]	07/30/2018		Status changed to Acknowledged	07/30/2018	Acknowledged
TES	[REDACTED]	07/26/2018	08/03/2018	Status changed to Completed	07/26/2018	Completed

Messages

Messages

Home > Messages + New Message

Search Advanced Search...

Subject	From	Date Sent	Due Date	Last Comment	Comment Date	Status
Test 001	[REDACTED]	07/30/2018	08/23/2018	this is a comment	07/30/2018	Not Started
TEST	[REDACTED]	07/26/2018	08/01/2018	Status changed to In Progress	07/30/2018	In Progress
Test 1	[REDACTED]	07/26/2018	07/26/2018	Status changed to Completed	07/30/2018	Completed
hi	[REDACTED]	07/26/2018	08/02/2018	Status changed to In Progress	07/30/2018	In Progress
new message	[REDACTED]	07/30/2018		Status changed to Acknowledged	07/30/2018	Acknowledged
TES	Peter Hoover	07/26/2018	08/03/2018	Status changed to Completed	07/26/2018	Completed

Unread messages will appear in bold

Last column provides the messages' 'Status'

Messages

Home > Messages + New Message

Search Advanced Search...

Subject	From	Date Sent	Due Date	Last Comment	Comment Date	Status
NEW Message:	[REDACTED]	07/30/2018				Not Started
Pt to schedule:	[REDACTED]	07/30/2018				Not Started
TEST	[REDACTED]	07/26/2018	08/02/2018	Status changed to In Progress	07/30/2018	In Progress
hi	[REDACTED]	07/26/2018	08/02/2018	Status changed to In Progress	07/30/2018	In Progress

CREATE COMMENT/EDIT MESSAGE

To: [REDACTED]

Subject: hi

Message: hello

Patient Tags: 5666, 44

Due Date: 08/02/2018

Message Activity Log

07/30/2018 10:39 by [REDACTED]
Status changed to In Progress

07/30/2018 10:39 by [REDACTED]
Status changed to Completed

To view Message click on the row

Message will appear below

Message activity also appears

Messages

Home > Messages

+ New Message

Search

Advanced Search...

Subject	From	Date Sent	Due Date	Last Comment	Comment Date	Status
---------	------	-----------	----------	--------------	--------------	--------

NEW Message	[REDACTED]	07/30/2018	08/16/2018	Ok! I'll do, but changing the due da...	07/30/2018	Not Started <input type="button" value="v"/>
-------------	------------	------------	------------	---	------------	--

CREATE COMMENT/EDIT MESSAGE

To: [REDACTED]
Subject: NEW Message
Message: Test Message Functionality
Patient Tags: OgoPogo, Nessie
Due Date: 08/16/2018

Clicking on the patient tag will open a new window with patient's profile

Message Activity Log

07/30/2018 12:46 by [REDACTED]
Ok! I'll do, but changing the due date to xyz, Due Date changed to 8/16/2018
07/30/2018 12:45 by [REDACTED]
Due Date changed to 8/10/2018

Messages

You can search entire contents of messages using the search bar

Messages

Home > Messages + New Message

Q x Advanced Search...

Subject	From	Date Sent	Due Date	Last Comment	Comment Date	Status
TEST	[REDACTED]	07/26/2018	08/01/2018	Status changed to In Progress	07/30/2018	In Progress ▾
hi	[REDACTED]	07/26/2018	08/02/2018	Status changed to In Progress	07/30/2018	In Progress ▾
new message	[REDACTED]	07/30/2018		Status changed to Acknowledged	07/30/2018	Acknowledged ▾
TES	[REDACTED]	07/26/2018	08/03/2018	Status changed to Completed	07/26/2018	Completed ▾

Messages

The 'Advanced Search...' provides more detailed search options

Filter by specific statuses

Filter by subject, etc.

Messages

Home > Messages


+ New Message

peter hoover Q x Advanced Search...

Subject	From	Date Sent	Due Date	Last Comment	Comment Date	Status
		07/26/2018	08/01/2018	Status changed to In Progress	07/30/2018	In Progress
		07/26/2018	08/02/2018	Status changed to In Progress	07/30/2018	In Progress
new message		07/30/2018		Status changed to Acknowledged	07/30/2018	Acknowledged
TES		07/26/2018	08/03/2018	Status changed to Completed	07/26/2018	Completed

Case Load

Case Load



DHA
Survey Portal

- Patients/Consults
 - Patient List
 - Referral List
 - High Risk List
- Tools
 - Clinic Calendar
 - Note Templates
 - Send Messages
 - Case Load
 - Call List
 - Survey Tracker

Welcome - CAC (CONTRACTOR), MOTION - Ortho, Walter Reed

Current Community: MOTION - Ortho

Current Facility: Walter Reed

Patients: 498

My Schedule

Messages: 0

Case Load: 0

Announcements

Community Patients & Consults

Clinical Community Tools

Search







- New Patient
- Patient List
- Referral List
- High Risk List
- Clinic Calendar
- Note Templates
- Send Messages
- Case Load
- Survey Tracker
- Call List


Selecting Case Load #, will open screening Dashboard for PASTOR| MOTION-REHAB, for MOTION – ORTHO you will be directed to case loads module

Select "Case Load" from the Landing Page


Case Load

This page contains dynamic content – Highest Possible Classification is UNCLASSIFIED//FOR OFFICIAL USE ONLY

   Gallery  Apps  ²⁰ Communication  Support

UpToDate® Search UpToDate... ? 

BROWSE PAGE

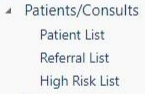
 **Case Load**

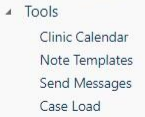
Current Community: PASTOR

Current Facility: Walter Reed National...

Home > Case Load

- ▶ Pending Review
- ▶ Active Patients
- ▶ Inactive Patients
- ▶ Not Tracked


Patients/Consults
Patient List
Referral List
High Risk List


Tools
Clinic Calendar
Note Templates
Send Messages
Case Load

There are four categories within your case load module.

Case Load

This page contains dynamic content – Highest Possible Classification is UNCLASSIFIED//FOR OFFICIAL USE ONLY

DHA CarePoint information portal Gallery Apps Communication 20 Support UpToDate Search UpToDate... ?

BROWSE PAGE

DHA Survey Portal

- Patients/Consults
 - Patient List
 - Referral List
 - High Risk List
- Tools
 - Clinic Calendar
 - Note Templates
 - Send Messages
 - Case Load

Home > Case Load

- Pending Review
- Active Patients
- Inactive Patients
- Not Tracked

Current Community: PASTOR

Current Facility: Walter Reed National...

Pending Review lists the patients that you have seen or are scheduled to see but are not tagged to you. If there are patients in your Pending Review list, the next step is to tag yourself to them.

Active Patients lists the patients that you are tagged to and actively tracking/seeing.

Case Load

This page contains dynamic content – Highest Possible Classification is UNCLASSIFIED//FOR OFFICIAL USE ONLY

DHA CarePoint information portal Gallery Apps Communication 20 Support UpToDate Search UpToDate... ?

BROWSE PAGE

DHA Survey Portal

Case Load

Current Community: PASTOR
Current Facility: Walter Reed National...

Home > Case Load

- ▶ Pending Review
- ▶ Active Patients
- ▶ Inactive Patients
- ▶ Not Tracked

Patients/Consults
Patient List
Referral List
High Risk List

Tools
Clinic Calendar
Note Templates
Send Messages
Case Load

Inactive Patients lists the patients that have been discharged within the TBI Portal.
Not Tracked lists the patients were marked as Not Tracked. Patients marked as Not Tracked are typically patients that were “one and done” scenarios.

Case Load

This page contains dynamic content – Highest Possible Classification is UNCLASSIFIED//FOR OFFICIAL USE ONLY

DHA CarePoint information portal Gallery Apps Communication 20 Support UpToDate Search UpToDate... ?

BROWSE PAGE

DHA Survey Portal

- Patients/Consults
 - Patient List
 - Referral List
 - High Risk List
- Tools
 - Clinic Calendar
 - Note Templates
 - Send Messages
 - Case Load

Case Load

Home > Case Load

- Pending Review
- Active Patients
- Inactive Patients
- Not Tracked

Current Community: PASTOR

Current Facility: Walter Reed National...

Expand on either the Pending Review or Active Patients category. Note: these are the only two categories that you can order surveys from.

Case Load

This page contains dynamic content – Highest Possible Classification is UNCLASSIFIED//FOR OFFICIAL USE ONLY

DHA CarePoint Information Portal | Gallery | Apps | Communication | Support | UpToDate | Search UpToDate | ? | [User Icon]

SHARE | FOLLOW | [Share Icon]

Case Load

Current Community: PASTOR
Current Facility: Walter Reed National...

Home > Case Load

- Pending Review
- Active Patients

Data Last Refreshed: 01/04/2020 17:56

Specialty: [Select Specialty...]
Provider: [Redacted]
Case Types: [] [APPL*]

Advanced Search...
Add to Meeting | **Order Surveys**

Providers	Patient Last Name	Patient First Name	Treatment Plan	High Risk	Facility Last Appt	Facility Next Appt	Last Discussed	Next Discussed	Active Cases	Select All
									Acute Concussion C	<input checked="" type="checkbox"/>
									Interdisciplinary Pro.	<input checked="" type="checkbox"/>

Select the checkbox associated with the patient(s) you would like to order surveys for. Then select Order Surveys.

Case Load

This page contains dynamic content – Highest Possible Classification is UNCLASSIFIED/FOR OFFICIAL USE ONLY



UpToDate

Search UpToDate...



Current Community: PASTOR

Current Facility: Walter Reed National...

Notes & Callbacks

If you wish to generate a token, check the box next to 'Device Token'. It will create a unique token for the patient and can be printed out for patients that complete their surveys in person. It will allow the patient to access any pending surveys.

Order Surveys

Patient: Patient, Test

E-mail: test@gmail.com

Order Date: 2/18/2020

Device Token?

Send Email?

Clinic: Walter Reed National Military Medical Center

Order Type: Please select an order type...

Survey Session: Please select a session...

Surveys:

Follow-up Sessions: Please select an order type and session...



Choose your Order Date, Order Type, and Survey Session.

Case Load

This page contains dynamic content – Highest Possible Classification is UNCLASSIFIED//FOR OFFICIAL USE ONLY

DHA CarePoint information portal Gallery Apps Communication Support UpToDate Search UpToDate... ?

BROWSE PAGE

DHA Survey Portal

Clinic Calendar

Current Community: PASTOR
Current Facility: Walter Reed Nation...

Diagnostic Search

Patients/Consults
Patient List
Referral List
High Risk List

Tools
Clinic Calendar
Note Templates
Send Messages
Case Load

Clinic Calendar Clinic Calendar List

MTF: Walter Reed Nation... Types: SPEC x Special Select

Export to PDF Today Tuesday

Date	Time	Event	Selected	Patient Profile
18 Tuesday February, 2020	6:45 AM-7:35 AM		<input type="checkbox"/>	
	7:45 AM-8:35 AM		<input checked="" type="checkbox"/>	Select
	8:00 AM-8:50 AM	INITIAL SPECIALTY CARE APPT - PAIN MGMT Patient: [REDACTED] Provider: [REDACTED] Other chronic pain	<input checked="" type="checkbox"/>	Select
	9:00 AM-9:50 AM	INITIAL SPECIALTY CARE APPT - PAIN MGMT Patient: [REDACTED]	<input checked="" type="checkbox"/>	Select

Order Surveys

- PCS
- Primary Care PTSD Screening
- PROMIS Bank v1.0 - Anxiety
- PROMIS Bank v1.0 - Depression
- PROMIS Bank v1.0 - Fatigue
- PROMIS Bank v1.0 - Sleep-Related Impairment
- PROMIS Bank v1.0 - Prescription Pain Med Misuse
- PROMIS Bank v1.0 - Anger
- PROMIS Bank v1.0 - Pain Interference
- PROMIS Bank v2.0 - Physical Function
- PROMIS SF v2.0 - Satisfaction Roles Activities
- PROMIS SF v1.1 - Global Health
- TBI-QOL Bank v1.0 - Headache
- Treatment History

Follow-up Sessions: No Follow-up Sessions Found

CONFIRM







Note: Some surveys will be locked in, while other surveys will allow you to adjust the order set. Afterwards select "Order" to send survey(s) to patient.

Case Load

Order Surveys x

Total Patients Selected: 2

Select any Email, Alt Email, or Phone number to edit.
Ordering Survey Session: NICoE Bethesda / IOP / A

	Last Name	First Name	Email	Alt Email	Phone N
x Remove					
x Remove					 468-9

Before the surveys are emailed to the patients, you can make sure you send it to their preferred/correct email address. If the patients do not have an email listed, select the pencil icon and enter his or her email. Once the emails have been reviewed/verified, select 'Order'. **Note: adding an email here will not PERSIST to the demographics, and will need to be added in the demographics for future use.**

Case Load

This page contains dynamic content – Highest Possible Classification is UNCLASSIFIED//FOR OFFICIAL USE ONLY

DHA CarePoint information portal Gallery Apps Communication Support UptoDate Search UpToDate...

Case Load Clinic Calendar

Specialty: [Select Specialty...] Provider: [Redacted] Case Types: [] APPLY Advanced Search... EXPORT TO EXCEL

Providers	Patient Last Name	Patient First Name	Treatment Plan	High Risk	Facility Last A	Facility Next Appt	Last Discussed	Next Discussed	Active Cases	Select All
Isabella Johnson-Schmitz	Test	Test	Yes				10/10/19		Interdisciplinary Progr...	<input type="checkbox"/>

Patient Profile Summary Cases Treatment Plan New Message Clinic Discharge Reports

EDIPN: [Redacted] Gender: Female Branch of Service: Navy High Risk: No
DOB: [Redacted] Age: 29 Rank: Chief Primary Occupational Specialty (MOS):

Case Information Interdisciplinary Program (IDP) - 2/04/2020

Specialty	Provider	Last Appt	Next Appt	Total
Help Desk	[Redacted]			0
Days In Program	Last Discussed	Next Discussed		
0	10/10/2019			

Team Meetings

10/10/2019		VIEW
08/30/2019		VIEW
08/29/2019	BCSKDJBCSK	VIEW
08/15/2019	Test 123	VIEW
07/11/2019	Test	VIEW

Self-Reports

Pending - Initial SPEC

Survey	Total
AuditC	
DHI	
DHI	
GAD7	
GAD7	
HIT6	
HIT6	
NSI	
NSI	
PCL520	

Injury Information

Injury: Mild Injury Date: 09/03/2019 Injury Type: Most Recent
Severity: Mechanism: MVA Time of Injury: <3 months Injury Location: OEF
Injury Description: null
Multiple TBI: None TBIs: null
LOC: None LOC Duration (min): null
AOC: None AOC Duration (min): null
PTA: None PTA Duration (min): null

After the surveys are ordered, if you expand on that patient, you can see the surveys that were ordered within the Self-Reports section.

Case Load

This page contains dynamic content – Highest Possible Classification is UNCLASSIFIED//FOR OFFICIAL USE ONLY

DHA CarePoint information portal Gallery Apps Communication Support UpToDate Search UpToDate...

BROWSE PAGE

Case Load

Clinic Calendar

- Clinical
- Scheduling
- Reports
- Administration

Site Contents

Active Patients

Data Last Refreshed: 02/04/2020 18:53

EXPORT TO EXCEL

Specialty: [Select Specialty...] Provider: [] Case Types: [] APPLY Advanced Search...

Add to Meeting Order Surveys

Providers	Patient Last Name	Patient First Name	Treatment Plan	High Risk	Facility Next Appt	Last Discussed	Next Discussed	Active Cases	Select All
Isabella Johnson-Schmitz	Test	Test	Yes			10/10/19		Interdisciplinary Progr...	<input type="checkbox"/>

Patient Profile Summary Cases Treatment Plan New Message Clinic Discharge Reports

EDIPN: [] Gender: Female Branch of Service: Navy High Risk: No
DOB: [] Age: 29 Rank: Chief Military Occupational Specialty (MOS): []

Case Information: Interdisciplinary Program (IDP) - 2/04/2020

Specialty	Provider	Last Appt	Next Appt	Total
Help Desk	[]			0
Days In Program	Last Discussed	Next Discussed		
0	10/10/2019			

Team Meetings

Date	Provider	Action
10/10/2019		VIEW
08/30/2019		VIEW
08/29/2019	BCSKDJBCSK	VIEW
08/15/2019	Test 123	VIEW
07/11/2019	Test	VIEW

Self-Reports

Self-Reports	Total
Pending - Initial S	14
Survey	5
AuditC	48
DHI	0
DHI	51
GAD7	39
GAD7	40
HIT6	20
HIT6	12
HIT6	16
NSI	
NSI	
PCL520	

(view more)

Injury Information

Injury: Mild Injury Date: 09/03/2019 Injury Type: Most Recent
Severity: []
Mechanism: MVA Time of Injury: <3 months Injury Location: OEF
Injury Description: null
Multiple TBI: None TBIs: null
LOC: None LOC Duration (min): null
AOC: None AOC Duration (min): null
PTA: None PTA Duration (min): null


After the patient completes their surveys, you can see the surveys and the scores within the Self-Reports section.

