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A Unified Abductive Treatment of the Intentional and Informational Aspects of Discourse Interpretation: A Preliminary Report

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1 Introduction

In the paper "Interpretation as Abduction" (hereafter IA) Hobbs et al. (1992) present and elaborate the view that to interpret an utterance is to find the best explanation of why it would be true.¹ We may call this the "Informational Perspective" on discourse interpretation. The only thing to be explained is the information explicitly conveyed by the utterance, and the explanation does not involve any knowledge of the specific goals of the speaker.

Norvig and Wilensky (1990) raise the objection to this approach that what really needs to be explained is what the speaker was trying to accomplish with the utterance. We may call this the "Intentional Perspective" on discourse interpretation.

The Intentional Perspective has been the canonical view in natural language processing since the middle 1970s. It originated with Power (1974), Bruce (1975), and Schmidt et al. (1978), and is the view adopted in Cohen and Perrault (1979), Allen and Perrault (1980), Perrault and Allen (1980), Hobbs and Evans (1980), and many others since that time. The view taken in all of this work is that the speaker is executing a plan, the utterance is an action in that plan, and the job of the hearer is to discover the plan and the role that the utterance plays in the plan. This is an especially useful, indeed essential, perspective when the discourse is a dialogue in which most turns are a sentence or less in length and the participants' plans are being modified continuously by the interaction.

It is clear why the Intentional Perspective is the correct one when we look at things from the broadest possible point of view. An intelligent agent is embedded in the world and must, at each instant, understand the current situation. The agent does so by finding an explanation for what is perceived. Put differently, the agent must explain why the complete set of observables encountered constitutes a coherent situation. Other agents in the environment are viewed as intentional, that is, as planning mechanisms, and this means that the best explanation of their observable actions is most likely to be that they are steps in a coherent plan. Thus, making sense of an environment that includes other agents entails making sense of the other agents' actions in terms of what they are intended

¹The present paper assumes familiarity with IA.


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an explanation for the facts we are told. But this is exactly the account of what an interpretation of an utterance is under the Informational Perspective. The "informational interpretation" gives us an analogue of literal meaning that is adequate to the task. As shown in IA, interpreting an utterance by finding the best explanation for the information it conveys solves as a by-product the problems listed above—resolving anaphora and ambiguities, expanding metonymies and ellipsis, and determining specific meanings for vague predicates.

The informational interpretation is, to be sure, relative to an assumed background knowledge. Conversation is possible only between people who share some background knowledge, and interpretation is always with respect to some background knowledge that the hearer presumes to be shared. The explanation that constitutes the interpretation has to come from somewhere. But conversation, and hence interpretation, *is* possible in the absence of information about the other's specific goals. We have conversations with strangers all the time.

The picture that emerges is this. Humans have constructed, in language, a tool that is primarily for conveying information about situations, relying on shared background knowledge. Like all tools, however, it can be put to uses other than its primary one. We can describe situations for purposes other than having the hearer know about them. The Informational Perspective on discourse interpretation tells us how to understand the situations described in a discourse. The Intentional Perspective tells us how to discover the uses to which this information is being put.

The Intentional Perspective on interpretation is certainly correct. To understand what's going on in a given communicative situation, we need to figure out why the speaker is making this particular utterance. But the Informational Perspective is a necessary component of this. We often need to understand what information the utterance would convey independent of the speaker's intentions. Another way to put it is this. We need to figure out why the speaker uttered a sequence of words conveying a particular content. This involves two parts, the informational aspect of figuring out what the particular content is, and the intentional aspect of figuring out why the speaker wished to convey it.

It should not be concluded from all of this that we first compute an informational interpretation and then as a subsequent process compute the speaker's intention. The two intimately influence each other. Sometimes, especially in the case of long written texts and monologues, the informational aspect completely overshadows considerations of intention. Other times, our knowledge of the speaker's intention completely masks out more conventional readings of an utterance. We consequently need a framework that will give us the conventional meaning, relative to a shared knowledge base, but will also allow us to override or to completely ignore this meaning when more is known about the speaker's aims. This paper is a preliminary effort to provide such a framework.

