

Energy & Utilities Readiness for the Army Industrial Activities

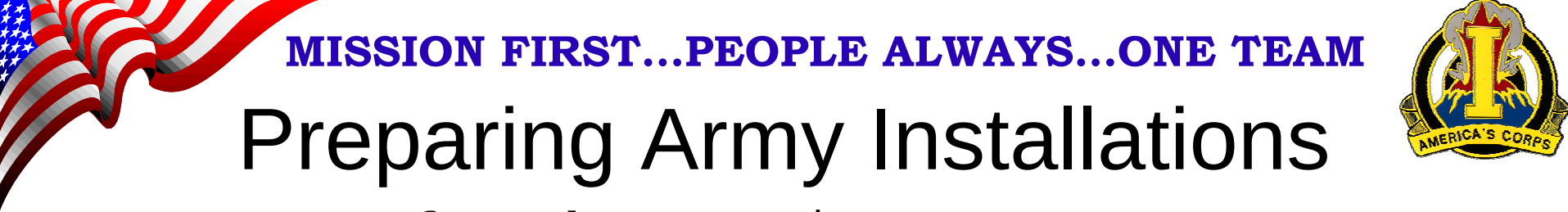
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Preparing Army Installations for the 21st Century

- Reduce Waste
- Reduce Costs
- Improve Use of Space
- Reduce Process Times and Improve Efficiencies
- Measure Customer Satisfaction

Reduce Waste

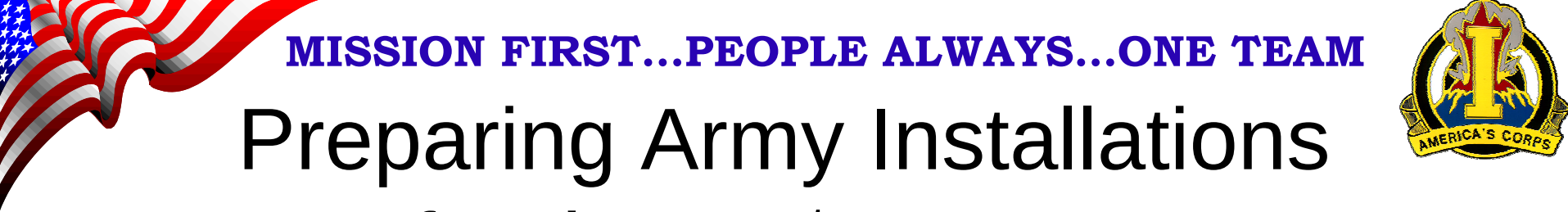
GEM Electric Car



Lubrication
Distribution System

Cannibalization Point





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Reduce Cost

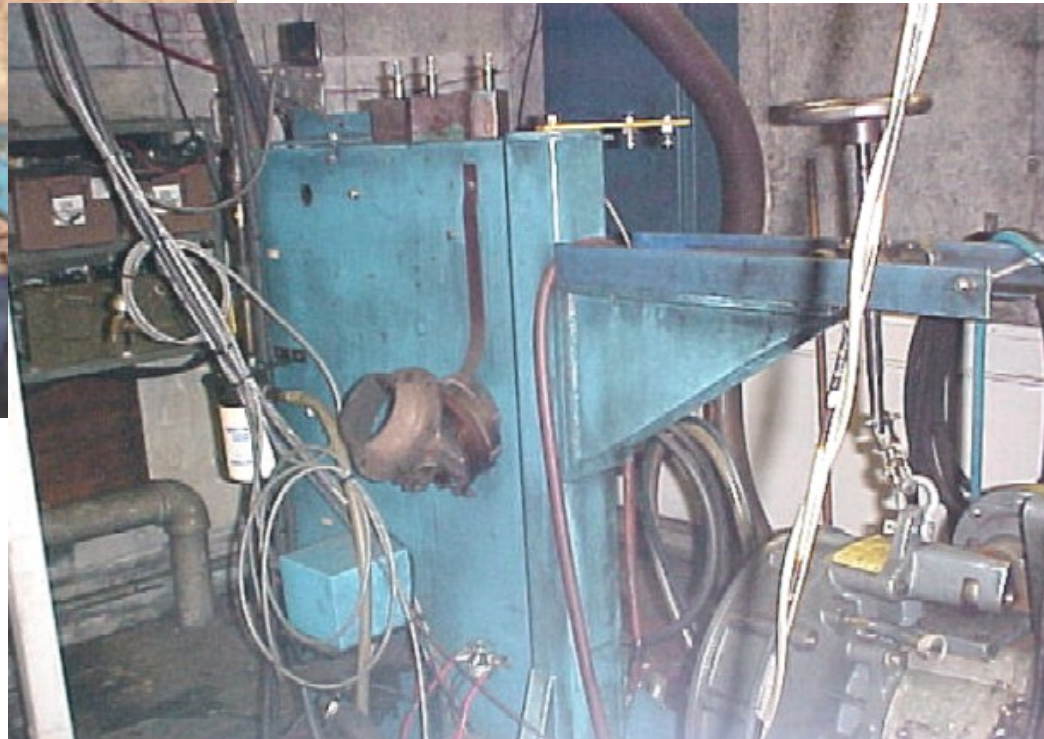
- Hazardous Materiel Control Center
 - Customer Delivery System
- Update Equipment
- Modern Motor Pool Delivery and Evacuation System
- Closed Loop Purging Facility
- Closed Loop Cooling System, Dynamometer