NEW PATIENT

New Patient

New Patients are automatically added for AHLTA Users

The first way to add a New Patient is from the Community Patients & Consults



- Patients/Consults
 - Patient List
 - Referral List
 - High Risk List
- Tools
 - Clinic Calendar
 - Note Templates
 - Send Messages
 - Case Load
 - Call List
 - Survey Tracker

Walter Reed

MOTION - Ortho, Walter Reed

Community Schedule

Tomorrow | Week

Current Community: MOTION - Ortho

Current Facility: Walter Reed

Messages: 0

Case Load: 0

Announcements

Community Patients & Consults

Search

New Patient | Patient List

Referral List | High Risk List

Clinical Community Tools

Search

Clinic Calendar | Note Templates

Send Messages | Case Load

Survey Tracker | Call List


Community Admin

Community Admin

Survey Design

Create/Edit Surveys

New Patient



- Patients/Consults
 - Patient List
 - Referral List
 - High Risk List
- Tools
 - Clinic Calendar
 - Note Templates
 - Send Messages
 - Case Load
 - Call List
 - Survey Tracker

Welcome [Name] - Ortho, Walter Reed

Patients: 321

Current Community: MOTION - Ortho

Current Facility: Walter Reed

Messages: 0

Case Load: 0

Week

The 2nd way to add a New Patient is from the Patient List

Community Patients & Consults

Search

- New Patient
- Patient List
- Referral List
- High Risk List

Clinical Community Tools

Search

- Clinic Calendar
- Note Templates
- Send Messages
- Case Load
- Survey Tracker
- Call List

Community Admin

Community Admin

Survey Design

Create/Edit Surveys

New Patient

After the Patient List opens, select "New Patient"

Home > Patients

Past 30 Days Past 90 Days Next 30 Days Next 90 Days All Custom Inactive All

Search

Advanced Search...

MTF: Walter Reed x

+ New Patient


EDIPN Last Name First Name Date of Birth Phone Email

New Patient

Home > Patients > Add New Patient

First Name *

Last Name *

Date of Birth * 

EDIPN *

No Existing Patients Found

After Pop Up box appears, enter the Patient Information in the required boxes

Press "Check for Duplicates" to rule out if the patient is already in the system

If no duplicates, press "Create New OP Case"

New Patient

After selecting “ Create New OP Case”, it will bring you to their Patient Profile

Home > Patients > Test, null

Demographics	Referrals & Cases	Documents	Clinical	Encounters	Outcomes	Team Meeting	Goals	Notes & Callbacks
General Information				Service Information				
Last Name Test		Date of Birth 3/2/2004		Installation		Branch of Service		
First Name		Gender Female		Command State		Reservist No		
Middle Initial		Marital Status		Command Name		Rank		
Phone (711) 731-8181		Email		Command Location		Pay Grade		
Alt Phone (489) 553-3188		Alt Email		Special Ops		Time In Service (years) years		
EDIPN 9807533		High Risk No		Military Occupational Specialty (MOS)				

Patient List

What is a Patient List?

- All referrals, case reports, and other documents for a particular patient are now organized under the patient's profile
- Patient Profile ***removes duplicate patient names*** and ***reduces confusion*** regarding similar patient names
- Searches now involve searching for a patient, not searching for a referral

Patient List

To access a patient's profile, and other clinical data, you can search for that patient using the Landing Page

The screenshot shows a healthcare landing page with a 'Welcome' header. On the left, a 'Patients' section displays the number '2'. To the right, a 'My Schedule' section features a calendar icon and tabs for 'Today', 'Tomorrow', and 'Week'. Below these are four main functional panels: 'Consults/Referrals', 'Intake', 'Case Management', and 'Clinical'. Each panel includes a search bar and several icons representing different actions: 'Patient List' (hospital icon), 'Referral List' (list icon), 'Admission Evaluation' (calendar with checkmark icon), 'Rehab Meetings' (list icon), 'High Risk List' (hospital icon), 'Clinic Calendar' (calendar icon), 'Note Templates' (document icon), and 'Send Messages' (briefcase icon).

You can either search by patient name, or locate via 'Patient List'

Patient List

To search a patient, enter their name or EDIPN within the search bar

Patient List provides a list of all patients within the survey portal

Home > Patients

search Advanced Search... [+ New Patient](#)

EDIPN	Last Name	First Name	Date of Birth	Phone	Email	
9999999999	Last	First	8/9/19	(677) 789-7898	test@gmail.com	Select
9999999999	Last	First	8/9/19	(677) 789-7898	test@gmail.com	Select
9999999999	Last	First	8/9/19	(677) 789-7898	test@gmail.com	Select
9999999999	Last	First	8/9/19	(677) 789-7898	test@gmail.com	Select
9999999999	Last	First	8/9/19	(677) 789-7898	test@gmail.com	Select
9999999999	Last	First	8/9/19	(677) 789-7898	test@gmail.com	Select

You can also apply an "Advanced Filter"

Patient List

Selecting the row provides demographic information

To enter the Patient Profile, click 'Select'

Search bar: mitch Advanced Search... + New Patient

Filters: Last Name, First Name, Date of Birth, Phone, Email

Table Row: [Redacted] [Select](#)

General Information		Service Information	
Last Name Patient	Date of Birth 8/8/1990	Installation	Branch of Service Army
First Name Test	Gender Male	Command State Maryland	Reservist No
Middle Initial	Marital Status Single	Command Name	Rank Private 1st Class
Phone (555) 555-5555	Email test@gmail.com	Command Location	Pay Grade E-1
Alt Phone (666) 666-6666	Alt Email test@mail.mil	Special Ops	Time In Service (years) 1 years
EDIPN 0000000001	High Risk ✎ No	Military Occupational Specialty (MOS)	

Referral List

Referral List

The screenshot shows the DHA Survey Portal interface. At the top, there is a navigation bar with logos for DHA, CarePoint, and various utility icons like Gallery, Apps, Communication (with a '20' notification badge), and Support. On the right, there is a search bar for 'UpToDate' and a user profile for 'John Procr'. Below the navigation bar, the main content area displays a welcome message for 'John Procr' at 'CAC (CONTRACTOR), PASTOR, Walter Reed National Military Medical Center'. Key statistics are shown: 'Patients 484', 'My Schedule' (with a calendar icon and tabs for Today, Tomorrow, and Week), 'Messages 1', and 'Current Facility: Case Load 7'. The 'Current Community' is set to 'PASTOR'. A left sidebar lists navigation options: Patients/Consults (Patient List, Referral List, High Risk List) and Tools (Clinic Calendar, Note Templates, Send Messages, Case Load, Call List, Survey Tracker). The 'Referral List' option is highlighted with a red box. A blue callout bubble points to this box with the text: 'To view all of your clinics referrals, select the 'Referral List''. The bottom right corner features the DHA logo and the text 'Defense Health Agency'.

To view all of your clinics referrals, select the 'Referral List'

Referral List

Referrals

Home > Referrals

- ▶ CHCS Referrals

CHCS Referrals displays all referrals for that DMIS as they appear in CHCS

Referral List

Referrals

Home > Referrals

▲ CHCS Referrals

Search

MEPRS: BBLA x

APPLY

- ▶ Accepted & Pending
- ▶ Accepted & Booked
- ▶ Pending
- ▶ Other

- To view these referrals, expand the tree
- CHCS referrals are organized based off of their most recent referral status

Referral List

Home > Referrals

CHCS Referrals

Search MEPRS:

Accepted & Pending

Start Date: End Date:

Patient Name	Date	From	To Clinic	Procedure	To Provider	Call Back / Follow-up	
	02/21/20 09:39	FAMILY MED CL TEAM C_NON-AD	PAIN MGMT CL BE	PAIN MANAGEMENT NCR		No	Select
	02/21/20 09:04	NAT INTRP CTR OF EXCELLENCE BE	PAIN MGMT CL BE	PAIN MANAGEMENT NCR		No	Select
	02/21/20 08:11	AMHMLIBERTYKI	PAIN MGMT CL BE	PAIN MANAGEMENT NCR		No	Select
	02/21/20 08:00	EXECUTIVE HEALTH CL BE	PAIN MGMT CL BE	PAIN MANAGEMENT NCR		No	Select
	02/21/20 07:54	AMHMLIBERTYKI	PAIN MGMT CL BE	PAIN MANAGEMENT NCR		No	Select
	02/20/20 21:11	TBI NICOE BEHAVRL HLTH FB	PAIN MGMT CL BE	PAIN MANAGEMENT NCR		No	Select
	02/20/20 17:27	UROLOGY CL BE	PAIN MGMT CL BE	PAIN MANAGEMENT NCR		No	Select

Expanding the tree will provide all of the patients with that status within the specified date range

Referral List

Column headers will appear as filter options

You can also perform advanced search filtering with the 'Advanced Search'

Start Date: 3/13/2020 End Date: 3/19/2020 APPLY Advanced Search... EXPORT TO EXCEL EXPORT TO EXCEL (CALLBACK)

Patient Name	Date	From	To Clinic	Procedure	To Provider	Call Back / Follow-up	
	03/17/20 17:16	NEUROLOGY CL BE	PAIN MGMT CL BE	PAIN MANAGEMENT NCR		No	Select
	03/17/20 14:52	PRIMARY CARE BURGUNDY DI	PAIN MGMT CL BE	PAIN MANAGEMENT NCR		No	Select
	03/17/20 14:50	PRIMARY CARE BURGUNDY DI	PAIN MGMT CL BE	PAIN MANAGEMENT NCR		No	Select

Referral List

CHCS Referrals

Search MEPRS:

Accepted & Pending

Start Date: End Date:

Patient Name	Date	From	To Clinic	Follow-
--------------	------	------	-----------	---------

03/17/20 17:16	NEUROLOGY CL BE	PAIN MGMT CL BE	<input type="button" value="TO EXCEL (CALLBACK)"/>	
<input type="button" value="Referral"/>	<input type="button" value="Demographics"/>	<input type="button" value="OP Cases"/>	<input type="button" value="Notes"/>	<input type="button" value="Select"/>

Clicking on the row of the Patient will expand further details

Call attempts/Notes can also be appended to the patient's referrals

From Clinic: NEUROLOGY CL BE **Call Attempts/Notes:** **To Clinic:** PAIN MGMT CL BE

From Provider:

Reason For Referral: cervical radiculopathy with BUE numbness/pain. Pt responded to steroid injection in the past. pls eval and treat.

Review By: **Comments:** **CLINIC BOOK ONLY** Ok to see non

Referral List

CHCS Referrals

Search MEPRS:

Accepted & Pending

Start Date: End Date:

Patient Name Date From To Clinic Procedure To Provider Call Back / Follow-up

Patient Name	Date	From	To Clinic	Procedure	To Provider	Call Back / Follow-up
03/17/20 17:16	NEUROLOGY CL BE	PAIN MGMT CL E				<input type="button" value="Select"/>
Referral Demographics OP Cases Notes						
From Clinic: NEUROLOGY CL BE						
From Provider:						
Reason For Referral: cervical radiculopathy with BUE numbness/pain. Pt responded to steroid injection in the past. pls eval and treat.				Diagnosis: Radiculopathy, cervical region		
Review By:	Comments:	Date:	Status :			
	CLINIC BOOK ONLY Ok to see non-AD.	03/18/2020	APPOINT TO MTF			

The "Select" Button will open the Patients' Profile

High Risk

The system allows clinicians to keep a list of high risk patients

High Risk

Patients
333

My Schedule



View High Risk Patients and current clinic appointments

You can view all of the DHA Survey Portals' high risk patients utilizing the 'High Risk List'

The screenshot shows a dashboard with several navigation tiles. The 'High Risk List' tile is highlighted with a red box. Other visible tiles include 'New Patient', 'Referral List', 'Patient List', 'Clinic Calendar', 'Send Messages', 'Survey Tracker', 'Note Templates', 'Case Load', and 'Call List'. A search bar is located at the top left of the main content area.

High Risk

You will be brought to the list of high risk patients

Home > Patients

Past 30 Days Past 90 Days Next 30 Days Next 90 Days All Custom Active Inactive All

Search Advanced Search... MTF: Walter Reed x + New Patient

EDIPN	Last Name	First Name	Date of Birth	Phone	Email	
		Britney				Select
		Jodie		██████████		Select
		Tracy		██████████		Select
		Hugh		██████████		Select

Just like the patient list, you can view demographic information by selecting the patients' name

You can also access the patient's profile via "Select"

High Risk

- Demographics
- Referrals & Cases
- Documents
- Clinical
- Encounters
- Outcomes
- Team Meeting
- Goals
- Notes & Callbacks

General Information

Last Name Patient	Date of Birth 8/8/1990		
First Name Test	Gender Male		
Middle Initial	Marital Status Single	Command Name	Rank Private 1st Class
Phone (555)			Pay Grade 1

To edit Demographic information click the "pencil" icon



Click 'Save' when edits are complete

Save Cancel

General Information		Service Information	
Last Name	Date of Birth	Installation	Branch of Service
First Name	Gender	Command State	Reservist
Middle Initial	Marital Status	Command Name	Rank
Phone	Email	Command Location	Pay Grade
Alt Phone	Alt Email	Special Ops	Time In Service (years)
EDIPN	High Risk <input type="checkbox"/>		

Place a check in the box to indicate a Patient is "High Risk"

High Risk

Save **Cancel**

General Information

Last Name: [Redacted]
Date of Birth: 8/8/1989
First Name: [Redacted]
Gender: [Dropdown]
Middle Initial: [Empty]
Marital Status: [Dropdown]
Phone: [Empty]
Email: [Empty]
Alt Phone: [Empty]
Alt Email: [Empty]
EDIPN: [Redacted]
High Risk:

Installation: [Dropdown]
Command State: [Dropdown]
Command Name: [Empty]
Command Location: [Empty]
Special Ops: (none) [Dropdown]

After making changes or adding/editing notes, click "Save"

Click the "Pencil" Icon to add Notes regarding the High Risk indicator

Editing this, allows you to add comments.

High Risk Notes

Add Note

[Text Area]

SUBMIT

High Risk Notes

09/06/18 07:34	High Risk has been changed to Yes	[Pencil]	[Trash]
09/05/18 15:44	Updated status to High Risk	[Pencil]	[Trash]
09/05/18 11:54		[Pencil]	[Trash]
09/05/18 11:49		[Pencil]	[Trash]

Notes Template

Contains standardized notes,
including INTRAOP and
Clinician assessment forms

Notes Template

Welcome

- CAC (CONTRACTOR), MOTION - Ortho, Walter Reed

Current Community: MOTION - Ortho

Current Facility: Walter Reed

Patients
340

My Schedule



Today Tomorrow Week

Messages

0

Case Load

0

Announcements

Community Patients & Consults

Search



New Patient



Patient List



Referral List



High Risk List

Clinical Community Tools

Search



Clinic Calendar



Note Templates



Send Messages



Case Load



Survey Tracker



Call List

Community Admin

Community Admin

Survey Design

Create/Edit Surveys

Click "Notes Templates" under the Clinical Community Tools on the Landing Page

Notes Template

Patient Note Templates

Please select a patient:

Doe Nancy	6/5/15
-----------	--------

Type a Patient's Name into the Search Bar

Notes Template

Patient Note Templates

Current Community: MOTION - Ortho
Current Facility: Walter Reed

Please select a patient:

After selecting a patient, you can view and select from their templates

Patient's notes:

Note Type	Encounter Provider	Encounter Date	Date	
Discharge Summary		12/5/2017	12/5/2017	Select
Discharge Summary		12/5/2017	12/5/2017	Select
TBI Screening		12/5/2017	12/5/2017	Select
Discharge Summary		12/5/2017	12/5/2017	Select

Add a new note:

- + INTRAOP-G
- + INTRAOP-K
- + INTRAOP-H
- + INTRAOP-S
- + Rehab Clinician Assessment

Notes Template

Patient Note Templates Current Community: MOTION - Ortho
Current Facility: Walter Reed

Please select a patient:
 x ▾

Patient's notes:

Note Type	Encounter Provider	Encounter Date	Date Created	
Discharge Summary	Pete Hoover	12/5/2017	12/5/2017	Select
Discharge Summary		12/5/2017	12/5/2017	Select
TBI Screening		12/5/2017	12/5/2017	Select
Discharge Summary		12/5/2017	12/5/2017	Select

Add a new note:

- + INTRAOP-G
- + INTRAOP-K
- + INTRAOP-H
- + INTRAOP-S
- + Rehab Clinician Assessment

After selecting a template, it will then populate below

Discharge Summary

Encounter Provider *

Team Coordinator Lock

TB/PH Evaluation
 Discharge Condition
 Discharge Diagnosis
 Discharge Medications
 Research Participation

Admit Date:
 D/C Date:

Notes Template

Patient Note Templates

Current Community: MOTION - Ortho
Current Facility: Walter Reed

Please select a patient:

Patient's notes:

Note Type	Encounter Provider	Encounter Date	Date Created	
Discharge Summary		12/5/2017	12/5/2017	Select
Discharge Summary		12/5/2017	12/5/2017	Select
TBI Screening		12/5/2017	12/5/2017	Select
Discharge Summary		12/5/2017	12/5/2017	Select

To add a new template, select from the list below

Add a new note:

- + INTRAOP-G
- + INTRAOP-K
- + INTRAOP-H
- + INTRAOP-S
- + Rehab Clinician Assessment

Notes Template

Patient Note Templates

Current Community: MOTION - Ortho
Current Facility: Walter Reed

Please select a patient:
null, null

Patient's notes:

Note Type	Encounter Provider	Encounter Date	Date Created	
Discharge Summary			12/5/2017	Select
Discharge Summary			12/5/2017	Select
TBI Screening			12/5/2017	Select
Discharge Summary			12/5/2017	Select

The new template will populate below and you can make any edits

Add a new note:
+ INTRAOP-G + INTRAOP-K + INTRAOP-L + INTRAOP-S + Rehab Clinician Assessment

Discharge Summary

Save Note Cancel Changes Export to Word Spellcheck

Encounter Provider: [dropdown]

Team Coordinator Lock
Lock Report

TBI/PH Evaluation Discharge Condition Discharge Diagnoses Discharge Medications Research Participation
Neurology Behavioral Health Cognitive Audiology Balance/Vestibular Musculoskeletal Assessment Optometry Medical All other Medical Mind/Body and Wellness Creative Arts Therapies Tele-Health

Admit Date: 6/26/2017 D/C Date: 6/14/2018

Notes Template -Version Control

Notes Template -Version Control

The system locally caches changes you've made to the note templates

Discharge Summary

Save Note Cancel Changes Export to Word Spellcheck

Encounter Provider *

Team Coordinator Lock
Lock Report

TBI/PH Evaluation	Discharge Condition	Discharge Diagnoses	Discharge Medications	Research Participation							
Neurology	Behavioral Health	Cognitive	Audiology	Balance/Vestibular	Musculoskeletal Assessment	Optometry	Medical	All other Medical	Mind/Body and Wellness	Creative Arts Therapies	Tele-Health

Admit Date: 7/13/2015 D/C Date: 8/13/2015

TBI/PH Evaluation for the following chief complaints:

<input type="checkbox"/> Headaches	<input type="checkbox"/> Sleep Difficulties
<input type="checkbox"/> Dizziness	<input type="checkbox"/> Irritability
<input type="checkbox"/> Blurry Vision	<input type="checkbox"/> Ringing in ears
<input type="checkbox"/> Balance problems	<input type="checkbox"/> Sensitive to light/noise
<input type="checkbox"/> Memory Problems	<input type="checkbox"/> Poor concentration
<input type="checkbox"/> Poor work functioning	<input type="checkbox"/> Emotional symptoms
<input type="checkbox"/> Other complaints	

Discharge Condition: Top

The SM was discharged in stable condition. The SM was alert and oriented to person, place, time and circumstance, and was cooperative with the evaluation process. Speech was regular in rate, rhythm, and volume. The SM's mood was euthymic; affect was mood-congruent. There was no indication of a disturbance in thought process or content. Homicidality and suicidality were convincingly denied throughout the NiCoE experience. Safety plan reviewed. Judgment and impulse control were felt to be intact. The following diagnoses and follow-up recommendations were reviewed with the SM's referring provider and/or home station treatment team.