In IA, a framework is presented in which a number of discourse phenomena can be handled in a unified framework using abductive inference to construct the best explanation for the information conveyed explicitly in a text. The logical forms of the sentences in the text are proven abductively, and the solution to the discourse problems simply fall out. These phenomena are all basically informational in character. There is no essential appeal to speaker's intention. The phenomena are

- Local pragmatics, that is, those pragmatics problems that arise within the scope of single sentences, such as resolving anaphora and ambiguities, expanding metonymies and ellipsis, and determining specific meanings for vague predicates. (IA, Section 5)
- Syntactic structure and compositional semantics, in particular, recognizing the predicate-argument relations encoded in the text. (IA, Section 6.1)
- Local coherence (a term introduced by Agar and Hobbs, 1982), or the recognition of the coherence relations, that is, the relations conveyed by the mere adjacency of segments of text, which give structure to a discourse. (IA, Section 6.3)

What is left out of that integrated framework was what Agar and Hobbs called “global coherence”, namely, the recognition of the relation between parts of the discourse and the speaker’s plan—the Intentional Perspective.

Recognizing the speaker’s plan is also a problem of abduction. If we encode as axioms beliefs about what kinds of actions cause and enable what kinds of events and conditions, then in the presence of complete knowledge of the speaker’s goals and beliefs, it is a matter of deduction to prove that the speaker believes a sequence or more complex arrangement of actions will achieve the goals. Unfortunately, we rarely have complete knowledge. We will almost always have to make assumptions. That is, abduction will be called for. We must prove abductively that the utterance contributes to the achievement of a goal of the speaker, within the context of a coherent plan. In the process we ought to find ourselves making many of the assumptions that hearers make when they are trying to “psych out” what the speaker is doing by means of his or her utterance. (Appelt and Pollack (1990) have also examined how weighted abduction of the sort presented in IA can be used for the plan ascription problem.) One might think that this requirement from the Intentional Perspective is an addition to the informational requirement of proving the logical form. But in this paper it is shown that the former subsumes the latter.

Most of the remainder of the paper focuses on a single example, a question which is answered in a way that indicates it was interpreted by relating it to the speaker’s goals. The example is presented in Section 2. In Section 3 it is shown how the question can be interpreted strictly from an Informational Perspective. In Section 4 it is shown how this analysis is a central part of an analysis from the Intentional Perspective. In Section 5 it is shown how these two perspectives can be integrated into a single framework that also subsumes syntactic structure, compositional semantics, and local coherence. It is a framework, moreover, that allows each aspect of interpretation to exert influence on all the others.

This work is preliminary, and in Section 6 I sketch an account of how a complex, nonliteral type of utterance—tautology—can be approached in this framework.

2 The Example

The example to be analyzed is from a set of dialogues collected by Barbara Grosz (1977) between an expert and an apprentice engaged in fixing an air compressor. They are in different rooms, communicating by terminals. The apprentice A is doing the actual repairs,

after receiving instructions from the expert B. At one point, the following exchange takes place:

B: Tighten the bolt with a ratchet wrench.

A: What's a ratchet wrench?

B: It's between the wheel puller and the box wrenches.

A seems to be asking for a definition of a ratchet wrench. But that is not what B gives her. He does not say

A ratchet wrench is a wrench with a pawl, or hinged catch, that engages the sloping teeth of a gear, permitting motion in one direction only.

Instead he tells her where it is.

According to a plausible analysis, B has interpreted A's utterance by relating it to A's overall plan. B knows that A wants to use the ratchet wrench. To use a ratchet wrench, you have to know where it is. To know where it is, you have to know what it is. B responds to A's question, not by answering it directly, but by answering to a higher goal in A's presumed overall plan, by telling A where it is.

B has therefore recognized the relationship between A's utterance and her overall plan. I will give two accounts of how this recognition could have taken place. The first account is informational. It is derived in the process of proving the logical form. The second account is intentional and subsumes the first. It is derived in the process of explaining, or proving abductively, the fact that A's utterance occurred.

