

DRMS

WORLD

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April/May 2007



Defense Logistics Agency

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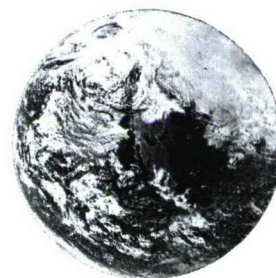
Defense Reutilization and
Marketing Service

*Our DRMS Vision
DoD's Provider
of Choice for
Worldwide
Reuse,
Recycling and
Disposal
Solutions*

Every day is Earth Day at DRMS

Environmental awareness is part of
everyday disposal mission

(see story on page 4)



Ensuring all the angles are covered

Teaming together makes for successful
disposal of sonar dome

(see story on page 10)



Quick reutilization of track shoes for tanks

(see story on page 12)



Doing it right

Training at DRMO Victory helps customers

(see story on page 14)



Safety overseas

Safety on the job remains a
priority in a war zone

(see story on page 16)



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Distribution Unlimited

DRMS WORLD

April/May 2007
Vol. 33 No. 2



The *DRMS World* is an authorized publication for employees of the Defense Reutilization and Marketing Service, a field activity of the Defense Logistics Agency. Contents of the *DRMS World* are not necessarily the official views of, or endorsed by, the U.S. Government, the Department of Defense, or the Defense Reutilization and Marketing Service. This publication is prepared on a desktop publishing system; no commercial composition costs are involved.

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recycle



Federal
Recycling
Program

What can we do better?

DLA
implements
Lean Six
Sigma
program to
improve
processes

BY KEN
MACNEVIN
DRMS
PUBLIC
AFFAIRS

*Why do the firefighters wear red suspenders?
To hold their pants up.*

*Why does the Lean Six Sigma leader wear a
green belt – or even a black belt? Because the
firefighters wouldn't give up their suspenders!*

*Why does the Lean Six Sigma trainer have a
very short haircut that is pasted over with yellow
sticky notes covered with acronyms you've never
seen? Because they have a hairstyle called a
"buzzword cut."*

These are not things you will learn about in the next weeks. But you will learn about Lean Six Sigma.

DRMS Director Paul Peters has informed the workforce that DRMS will implement Lean Six Sigma as its continuous improvement program. All of the Defense Department is required to have a program for continuous process improvement (CPI). The method of looking for ways to make changes and improve operations called Lean Six Sigma has been selected as the DLA approach.

In an email to all hands dated May 1, 2007, Peters said the goal of the program was to "improve the quality of our work, reduce errors in disposal processes, and therefore reduce our vulnerabilities. Under the CPI methodology, every employee will have a voice in identifying inefficiencies and vulnerabilities in our daily operations."

Lean Six Sigma pilot projects are already being run in DRMS and, to ensure everyone is ready to take part in the effort, everyone will get to do online training offered through the Defense Acquisition University. Details are included in Peters' announcement.

Extending the enterprise forward to the point of the spear

You probably have heard of the “four focuses” that the Defense Logistics Agency has identified. You may have even seen posters about it showing up around DRMS. It’s all part of DLA Director Lt. Gen. Robert Dail’s drive to lead the agency and its activities. The entire workforce will concentrate their actions on warfighter support, stewardship, growth and development, and leadership.

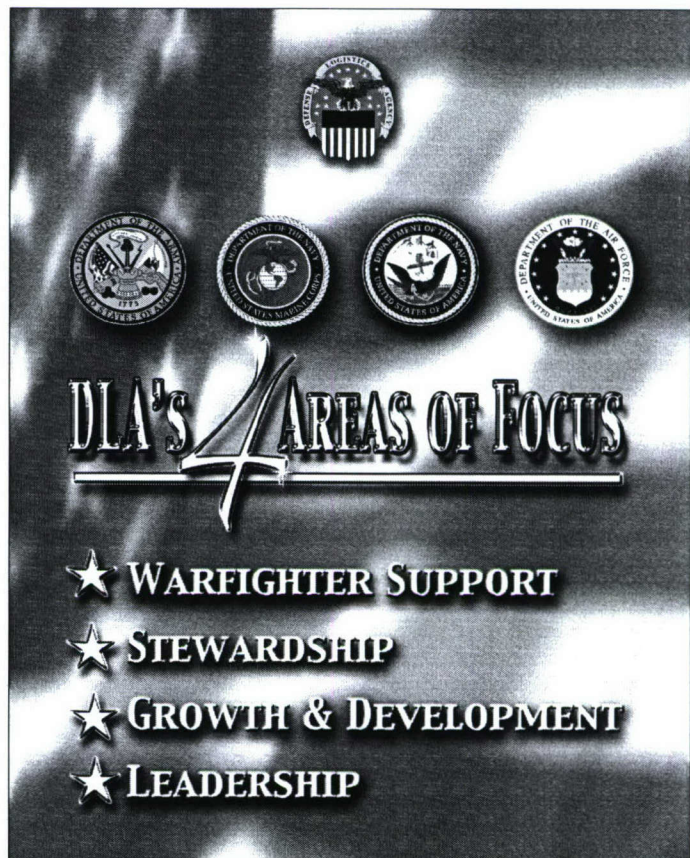
Dail has also talked about the three “strategic thrusts.” These three strategies and four focus areas will lead DLA into the future.