If you lose internet or accidentally close your browser, changes to the note templates will remain

Notes Template - Version Control

The screenshot shows a web application interface for managing patient notes. At the top, there is a dropdown menu labeled "Please select a patient:". Below this is a section titled "Patient's notes:" containing a table with columns for "Note Type", "Encounter Provider", "Encounter Date", and "Date Created". The table lists several notes, including "Discharge Summary", "Treatment Plan", "TBI Screening", and "Vestibular Evaluation". A modal dialog box is open in the foreground, displaying the message: "You have pending changes that have not been saved. Would you like to merge them now?". Below the message are two buttons: "Merge Changes" (highlighted in blue) and "Discard Changes". At the bottom of the interface, there is a section "Add a new note:" with a row of buttons for various note types, such as "Neurology", "White Team Review", "Speech Language Pathology", "Vestibular Evaluation", "Nurse Intake", "Patient Questionnaire", "BFC Intake Evaluation", "Treatment Plan", and "Discharge Summary".

Note Type	Encounter Provider	Encounter Date	Date Created	Action
Discharge Summary			2/8/2018	Select
Treatment Plan			7/23/2018	Select
TBI Screening			2/15/2018	Select
Vestibular Evaluation			8/22/2017	Select
Discharge Summary			8/22/2017	Select

When you log back in and select the template you were editing, you'll receive this message

You have pending changes that have not been saved. Would you like to merge them now?

Merge Changes Discard Changes

You can either 'Merge Changes' or 'Discard Changes'

Notes Template - Version Control

This feature also enables multiple users to edit the same note simultaneously

Please select a patient:
Brians, Nancy

Patient's notes:

Note Type	Encounter Provider	Encounter Date	Date Created	
TBI Screening			2/15/2018	Select
Vestibular Evaluation			8/22/2017	Select
Discharge Summary			8/22/2017	Select
TBI Tracking			8/22/2017	Select
TBI Screening			8/22/2017	Select

Add a new note:

- + Neurology
- + White Team Review
- + Speech Language Pathology
- + Vestibular Evaluation
- + Nurse Intake
- + Patient Questionnaire
- + BFC Intake Evaluation
- + Treatment Plan
- + Discharge Summary
- + TBI Tracking
- + BFC End-Point Survey
- + TBI Screening
- + BFC Oncology Referral
- + BFC Mind Body Care
- + BFC Daily Note

Merge Changes | Discard Changes

When attempting to save, you may receive this message

This note has been saved by Niki Noprpa since you opened it. Would you like to merge your changes or discard your changes and reload the form?

You can either merge or discard your changes

Send Messages

Send Messages

This page contains dynamic content – Highest Possible Classification is UNCLASSIFIED/FOR OFFICIAL USE ONLY

The screenshot shows the DHA Survey Portal interface. At the top, there is a navigation bar with logos for DHA, CarePoint, Gallery, Apps, Communication (with a red '15' notification badge), and Support. A search bar for UpToDate is also present. The main content area displays a welcome message for John Procor, a patient count of 492, and a 'My Schedule' calendar icon. A 'Messages' section shows a count of 0. Below this, there are several dashboard tiles: 'Community Patients & Consults' with a search bar and icons for New Patient, Patient List, Referral List, and High Risk List; 'Community Admin' with icons for Note Templates, Send Messages, Case Load, Survey Tracker, and Call List; and 'Survey Design' with a 'Create/Edit Surveys' option. Two blue callout boxes are overlaid on the interface: one pointing to the 'Messages' count with the text 'Click the # Count to see Message List', and another pointing to the 'Send Messages' icon with the text 'Click Send Messages to view your Message List'. A sidebar on the left lists navigation options like 'Patients/Consults' and 'Tools'. A right sidebar contains 'Announcements' and social media links for 'SHARE' and 'FOLLOW'.

Send Messages

Messages

Home > Messages

+ New Message

Search Advanced Search...

Subject	From	Date Sent	Date Sent	Status	Status
Test 001	▶ [REDACTED]	07/30/2018		Not Started	▼
TEST	▶ [REDACTED]	07/26/2018	08/01/2018	Status changed to In Progress	07/30/2018 In Progress ▼
Test 1	▶ [REDACTED]	07/26/2018	07/26/2018	Status changed to Completed	07/30/2018 Completed ▼
hi	◀ [REDACTED] - CAC (CONTRACTO...	07/26/2018	08/02/2018	Status changed to In Progress	07/30/2018 In Progress ▼
new message	▶ [REDACTED]	07/30/2018		Status changed to Acknowledged	07/30/2018 Acknowledged ▼
TES	▶ [REDACTED]	07/26/2018	08/03/2018	Status changed to Completed	07/26/2018 Completed ▼

To create a new message, select 'New Message'

Send Messages

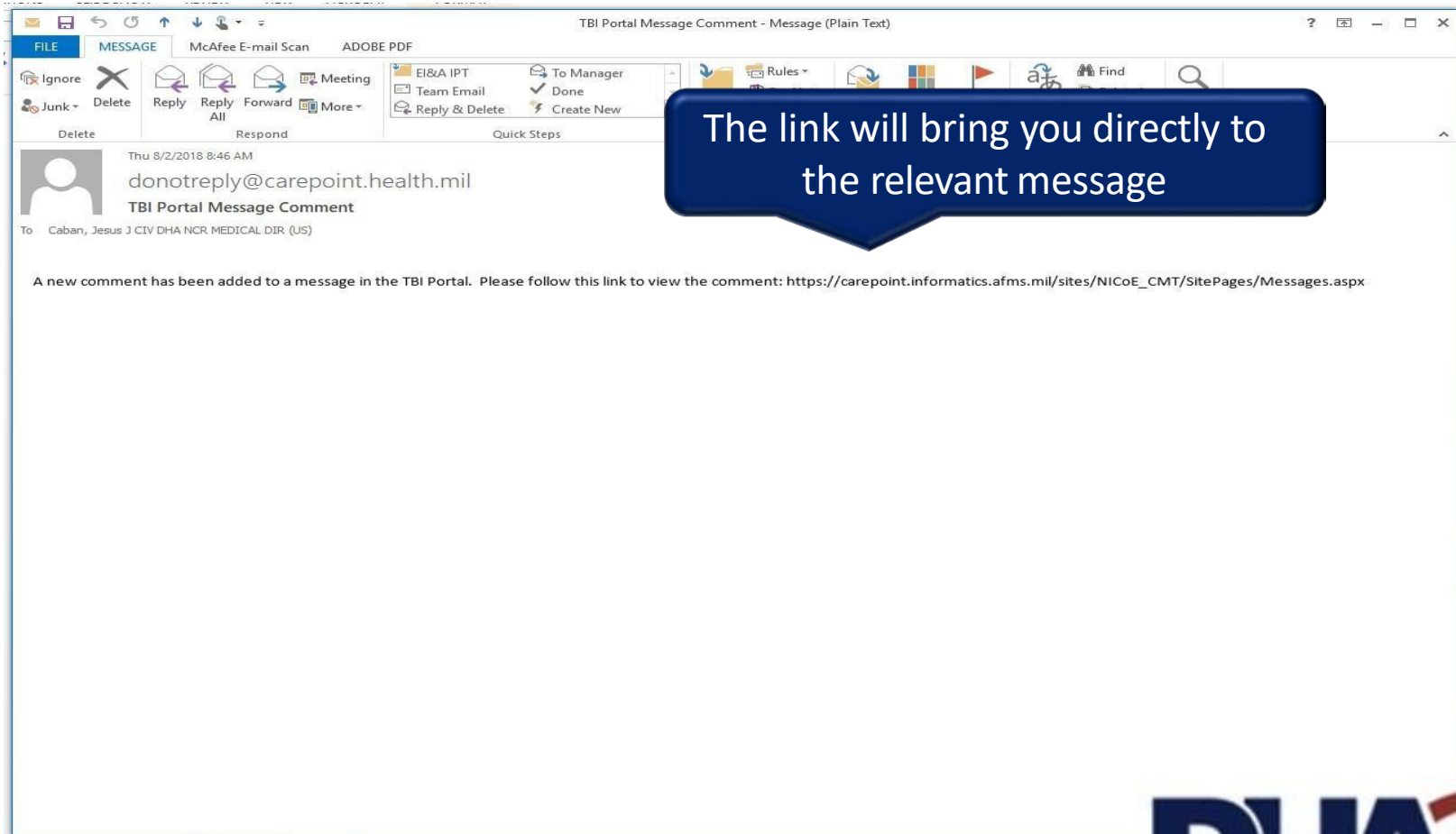
The screenshot shows a 'Messages' interface with a 'New Message' dialog box open. The dialog box has fields for 'To', 'Subject', 'Message', 'Patient Tags', and 'Due Date', along with 'SEND' and 'CANCEL' buttons. A callout points to the 'To' field with the text 'Select recipients (group or provider name)'. The background shows a list of messages with columns for Subject, From, Date Sent, Due Date, and Last Status.

Subject	From	Date Sent	Due Date	Last Status
NEW Message			07/30/2018	Not Started
Pt to schedule				Not Started
TEST			07/30/2018	In Progress
hi			07/30/2018	In Progress
Request F/U			07/30/2018	Completed
test			07/30/2018	In Progress
new message			07/30/2018	Acknowledged
test			07/30/2018	Acknowledged

Example: To send a message to only the schedulers, select 'IOP Schedulers' or 'Outpatient Schedulers'

Send Messages

Recipients will receive an email notification that there's a new message in the system for them.



Send Messages

Home > Messages + New Message

Search Advanced Search...

Subject	From	Date Sent	Due Date	Last Comment	Comment Date	Status
NEW Message	[REDACTED]	07/30/2018	08/16/2018	Ok! I'll do, but changing the due da...	07/30/2018	Not Started ▼

CREATE COMMENT/EDIT MESSAGE

To: [REDACTED]

Subject: NEW Message

Message: Test Message Functionality

Patient Tags: Aarewson, Patient L.

Due Date: 08/16/2018

Edits and correspondences can be made by opening the message and selecting 'Create Comment/Edit Message'

Message Activity Log

07/30/2018 12:46 by [REDACTED]
Ok! I'll do, but changing the due date to xyz, Due Date changed to 8/16/2018

07/30/2018 12:45 by [REDACTED]
Due Date changed to 8/10/2018

Send Messages

Home > Messages + New Message

Search [Advanced Search...](#)

Subject	From	Date Sent	Due Date	Last Comment	Comment Date	Status
NEW Message	[REDACTED]	07/30/2018	08/16/2018	Ok! I'll do, but changing the due da...	07/30/2018	Not Started ▼

To

Subject NEW Message

Message Test Message Functionality

Patient Tags

Comment

Due Date

You can add new recipients, but cannot remove anyone

Add an additional comment (this facilitates the correspondence aspect)

Updates to the Due Date can also be made

Send Messages

Home > Messages + New Message

Search [Advanced Search...](#)

Subject	From	Date Sent	Due Date	Last Comment	Comment Date	Status
NEW Message	[REDACTED]	07/30/2018	08/16/2018	Ok! I'll do, but changing the due da...	07/30/2018	Not Started ▼

To

Subject NEW Message

Message Test Message Functionality

Patient Tags

Comment

Due Date

Updates to the Status can also be made by selecting the current status, or selecting one from dropdown

Send Messages

NEW Message Peter Hoover 07/30/2018 08/16/2018 Status changed to Acknowledged 08/01/2018 Acknowledged

CREATE COMMENT/EDIT MESSAGE

To: [REDACTED]

Subject: NEW Message

Message: Test Message Functionality

Patient Tags: Aaarewson, Patient L.

Due Date: 08/16/2018

Message Activity Log

08/01/2018 08:47 by [REDACTED]
Status changed to Acknowledged

07/30/2018 12:46 by [REDACTED]
Ok! I'll do, but changing the due date to xyz, Due Date changed to 8/16/2018

07/30/2018 12:45 by [REDACTED]
Due Date changed to 8/10/2018

All of these changes will appear in the 'Message Activity Log'

Ordering Surveys from the Case Load Module

Ordering Surveys from Case Load Module

The screenshot displays the DHA Survey Portal interface for user John Procor. The page features a top navigation bar with logos for DHA, CarePoint, and various utility icons. The main content area is divided into several sections:

- Top Right:** User profile for John Procor, current community (PASTOR), and current facility (Walter Reed Nation...).
- Summary Cards:** Patients (495), My Schedule (Today, Tomorrow, Week), Messages (0), and Case Load (0). The Case Load card is highlighted with a red box and a blue arrow pointing left.
- Left Sidebar:** A navigation menu with categories like Patients/Consults, Tools, and Send Messages. The Case Load option is highlighted with a red box and a blue arrow pointing right.
- Central Tiles:** Four main functional areas: & Consults, Clinical Community Tools, Community Admin, and Survey Design. The Case Load icon in the Clinical Community Tools tile is highlighted with a red box and a blue arrow pointing left.

The three ways to navigate to your case load from the home page is shown above.

Ordering Surveys from Case Load Module

This page contains dynamic content – Highest Possible Classification is UNCLASSIFIED//FOR OFFICIAL USE ONLY

DHA CarePoint information portal Gallery Apps Communication 20 Support UpToDate Search UpToDate... John Procr

BROWSE PAGE

DHA Survey Portal

- Patients/Consults
 - Patient List
 - Referral List
 - High Risk List
- Tools
 - Clinic Calendar
 - Note Templates
 - Send Messages
 - Case Load

Case Load

Home > Case Load

- ▶ Pending Review
- ▶ Active Patients
- ▶ Inactive Patients
- ▶ Not Tracked

Current Community: PASTOR

Current Facility: Walter Reed National...

There are four categories within your case load module.

Ordering Surveys from Case Load Module

This page contains dynamic content – Highest Possible Classification is UNCLASSIFIED//FOR OFFICIAL USE ONLY

DHA CarePoint information portal Gallery Apps Communication 20 Support UpToDate Search UpToDate... John Procr

BROWSE PAGE

DHA Survey Portal

- Patients/Consults
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 - Clinic Calendar
 - Note Templates
 - Send Messages
 - Case Load

Case Load

Home > Case Load

- Pending Review
- Active Patients
- Inactive Patients
- Not Tracked

Current Community: PASTOR

Current Facility: Walter Reed National...

Pending Review lists the patients that you have seen or are scheduled to see but are not tagged to you. If there are patients in your Pending Review list, the next step is to tag yourself to them.

Active Patients list the patients that you are tagged to and actively tracking/seeing.

Ordering Surveys from Case Load Module

This page contains dynamic content – Highest Possible Classification is UNCLASSIFIED//FOR OFFICIAL USE ONLY

DHA CarePoint information portal Gallery Apps Communication 20 Support UpToDate Search UpToDate... John Procr

BROWSE PAGE

DHA Survey Portal

- Patients/Consults
 - Patient List
 - Referral List
 - High Risk List
- Tools
 - Clinic Calendar
 - Note Templates
 - Send Messages
 - Case Load

Case Load

Home > Case Load

- ▶ Pending Review
- ▶ Active Patients
- ▶ Inactive Patients
- ▶ Not Tracked

Current Community: PASTOR

Current Facility: Walter Reed National...

Inactive Patients lists the patients that have been discharged within the DHA Survey Portal. **Not Tracked** lists the patients were marked as Not Tracked. Patients marked as Not Tracked are typically patients that were “one and down” scenarios.