3 The Informational Solution

For this solution we will need two axioms encoding the planning process:

$$(1) (\forall a, e_0, e_1) goal(a, e_1) \wedge enable(e_0, e_1) \supset goal(a, e_0)$$

or if an agent a has e_1 as a goal and e_0 enables, or is a prerequisite for, e_1 , then a has e_0 as a goal as well.

$$(2) (\forall a, e_0, e_1) goal(a, e_1) \wedge cause(e_0, e_1) \wedge etc_1(a, e_0, e_1) \supset goal(a, e_0)$$

or if an agent a has e_1 as a goal and e_0 causes, or is one way to accomplish, e_1 , then a may have e_0 as a goal as well. The etc_1 literal encodes the uncertainty as to whether e_0 will be chosen as the way to bring about e_1 rather than some other action that causes e_1 .

In terms of STRIPS operations (Fikes and Nilsson, 1971), the first axiom says that prerequisites for an action must be satisfied, while the second axiom says essentially that to achieve a goal, an operator needs to be chosen and its body (e_0) needs to be executed.

Next we need two domain axioms of a rather general character.

$$(3) (\forall e_2, a, x) use'(e_2, a, x) \supset (\exists e_3, e_4, y) enable(e_3, e_2) \wedge know'(e_3, a, e_4) \wedge at'(e_4, x, y)$$

or an agent a 's use e_2 of a thing x has as a prerequisite a 's knowing e_3 the fact e_4 that x is at someplace y . To use something, you have to know where it is.

$$(4) \quad (\forall e_3, a, e_4, x, y) \text{know}'(e_3, a, e_4) \wedge \text{at}'(e_4, x, y) \supset (\exists e_5, e_6) \text{enable}(e_5, e_3) \\ \wedge \text{know}'(e_5, a, e_6) \wedge \text{wh}'(e_6, x)$$

or an agent a 's knowing e_3 the fact e_4 that a thing x is at someplace y has as a prerequisite a 's knowing e_5 what x is (e_6). To know where something is, you have to know what it is. We dodge the complex problem of specifying what constitutes knowing what something is by encoding it in the predicate wh , which represents the relevant context-dependent essential property.

Let us suppose that the logical form of

What's a ratchet wrench?

is

$$(5) \quad (\exists a, e_5, e_6) \text{goal}(a, e_5) \wedge \text{know}'(e_5, a, e_6) \wedge \text{wh}'(e_6, RW)$$

That is, the speaker a has the goal e_5 of knowing the essential property e_6 of the ratchet wrench RW .

Suppose also that in B 's knowledge of the context is the following fact:

$$(6) \quad \text{goal}(A, E_2) \wedge \text{use}'(E_2, A, RW)$$

That is, the apprentice A has the goal E_2 of using the ratchet wrench RW .

The proof of the logical form (5) follows from axioms (1) through (4) together with fact (6), as indicated in Figure 1. Axiom (1) is used twice, first in conjunction with axiom (4) and then with axiom (3), to move up the planning tree. The apprentice wants to know what a ratchet wrench is because she wants to know where it is, and she wants to know where it is because she wants to use it. The proof then bottoms out in fact (6).

To summarize, if we take the logical form of a question to be the expression of a desire to know something, then the proof of that logical form very often involves the recognition of the ultimate aims of the speaker in asking it.

4 The Intentional Solution

According to the Informational Perspective, it is the logical form of the utterance that needs to be explained, or proven abductively. We will now take a broader view in which it is the occurrence of an event in the world that has to be explained. It is not the content of the utterance that we have to explain, but rather the very fact that the utterance occurred. Frequently, the best explanation of an event is that it is an intentional action on the part of some agent, that is, it is an action in the service of some goal. This is especially true of utterances—they are generally intentional acts. Thus, we will be interpreting the utterance from an Intentional Perspective. We will ask why the speaker said what she did. We will see how this in turn encompasses the Informational Perspective.

We need several more axioms. First we need some axioms about speaking.

Logical Form:

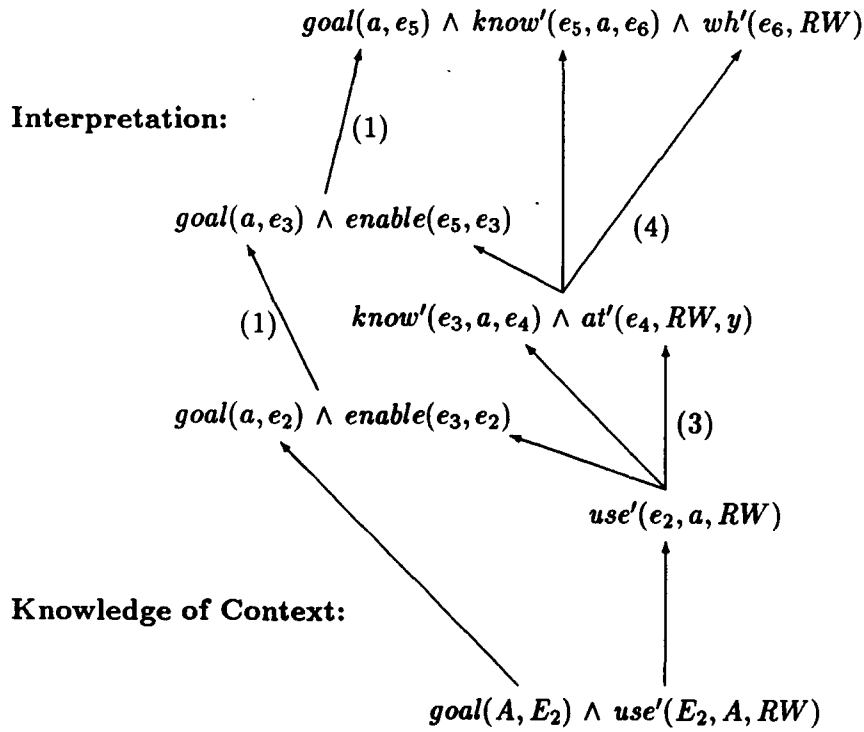


Figure 1: Informational Interpretation of "What's a ratchet wrench?"

$$(7) \quad (\forall e_7, a, b, e_8) say'(e_7, a, b, e_8) \supset (\exists e_9) cause(e_7, e_9) \wedge know'(e_9, b, e_8)$$

That is, if e_7 is a 's saying e_8 to b , then that will cause the condition e_9 of b 's knowing e_8 . Saying causes knowing. The next axiom is the converse of this.

$$(8) \quad (\forall e_k, y, e) know'(e_k, y, e) \wedge etc_2(e_k, y, e) \\ \supset (\exists e_s, x) cause(e_s, e_k) \wedge say'(e_s, x, y, e)$$

That is, if e_k is y 's knowing the fact e , then it may be (etc_2) that this knowing was caused by the event e_s of x 's saying e to y . Knowing is sometimes caused by saying. In the interpretation of the utterance we need only the second of these axioms.

Next we need some axioms (or axiom schemas) of cooperation.

$$(9) \quad (\forall e_5, e_8, e_9, e_{10}, a, b) know'(e_9, b, e_8) \wedge goal'(e_8, a, e_5) \wedge cause(e_{10}, e_5) \\ \wedge p'(e_{10}, b) \wedge etc_3(e_5, e_8, e_9, e_{10}, a, b) \supset cause(e_9, e_{10})$$

That is, if e_9 is b 's knowing the fact e_8 that a has goal e_5 and there is some action e_{10} by b doing p that causes e_5 , then it may be (etc_3) that that knowing will cause e_{10} to actually occur. If I know your goals, maybe I'll help you achieve them. The next axiom schema is the converse of this. It is a kind of attribution of cooperation.

$$(10) \quad (\forall e_5, e_{10}, b) p'(e_{10}, b) \wedge cause(e_{10}, e_5) \wedge etc_4(e_5, e_{10}, b) \\ \supset (\exists e_8, e_9, a) cause(e_9, e_{10}) \wedge know'(e_9, b, e_8) \wedge goal'(e_8, a, e_5)$$

That is, if an action e_{10} by b occurs, where e_{10} can cause e_5 , then it may be (etc_4) that it was caused by the condition e_9 of b 's knowing the fact e_8 that a has the goal e_5 . Sometimes I do things because I know it will help you. In the example we will only need the axiom in this direction.

Finally, we need an axiom schema that says that people do what they want to do.

$$(11) \quad (\forall a, e_7) goal(a, e_7) \wedge p'(e_7, a) \wedge etc_5(a, e_7) \supset Resists(e_7)$$

That is, if a has as a goal some action e_7 that a can perform, then it could be (etc_5) that e_7 will actually occur. This axiom, used in backward chaining, allows us to attribute intention to events.

