

# ADL Enterprise Learner Record Repository User Flow Diagrams

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## 1.0 Overview

The Enterprise Learner Record Repository (ELRR) Prototype User Flow Diagrams are an extension to the Draft Requirements Verification and Traceability Matrix and the System Architecture Report deliverables submitted to the ELRR Integrated Product Team. Deloitte has documented the specific tasks defined in the Draft Prototype requirements and mapped these user tasks coherently to understand how the identified user groups will interact with the application personas described in the Draft System Architecture Report. These user flow diagrams are persona-driven and focus on the information that the development team anticipates will be presented to the user, providing us with a foundation for user experience/user interface (UX/UI) development, from solution wireframe through prototype deployment.

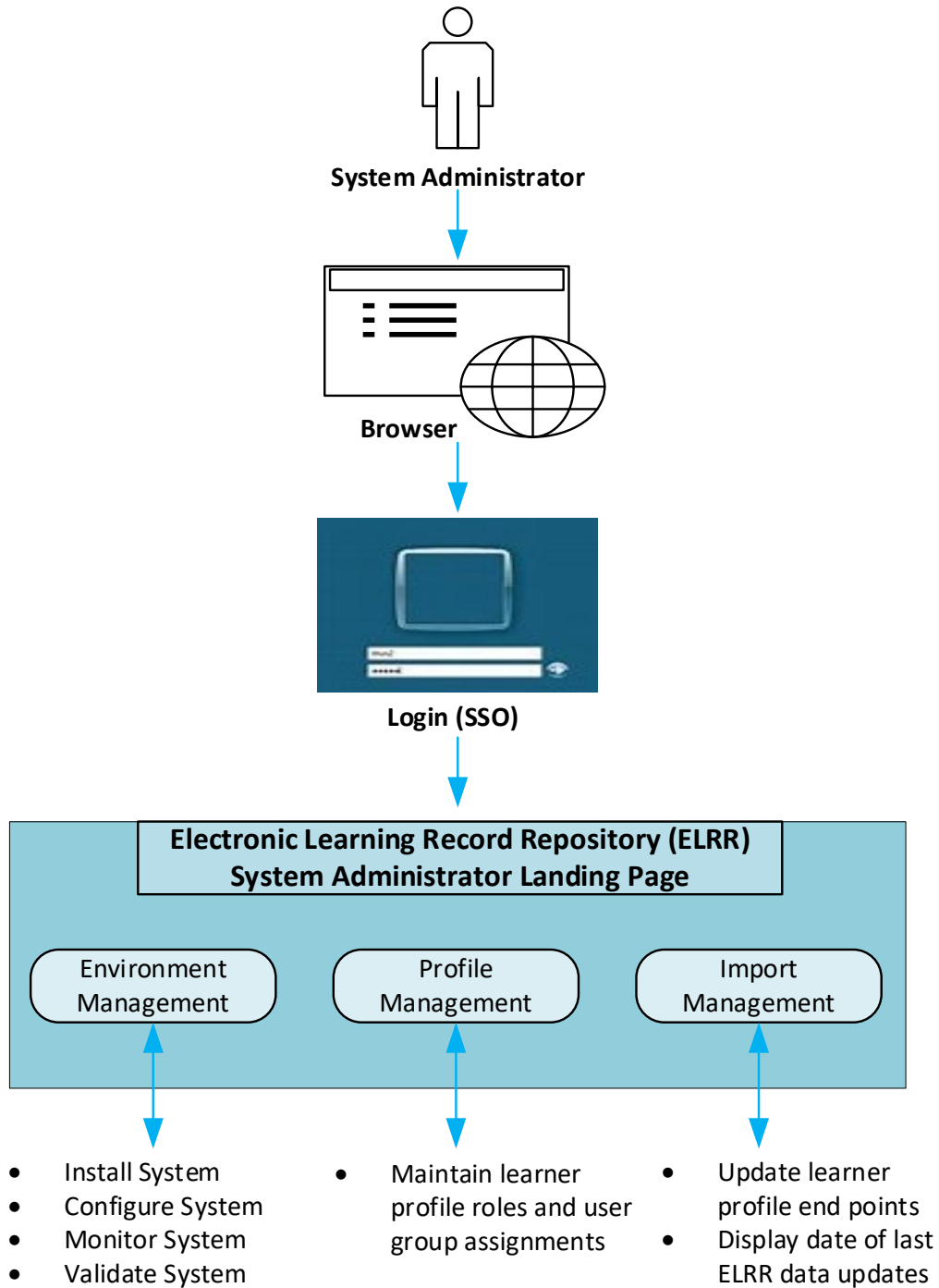
The ELRR prototype will demonstrate the ability to aggregate learner records from multiple and disparate digital learning-delivery platforms in a sandbox environment replicating real DoD systems. The learner records data will also federate with semantic information (e.g., competencies, credentials) and simulated profile data (e.g., learner attributes, individual identities). The resulting records will maintain his or her data lineage at the enterprise level and be collectively interrogable from a single human-usable portal. The ELRR development team has identified the following personas, based on the ADL Initiative team's Performance Work Statement, as well as additional stakeholder interviews and design sessions, to interact with the ELRR portal: Learner Record Consumer, System Administrator, and Learner Record Manager/Learner Record Observer/Reviewer. Although the user flows illustrate some of the content contained within a view, that content is not intended to be comprehensive.