Ordering Surveys from Case Load Module

This page contains dynamic content – Highest Possible Classification is UNCLASSIFIED//FOR OFFICIAL USE ONLY

DHA CarePoint information portal Gallery Apps Communication 20 Support UpToDate Search UpToDate... John Procr

BROWSE PAGE

DHA Survey Portal

- Patients/Consults
 - Patient List
 - Referral List
 - High Risk List
- Tools
 - Clinic Calendar
 - Note Templates
 - Send Messages
 - Case Load

Case Load

Home > Case Load

- Pending Review
- Active Patients
- Inactive Patients
- Not Tracked

Current Community: PASTOR

Current Facility: Walter Reed National...

Expand on either the Pending Review or Active Patients category. Note: those are the only two categories that you can order surveys from.

Ordering Surveys from Case Load Module

This page contains dynamic content – Highest Possible Classification is UNCLASSIFIED/FOR OFFICIAL USE ONLY

DHA CarePoint Information portal Gallery Apps Communication Support UpToDate Search UpToDate John Procr

BROWSE PAGE

DHA Survey Portal

- Patients/Consults
 - Patient List
 - Referral List
 - High Risk List
- Tools
 - Clinic Calendar
 - Note Templates
 - Send Messages
 - Case Load

Case Load

Home > Case Load

- Pending Review
- Active Patients

Data Last Refreshed: 01/04/2020 17:56

Specialty: Provider: Case Types:

Providers	Patient Last Name	Patient First Name	Treatment Plan	High Risk	Facility Last Appt	Facility Next Appt	Last Discussed	Next Discussed	Active Cases	Select All
									Acute Concussion C...	<input checked="" type="checkbox"/>
									Interdisciplinary Pro...	<input checked="" type="checkbox"/>

Select the checkbox associated with the patient(s) you would like to order surveys for. Then select Order Surveys.

Ordering Surveys from Case Load Module

This page contains dynamic content -- Highest Possible Classification is UNCLASSIFIED//FOR OFFICIAL USE ONLY

DHA CarePoint Information portal Gallery Apps Communication Support UpToDate Search UpToDate... John Procr

BROWSE PAGE Patients

DHA Survey Portal

Current Community: PASTOR
Current Facility: Walter Reed National...

Notifs & Callbacks

Clinic Survey

- Completed (1)
- Expired (13)

Order Surveys

Patient: Patient, Test

E-mail: test@gmail.com

Order Date: 2/18/2020

Device Token?

Send Email?

Clinic: Walter Reed National Military Medical Center

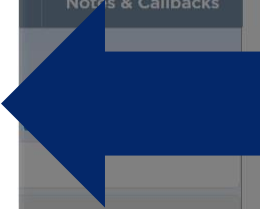
Order Type: Please select an order type...

Survey Session: Please select a session...

Surveys:

Follow-up Sessions: Please select an order type and session...

If you wish to generate a token, check the box next to 'Device Token'. It will create a unique token for the patient and can be printed out for patients that complete their surveys in clinic.



Choose your Order Date, Order Type, and Survey Session.

Ordering Surveys from Case Load Module

The screenshot displays the DHA Survey Portal interface. A modal window titled "Order Surveys" is open, showing a list of surveys with checkboxes. A red box highlights the first ten items, which are all checked. A blue arrow points to the "CONFIRM" button at the bottom of the dialog.

Survey Name	Checked
PCS	Yes
Primary Care PTSD Screening	Yes
PROMIS Bank v1.0 - Anxiety	Yes
PROMIS Bank v1.0 - Depression	Yes
PROMIS Bank v1.0 - Fatigue	Yes
PROMIS Bank v1.0 - Sleep-Related Impairment	Yes
PROMIS Bank v1.0 - Prescription Pain Med Misuse	Yes
PROMIS Bank v1.1 - Anger	Yes
PROMIS Bank v1.1 - Pain Interference	No
PROMIS Bank v2.0 - Physical Function	No
PROMIS Bank v2.0 - Satisfaction Roles Activities	Yes
PROMIS SF v1.1 - Global Health	Yes
TBI-QOL Bank v1.0 - Headache	Yes
Treatment History	Yes

Follow-up Sessions: No Follow-up Sessions Found

CONFIRM

Note: Some surveys will be locked in, while other surveys will allow you to adjust the order set. Afterwards select "Order" to send survey(s) to patient.

Ordering Surveys from Case Load Module

Order Surveys × Total Patients Selected: 2

Select any Email, Alt Email, or Phone number to edit.
Ordering Survey Session: NICoE Bethesda / IOP / Admissions

	Last Name	First Name	Email	Alt Email	Phone N
× Remove					
× Remove					468-9

ORDER **CANCEL**

Before the surveys are emailed to the patients, you can make sure you send it to their preferred/correct email address. If the patients do not have an email listed, select the pencil icon and enter his or her email. Once the emails have been reviewed/verified, select 'Order'. **Note: adding an email here will not PERSIST to the demographics, and will need to be added in the demographics for future use.**

Ordering Surveys from Case Load Module

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DHA CarePoint information portal Gallery Apps Communication Support UpToDate Search UpToDate... John Procr

BROWSE PAGE

Case Load
Clinic Calendar
Clinical
Scheduling
Reports
Administration
Site Contents

Active Patients
Data Last Refreshed: 02/04/2020 18:53

Specialty: [Select Specialty...] Provider: [John Procr] Case Types: [] APPLY Advanced Search...
[EXPORT TO EXCEL] [Add to Meeting] [Order Surveys]

Providers	Patient Last Name	Patient First Name	Treatment Plan	High Risk	Facility	Last Next Appt Discussed	Next Discussed	Active Cases	Select All
	Test	Test	Yes			10/10/19		Interdisciplinary Progr...	<input type="checkbox"/>

Patient Profile Summary Cases Treatment Plan New Message Clinic Discharge Reports

EDIPN: [REDACTED] Gender: Female Branch of Service: Navy High Risk: No
DOB: 10/10/1990 Age: 29 Rank: Chief Military Occupational Specialty (MOS):

Case Information: Interdisciplinary Program (IDP) - 2/04/2020

Specialty	Provider	Last Appt	Next Appt	Total
Help Desk	Isabella Johnson-Schmitz			0

Days In Program: 0 Last Discussed: 10/10/2019 Next Discussed:

Team Meetings

Date	Provider	Action
10/10/2019		VIEW
08/30/2019		VIEW
08/29/2019	BCSKDJBCSK	VIEW
08/15/2019	Test 123	VIEW
07/11/2019	Test	VIEW

Self-Reports

Pending - Initial SPEC

Survey	Total
AuditC	
DHI	
DHI	
GAD7	
GAD7	
HIT6	
HIT6	
NSI	
NSI	
PCL520	

(view more)

Injury Information

Injury Severity: Mild Injury Date: 09/03/2019 Injury Type: Most Recent
Mechanism: MVA Time of Injury: <3 months Injury Location: OEF
Injury Description: null
Multiple TBI: None TBIs: null
LOC: None LOC Duration (min): null
AOC: None AOC Duration (min): null
PTA: None PTA Duration (min): null

After the surveys are ordered, expanding on the patient will reveal the surveys and scores that were ordered under the **Self-Reports** section.

Survey Tracker

Allows a view of surveys sent to the patient. It categorizes the surveys as pending/cancelled/expired /expiring/completed.

Survey Tracker

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DHA CarePoint information portal Gallery Apps Communication 20 Support UpToDate Search UpToDate... John Procr

BROWSE PAGE

DHA Survey Portal

Welcome George Conteras - CAC (CONTRACTOR), PASTOR, Walter Reed National Military Medical Center

Current Community: PASTOR
Current Facility: Walter Reed Nation...

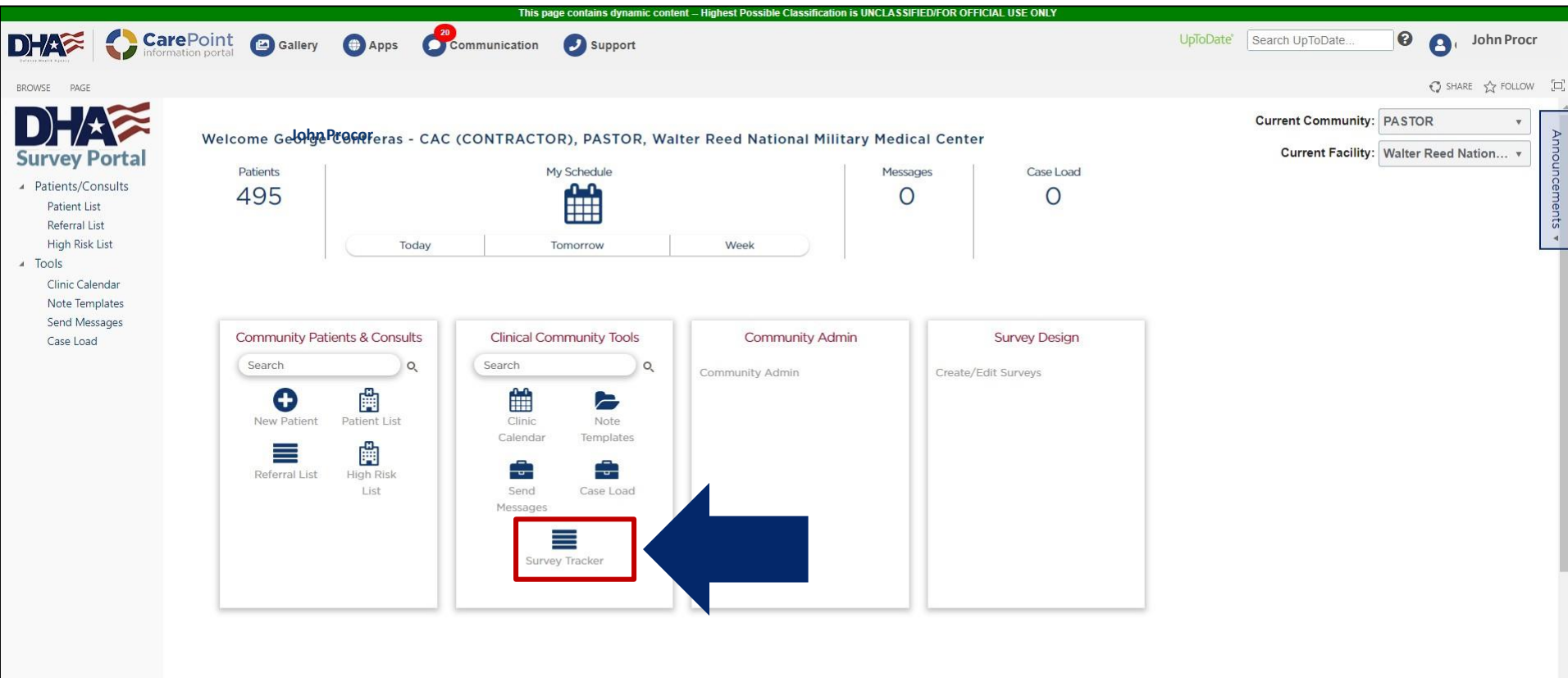
Patients: 495
My Schedule: Today, Tomorrow, Week
Messages: 0
Case Load: 0

Community Patients & Consults
Search
New Patient, Patient List, Referral List, High Risk List

Clinical Community Tools
Search
Clinic Calendar, Note Templates, Send Messages, Case Load, Survey Tracker

Community Admin
Community Admin

Survey Design
Create/Edit Surveys



On the home page, select the Survey Tracker icon.

Survey Tracker

The screenshot shows the DHA Survey Tracker web application. At the top, there is a navigation bar with logos for DHA, CarePoint information portal, and icons for Gallery, Apps, Communication (with a red notification bubble containing the number 16), and Support. A search bar labeled "Search UpToDate..." and a user profile for "John Procr" are also visible. Below the navigation bar, the main header features the DHA Survey Portal logo and the title "Survey Tracker". To the right of the title, there are dropdown menus for "Current Community: MOTION" and "Current Facility: Walter Reed National...". A breadcrumb trail reads "Home > Survey Tracker". On the left side, there is a sidebar menu with categories: "Patients/Consults" (including Patient List, Referral List, High Risk List) and "Tools" (including Clinic Calendar, Note Templates, Send Messages, Case Load, Call List, and Survey Tracker). The "Survey Tracker" menu item is highlighted with a red rectangular box. Below the breadcrumb trail, a list of five survey categories is displayed, each with a right-pointing triangle icon: "Completed Surveys", "Expired Surveys", "Pending Surveys", "Expiring Surveys", and "Cancelled Surveys".

DHA Survey Portal

Patients/Consults

- Patient List
- Referral List
- High Risk List

Tools

- Clinic Calendar
- Note Templates
- Send Messages
- Case Load
- Call List
- Survey Tracker

Home > Survey Tracker

- ▶ Completed Surveys
- ▶ Expired Surveys
- ▶ Pending Surveys
- ▶ Expiring Surveys
- ▶ Cancelled Surveys

Current Community: MOTION

Current Facility: Walter Reed National...

There are 5 categories: Completed Surveys, Expired Surveys, Pending Surveys, Expiring Surveys, and Cancelled Surveys.

Survey Tracker

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Search UpToDate... John Procr

BROWSE PAGE

Home > Survey Tracker

Completed Surveys

Start Date: 1/28/2020 End Date: 2/4/2020 APPLY GENERATE REPORT EXPORT TO EXCEL

Completed Date	First Name	Last Name	Survey Names	Sessions	
▶ 02/04/2020			GAD7, NSI, PCL-5, PHQ8, PHQ9, PSQI, WHOQOL-BREF	Admissions, Initial Survey	Select
▶ 01/28/2020			NSI	Admission	Select

1 - 2

Expired Surveys

Start Date: 1/28/2020 End Date: 2/3/2020 APPLY EXTEND EXPORT TO EXCEL

Expired Date	First Name	Last Name	Survey Names	Sessions	
▶ 02/01/2020			ABC, AuditC, DVPRS2, Epworth, SWLS	Admissions	Select

You can expand on each category and view which patients have completed their surveys, are still pending, and which have expired.

Survey Tracker

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DHA CarePoint information portal Gallery Apps Communication Support UpToDate® Search UpToDate... John Procr SHARE FOLLOW Print

BROWSE PAGE

- Consults/Referrals
- Intake
- Case Management
- Clinical
- Scheduling
- Reports
- Administration
- Site Contents

Home > Survey Tracker

Completed Surveys

Start Date: End Date:

Completed Date	First Name	Last Name	Survey Names	Sessions	
▶ 02/04/2020			GAD7, NSI, PCL-5, PHQ8, PHQ9, PSQI, WHOQOL-BREF	Admissions, Initial Survey	<input type="button" value="Select"/>
▶ 01/28/2020			NSI	Admission	<input type="button" value="Select"/>

1 - 2

Expired Surveys

Start Date: End Date:

Expired Date	First Name	Last Name	Survey Names	Sessions	
▶ 02/01/2020			ABC, AuditC, DVPRS2, Epworth, SWLS	Admissions	<input type="button" value="Select"/>



You can generate a report of the completed surveys.

Survey Tracker

This page contains dynamic content -- Highest Possible Classification is UNCLASSIFIED/FOR OFFICIAL USE ONLY

DHA CarePoint information portal Gallery Apps ¹⁹ Communication Support UpToDate® John Procr SHARE FOLLOW

BROWSE PAGE

Expired Surveys

Start Date: End Date:

Expired Date	First Name	Last Name	Survey Names	Sessions	
02/04/2020			ASES, ASES Patient Shoulder Questionnaire (ASES), AuditC.	Admission	<input type="button" value="Select"/>
Expired Date	Session	Survey	Order Date		
02/04/2020	Admission	WHOQOL-BREF	01/21/2020	<input checked="" type="checkbox"/>	
02/04/2020	Admission	PCL-5	01/21/2020	<input checked="" type="checkbox"/>	
02/04/2020	Admission	Pain History Diagram CHOIR	01/21/2020	<input checked="" type="checkbox"/>	
02/04/2020	Admission	Pain Diagram CHOIR	01/21/2020	<input checked="" type="checkbox"/>	
02/04/2020	Admission	NSI	01/21/2020	<input checked="" type="checkbox"/>	



For Expired Surveys, you can expand on the patient and then select "Extend" so the patient has more time to complete the surveys.

Survey Tracker

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DHA **CarePoint** information portal **Gallery** **Apps** **Communication** **Support** **UpToDate** Search UpToDate... **John Procr**

BROWSE PAGE

- Consults/Referrals
- Intake
- Case Management
- Clinical
- Scheduling
- Reports
- Administration
- Site Contents

Home > Survey Tracker

Completed Surveys

Start Date: 1/28/2020 End Date: 2/4/2020 APPLY GENERATE REPORT EXPORT TO EXCEL

Completed Date	First Name	Last Name	Survey Names	Sessions
▶ 02/04/2020			GAD7, NSI, PCL-5, PHQ8, PHQ9, PSQI, WHOQOL-BREF	Admissions, Initial Survey
▶ 01/28/2020			NSI	Admission

1 - 2

Expired Surveys

Start Date: 1/28/2020 End Date: 2/3/2020 APPLY EXTEND EXPORT TO EXCEL

Expired Date	First Name	Last Name	Survey Names	Sessions
▶ 02/01/2020			ABC, AuditC, DVPRS2, Epworth, SWLS	Admissions



Select



Select

Select

You can export any of the categories to an excel spreadsheet.

FAQs

- What do I do if the patient cannot access their surveys?
 - Confirm with the patient that he/she entered the correct email address
 - Confirm with the patient that he/she entered their password in the following format (MMYYYY) without the parenthesis.