Now the problem we set for ourselves is not to prove the logical form of the utterance, but rather to explain, or prove abductively, the occurrence of an utterance with that particular content. We need to prove

$$(12) \quad (\exists e_7, a, b, e_8, e_5, e_6) Resists(e_7) \wedge say'(e_7, a, b, e_8) \wedge goal'(e_8, a, e_5) \\ \wedge know'(e_5, a, e_6) \wedge wh'(e_6, RW)$$

That is, we need to explain the existence in the real world of the event e_7 of someone a saying to someone b the proposition e_8 that a has the goal e_5 of knowing the essential property e_6 of a ratchet wrench.

The proof of this is illustrated in Figure 2. The boxes around the "et cetera" literals indicate that they have to be assumed. By axiom (11) we attribute intention to explain the

Observable to be Explained:

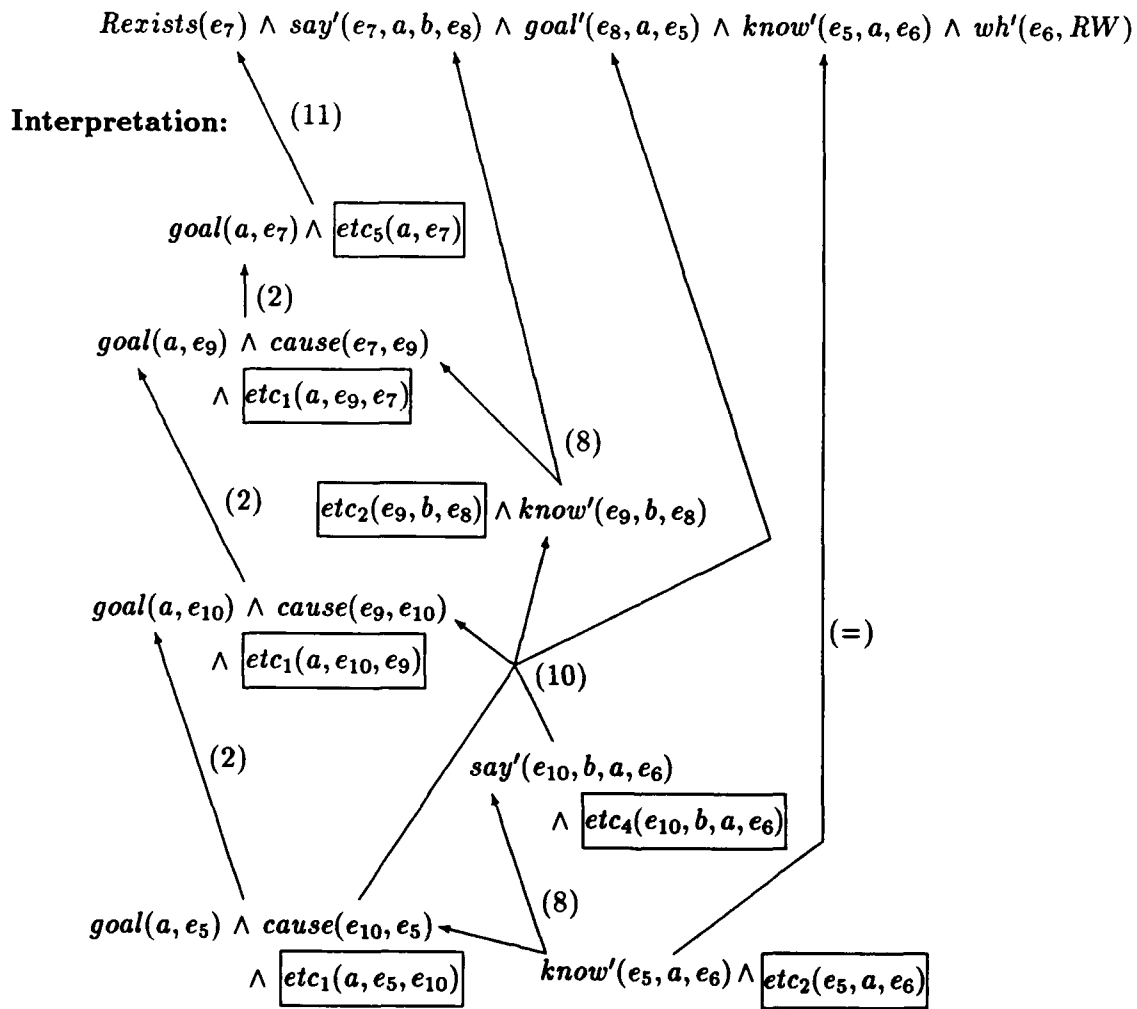


Figure 2: Intentional Interpretation of "What's a ratchet wrench?"