Reduce Cost

Old DYNO computer



Old DYNO unit





Preparing Army Installations for the 21st Century

Improve Use of Space

Power Drawer



Shop Stock Control



Stack Shelving





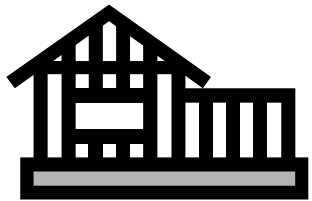
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Preparing Army Installations for the 21st Century

Reduce Process Times and Improve Efficiencies

Hazardous Materiel Control Center



Storage of Class III
Package, Batteries
(non-vehicular),
Paints, and
deployment lockers

Continuous Process Improvement



Tire
Machine

Tire Assembly Pilot Program

Floor Heavy Lift Systems



HIGH CAPACITY STORAGE



PIPING FROM STORAGE INTO BLDG 9580

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Piping to control box
(through wall) from
lube cubes



CONTROL BOX

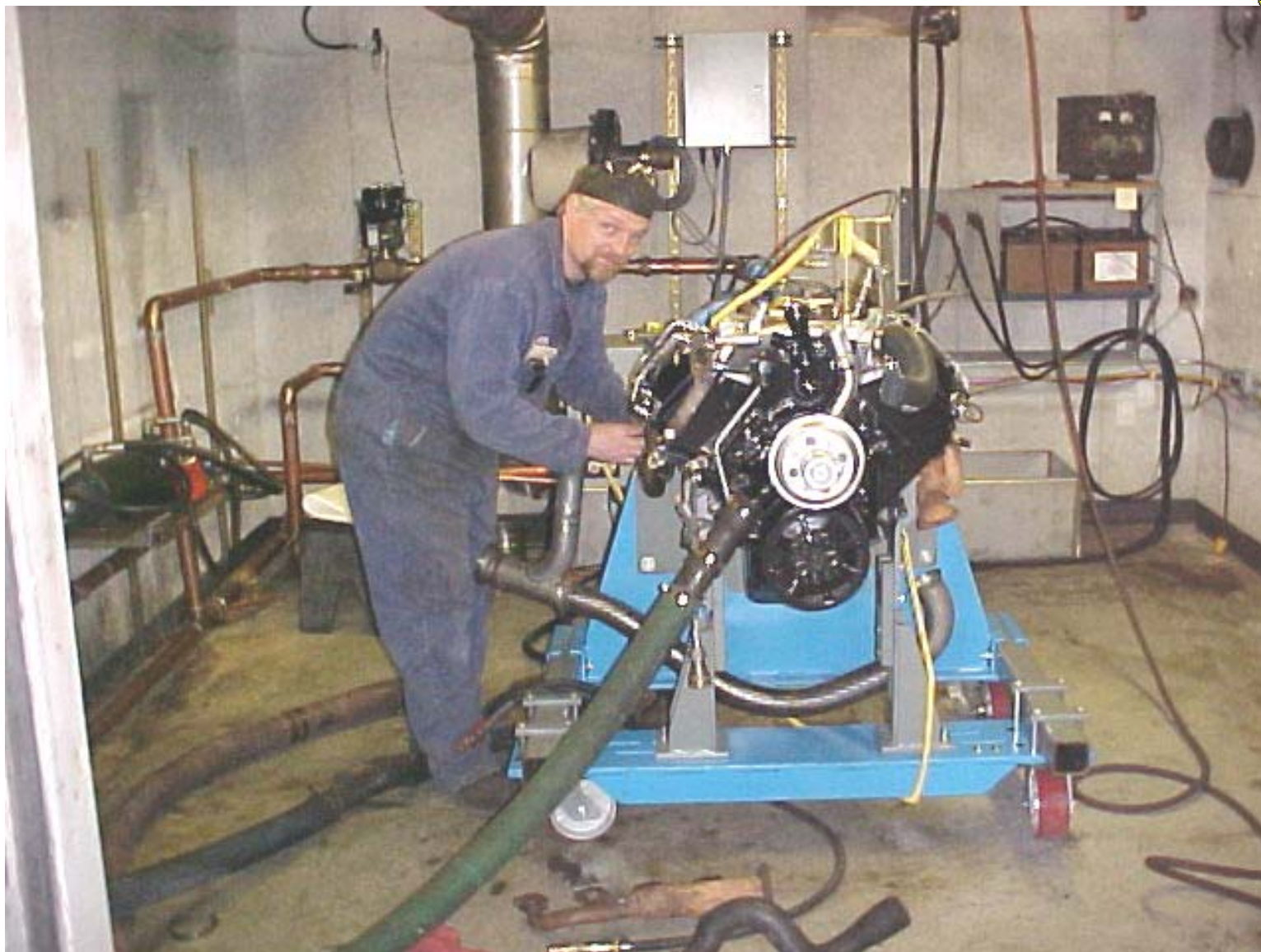




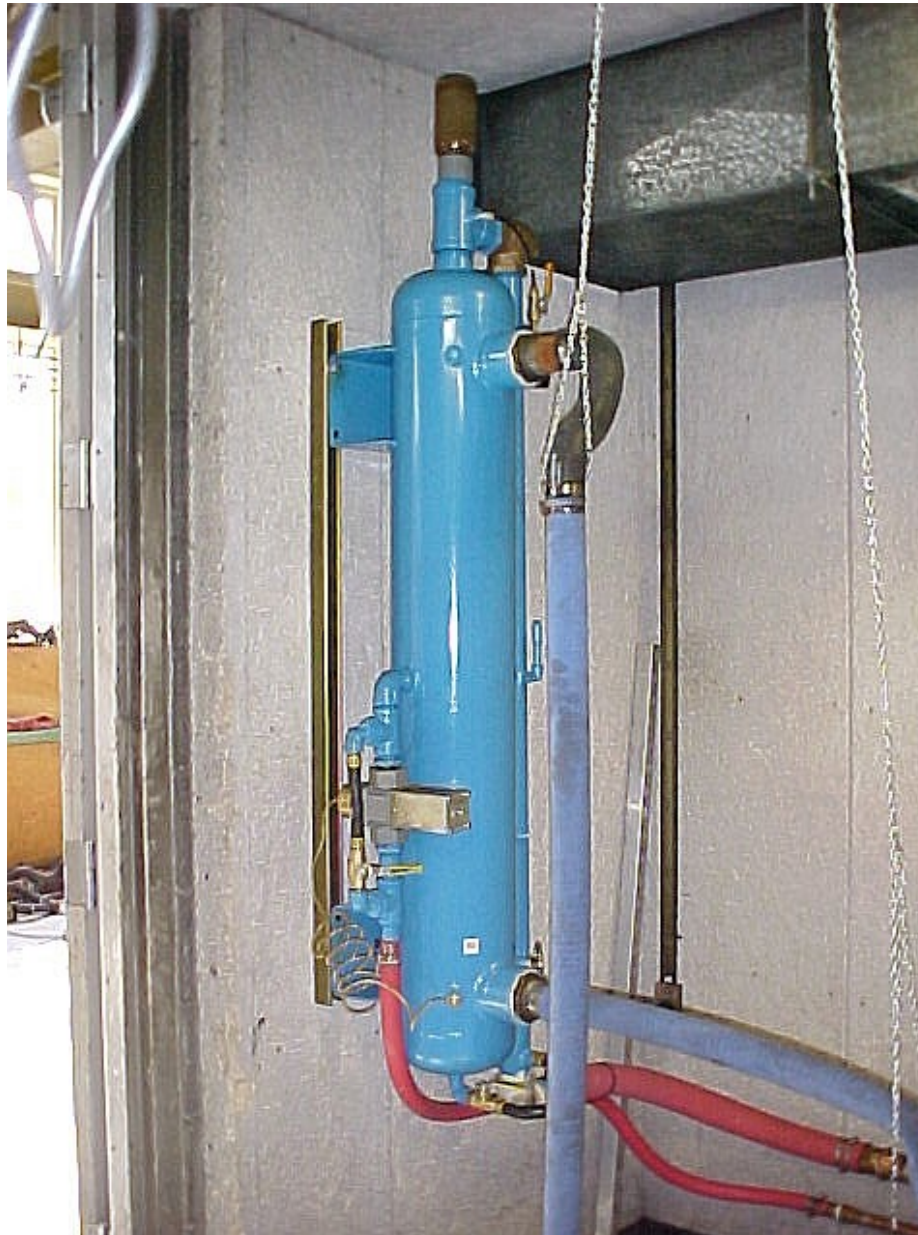
Modern Motor Pool Oil Delivery



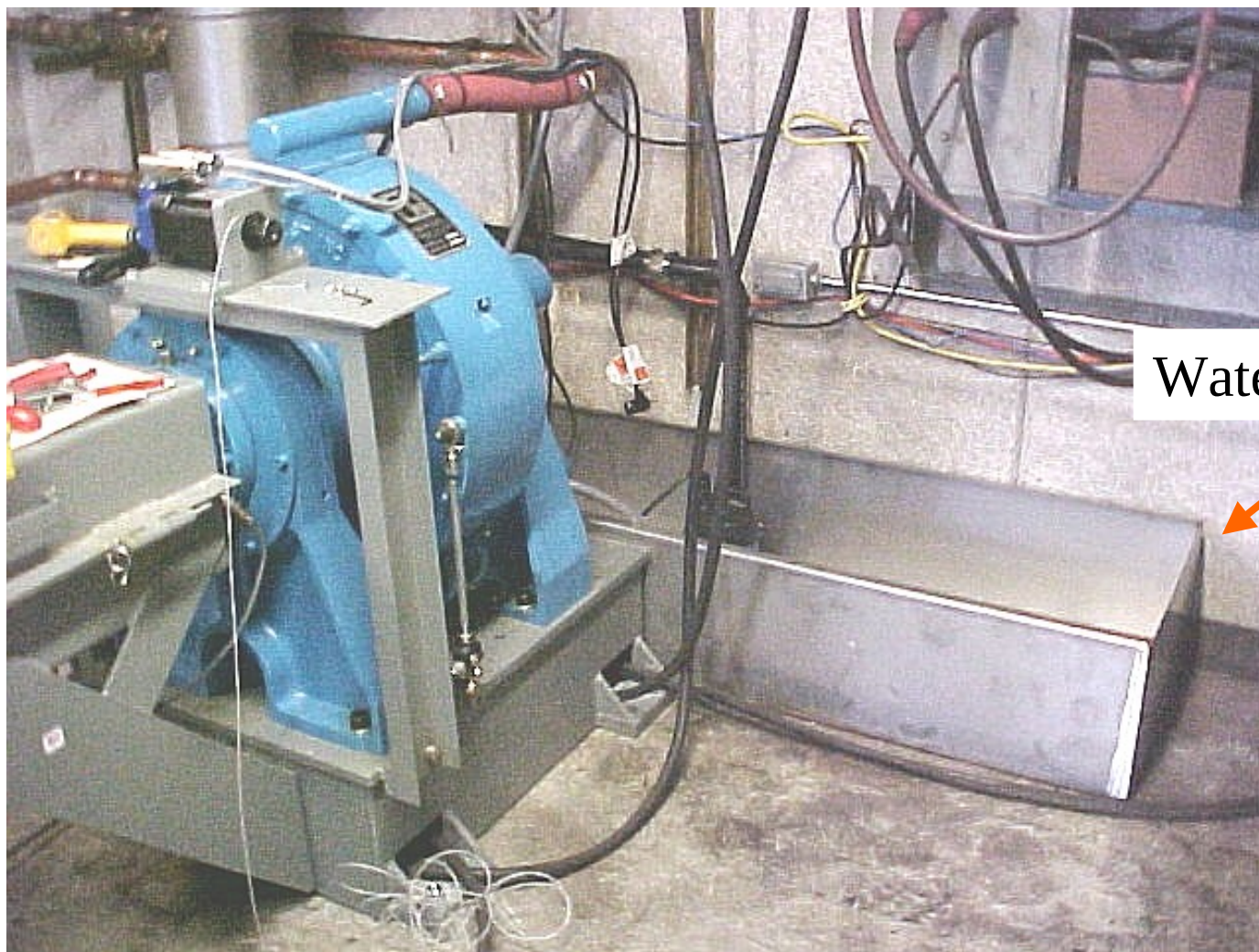