His comments below give employees insight into the direction he plans to take the agency over the next few years.

Extend the Enterprise – To capitalize on opportunities to improve warfighter readiness at less total cost to the Defense Department, DLA will forge a strong alliance with TRANSCOM and the materiel commands of the services and physically align resources with supported activities to a far greater extent than today – much of this “forward presence” will result from resources being transferred in-place from the military services as the recent BRAC decisions are implemented.

Connect Warfighter Demand with Supply – DLA will continue leading DoD’s logistics transformation by establishing and managing a seamless link between military service identified material requirements and where their material requirements are ultimately filled - within the American industrial base.

Deliver Supply Chain Excellence – DLA will forge end-to-end logistics support solutions that strike a balance between effectiveness, reliability, speed, visibility and cost – as defined by the warfighter customer.



Looking for a few good allies

DRMS mission protects the earth through reuse, recycling and reprocessing

BY TIM HOYLE
DRMS PUBLIC AFFAIRS

The fight against terror is not the only important battle waged daily in the Defense Department. Its members strive constantly to protect something just as important as our liberty and our way of life – the environment.

The battle is one worth winning, and the Defense Reutilization and Marketing Service (DRMS) provides critical support to Defense efforts to be good environmental stewards. By encouraging reuse and minimizing waste, DRMS reduces the quantity and cost of hazardous waste

disposal. Preferably, DRMS would always like to get one more use out of something before its disposal to recoup more of the taxpayer's investment. The reutilization program has always done that well for clearly reusable items, but the increasing needs to stretch funds has increasingly yielded some very creative uses for items.

Today, items that would traditionally be considered scrap have found new life through innovative uses of property in the DRMS inventory.

Finding new uses for old pieces

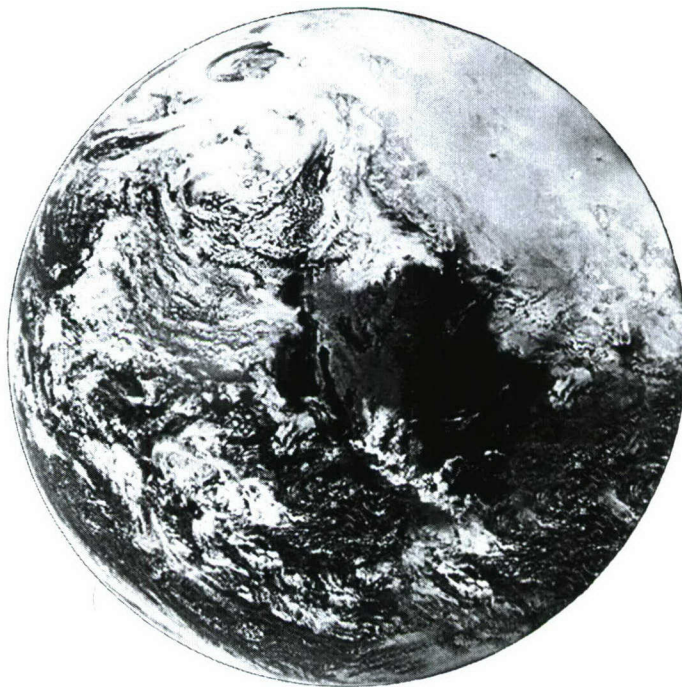
A recent example comes from the C-5 Galaxy that crashed last April during an emergency landing at Dover Air Force Base. While its flying days were over, the plane's crew compartment still offers valuable service as a training simulator that might prevent future

accidents.

"Simulators play an absolutely critical role for not only pilots, but also flight engineers and loadmasters," said Capt. Chris Knier, 436th Operations Support Squadron training manager.