occurrence of the utterance act e_7 ; it's not like a sneeze. Using axiom (2), we hypothesize that this intention or goal is a subgoal of some other goal e_9 . Using axiom (8), we hypothesize that this other goal is b 's knowing the content e_8 of the utterance. A uttered the sentence so that B would know its content. Using axiom (2) again, we hypothesize that e_9 is a subgoal of some other goal e_{10} , and using axiom (10) we hypothesize that e_{10} is b 's saying e_6 to a . A told B A's goal so that B would satisfy it. Using axiom (2) and (8) again, we hypothesize that e_{10} is a subgoal of e_5 , which is a 's knowing e_6 , the essential property of a ratchet wrench. A wants B to tell her what a ratchet wrench is so she will know it.

The desired causal chain is this: A tells B she wants to know what a ratchet wrench is, so B will know that she wants to know what a ratchet wrench is, so B will tell her what a ratchet wrench is, so she will know what a ratchet wrench is. Causal chains are reversed in planning; if X causes Y, then our wanting Y causes us to want X. Hence, the causal chain is found by following the arrows in the diagram in the reverse direction.

At this point all that remains to prove is

$$(\exists a, e_5, e_6) goal(a, e_5) \wedge know'(e_5, a, e_6) \wedge wh'(e_6, RW)$$

But this is exactly the logical form whose proof is illustrated in Figure 1. We have reduced the problem of explaining the occurrence of an utterance to the problem of discovering its intention, and then reduced that to the problem of explaining the content of the utterance. Interpretation from the Intentional Perspective includes as a subpart the interpretation of the utterance from the Informational Perspective.

5 Adding Syntax and Local Coherence

Now we incorporate syntax in a serious way into this example. (This section assumes familiarity with IA, Section 6.1.) Suppose our "grammar" contains the following axiom for the structure and interpretation of wh-questions:

$$(13) \quad (\forall w_1, w_2, w_3, x, a, e_5, e_6, e_8) wh\text{-}word(w_1) \wedge copula(w_2) \wedge np(w_3, x) \\ \wedge goal'(e_8, a, e_5) \wedge know'(e_5, a, e_6) \wedge wh'(e_6, x) \wedge speaker(a) \\ \supset s(w_1 w_2 w_3, e_8)$$

That is, if w_1 is a wh-word, w_2 is a copula, w_3 is a noun phrase referring to x , e_8 is the condition of the speaker a having the goal e_5 of knowing the essential property e_6 of x , then the concatenation of w_1 , w_2 , and w_3 is a sentence whose meaning is e_8 .

We also know the following facts:

$$(14) \quad wh\text{-}word(\text{"what"}), copula(\text{"'s"}), speaker(A)$$

That is, "what" is a wh-word, "'s" is a copula, and A is the speaker. For completeness, we will formalize our gimmick for bypassing the reference of "a ratchet wrench" by assuming that the knowledge base also contains the literal

$$(15) \quad np(\text{"a ratchet wrench"}, RW)$$

That is, the string “a ratchet wrench” is a noun phrase referring to the abstract object *RW*.

We will now add a wrinkle that has no significance for this particular example, but will give us a general account of interpretation encompassing not only global coherence, local pragmatics, syntax, and compositional semantics, but local coherence as well. In IA, Section 6.2, the tree-like structure of discourse is captured by the axiom

$$(16) \quad (\forall w, e) s(w, e) \supset \text{Segment}(w, e)$$

specifying that a sentence is a discourse segment, and the axiom

$$(17) \quad (\forall w_1, w_2, e_1, e_2, e) \text{Segment}(w_1, e_1) \wedge \text{Segment}(w_2, e_2) \\ \wedge \text{CoherenceRel}(e_1, e_2, e) \supset \text{Segment}(w_1 w_2, e)$$

saying that if w_1 is a segment whose assertion or topic is e_1 , and w_2 is a segment asserting e_2 , and a coherence relation holds between the content of w_1 and the content of w_2 , that is, between e_1 and e_2 , then the concatenation $w_1 w_2$ is also a segment. The third argument e of *CoherenceRel* is the assertion or topic of the composed segment, as determined by the definition of the particular coherence relation.