## 2.0 System Administrator Persona

The System Administrator persona is responsible for installing, configuring, validating, and monitoring the system. The System Administrator will access a different portal, known as the “System Administrator Portal”.

As demonstrated in Figure 1 below, an ELRR system administrator will login using his or her credentials and the ELRR System Administrator Landing Page will be displayed. On the landing page, the system administrator will have the ability to navigate to an Environment, Profile, or Import Management view. The Environment Management view allows the ELRR system administrator to install, configure, validate, and monitor the system. The Profile Management view allows the system administrator to maintain learner profile roles and user group assignments. Finally, the Import Management view allows the system administrator to update learner profile endpoints, to view when the ELRR portal was last updated, (received an import of records).

Figure 1 – System Administrator Persona User Flow Diagram

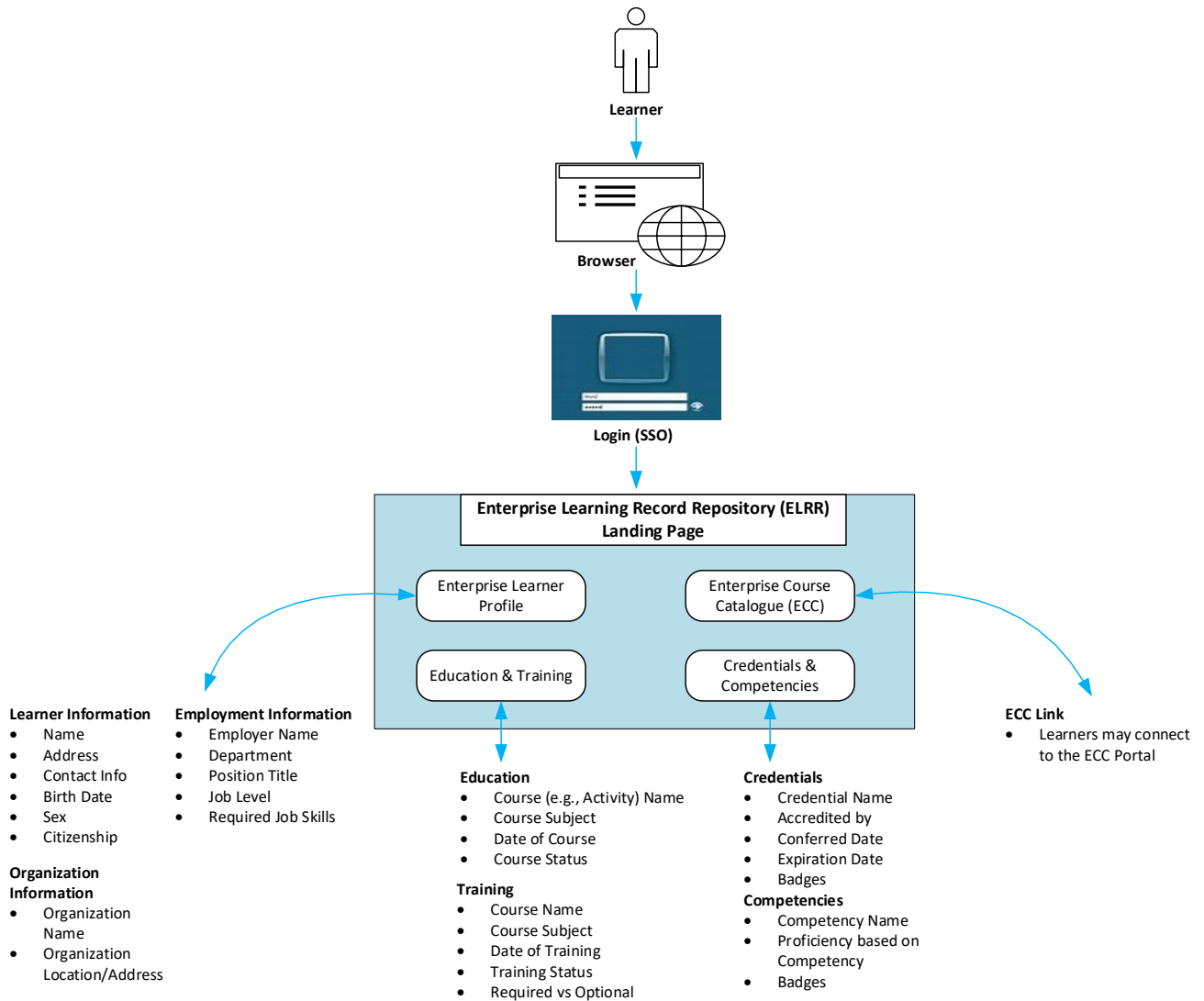


## 3.0 Learner Persona

The learner persona may discover, review and access his or her identity-based aggregated learner records, within the ELRR. This learner is the beneficiary of the insights gained from reviewing information on his or her career status, integrated learner record, and the resulting information on learning credential, competency, and event status and associated attributes. This persona will be able to view training and education that has taken place during his or her time within the DoD as well as his or her personnel information in the ELRR portal.