Battle damaged vehicles in Iraq have similarly been used for training troops on how to use rescue tools and how to escape when their vehicle is overturned. For example, many troops had access to large, curved all-purpose

rescue claws known as "RAT" claws, but, as one commander noted, most had never used such a device." Thus formerly useless vehicles are provided by DRMS to help troops learn how to hook the claws onto armored doors of a damaged vehicle and use a recovery vehicle for the hard pull that rips off the door. With the door gone, any wounded or



Earth Day activities are not a one time focus for DRMS. Being aware of how we impact the environment is part of everyday business decisions.

injured can be treated and the vehicle can be prepared for recovery.

HEAT is Army's answer to Dilbert Dunker

Similarly, more than 8,000 troops have benefited from the development of the Humvee Egress Assistance Trainer known as HEAT. Before its creation, rollovers had claimed the lives of several soldiers and Marines in Southwest Asia. Besides the deaths, about 250 soldiers were severely

► injured in rollovers, leading then-U.S. Forces Command Commanding General Gen. Larry Ellis to ask, “The aviators train on the Dilbert Dunker, why can’t we do something like that for the ground troops?” Ellis’ question led U.S. Army Reserve soldiers at Camp Arifjan, Kuwait, to build the first prototype trainer.

“We were presented with an idea to save troops lives,” said Christopher Turner, a welder from Anniston Army Depot, Ala., assigned to the Army Materiel Command Forward Repair Activity. Turner and his co-worker, Rickey Cline, acquired the vehicle shell, gearboxes and stand from the Defense Reutilization and Marketing Office (DRMO) at Camp Arifjan. Similar to the Navy trainer, the Army trainer lets soldiers load into a simulated Humvee cab and, within a matter of seconds, the passengers are flipped upside down.

Once all efforts to reuse items have failed it may be necessary to dispose of them.

Here, too, specialists at DRMS are helpful because

of the valuable information they collect concerning the types, quantities, locations and costs of waste regularly generated by activities. This information is supplied to the military services to reduce or avoid hazardous property disposal; customers are also provided technical bulletins from a variety of sources.

Avoiding the landfill

Other ways DRMS prevents premature deposits to landfills are the Greening and the Resource Recovery and Recycling Programs. In the Greening Program, low dollar value

scrap items such as tires that are not economical to manage are handled

more efficiently through collaborative arrangements with recyclers to reduce DRMS overhead.

Well-identified scrap is easier to dispose of because commercial buyers find it easier to judge its market value.

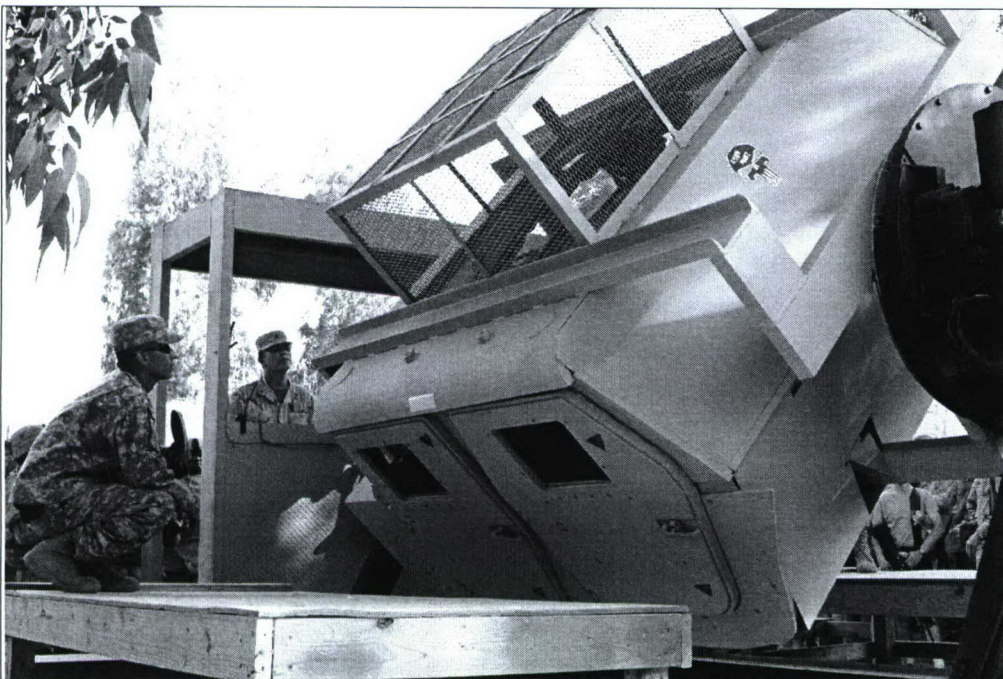
Virtually any material that has failed to be reused, transferred or donated can be recycled or reprocessed.