- What do I do if CarePoint is down? Also, what do we do if the patient still cannot access their surveys?
 - Provide the patient with hard copies of the surveys. Collect patient responses on paper forms and then transcribe the survey within the DHA Survey Portal.

DHA SURVEY PORTAL PATIENT PROFILE



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Introduction

- Most clinics use **standardized patient's questionnaires** to obtain information about symptoms and conditions
- Often hard copy surveys are given during the clinical encounter
- The process of collecting data using hard copies is not ideal:
 - **Unreliable**: Data can be lost
 - **Missing data**: Certain elements may be absent – patient does not complete all items
 - Difficult to **track** and digitize
 - Prone to **human error** when transcribing
 - Not **scalable**
 - Cannot administer **follow-ups** to the patient after discharge



Integration with DHA Survey Portal

This integration provides many advantages over hard-copy survey collection:

- **Eliminates missing data:** pop-up reminders so patients do not miss a question
- Helps to **eliminate human error with scalable surveys**
- Ability to create **custom surveys**
- Can administer **automatic reminders**
- Can administer **follow-ups** to the patient after discharge

Differences Between AHLTA and MHS GENESIS Facilities

- Facilities using AHLTA will immediately be able to take advantage of appointment-based features and automation in the DHA Survey Portal
- MHS GENESIS facilities will incorporate appointment data into the DHA Survey Portal at a future date and will not have use of the described appointment-based features and automation
- All facilities will have user ability to use time-based automation to send out follow-up surveys a set number of days from the baseline survey

New Feature: Appointment-Based Features (AHLTA facilities)

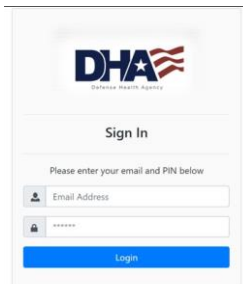
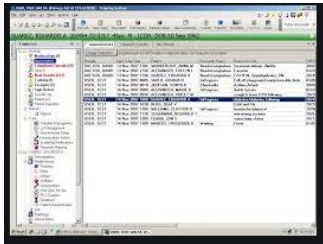
The screenshot displays the 'Clinic Calendar' interface within the DHA Survey Portal. The top navigation bar includes logos for DHA, CarePoint, and various utility icons. The main header shows 'Clinic Calendar' and 'Survey Portal'. A sidebar on the left lists navigation options like 'Patients/Consults', 'Patient List', and 'Tools'. The main content area features a search filter for 'Walter Reed National...' and a date selector for 'Tuesday, February 18, 2020'. Below this is a table with columns for Date, Time, Event, Completed Surveys, Pending Surveys, Expired Surveys, Selected, and Patient Profile. The table lists four appointments for the day, each with associated survey items and a 'Select' button.

Date	Time	Event	Completed Surveys	Pending Surveys	Expired Surveys	Selected	Patient Profile
18 Tuesday February 2020	6:45 AM-7:35 AM	INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BC Patient [REDACTED] Provider [REDACTED] Initial visit		Activities - Followup 2/18/2020 Activities 2/18/2020 Adhere to Treat 2/18/2020 Demographics 2/18/2020 DUPRISA 2/18/2020 Neuropathic Pain 2/18/2020 Pain History Diagram 2/18/2020 Details 2/18/2020		<input checked="" type="checkbox"/>	Select
	7:45 AM-8:35 AM	INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BC Patient [REDACTED] Provider [REDACTED] Polyneuropathy, unspecified		Activities - Followup 2/18/2020 Activities 2/18/2020 Adhere to Treat 2/18/2020 Demographics 2/18/2020 DUPRISA 2/18/2020 Neuropathic Pain 2/18/2020 Pain History Diagram 2/18/2020 Details 2/18/2020		<input checked="" type="checkbox"/>	Select
	8:00 AM-8:50 AM	INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BC Patient [REDACTED] Provider [REDACTED] Other chronic pain		Activities - Followup 2/18/2020 Activities 2/18/2020 Adhere to Treat 2/18/2020 Demographics 2/18/2020 DUPRISA 2/18/2020 Neuropathic Pain 2/18/2020 Pain History Diagram 2/18/2020 Details 2/18/2020		<input checked="" type="checkbox"/>	Select
	9:00 AM-9:50 AM	INITIAL SPECIALTY CARE APPT - PAIN MGMT CL BC Patient [REDACTED] Provider [REDACTED]		Activities - Followup 2/18/2020 Activities 2/18/2020 Adhere to Treat 2/18/2020		<input checked="" type="checkbox"/>	Select

From a single screen users can:

- Show which patients arriving for scheduled appointments have pending surveys by calendar date and time
- Enable batch token printing for patients with pending surveys scheduled on a given day in the future
- Enable sending batch survey completion reminders to patients with pending surveys scheduled on a given day in the future

New Feature: Appointment-Based Automation (AHLTA facilities)



The DHA Survey Portal can:

- Automatically import patients into the DHA Survey Portal (this is a fully manual process in the WIIR)
- Automatically create a case, assign surveys, send emails with link to survey / reminders to patients with SPEC appointments in the PROCR clinic
- Automatically generate and send emails with link to survey / reminders to patients scheduled for an FTR appointment if at least 21 days have passed for a PASTOR patient or 14 days for a REHAB patient; days can be configured for ortho clinics

Demographics

Patient Profiles provide a comprehensive and aggregate view of all patient clinical information

Home > Patients > Patient, Test

Demographics | Referrals & Cases | Documents | Clinical | Encounters | Outcom

General Information

Last Name Patient	Date of Birth 8/8/1990	Installation	Branch of Service Army
First Name Test	Gender Male	Command State Maryland	Reservist No
Middle Initial	Marital Status Single	Command Name	Rank Private 1st Class
Phone (555) 555-5555	Email test@gmail.com	Command Location	Pay Grade E-1
Alt Phone (666) 666-6666	Alt Email test@mail.mil	Special Ops	Time In Service (years) 1 years
EDIPN 0000000001	High Risk <input type="checkbox"/>	Military Occupational Specialty (MOS)	

Profile History

+ Add new record

Profile Type	Profile Diagnosis	Restrictions	Initiated Provider	Initiated Date	Expired Date
No items to display					

Deployment History

First Deployed 2/6/2010	Latest Return 8/26/2017	Num Deployments 2
Total Days Deployed 730 days	Days Since 389 days	

Demographics

Selecting a patient from the patient list brings you to that Patient's Profile

Home > Patients > Patient, Test

Demographics | Referrals & Cases | Documents | Clinical | Encounters | Outcomes

General Information

Last Name Patient	Date of Birth 8/8/1990	Installation	Branch of Service Army
First Name Test	Gender Male	Command State Maryland	Reservist No
Middle Initial	Marital Status Single	Command Name	Rank Private 1st Class
Phone (555) 555-5555	Email test@gmail.com	Command Location	Pay Grade E-1
Alt Phone (666) 666-6666		Special Ops	Time In Service (years) 1 years
EDIPN 0000000001		Primary Occupational Specialty (MOS)	

Deployment History

First Deployed 2/6/2010	Latest Return 8/26/2017	Num Deployments 2
Total Days Deployed 730 days	Days Since 389 days	

Profile Type | Profile Diagnosis | Restrictions | Initiated Provider | Init


Navigation: [Back] [Previous] [0] [Next] [Forward]

The first tab provides general Demographic information from CHCS

If applicable the deployment history for the patient will be populated at the bottom of the demographics information.

Demographics

Home > Patients > Patient, Test

Demographics	Referrals & Cases	Documents	Clinical	Encounters	Outcomes	Team Meeting	Goals	Notes & Callbacks
General Information								
Last Name Patient			Date of Birth 8/8/1990					
First Name Test			Gender Male					
Middle Initial						Command Name		
Phone (555) 555-5555						Rank Private 1st Class		
Alt Phone (666) 666-6666						Command Location		
EDIPN 000000001						Pay Grade		
						Time In Service (years)		
Service Information								
Last Name Patient			Date of Birth 8/8/1990			Installation		
First Name Test			Gender Male			Branch of Service Army		
Middle Initial			Marital Status Single			Command State Maryland		
Phone (555) 555-5555			Email test@gmail.com			Reservist <input type="checkbox"/>		
Alt Phone (666) 666-6666			Alt Email test@mail.mil			Rank		
EDIPN 000000001			High Risk <input type="checkbox"/>			Command Name		
						Command Location		
						Pay Grade E-1		
						Special Ops		
						Time In Service (years) 1		
						Military Occupational Specialty (MOS)		

Demographic information can be edited using the pencil icon

Click 'Save' when edits are complete

Demographics

Save Cancel

General Information

Last Name: Patient
Date of Birth: 8/8/1990
First Name: Test
Gender: Male

Service Information

Installation: [Dropdown]
Branch of Service: Army
Command State: Maryland
Command Name: [Text]
Command Location: [Text]
Special Ops: [Dropdown]
Military Occupational Special: [Text]

EDIPN: 000000001
High Risk:

Please note the 'High Risk' flag that allows providers to indicate a patient's healthcare risk.

Editing this, allows you to add comments.

Britney Spears - High Risk Notes

Add Note

[Text Area]

SUBMIT

High Risk Notes

09/06/18 07:34	Peter Hoover	[Edit] [Delete]
High Risk has been changed to Yes		
09/05/18 15:44	Tracy Barton	[Edit] [Delete]
Updated status to High Risk		
09/05/18 15:44	Tracy Barton	[Edit] [Delete]
Very High Risk-at risk to shave head.		
09/05/18 13:12	Peter Hoover	[Edit] [Delete]
09/05/18 11:54	Michael Peterson (CAC)	[Edit] [Delete]
09/05/18 11:49	Michael Peterson (CAC)	[Edit] [Delete]

Referral & Cases

Referrals & Cases

Demographics		Referrals & Cases		Doc		Allbacks	
<div style="border: 2px solid blue; border-radius: 15px; padding: 10px; background-color: #003366; color: white;"> Referral & Cases Tab has two lists: <ul style="list-style-type: none"> CHCS Referrals – All CHCS Referrals OP Cases – All Cases </div>							
CHCS Referrals Start Date: 3/11/2019 End Date:							
Date	Specialty	Procedure					Status
3/10/2020	THERAP...	OCCUPATIONAL THERAPY NCR	WRNMMC BETHESDA, MD	NEURO MOVE D BE	FT BELVOIR COMMUNITY HOSPITAL	OCCUP THERAP FB	APPOINT TO MTF
3/10/2020	NEURO...	NEUROLOGY NCR	WRNMMC BETHESDA, MD	NEURO MOVE D BE	WRNMMC BETHESDA, MD	EMG CLINIC BE	APPOINT TO MTF
3/5/2020	PHYSIC...	TBI PSYCHIATRY MTF BE	NAT'L INTREPID CTR EXCELLENCE	NAT INTRP CTR OF EXCELLENCE BE	NAT'L INTREPID CTR EXCELLENCE	TBI CL NICOE BE	APPOINT TO MTF
OP Cases							
Facility	Case Type	Opened Date	Discharged Date	PCM Facility	CM		
Walter Reed	Ortho	3/19/2020	3/25/2020		Walter Reed		
Walter Reed National Military Medical Center	New Case	3/25/2020					
Walter Reed National Military Medical Center							
Walter Reed	Rehab	3/25/2020			Walter Reed		

Referrals & Cases

“CHCS Referrals” provide a list of all patient referrals

Edit Date Range to filter Referrals

Select the Column Headers to sort ascending /descending

Start Date: 3/11/2019 End Date: 3/11/2020

Date	Specialty	Procedure	From	From Clinic	To	To Clinic	Status
3/10/2020	THERAP...	OCCUPATIONAL THERAPY NCR	WRNMMC BETHESDA, MD	NEURO MOVE D BE	FT BELVOIR COMMUNITY HOSPITAL	OCCUP THERAP FB	APPOINT TO MTF
3/10/2020	NEURO...	NEUROLOGY NCR	WRNMMC BETHESDA, MD	NEURO MOVE D BE	WRNMMC BETHESDA, MD	EMG CLINIC BE	APPOINT TO MTF

Referrals & Cases

OP Cases provides a list of all entered cases that the patient has been associated with from different communities

Demographics	Referrals & Cases	Documents	Clinical	Encounters	Outcomes	Team Meeting	Goals	Notes & Callbacks
▶ CHCS Referrals								
▲ OP Cases								
Facility	Case Type	Opened Date	Discharged Date	PCM Facility	CM			
Sample Community	Medical Only	10/30/2018	12/17/2018		Sample Community			
Sample Community	Acute Concussion Clinic	2/27/2019			Sample Community			
Sample Community	Neurology/Botox Only				Sample Community			

Documents

Documents

The screenshot shows the DHA Survey Portal interface. At the top, there are navigation icons for DHA, CarePoint, Gallery, Apps, and Communication. A search bar and user name 'John Procr' are visible. The main header includes 'Patients' and a breadcrumb trail 'Home > Patients > [redacted]'. A horizontal menu below the header has tabs for 'Demographics', 'Referrals & Cases', 'Documents' (highlighted with a red box), 'Clinical', 'Encounters', 'Outcomes', 'Team Meetings', 'Goals', and 'Notes & Callbacks'. Under the 'Documents' tab, there is a 'Patient Documents' section with a '+ New Document' button and a list of document titles: 'PATIENT_NP_Result...', '_Test.txt', and 'Patient_IntakePacket.txt'. A blue callout box points to the 'Documents' tab with the text: 'The Documents tab provide a list of all documents that have been attached to that patient'. Another blue callout box points to the document list with the text: 'Selecting the document title will provide a preview of the document'. A blue arrow points from the second callout box to a preview window on the right.

The Documents tab provide a list of all documents that have been attached to that patient

Selecting the document title will provide a preview of the document

The preview window shows a document titled 'WRAML2 Wide Range Assessment of Memory and Learning Second Edition Interpretive Report'. The report is by David Sheldon, PhD, Wayne Adams, PhD, and PAR Staff. It includes a 'Client Information' section with fields for Name, Gender, Test Date (04/09/2009), Birthdate (01/01/1985), and Age (24 Years 3 Months). Below this is a large block of text providing a disclaimer: 'Use of this Interpretive Report requires a thorough understanding of the Wide Range Assessment of Memory and Learning, 2nd Ed. (WRAML2), including its administration and the various interpretations, applications, and limitations, as presented in the WRAML2 Administration and Technical Manual. Users should be familiar with the standardization and psychometric characteristics of the WRAML2 found in the WRAML2 Administration and Technical Manual. This report should be used as only one source of information about the individual being evaluated. In this respect, no decisions should be based solely on the information contained in this report. The findings and interpretive statements contained in this report should be integrated with other sources of information when making clinical decisions. The primary purpose of this report is to provide a general interpretation of the data collected to assist the clinician in the development of hypotheses about the client's learning processes and memory functioning. This report is confidential and is intended for use only by qualified professionals who have sufficient knowledge of individual testing, of cognition, and of the WRAML2. This report should not be relied on the reporter or its any individuals who are not qualified to interpret the results.' At the bottom, there is a footer with contact information for PAR Psychological Assessment Services, Inc.

Documents

The screenshot shows the DHA Patients portal interface. At the top, there is a navigation bar with logos for DHA, CarePoint, and UpToDate, along with icons for Gallery, Apps, Communication (with a red notification badge), and Support. A search bar and the user name 'John Procr' are also visible. The main content area is titled 'Patients' and includes a breadcrumb trail 'Home > Patients > [redacted]'. Below this is a horizontal menu with tabs for Demographics, Referrals & Cases, Documents (which is selected), Clinical, Encounters, Outcomes, Team Meeting, Goals, and Notes & Callbacks. Under the 'Documents' tab, there is a section for 'Patient Documents' with a '+ New Document' button. Below this button is a table with columns for 'Related Referral', 'Uploaded Date', and 'Uploaded By'. The table currently contains the text 'No documents were found'. A blue callout box with a white border points to the '+ New Document' button, containing the text 'Select 'New Document''. Another blue callout box with a white border points to the 'Documents' tab, containing the text 'You can upload new documents, access Standardized/INTRAOP/Clinician Assessments here'.

Documents



Home > Patients > [Redacted]

Demographics Referrals & Cases **Documents** Clinical E... ting Goals Notes & Callbacks

Patient Documents

+ New Document

Filename	Related Referral	Created By
No		

Choose File AAATEST TEST.docx

Filename
TEST TEST

Upload Cancel

Select document from your directory

Name document, and select 'Upload'

Documents

'Note Templates' section list all provider clinical notes templates

Clinical Encounters Outcomes Team Meeting Goals Notes & Callbacks

▶ Patient Documents

◀ Note Templates

+ Create New Note Add New Note: Please select a note template... ▼

Note Type	Encounter Provider	Encounter Date	Date Created
INTRAOP-S	[REDACTED]	2/26/2020	Select

Documents

Home > Patients > [Redacted]

Demographics Referrals & Cases **Documents** Clinical Encounters Outcomes Team Meeting Goals Notes & Callbacks

▶ Patient Documents
◀ Note Templates

+ Create New Note Add New Note: Please select a note template... ▼

Note Type	Encounter Provider	Encounter Date	Date Created
Discharge Summary	[Redacted]	2/26/2020	Select

To View a Note Template, click 'Select' or click on the row



Discharge Summary

Save Note Cancel Changes Export to Word Spellcheck

Encounter Provider * [Redacted] ▼

Team Coordinator Lock
Lock Report

TBI/PH Evaluation Discharge Condition Discharge Diagnoses Discharge Medications Research Participation

Neurology Behavioral Health Cognitive Audiology Balance/Vestibular Musculoskeletal Assessment Optometry Medical All other Medical Mind/Body and Wellness Creative Arts Therapies Tele-Health

Admit Date: 7/13/2015 D/C Date: 8/13/2015

TBI/PH Evaluation for the following chief complaints: Top

<input type="checkbox"/> Headaches	<input type="checkbox"/> Sleep Difficulties
<input type="checkbox"/> Dizziness	<input type="checkbox"/> Irritability
<input type="checkbox"/> Blurry Vision	<input type="checkbox"/> Ringing in ears
<input type="checkbox"/> Balance problems	<input type="checkbox"/> Sensitive to light/noise
<input type="checkbox"/> Memory Problems	<input type="checkbox"/> Poor concentration
<input type="checkbox"/> Poor work functioning	<input type="checkbox"/> Emotional symptoms
<input type="checkbox"/> Other complaints	

Discharge Condition: Top

The SM was discharged in stable condition. The SM was alert and oriented to person, place, time and circumstance, and was cooperative with the evaluation process. Speech was regular in rate, rhythm, and volume. The SM's mood was euthymic; affect was mood-congruent. There was no indication of a disturbance in thought process or content. Homicidality and suicidality were convincingly denied throughout the NICoE experience. Safety plan reviewed. Judgment and impulse control were felt to be intact. The following diagnoses and follow-up recommendations were reviewed with the SM's referring provider and/or home station treatment team.