For this example, we will only need axiom (16).

We now need one more axiom. The predicate *say* as used above has the content of the utterance as its final argument. We will not change this. Rather we will next introduce a predicate *utter*, which is like *say* but without the presumption of content or a hearer. Saying a meaningful segment of discourse is one example of uttering something.

$$(18) \quad (\forall w, e_5, e_7, a, b) \text{Segment}(w, e_5) \wedge \text{say}'(e_7, a, b, e_5) \supset \text{utter}'(e_7, a, w)$$

That is, if the string of words w is a discourse segment whose content is e_5 and there is a saying e_7 of e_5 by a to b , then e_7 is an uttering by a of the string of words w . Backchaining on this axiom will allow us to explain the uttering of strings of words as the production of meaningful discourse.

Let us now redo the example. The observable to be explained is now the occurrence of the utterance.

$$(19) \quad (\exists e_7, a) \text{Exists}(e_7) \wedge \text{utter}'(e_7, a, \text{“What’s a ratchet wrench”})$$

That is, we need to explain the existence in the real world of the event e_7 of someone a uttering the string of words “What’s a ratchet wrench”.

Figure 3 shows the first few steps of this proof. Using axiom (18), we hypothesize that the utterance is a saying of a contentful segment of discourse. Using axiom (16) we hypothesize that the segment of discourse is a single sentence. Using axiom (13), we unpack this into the syntactic structure and logical form of the sentence. Most of this can then be established by the facts in (14) and (15). What remains to be proved at this point is

$$(12) \quad (\exists e_7, a, b, e_8, e_5, e_6) \text{Exists}(e_7) \wedge \text{say}'(e_7, a, b, e_8) \wedge \text{goal}'(e_8, a, e_5) \\ \wedge \text{know}'(e_5, a, e_6) \wedge \text{wh}'(e_6, RW)$$

But this is just what we proved in Section 4, as illustrated in Figure 2.

Observable to be Explained:

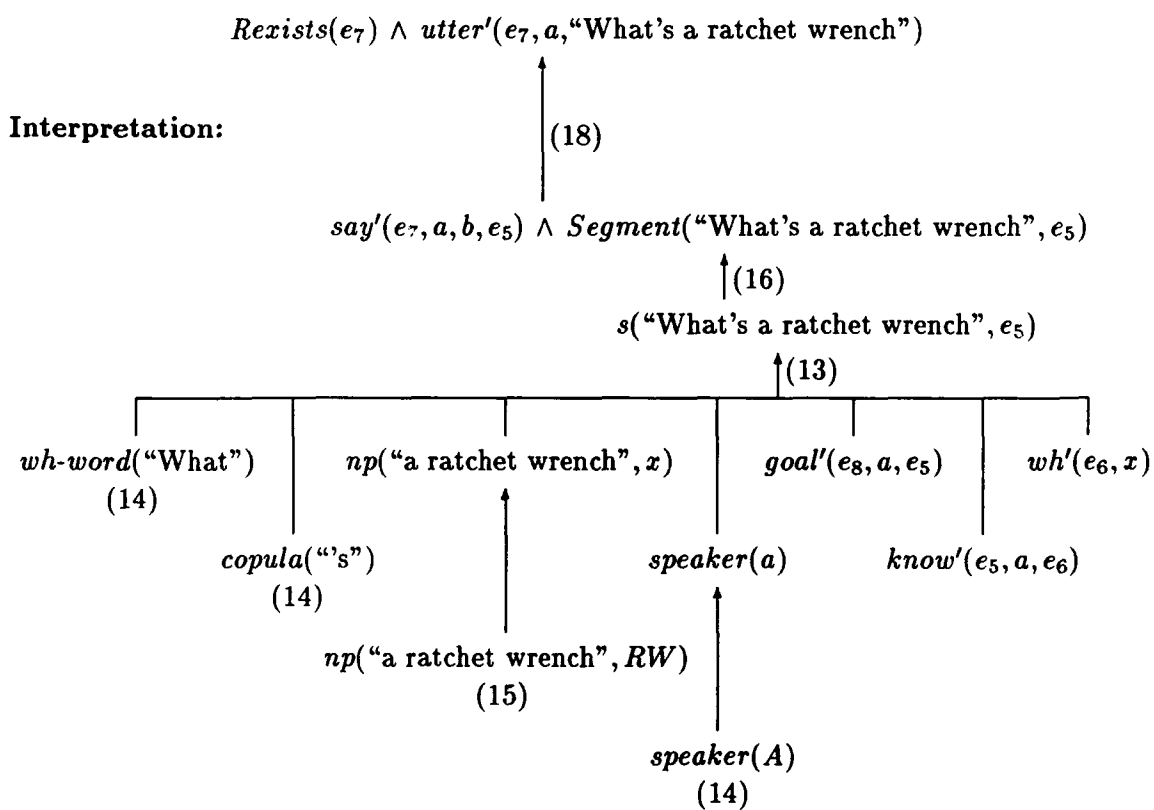


Figure 3: Syntactic Analysis and Compositional Semantics of "What's a ratchet wrench?"

6 Tautology

The framework that has been presented here gives us a handle on some of the more complex things speakers do with their utterances. Let us see how we could deal with one example—tautology.

Imagine two mothers, A and B, sitting in the playground and talking.

A: Your Johnny is certainly acting up today, isn't he?

B: Boys will be boys.

From the Informational Perspective the interpretation of B's utterance might go something like this. The sentence expresses an implicative relation between two general propositions—*boy(x)* and *boy(x)*. This implicative relation can be proved from the reflexive property of implication. Hence, the sentence tells us nothing new.

But from a global perspective this is not the best explanation, because it leaves too much unaccounted for. There is no explanation of why B would utter this or of how it is a response to A's utterance. We may have a good explanation for the content of the sentence, but we do not have a good explanation for the saying of a sentence with that content.

This forces us into an interpretation of the content that, while not optimal locally, contributes to a global interpretation that is optimal. In particular, we interpret the first occurrence of "boys" extensionally as a set that includes Johnny, and we interpret the second occurrence of "boys" intensionally, as entailing the property of always acting up. So the interpretation of the sentence becomes "Members of the class that Johnny belongs to always behave in this fashion." It thus defends B against the implied accusation that she is not a good mother.

7 Summary

The problem of interpreting discourse has been subsumed under the general problem faced by intelligent agents of interpreting the situation they are in by explaining the observable facts. The possibility of interpreting an event as the saying by an intelligent agent of a meaningful stretch of discourse is given by an axiom—axiom (18). The ways in which a stretch of discourse can be analyzed into its parts are given by axioms—axioms (16) and (17) and the axioms defining coherence relations, two of which are given in IA, Section 6.2. This analysis takes us down to the level of sentences. Then the ways in which a string of words can be analyzed as a sentence are given in axioms—axioms like (13) and the axioms in IA, Section 6.1. The antecedents of these axioms specify the predicate-argument relations encoded in the syntactic structures and require us to explain the propositional content of the sentence, using the background knowledge that is shared with the speaker. Meanwhile, the saying of this stretch of discourse can be related to the speaker's plan by using axioms (1) and (2), together with axioms stating what sorts of things cause and enable other sorts of things, to see the saying event as a subgoal of some other goal, and

that as the subgoal of another goal, and so on, until a link with the speaker's presumed goals is achieved. Many of these causal axioms, including axioms (7) and (8), specify the relations between communicative acts and the speaker's and hearer's mental states, which as been the focus in research on planning speech acts.

All of these axioms are expressed in a uniform fashion and used by a single process—abductive inference. Therefore, there is no problem of one “module” of the “discourse comprehension engine” communicating or interacting with another “module”. Different branches of a proof graph can share variables. Thus, what is a good proof in one sub-graph may not be part of a good proof of the whole. It is in this way that influence is communicated from one “module” to another. This is what happened in our analysis of the tautology.

We can certainly continue to *think* of, say, syntax and speaker's plan as different modules. But the distinction is entirely in our comments, not in our code.

Acknowledgments

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