Recyclable material is collected on U.S. military installations through facility-managed recycling programs, called Qualifying Recycling Programs. The material is identified for collection and sorted at DRMOs. The better the material is identified and sorted, the more useful it becomes. Well-identified scrap is easier to dispose of because commercial buyers find it easier to judge its market value. Mixed or unsorted scrap too often results in little or no interest from potential users.

When material is properly sorted, it must be stored carefully to comply with environmental laws and regulations while it awaits sale or disposal.

Some materials are more challenging to dispose of properly, which is why DRMS hazardous waste disposal specialists help ensure the right contractors are obtained who have the required skills and capabilities to properly dispose of items. Whether hazardous waste is generated at U.S. bases or abroad, DRMS expertise is crucial to its safe disposal.

A good example was the help that DRMS gave Thule Air Base, ►



The prototype for the Humvee Egress Assistance Trainer was originally made from unusable Humvees turned in at DRMO Arifjan.

▶ Greenland. When the Air Force discovered that the local Danish contractors did not have the technical capability to dispose of hazardous materials at Thule, they called upon DRMS specialists to help remove 75,000 pounds of hazardous waste as well as 1,500 pounds of hazardous material and miscellaneous materials from Thule and safely transport it from Greenland to Norfolk, Va., for proper disposal.



Spark plugs yield precious metals that might otherwise go unrecovered if tossed in the trash.

Encouraging recycling

Other DRMS programs like Precious Metal Recovery and Demanufacturing also help by reducing the amount of waste that needs disposal by encouraging recycling. Working together with military services and contractors, DRMS has recovered more than \$400 million worth of precious metals like silver, gold, and platinum over the past 30 years. Even greasy spark plugs yield precious metals that might

otherwise go untapped if not for DRMS. Computers, batteries, plated materials, wires and electronics parts are also good sources for valuable metals. Demanufacturing items for precious metal recovery and recycling has rescued a million pounds of what might have become “e-waste” and turned it into sources for useful, production-grade raw materials such as aluminum, copper, steel, glass and plastic.

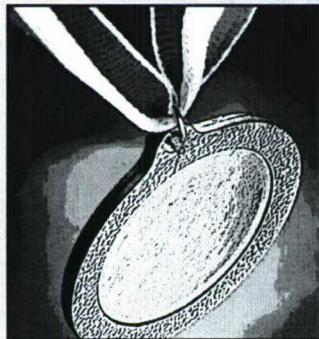
These are a few of the ongoing measures taken to protect not only America, but anywhere else on the planet where our forces operate. Participating in the Environmental Management System and Earth Day observances this past April offer everyone a chance to join the fight and consider what each of us can do. Like the Minutemen who responded to the cry for independence, every American can fight for the environment.

i FOR IDEAS ON HOW TO HELP THROUGHOUT THE YEAR AND LINKS TO OTHER RESOURCES. VISIT THE ENVIRONMENTAL PROTECTION AGENCY AT [HTTP://WWW.EPA.GOV/EARTHDAY/](http://www.epa.gov/earthday/)

Employees awarded monthly for accomplishments

Know a co-worker whose recent work deserves an accolade? It's easy to show them some appreciation. Contact Robyne Tucker at robyne.tucker@dla.mil for a nomination form and summary. Nominations are due the last workday of each month

Civilian, military, or local national employees with at least 120 days service with DRMS, regardless of grade level, are eligible. Winners receive a cash award or 8-hour time off award.