Documents

Make any edits to the note within this screen. Click "Save Note" when done

Discharge Summary

Save Note Cancel Changes Export to Word Spellcheck

Encounter Provider * Peter Hoover

Team Coordinator Lock

Lock Report

TBI/PH Evaluation	Discharge Condition	Discharge Diagnoses	Discharge Medications	Research Participation							
Neurology	Behavioral Health	Cognitive	Audiology	Balance/Vestibular	Musculoskeletal Assessment	Optometry	Medical	All other Medical	Mind/Body and Wellness	Creative Arts Therapies	Tele-Health

Admit Date: 7/13/2015 D/C Date: 8/13/2015

TBI/PH Evaluation for the following chief complaints: Top

<input type="checkbox"/> Headaches	<input type="checkbox"/> Sleep Difficulties
<input type="checkbox"/> Dizziness	<input type="checkbox"/> Irritability
<input type="checkbox"/> Blurry Vision	<input type="checkbox"/> Ringing in ears
<input type="checkbox"/> Balance problems	<input type="checkbox"/> Sensitive to light/noise
<input type="checkbox"/> Memory Problems	<input type="checkbox"/> Poor concentration
<input type="checkbox"/> Poor work functioning	<input type="checkbox"/> Emotional symptoms
<input type="checkbox"/> Other complaints	

Discharge Condition: Top

The SM was discharged in stable condition. The SM was alert and oriented to person, place, time and circumstance, and was cooperative with the evaluation process. Speech was regular in rate, rhythm, and volume. The SM's mood was euthymic; affect was mood-congruent. There was no indication of a disturbance in thought process or content. Homicidality and suicidality were convincingly denied throughout the NICoE experience. Safety plan reviewed. Judgment and impulse control were felt to be intact. The following diagnoses and follow-up recommendations were reviewed with the SM's referring provider and/or home station treatment team.

Documents

To add a new Note Template, click the dropdown to select a template

Demographics Referrals & Cases **Documents** Clinical Encounter

► Patient Documents
▲ Note Templates

+ Create New Note Add New Note: Please select a note template...

Note Type

Note Type	Encounter Date	Date Created	Select
INTRAOP-S	/2020		Select

BFC Daily Note
BFC End-Point Survey
BFC Intake Evaluation
BFC Mid-Point Survey

Documents

Home > Patients > [Redacted]

- Demographics
- Referrals & Cases
- Documents**
- Clinical
- Encounters
- Outcomes
- Team Meeting
- Goals
- Notes & Callbacks

- ▶ Patient Documents
- ▲ Note Templates
- + Create New Note**

Once Template selected, click "Create Note"

Add New Note: INTRAOP-G

Note Type	Encounter Provider	Encounter Date	Date Created
INTRAOP-G	[Redacted]	2/27/2020	Select

Documents

INTRAOP-G

Save Note Cancel Changes Export PDF Spellcheck

Date *

Once changes have been made, please be sure to "Save Note".

The template will then appear and you can make your edits

INTRAOP-G - INTRAOPERATIVE ASSESSMENT (GENERAL)

MOTION
MILITARY ORTHOPAEDICS TRACKING
INJURIES AND OUTCOMES NETWORK

Patient:	Session:	Pathology:
Surgeon:	Assessor:	Laterality: Both
Procedure Date:	Location:	Survey Completed:

Select template to load or delete... **Create Template** **Load Template** **Delete Template** **Save Template**

Instructions: This questionnaire is designed to be completed in three to five minutes (though there is no time limit). Please respond to the questions below. Click "Save and Stay on Page" at the bottom of the questionnaire to make interim saves of your responses. Click "Submit and Return" at bottom to save and submit the questionnaire.

SECTION 1 - GENERAL SURGICAL DETAILS

1. Surgery Type :

INTRAOP Form

After each surgery, each surgeon will be expedited to complete an INTRAOP form, describing surgical findings and procedures employed during the surgery.

INTRAOps – MOTION ORTHO

Patients

Current Community: MOTION - Ortho
Current Facility: Walter Reed

Home > Patients > Patient, Test

Demographics Referrals & Cases Doc

Case Type Opened Date Disch

Team Meeting Notes:

Create Team Meeting

Meeting Date* 3/19/2020 Number of Space 200

Request Team Meeting:

Date Range: 3/19/2020 4/2/2020

Date Meeting Name

Add New Case For Patient Patient, Test

Case Type: Ortho

Specialty: Case Manager Provider: Test Opened Date: 3/19/2020 Discharge Date: 3/19/2020

+ Add New Provider

Pathology: Pelvis/Hip Laterality: Left

Procedure Date: 3/19/2020 Surgeon: Test

Save Cancel

Once a New Case has been created, an Email will get sent to the clinician, to access the INTRAOP Form, the surgeon field will receive the INTRAOP

INTRAOPs – MOTION ORTHO

The screenshot displays an Outlook email window. The ribbon at the top includes 'FILE', 'MESSAGE', 'McAfee E-mail Scan', and 'ACROBAT'. The 'MESSAGE' ribbon is active, showing various actions like 'Ignore', 'Delete', 'Reply', 'Reply All', 'Forward', 'Meeting', 'More', 'Move to?', 'To Manager', 'Done', 'Create New', 'Move', 'Rules', 'OneNote', 'Actions', 'Mark Unread', 'Categorize', 'Follow Up', 'Translate', 'Find', 'Related', 'Select', 'Zoom', and 'Release from quarantine'. The email content shows a sender's profile picture, the date and time 'Mon 3/23/2020 3:28 PM', and the subject 'INTRAOP Form Has Been Assigned To You'. Below the subject, the text reads 'To' followed by a blank space. At the bottom of the email body, there is a link: 'Please navigate here to complete the INTRAOP form: <https://carepoint.informatics.afms.mil/sites/CLINCOM/SitePages/AIMForms.aspx?pid=22233>'.

Surgeons will have the option to receive the emails, surgeon can click on the link

INTRAOPs – MOTION ORTHO

The screenshot displays the 'Patient Note Templates' page in the DHA Survey Portal. The page features a navigation menu on the left with categories like 'Patients/Consults' and 'Tools'. The main content area includes a patient selection dropdown menu currently showing 'Test, null'. Below this is a table titled 'Patient's notes:' with columns for 'Note Type', 'Encounter Provider', 'Encounter Date', and 'Date Created'. A single row is visible with 'INTRAOP-K' as the note type and '3/30/2020' as the encounter date. A green 'Select' button is positioned to the right of this row. The page also includes a search bar at the top right and a 'Current Community' dropdown set to 'MOTION - Rehab'.

Email link directs user to the Patient Notes Templates page, and will populate the patient name, to display INTRAOP forms that need to be completed

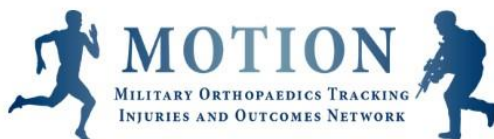
INTRAOPs – MOTION ORTHO

This is what the beginning of the assessment form looks like

INTRAOP-H

Encounter Date * 

Encounter Provider * 



INTRAOP-H - INTRAOPERATIVE ASSESSMENT (HIP)

Patient:

Session:

Pathology:

Surgeon:

Assessor:

Laterality: BOTH

Procedure Date:

Location:

Survey Completed:

Select template to load or delete... 

 Load Template

 Create Template

 Save Template

 Delete Template

Clinical

Clinical

Patients

This section list all current medications, recent labs, and other clinically relevant information

Home > Patients > [REDACTED]

Demographics

Referrals & Cases

Documents

Clinical

Encounters

Outcomes

Team Meeting

Goals

Notes & Callbacks

▶ Medications (0)

▶ Labs (0)

▶ Blood Pressure (3)

▶ Clinical Preventive Services (6)

▶ Immunizations (0)

▶ ACG (1)

▶ Registries

Clinical

Patients

Home > Patients > [Redacted]

Demographics Referrals & Cases Documents **Clinical** Encounters Outcomes Team Meeting Goals Notes & Callbacks

▶ Medications (0)

▶ Labs (0)

▲ Blood Pressure (3)

Date	Reading
09/08/2014	137/91
09/03/2014	131/83
06/17/2014	126/85

▲ Clinical Preventive Services (6)

Disease	Description
Retinal	06/25/2014
Colorectal Screening: Colonoscopy	05/02/2007 - DIRECT - M2 CAPER
Cervical Cancer Screening	HYSTER
Breast Cancer Screening	06/26/2014 - DIRECT - M2 RAD
Flu Risk: Yes	Flu Category: DIA
Last Immun.: 09/20/2012	Immun. Name: INFLUENZA, SEASONAL, INJECTABLE, PRESERVATIVE FREE ◦ Report copied from MHSPPH Clinical Registries - 02/07/2019

Expand sections to see contents

Expand for details

Encounters

Encounters

Patients

The Encounters tab provides a list of all patient encounters booked through CHCS

Home > Patients > [Redacted]

- Demographics
- Referrals & Cases
- Documents
- Clinical
- Encounters**
- Outcomes
- Team Meeting
- Goals
- Notes & Callbacks

Total Number of Encounters: 4

[CHCS View](#)

Apply filters to see specific date ranges

- Past 90 Days**
- Past 6 Months
- All
- Custom

TELEPHONE CONSULT(4)

Date/Time	Type	Reason	Provider	Specialty	Status	Facility
03/12/20 14:12	TELEPHONE CONSULT	Prescription refill	[Redacted]	Certified Nurse Midwife CNM,NOS	TEL-CON	WRNMMC BETHESDA, MD
03/12/20 09:50	TELEPHONE CONSULT	PT CAME IN RQ REFILL	[Redacted]	Nurse,Registered (RN),NOS	TEL-CON	WRNMMC BETHESDA, MD

Encounters

Home > Patients > [REDACTED]

Demographics Referrals & Cases Documents Clinical **Encounters** Outcomes Team Meeting Goals Notes & Callbacks

Total Number of Encounters: 4

[CHCS View](#)

12/21/2019 to 3/20/2020

Past 90 Days Past 6 Months All **Custom**

TELEPHONE CONSULT(4)

Date/Time	Type	Reason	Provider	Specialty
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Custom Option allows specific date ranges to be searched

03/12/20 14:12	TELEPHONE CONSULT	Prescription refill	[REDACTED]	Certified Nurse Midwife CNM,NOS	TEL-CON	WRNMMC BETHESDA, MD
03/12/20 09:50	TELEPHONE CONSULT	PT CAME IN RQ REFILL	[REDACTED]	Nurse,Registered (RN),NOS	TEL-CON	WRNMMC BETHESDA, MD

Encounters

Demographics Referrals & Cases Documents Clinical **Encounters** Outcomes Team Meeting Goals Notes & Callbacks

CHCS View

Past 90 Days Past 6 Months **All** Custom

PROCEDURE APPT(86)
EMERGENCY ROOM(10)
ACUTE APPT(7)
RAD APPOINTMENT(1)

TELEPHONE CONSULT(32)
INITIAL SPECIALTY CARE APPT(9)
ROUTINE APPT(3)
WELLNESS/HEALTH PROMOTION APPT(1)

FUTURE APPT(28)
APPT WITHIN 24 HRS(8)
NON-MTF APPT(2)

Date/Time	Type	Reason	Provider	Specialty	Status	Facility
<input type="text"/>	<input type="text"/>				<input type="text"/>	<input type="text"/>
12/06/19 08:45	FUTURE APPT				NO-SHOW	RADER USAHC

A tally is shown of all encounter types given the date range

By selecting these, you can filter the encounters based off of that type

Encounters

Demographics Referrals & Cases Documents Clinical **Encounters** Outcomes Team Meeting Goals Notes & Callbacks

Total Number of Encounters: 187

CHCS View

Past 90 Days Past 6 Months **All** Custom

PROCEDURE APPT(86)
EMERGENCY ROOM(10)
ACUTE APPT(7)
RAD APPOINTMENT(1)

TELEPHONE CONSULT(32)
INITIAL SPECIALTY CARE APPT(9)
ROUTINE APPT(3)
WELLNESS/HEALTH PROMOTION APPT(1)

FUTURE APPT(28)
APPT WITHIN 24 HRS(8)
NON-MTF APPT(2)

Date/Time	Type	Reason	Provider	Specialty	Status	Facility
12/06/19 08:45	FUTURE APPT				NO-SHOW	RADER USAHC
12/04/19 16:56	INITIAL SPECIALTY CARE APPT	INP CON			WALK-IN	WRNMMC BETHESDA, MD
12/04/19 15:09	EMERGENCY ROOM				WALK-IN	WRNMMC BETHESDA, MD

Each Column Header provides unique filtering options, click on the filter you want to sort by

Outcomes

Please Note: Provider Report and History of Present Illness Note, will be covered in subsequent sections.

Outcomes

The Outcomes tab provides a view of all the pending/completed patient surveys

The screenshot shows a software interface with a navigation bar at the top containing tabs: Demographics, Referrals & Cases, Documents, Clinical, Encounters, **Outcomes**, Team Meeting, Goals, and Notes & Callbacks. Below the navigation bar is a light blue header area with a '+ Order Surveys' button on the left and three buttons on the right: 'Graphical View', 'Export Table', and 'Generate Report'. Underneath the header are three expandable sections: 'Completed (26)', 'Pending (66)', and 'Expired (66)'. A dark blue callout box is overlaid on the 'Expired (66)' section, containing the text: 'Users can review and order surveys through this tab'.

Outcomes

Demographics Referrals & Cases Documents Clinical Encounters **Outcomes** Team Meeting Goals Notes & Callbacks

+ Order Surveys

Clinic Survey Graphical View Export Table Generate Report

Completed (26)

- Cancer
- PASTOR (5)
- MOTION - Ortho
- Walter Reed (17)
 - ORTHO / PRE-OP

Survey Type	Ordered	Completed	Total	Rating
<input type="checkbox"/> PROMIS Bank v1.0 - Sleep-Related Impairment	2/27/2020	2/27/2020	55.13	Select

To review Surveys, expand the session

The Total Score and 'Interpretation' is provided

Outcomes

Click 'Select' to review specific survey responses

ORTHOPRE-OP

Survey Type	Ordered			
<input type="checkbox"/> PROMIS Bank v1.0 - Sleep-Related Impairment	2/27/2020	2/27/2020	55.13	Select
<input type="checkbox"/> Single Assessment and VAS Pain Score				
<input type="checkbox"/> Single Assessment and VAS Pain Score				
<input type="checkbox"/> Marx Activity Rating (MARX-S)				
<input type="checkbox"/> PROMIS Bank v1.0				
<input type="checkbox"/> PROMIS Bank v1.0				
<input type="checkbox"/> APP-SAT - Application Questionnaire				
<input type="checkbox"/> PROMIS Bank v1.0				
<input type="checkbox"/> PROMIS Bank v2.0				

Patient Outcome - ORTHO / PRE-OP - PROMIS Bank v1.0 - Sleep-Related Impairment

██████████ - ORTHO / PRE-OP - 2/27/2020

Survey Name	PROMIS Bank v1.0 - Sleep-Related Impairment	Patient	██████████
Response Method	Patient	Ordering Facility	Walter Reed
Order Type	ORTHO	Session	PRE-OP
Ordered	2/27/2020	Completed	2/27/2020
Total	55.13	Rating	

In the past 7 days

I had a hard time concentrating because of poor sleep.

Not at all

A little bit

Somewhat

Quite a bit

Very much

In the past 7 days

I had problems during the day because of poor sleep.