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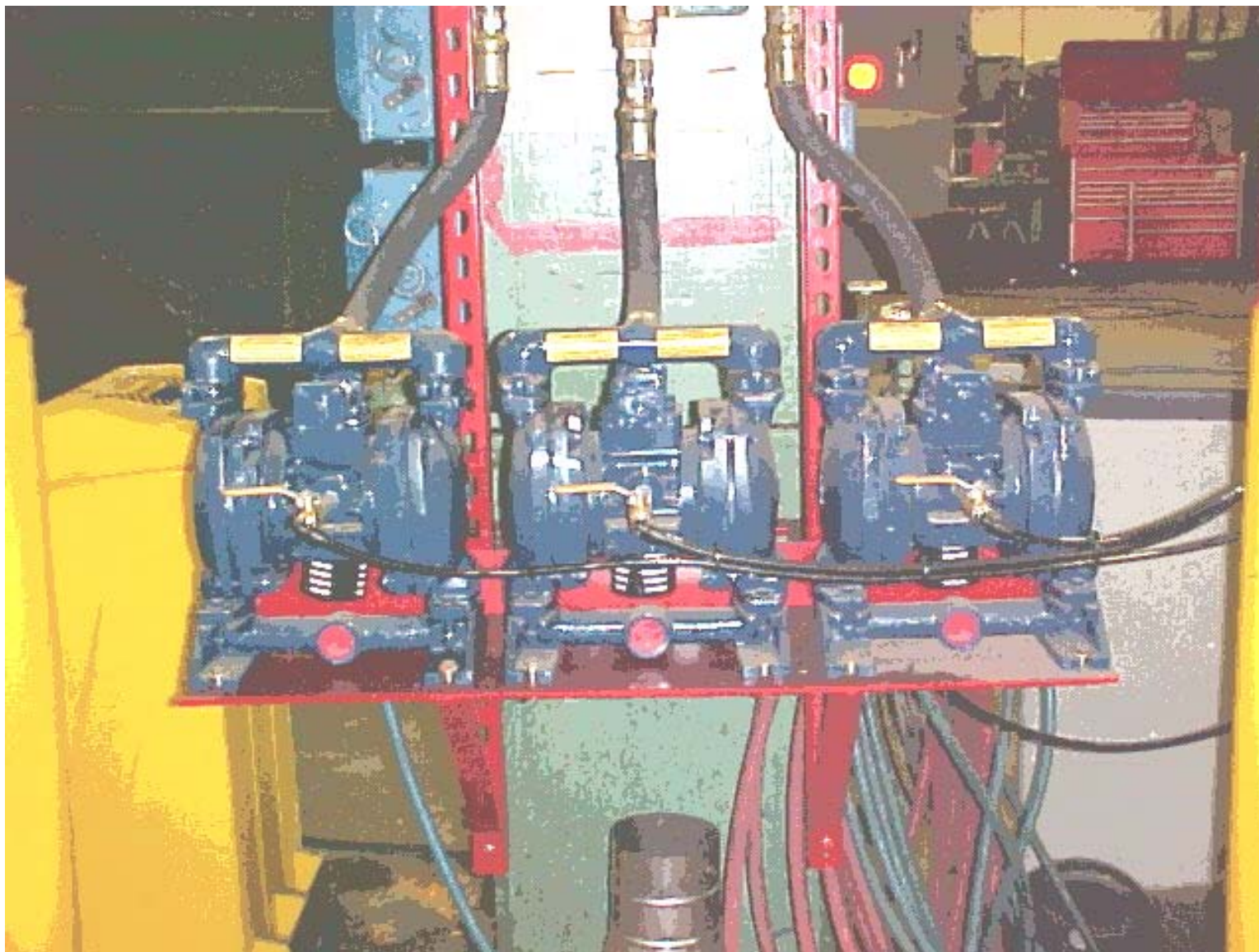
DYNO



**Current water
tower/cooler
for Dyno**



Water basin



WASTE PRODUCT PUMPS AT WORK-STATION



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Measure Customer Satisfaction

Interactive Customer Evaluation
(ICE) (<http://ice.disa.mil>),

The primary purpose of ICE is to improve Department of Defense
internal customer service.

Key Benefits of ICE:

Gives DoD customers a quick and easy way to provide
feedback to service provider managers

Gives leadership timely data on service quality

Provides opportunity to benchmark with other DoD partners



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Fort Lewis Directorate of Logistics is committed to improving our product with a program that meets customer needs.

DOL's Motto is: "We are champions of Excellence."

"We are what we repeatedly do. Excellence, then, is not an act, but a habit." - Aristotle