In Figure 2 below, the learner accesses his or her browser and inputs his or her login credentials for the ELRR. Upon logging in, the ELRR landing page is displayed which contains views for the learner's Enterprise Learner Profile, Education & Training, Credentials & Competencies, and a way to access the Enterprise Course Catalog (ECC). The learner can access each one of these sections for specific information as it relates to them and his or her time in the DoD.

Figure 2 – Learner Persona User Flow Diagram



## 4.0 Manager Persona

The Manager Persona user flow diagram encompasses both the Learner Record Manager and the Learner Record Observer/Reviewer personas. This user flow allows for the Manager Persona to be recognized as a Learner and provides the manager access to his or her learner information, with the ability to switch into a Manager view. The Manager can view his or her Learners' records to understand how to help his or her learners progress in his or her careers, and also to make decisions regarding staffing and necessary skillsets. The Learner Managers and Learner Record Observer/Reviewers may work together to make decisions about a learner or group of learners.

As illustrated in Figure 3 below, the manager logs in and is presented with the "ELRR Landing Page" comprised of the manager's learner view and a way to access a manager view. The manager's learner view is identical to that of the learner persona. Upon selecting the manager view, the "Assigned Learners" and the "Search" views as well as a way to return to the ELRR Landing Page/Learner View is displayed. "Assigned Learners" displays the learners assigned to this manager and provides further access to his or her learner profiles. "Search" allows the manager to perform keyword and date range searches. In addition, the manager view provides a method to return to the main landing page for the manager persona.

Figure 3 – Manager Persona User Flow Diagram