Not at all

A little bit

Outcomes

Various reports can be generated

- Demographics
- Referrals & Cases
- Documents
- Clinical
- Encounters
- Outcomes**
- Team Meeting
- Goals
- Notes & Callbacks

+ Order Surveys

Clinic Survey

'Graphical View' provides graphs of all outcome trends

- Graphical View
- Export Table
- Generate Report

Complete

Cancel

PAST

MOT

V

Patient: [REDACTED] EDIPN: 0000 DOB: 2/1/1990
Service: Air Force Rank: Airman Basic

Measures Summary Graph

Measure	Value
PROMIS Bank v1.0 - Anxiety	65.66
PROMIS Bank v1.0 - Sleep-Related Impairment	55.13
Marx Activity Rating Scale for Shoulder (MARX-S)	12
PROMIS Bank v1.1 - Pain Interference	56.34

This view can be exported as a PDF

Select

Outcomes

+ Order Surveys

Clinic Survey

“Export Table” provides table with outcome results

Export Table Generate Report

Completed (26)

Cancer Clinical

PASTOR (5)

MOTION - Ort

Walter Ree

ORTHO

Patient: [Redacted] EDIPN: 0000 DOB: 2/1/1990
 Service: Air Force Rank: Airman Basic

EXPORT TEXT

Measures Summary

Cancer Clinical Community

Fort Belvoir	Session	Survey	Completed Date	Total
	Inpatient / PROMIS2	PROMIS Bank v1.0 - Anxiety	3/11/2020	60.80
	Inpatient / PASTOR (Grouped)	Neuropathic Pain	3/2/2020	-
	Inpatient / PASTOR (Grouped)	Adherence - Alignment to Treatment	3/11/2020	-
	Inpatient / PASTOR (Not Grouped)	Neuropathic Pain	3/2/2020	-

PASTOR

Walter Reed National Military Medical Center	Session	Survey	Completed Date	Total
	General / Follow-Up (Individual)	PCS	3/11/2020	-
	General / Follow-Up (Individual)	DVPRS - Defense and Veterans Pain	3/5/2020	-

Select

Outcomes

To Export, select 'Export Text'

EXPORT TEXT

Patient: [Redacted]
 Service: Air Force

EDIPN: 0000
 Rank: Airman Basic

DOB: 2/1/1990

Measures Summary

Outcomes have been copied to clipboard.

OK

You can paste this into an AHLTA note or another document

The data will be copied to your clipboard

Cancer Clinical Community
 Fort Belvoir

Session	Survey	Completed
DR	Adherence - Alignment to Treatment	3/11/2020
Inpatient / PASTOR (Not Grouped)	Neuropathic Pain	3/2/2020
PASTOR		
Walter Reed National Military Medical Center		
General / Follow-Up (Individual)	PCS	3/11/2020
General / Follow-Up (Individual)	DVPRS - Defense and Veterans Pain	3/5/2020

EDIPN:
 DOB: 6/5/1950
 Service: Army
 Rank: Sergeant Major
 Measures Summary

Survey:

Admission	12/1/2014
Discharge	1/6/2015
PCL-5-25	73.00 -
PCL-5-20	43.00 -
HIT6 -	60.00 60.00
GAD7 -	10.00 11.00
Epworth -	17.00 17.00
NSI -	22.00 33.00
PCLM -	46.00 42.00
PHQ8 -	11.00 9.00
AUDITC -	5.00 5.00
PSQI -	14.00 16.00
SWLS -	27.00 26.00

Outcomes

+ Order Surveys

You can generate PDF Reports of the surveys

Graphical View

Export Table

Generate Report

▲ Completed (26)

▶ Cancer Clinical Community (4)

▲ PASTOR (5)

Checking the Session box selects all surveys for that session

After making a selection, click "Generate Report"

▲ Walter Reed N

▲ General / Follow-Up (Individual)

Survey Type

Ordered

Completed

Total

Rating



PCS

4/9/2020

3/11/2020

-

Select



DVPRS - Defense Rating Scale (PRS)

/5/2020

-

Select



Pain History of Present Illness Diagram

4/4/2020

3/5/2020

-

Select



Activities

4/4/2020

3/5/2020

-

Select

Or you can select them individually

Outcomes

Demographics Referrals & Cases Documents Clinical Encounters **Outcomes** Team Meeting Goals Notes & Callbacks

+ Order Surveys

Clinic Survey Graphical View Export Table Generate Report

Completed (26)

Cancer Clinical Community (4)

PASTOR (5)

Walter Reed Natl

General / Follo

Survey Type


PCS

DVPRS - Rating S

Pain His

Activitie

Survey Name	PCS	Patient
Response Method	Transcribed	Ordering Facility Walter Reed National Mil
Order Type	General	Session Follow-Up (Individual)
Ordered	3/10/2020	Completed 3/11/2020
Total		Rating


Pain Catastrophizing Scale (PCS)

THOUGHTS AND FEELINGS: We are interested in the types of thoughts and feelings that you have when you are in pain. The next statements will be describing different thoughts and feelings that may be associated with pain. Using the following scale, please indicate the degree to which you have thoughts and feelings when you are experiencing pain. Please select the number corresponding to each thought/feeling.

1. I worry all the time about whether the pain will end.

Not at all (0)
 To a slight degree (1)
 To a moderate degree (2)
 To a great degree (3)
 All the time (4)

2. I feel I can't go on.

Not at all (0)
 To a slight degree (1)
 To a moderate degree (2)
 To a great degree (3)
 All the time (4)

3. It's terrible and I think it's never going to get any better.


Not at all (0)
 To a slight degree (1)
 To a moderate degree (2)

Select

Select

Select

Select



After making a selection, click "Generate Report"

Select location to save the report when prompted

Outcomes

Users can also use this section to order New Surveys

Select "Order Surveys"

The screenshot displays the 'Outcomes' section of a medical software interface. The 'Order Surveys' button is highlighted with a blue callout. A modal window titled 'Order Surveys' is open, showing fields for Patient, E-mail, Order Date, Device Token, Send Email, Clinic, Order Type, and Survey Session. A list of surveys is shown with checkboxes, all of which are checked. The 'Export Table' and 'Generate Report' buttons are visible in the background.

Order Surveys

Patient: [Redacted]

E-mail: [Redacted]

Order Date: [Calendar Icon]

Device Token?

Send Email?

Clinic: Walter Reed

Order Type: ORTHO

Survey Session: PRE-OP

Surveys:

- MUSCULOSKELETAL INTAKE SURVEY
- Marx Activity Rating Scale for Knee (MARX-K)
- IKDC Knee Evaluation Form (KEF)
- WOSI - Western Ontario Shoulder Instability Index
- IHOT-12 - International Hip Outcome Tool
- HOOS - Hip Osteoarthritis Outcome Score
- HOS-ADL - Hip Outcome Score - Activity of Daily Living Scale
- ASES Patient Shoulder Questionnaire (ASES)
- PROMIS Bank v2.0 - Physical Function
- PROMIS Bank v1.0 - Depression
- APP-SAT - Application Satisfaction Questionnaire
- PROMIS Bank v1.0 - Anxiety
- PROMIS Bank v1.1 - Pain Interference

Export Table Generate Report

The "Order Surveys" box will appear

Outcomes

Select:

- Order Date
- Clinic
- Order Type
- Survey Session

By default, select surveys will be checked. Deselect any surveys not required.

Click "Save" to execute selections

Order Surveys

Patient: [REDACTED]

E-mail: [REDACTED]

Order Date: []

Device Token?

Send Email?

Clinic: Walter Reed

Order Type: ORTHO

Survey Session: PRE-OP

Surveys:

- MUSCULOSKELETAL INTAKE SURVEY
- Marx Activity Rating Scale for Knee (MARX-K)
- IKDC Knee Evaluation Form (KEF)
- WOSI - Western Ontario Shoulder Instability Index
- IHOT-12 - International Hip Outcome Tool
- HOOS - Hip Osteoarthritis Outcome Score
- HOS-ADL - Hip Outcome Score - Activity of Daily Living Scale
- ASES Patient Shoulder Questionnaire (ASES)
- PROMIS Bank v2.0 - Physical Function
- PROMIS Bank v1.0 - Depression
- APP-SAT - Application Satisfaction Questionnaire
- PROMIS Bank v1.0 - Anxiety
- PROMIS Bank v1.1 - Pain Interference

Outcomes

Demographics Referrals & Cases Documents Clinical Encounters **Outcomes** Team Meeting Goals Notes & Callbacks

+ Order Surveys

Clinic Survey [Clinical View](#) [Export Table](#) [Generate Report](#)

▶ Completed (26)

▲ Pending (66) [Add Surveys](#) [Extend Selected](#) [Cancel Selected](#) [Re-generate Token](#) [Re-send Email](#)

▲ PASTOR (41)

▲ Walter Reed National Military Medical Center (41)

▲ Testing / Test - Admission

Survey Type	Ordered	Active	Expires	
<input type="checkbox"/> PCS	3/11/2020	3/11/2020	4/10/2020	Transcribe
<input type="checkbox"/> Headache	3/11/2020	3/11/2020	4/10/2020	Transcribe
<input type="checkbox"/> Primary Care PTSD Screening	3/11/2020	3/11/2020	4/10/2020	Transcribe

Newly ordered surveys will now appear under the Pending Section


Team Meeting

Please Note: Cases start here, and automatically generates patient surveys/INTRAOP/Clinician Assessment forms

Team Meeting

Select Team Meeting Tab

Home > Patients > Patient, Test

Demographics	Referrals & Cases	Documents	Clinical	Encounters	Outcomes	Team Meeting	Goals	Notes & Callbacks
General Information				Service Information				
Last Name Patient		Date of Birth 8/8/1990		Installation		Branch of Service Army		
First Name Test		Gender Male		Command State Maryland		Reservist No		
Middle Initial		Marital Status Single		Command Name		Rank Private 1st Class		
Phone (555) 555-5555		Email test@gmail.com		Command Location		Pay Grade E-1		
Alt Phone (666) 666-6666		Alt Email test@mail.mil		Special Ops		Time In Service (years) 1 years		
EDIPN 000000001		High Risk  No		Military Occupational Specialty (MOS)				

Team Meeting

Under Team Meeting, you are able to view Created Cases and Team Meetings



Demographics	Referrals & Cases	Documents	Clinical	Encounters	Outcomes	Team Meeting	Goals	Notes & Callbacks
+ Add Case								
Case Type	Opened Date	Discharged Date	PCM	CM	Facility			
▶ Rehab	3/4/2020				Walter Reed			
Team Meeting Notes:								
Create Team Meeting								
Meeting Date*	Number of Spaces*	Team Meeting Name*			<input type="button" value="CREATE"/>			
3/4/2020 <input type="button" value="📅"/>	200 <input type="button" value="▲"/> <input type="button" value="▼"/>	<input type="text"/>						
Request Team Meeting:								
Date Range:	<input type="text" value="3/4/2020"/> <input type="button" value="📅"/>	<input type="text" value="3/18/2020"/> <input type="button" value="📅"/>	<input type="button" value="SEARCH AVAILABLE TIMES"/>					
<input type="text" value="Date"/>	<input type="text" value="Meeting Name"/>							

Team Meeting

To Create Team Meeting: Enter Meeting Date; Number of Spaces(people attending); Team meeting name. Then press “Create”

Team Meeting Notes:

Create Team Meeting

Meeting Date*	Number of Spaces*	Team Meeting Name*	CREATE
3/18/2020 	200 	PASTOR Meeting	

Request Team Meeting:

Date Range:  

Date	Meeting Name
------	--------------

Team Meeting

The newly Created Meeting will display below Request Team Meeting Header. Users can select from the list which meeting to join.

Team Meeting Notes:

Create Team Meeting

Meeting Date*

3/18/2020



Number of Spaces*

200



Team Meeting Name*

CREATE

Request Team Meeting:

Date Range:

3/18/2020



4/1/2020



SEARCH AVAILABLE TIMES

Date

Meeting Name

03/18/2020 -
Wednesday




PASTOR
Meeting

SELECT

Team Meeting

To create a new Case, select
"Add Case"

Home > Patients > Motion, Pair Testing 2

Demographics	Referrals & Cases	Documents	Clinical	Encounters	Outcomes	Team Meeting	Goals	Notes & Callbacks
+ Add Case								
Case Type	Opened Date	Discharged Date	PCM	CM	Facility			
▶ Rehab	3/4/2020				Walter Reed			
Team Meeting Notes:								
Create Team Meeting								
Meeting Date*	Number of Spaces*	Team Meeting Name*						
3/4/2020 	200  	<input type="text"/>						
								<input type="button" value="CREATE"/>

Team Meeting

Fill in Case Type; Specialty; Provider; and Date from drop down selections or Add New Provider if necessary.

Case Type: Rehab

Specialty: rehab

Provider: [dropdown]

Opened Date: 3/4/2020

Discharge Date: [dropdown]

+ Add New Provider

Save Cancel

Date Range: 3/4/2020 3/18/2020 SEARCH AVAILABLE TIMES

Team Meeting

Newly created Case is displayed beneath
"Case Type"

Demographics Referrals & Cases Documents Clinical Encounters Outcomes **Team Meeting** Goals Notes & Callbacks

+ Add Case

Case Type	Opened Date	Discharged Date	PCM	CM	Facility
Rehab	3/4/2020				Walter Reed

Case Type 1028

Specialty	Provider	Opened Date	Discharge Date	Last Appt	Next Appt	Days Since Last Appt	Total # Appts (90 days)	# No-Shows (90 days)	# Canceled Appts (90 days)	# Scheduled Appts (90 days)
Physical Therapy		3/4/2020								X

+ Add New Provider

Save Cancel

Team Meeting Notes:

Create Team Meeting

Meeting Date* 3/4/2020

Number of Spaces* 200

Team Meeting Name*

CREATE

Goals

Not automatically enabled, must be configured before use.

**For inquires please reach out to the PROCR Support
Email (dha.ncr.ent-intel.mbx.procr-mip@mail.mil)**

Goals

To Add or Review Goals, select a 'Discipline' from the dropdown

Goals allows clinicians to manage and review standardized patient goals

Demographics Referrals & Cases Documents Clinical Encounters Outcomes Team Meeting **Goals** Notes & Callbacks

Select Discipline

- All Assigned
- Select Discipline...
- All Assigned
- Audiology
- Neuropsychology
- Physical Therapy

View by Symptoms

To view goals based on Symptoms, select the checkbox

Select Symptom

- All Assigned
- Select Symptom...
- All Assigned
- Balance
- Dizziness
- Headaches

Goals

After selecting the Symptom or Discipline, you'll be shown those assigned goals

The number of days until the goals 'Due Date'

Percent goal completion

The screenshot displays a web interface for managing goals. At the top, there are navigation tabs: Documents, Clinical, Encounters, Outcomes, Team Meeting, **Goals**, and Notes & Callbacks. Below the tabs, there is a 'Select Symptom' dropdown menu with 'Headaches' selected, and a checkbox for 'View by Symptoms'. A 'PRINT PDF' button is located in the top right corner. The main content area shows a summary for 'July 24 Headaches' with a circular progress indicator showing 54% completion (0 out of 1 Complete) and a 'Last update: 07/24/2018 12:16'. Below this, there is a table of assigned goals. The table has columns for 'Days to go', 'Goal', and '% Complete'. The first row shows '10' days to go, a goal to 'Decrease frequency of headaches b...', and 54% completion. A progress bar for this goal is shown with a value of 54. To the right of the progress bar is an 'Update Goals' section with a text input field containing '54' and a pencil icon. At the bottom left of the table area is an 'Add Goals' button.

Days to go	Goal	% Complete
10 08/03/2018	Decrease frequency of headaches b... Last Modified: Peter Hoover 07/24/2018 12:16	54

Total percent of goals completed

All associated goals will appear here

Goals

Demographics Referrals & Cases Documents Clinical Encounters Outcomes Team Meeting **Goals** Notes & Callbacks

Select Symptom **Headaches** View by Symptoms PRINT PDF

July 24
Headaches

Assigned
Days to go
10
08/03/2018

Goal
Decrease frequency of headaches b...
Last Modified: Peter Hoover 07/24/2018 12:16

% Complete
54

Update Goals
54

54%
0 out of 1 Complete

+ Add Goals

Last update: 07/24/2018 12:16

To add a goal, select 'Add Goals'

Goals

Demographics Referrals & Cases Documents Clinical Encounters Outcomes Team Meeting **Goals** Notes & Callbacks

Select Symptom **Headaches** View by Symptoms PRINT PDF

July 24
Headaches

Assigned
Days to go
10
08/03/2018

54%
0 out of 1 Complete
Last update: 07/24/2018 12:16

Update Goals
54

New

Goal	Specialty	Target Date
Decrease frequency of headaches by 25%.	Neuropsychology	<input type="text"/>
Decrease frequency of headaches by 50%.	Primary Care	<input type="text"/>
Decrease severity of headaches by 1, utilizing the 10 point pain scale.	Primary Care	<input type="text"/>
Decrease frequency of headaches by 75%.	Primary Care	<input type="text"/>

Hide Goals

Select a goal from here, and add a 'Target Date'

These goals are populated from a SharePoint List. Please contact your Service Chief if you like to add a new goal.

Goals

Demographics Referrals & Cases Documents Clinical Encounters Outcomes Team Meeting **Goals** Notes & Callbacks

Select Symptom **Headaches** View by Symptoms PRINT PDF

July 24
Headaches

Assigned
Days to go **Goal** **% Complete** **Update Goals**

10 **Decrease frequency of headaches b...** **54**

08/03/2018 Last Modified: Peter Hoover 07/24/2018 12:16

54%
0 out of 1 Complete

Last update: 07/24/2018 12:16

New X Hide Goals

Goal	Specialty	Target Date
Decrease frequency of headaches by 25%.	Neuropsychology	07/27/2018 <input type="button" value="ASSIGN"/>
Decrease frequency of headaches by 50%.	Primary Care	<input type="text"/> <input type="button" value="ASSIGN"/>
Decrease severity of headaches by 1, utilizing the 10 point pain scale.	Primary Care	<input type="text"/> <input type="button" value="ASSIGN"/>
Decrease frequency of headaches by 75%.	Primary Care	<input type="text"/> <input type="button" value="ASSIGN"/>

After assigning a 'Target Date', select 'Assign'

Goals

Demographics | Referrals & Cases | Documents | **Goals** | Notes & Callbacks

Select Symptom: **Headaches** View PRINT PDF

July 24
Headaches

27%
0 out of 2 Complete

Last update: 07/24/2018 12:27

Assigned Days to go

Days to go	Goal	% Complete	Update Goals
10 08/03/2018	Decrease frequency of headaches b... Last Modified: Peter Hoover 07/24/2018 12:16	54	54
3 07/27/2018	Decrease frequency of headaches b... Last Modified: Peter Hoover 07/24/2018 12:27	0	0

+ Add Goals

Your newly assigned goal will populate

Also, notice the update to the overall goal completion

Goals

Demographics Referrals & Cases Documents Clinical Encounters **Goals** Notes & Callbacks

Select Symptom **Headaches** View by Symptoms PRINT PDF

July 24
Headaches

27%
0 out of 2 Complete

Last update: 07/24/2018 12:27

Assigned

Days to go	Goal
10 08/03/2018	Decrease frequency of headaches b... Last Modified: Peter Hoover 07/24/2018 12:16
3 07/27/2018	Decrease frequency of headaches b... Last Modified: Peter Hoover 07/24/2018 12:27

% Complete

Update Goals

54

50

+ Add Goals

To update the goal, edit the box under 'Update Goals'


Select 'Update'

Goals

Demographics | Referrals & Cases | Documents | Clinical | Encounters | Outcomes | Team Meeting | **Goals** | Notes & Callbacks

Select Symptom: **Headaches** View by Symptoms **PRINT PDF**

July 24
Headaches



Assigned

Days to go	Goal	% Complete	Update Goals
10 08/03/2018	Decrease frequency of headaches b... Last Modified: Peter Hoover 07/24/2018 12:16	54	<input type="text" value="54"/>
3 07/27/2018	Decrease frequency of headaches b... Last Modified: Peter Hoover 07/24/2018 12:31	50	<input type="text" value="50"/>

+ Add Goals

To add a note, select the pencil icon

Edit Goal [x]

Percentage:

Notes:

Goals

Demographics Referrals & Cases Documents Clinical Encounters Outcomes Team Meeting **Goals** Notes & Callbacks

Select Symptom **Headaches** View by Symptoms PRINT PDF

July 24
Headaches

52%
0 out of 2 Complete

Last update: 07/24/2018 12:31

Assigned

Days to go	Goal	% Complete	Update Goals
10 08/03/2018	Decrease frequency of headaches b... Last Modified: Peter Hoover 07/24/2018 12:16	54	<input type="text" value="54"/>
3 07/27/2018	Decrease frequency of headaches b... Last Modified: Peter Hoover 07/24/2018 12:31	50	<input type="text" value="50"/>

Add Goals

To Review goal progression, select the carrot icon

History

Notes: "Add Comments" Percentage: 50% Peter Hoover on 07/24/2018 12:32

Percentage: 50% Peter Hoover on 07/24/2018 12:31

Notes: "CREATED" Percentage: 0% null on 12/31/1969 19:00

Goals

Demographics Referrals & Cases Documents Clinical Encounters Outcomes Team Meeting **Goals** Notes & Callbacks

Select Symptom **Headaches** PRINT PDF

July 24
Headaches

Assigned
Days to go
10
08/03/2018 

07/27/2018 
UPDATE

Goal
Decrease frequency of headaches b...
Last Modified: Peter Hoover 07/24/2018 12:16

Decrease frequency of headaches b...
Last Modified: Peter Hoover 07/24/2018 12:32

% Complete

54
0 20 40 60 80 100

50
0 20 40 60 80 100

Update Goals

54 

50 

You can also update goal 'Target Dates'

Click the Pencil Icon and just assign new date, then press "Update"

Goals

Demographics Referrals & Cases Documents Clinical Encounters Outcomes Team Meeting **Goals** Notes & Callbacks

Select Symptom **Headaches** View by Symptoms [PRINT PDF](#)

July 24
Headaches

Assigned
Days to go

10
08/03/2018

3
07/27/2018

Goal

Decrease frequency of headaches b...
Last Modified: Peter Hoover 07/24/2018 12:16

Decrease frequency of headaches b...
Last Modified: Peter Hoover 07/24/2018 12:38

% Complete

54

25 50

Update Goals

54

25

39%
0 out of 2 Complete

Last update: 07/24/2018 12:38

+ Add Goals

Patient goal regression can also be documented

Red progress bar depicts regression

Goals

Demographics Referrals & Cases Documents Clinical Encounters Outcomes Team Meeting **Goals** Notes & Callbacks

Select Symptom **Headaches** View by Symptoms PRINT PDF

July 24
Headaches

Assigned
Days to go
10
08/03/2018

Goal
Decrease frequency of headaches b...
Last Modified: Peter Hoover 07/24/2018 12:16

% Complete
0 20 40 60 80 100
54

Update Goals
54

3
07/27/2018

Goal
Decrease frequency of headaches b...
Last Modified: Peter Hoover 07/24/2018 12:38

% Complete
0 20 40 60 80 100
25 50

Update Goals
25

Last update: 07/24/2018 12:38

+ Add Goals

Are you sure you want to delete this goal?

OK Cancel

If necessary, you can also remove goals

Just select 'OK'

Goals

Demographics Referrals & Cases Documents Clinical Encounters Outcomes Team Meeting **Goals** Notes & Callbacks

Select Symptom **Headaches** View by Symptoms **PRINT PDF**

July 24
Headaches

Assigned
Days to go

10
08/03/2018

3
07/27/2018

Goal

Decrease frequency of headaches b...
Last Modified: Peter Hoover 07/24/2018 12:16

Decrease frequency of headaches b...
Last Modified: Peter Hoover 07/24/2018 12:38

% Complete

54

25 50

Update Goals

54

25

Last update: 07/24/2018 12:38

Do you want to save patient-goals.pdf (63.8 KB) from carepoint.informatics.afms.mil? Save Cancel

To export the patient goals, select 'PRINT PDF'



Headaches

Assigned
Days to go

10
08/03/2018

3
07/27/2018

Goal

Decrease frequency of headaches by 25%.
Last Modified: Peter Hoover 07/24/2018 13:01

Decrease frequency of headaches by 25%.
Last Modified: Peter Hoover 07/24/2018 13:01

% Complete

54

25 50

Last update: 07/24/2018 13:01

Notes & Callback

Notes

Select Notes & Callback Tab

Home > Patients > Patient, Test

Demographics	Referrals & Cases	Documents	Clinical	Encounters	Outcomes	Team Meeting	Goals	Notes & Callbacks
General Information				Service Information				
Last Name Patient		Date of Birth 8/8/1990		Installation		Branch of Service Army		
First Name Test		Gender Male		Command State Maryland		Reservist No		
Middle Initial		Marital Status Single		Command Name		Rank Private 1st Class		
Phone (555) 555-5555		Email test@gmail.com		Command Location		Pay Grade E-1		
Alt Phone (666) 666-6666		Alt Email test@mail.mil		Special Ops		Time In Service (years) 1 years		
EDIPN 0000000001		High Risk ✎ No		Military Occupational Specialty (MOS)				

Notes

The Notes Section has a list of Notes Created

Demographics	Referrals & Cases	Documents	Clinical	Encounters	Outcomes	Team Meeting	Goals	Notes & Callbacks
Notes								+ Add New Note
Note			Modified		Modified By			
test			10/29/19 10:28		John Procr			EDIT X DELETE
test			10/29/19 10:28		John Procr			EDIT X DELETE
The initial release of this functionality will not include permission. This is, all providers will ...			03/05/19 20:25		John Procr			EDIT X DELETE
This message is a long message to test the preview line. In theory we should be just previewing may...			03/05/19 20:23		John Procr			EDIT X DELETE

Add New Note

Demographics	Referrals & Cases	Documents	Clinical	Encounters	Outcomes	Team Meeting	Goals	Notes & Callbacks
Notes								
+ Add New Note								
Note	Modified	Modified By						
test	10/29/19 10:28	John Procr						
test	10/29/19 10:28	John Procr						
The initial release of this functionality will not include permission. This is, all providers will ...	03/05/19 20:25	John Procr				EDIT	DELETE	
This message is a long message to test the preview line. In theory we should be just previewing may...	03/05/19 20:23	John Procr				EDIT	DELETE	

Select Add New Note

Add New Note

Selecting Add New Note;
displays a separate window
to submit a note, or cancel a
note

The screenshot shows the DHA Survey Portal interface. The top left features the DHA Survey Portal logo and a navigation menu with options like 'Patients/Consults', 'Patient List', 'Referral List', 'High Risk List', and 'Tools'. The main header includes 'Patients' and 'Home > Patients >'. The right side shows 'Current Community: MOTION - Rehab' and 'Current Facility: Walter Reed'. The main content area is divided into 'Demographics', 'Referrals & Cases', and 'Documents'. A 'Notes' section is visible with a table containing two rows of 'test' notes, each with 'EDIT' and 'DELETE' buttons. A 'New Note' modal window is open in the center, featuring a large text input area and 'SUBMIT' and 'CANCEL' buttons at the bottom. The background is dimmed to highlight the modal.

Delete Existing Note

Select "Delete" alongside a Note to remove it from the list

Home > Patients >

Demographics Referrals & Cases Documents Clinical Encounters Outcom

Notes

+ Add New

Note			
test			EDIT DELETE
test	10/29/19 10:28		EDIT DELETE
The initial release of this functionality will not include permission. This is, all providers will ...	03/05/19 20:25		EDIT DELETE
This message is a long message to test the preview line. In theory we should be just previewing may...	03/05/19 20:23		EDIT DELETE

Are you sure you want to delete this note?

OK Cancel

Delete Existing Note

The Note has now been removed from the List

Demographics		Outcomes		Team Meeting		Goals		Notes & Callbacks	
Notes								+ Add New Note	
Note	Modified	Modified By							
test	10/29/19 10:28	John Procr				✍ EDIT		✕ DELETE	
The initial release of this functionality will not include permission. This is, all providers will ...	03/05/19 20:25	John Procr				✍ EDIT		✕ DELETE	
This message is a long message to test the preview line. In theory we should be just previewing may...	03/05/19 20:23	John Procr				✍ EDIT		✕ DELETE	
another test...on MS Edge...	03/04/19 08:36	John Procr				✍ EDIT		✕ DELETE	

Edit Existing Note

The screenshot shows a web application interface for patient records. At the top left, the word "Patients" is displayed in a large, bold font. Below it, a breadcrumb trail reads "Home > Patients >". The main content area is divided into several sections: "Demographics", "Referrals & Cases", and "Documents". A "Notes" section is visible, containing a list of notes. One note is selected, and an "Edit Note" dialog box is open over it. The dialog box has a title bar "Edit Note" and a text area containing the word "test". At the bottom of the dialog are two buttons: "SUBMIT" and "CANCEL". A blue callout bubble with white text points to the "EDIT" button next to the selected note in the background. The callout text reads: "Select 'Edit' alongside a Note to make changes to that Note".

Edit Existing Note

Enter updated Note text, Click
“Submit” to save, or “Cancel”

The screenshot shows a software interface with a modal dialog box titled "Edit Note". The dialog box contains a text input field with the text "test-Add New|Text" and a cursor. Below the input field are two buttons: "✓ SUBMIT" and "✗ CANCEL". The background interface is dimmed and shows a "Notes & Callbacks" section with a list of notes. Each note has an "EDIT" button (pencil icon) and a "DELETE" button (X icon). The first note in the list has the text "test". The second note has the text "The initial release of this functionality will not include pe... This is; all providers will ...". The third note has the text "This message is a long message to test the preview line... we should be just previewing may...". The fourth note has the text "another test...on MS Edge...". The date and time "03/04/19 08:36" are displayed at the bottom of the notes list.

Edit Existing Note

Updated Note: Modified & Modified By Field is updated with timestamp, and User Name

Demographics	Referrals & Cases	Documents	Clinical	Inters	Outcomes	Team Meeting	Goals	Notes & Callbacks
Notes								+ Add New Note
Note			Modified					Modified By
test-Add New Text			03/04/20 14:34					John Procr
								EDIT DELETE
The initial release of this functionality will not include permission. This is, all providers will ...			03/05/19 20:25					John Procr
								EDIT DELETE
This message is a long message to test the preview line. In theory we should be just previewing may...			03/05/19 20:23					John Procr
								EDIT DELETE
another test...on MS Edge...			03/04/19 08:36					John Procr
								EDIT DELETE

Callback

Demographics Referrals & Cases Documents Clinical Encounters Outcomes Team Meeting Goals **Notes & Callbacks**

Notes + Add New Note

Note	Modified	Modified By	
test-Add New Text	03/04/20 14:34	John Procr	EDIT DELETE
The initial release of this functionality will not include permission. This is, all providers will ...	03/05/19 20:25	John Procr	EDIT DELETE
			EDIT DELETE
			EDIT DELETE

Callbacks

Call Attempts/Notes: + Add New Note

Call Back/Follow-up:
<input checked="" type="checkbox"/> YES
02/11/2020 08:47:49 Need to have a Team meeting EDIT DELETE John Procr
04/04/2019 13:34:07 Need to call to remind XYZ. John Procr

Callbacks; allows for the entering of call back attempts, and the ability to enter free text

Callbacks/Follow-up; Toggle Button between yes/no to allow the Front Desk Staff to see if patient needs a callback/follow-up

Add Callback

Demographics Referrals & Cases Documents Clinical Encounters Outcomes Team Meeting Goals **Notes & Callbacks**

Notes + Add New Note

Note	Modified	Modified By	
test-Add New Text	03/04/20 14:34	John Procr	EDIT DELETE
The initial release of this functionality will not include permission. This is, all providers will ...	03/05/19 20:25	John Procr	EDIT DELETE
T V			EDIT DELETE
a			EDIT DELETE

Call Attempts/Notes: +

Call Back/Follow-up: YES

02/11/2020 08:47:49	Need to have a Team meeting	John Procr
04/04/2019 13:34:07	Need to call to remind XYZ.	John Procr

Call Attempts/Notes: Select the + button to add information regarding the callback attempt

Add Callback

Demographics Referrals & Cases Documents Clinical Encounters Outcomes Team Meeting Goals **Notes & Callbacks**

Notes + Add New Note

Note	Modified	Modified By		
test-Add New Text	03/04/20 14:34	John Procr	EDIT	DELETE
The initial release of this functionality will not include permission. This is, all providers will ...	03/05/19 20:25	John Procr	EDIT	DELETE
This message is a long message to test the preview line. In theory we should be just previewing may...	03/05/19 20:23	John Procr	EDIT	DELETE
an			EDIT	DELETE

After entering the Text, and select "Save"

Callbacks

Call Attempts/Notes: +

Call Back/Follow-up: YES

Attempted to Reach out, was not able to leave voicemail, will need to followup

Save Cancel

02/11/2020 08:47:49	Need to have a Team meeting	John Procr (CONTRACTOR)	- CAC
04/04/2019 13:34:07	Need to call to remind XYZ.	John Procr	

Add Callback

Notes

+ Add New Note

Note	Modified	Modified By	
test-Add New Text	03/04/20 14:34	John Procr	EDIT DELETE
The initial release of this functionality will not include permission. This is, all providers will ...	03/05/19 20:25	Jesus Caban John Procr	EDIT DELETE
This message is a long message to test the preview line. In theory we should be just previewing may...	03/05/19 20:23	John Procr	EDIT DELETE
another test...on MS Edge...	03/04/19 08:36	John Procr	EDIT DELETE

Callbacks

The added Call Attempt/Notes is now in the list

Call Attempts/Notes: +

Call Back/Follow-up: YES

02/11/2020 08:47:49	Need to have a Team meeting	John Procr	- CAC
04/04/2019 13:34:07	Need to call to remind XYZ.	John Procr	
03/04/2020 14:46:17	Attempted to Reach out, was not able to leave voicemail, will need to followup	John Procr	- CAC

Edit Callback

Note	Modified	Modified By		
test-Add New Text	03/04/20 14:34	John Procr	- CAC (CONTRACT...	EDIT DELETE
The initial release of this functionality will not include permission. This is, all providers will ...	03/05/19 20:25	John Procr		EDIT DELETE
This message is a long message to test the preview line. In theory we should be just previewing may...	03/05/19 20:23	John Procr		EDIT DELETE
another test...on MS Edge...	03/04/19 08:36	John Procr		EDIT DELETE

Select the Pencil icon next to a Call/attempt/Note, to edit text, select "Save"

Call Attempts/Notes:	Call Back/Follow-up:
02/11/2020 08:47:49 Need to have a Team meeting - Advise Staff	<input type="checkbox"/> Save <input type="button" value="Cancel"/>
04/04/2019 13:34:07 Need to call to remind XYZ.	John Procr
03/04/2020 14:46:17 Attempted to Reach out, was not able to leave voicemail, will need to followup	John Procr - CAC

Edit Callback

The updated changes now appear in the list

Callbacks

Call Attempts/Notes: 

02/11/2020 08:47:49	Need to have a Team meeting - Advise Staff
04/04/2019 13:34:07	Need to call to remind XYZ.
03/04/2020 14:46:17	Attempted to Reach out, was not able to leave voicemail, will need to followup

Call Back/Follow-up: YES

 	John Procr
 	John Procr
 	John Procr

FAQs

- What do I do if the patient cannot access their surveys?
 - Confirm with the patient that he/she entered the correct email address
 - Confirm with the patient that he/she entered their password in the following format (MMYYYY) without the parenthesis.

- What do I do if CarePoint is down? Also, what do we do if the patient still cannot access their surveys?
 - Provide the patient with hard copies of the surveys. Collect patient responses on paper forms and then transcribe the survey within the DHA Survey Portal.