March 2007

1st Place

Maritess Clark, DRMO Pendelton
Bob Thompson, Battle Creek

2nd Place

Eiko Shinjo, DRMO Okinawa
Marlene Weishuhn, Battle Creek

3rd Place

Marci Gardner, DRMO Anniston

February 2007

1st Place

Mark DeLeon, DRMO Lewis
Ray Duck, Battle Creek

2nd Place

Alan Reynolds, Battle Creek
Judith Barrington, DRMO
Jacksonville

3rd Place

Janet Gehant, Battle Creek

January 2007

1st Place

Jackie Lydy, Battle Creek
Ramiro Charles, San Diego

2nd Place

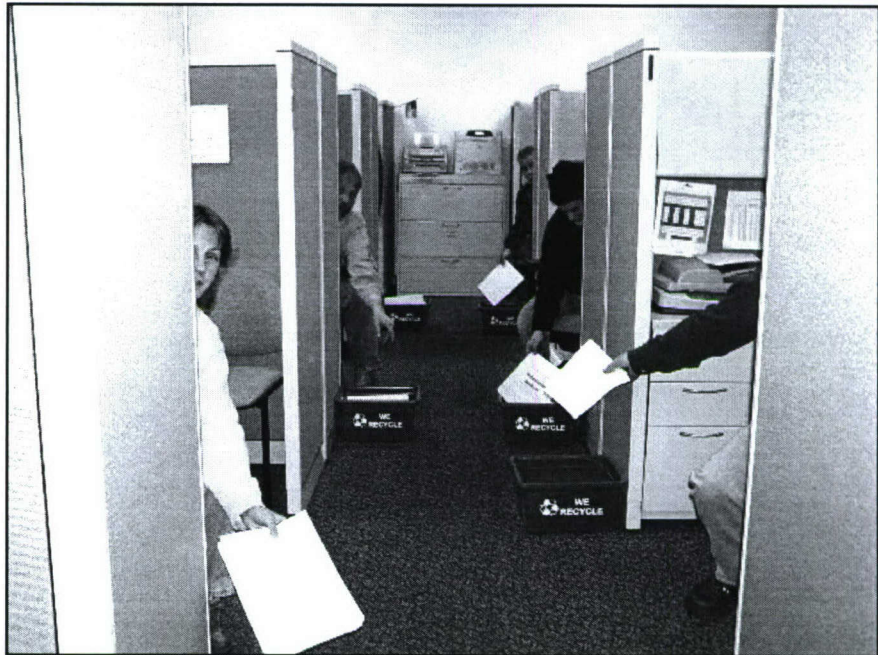
Elaine McBride, Battle Creek

DRMO Mechanicsburg makes a difference

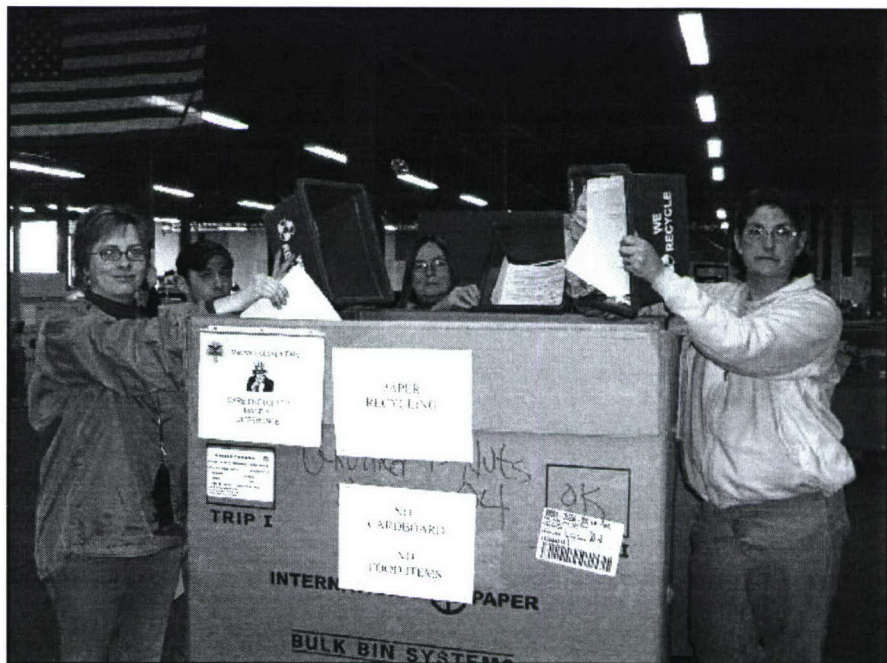
Editor's note: Recycling paper is just one element of how an EMS program operates. Throughout the entire Defense Logistics Agency, efforts are being made to make environmentally smart choices.

Through an initiative of their local Environmental Management System (EMS) program, employees at the Defense Reutilization Marketing Office in Mechanicsburg, Pa., are reducing their environmental impact by improving efforts to recycle all paper used within the DRMO.

Mechanicsburg employees, Cindy Rood and Jeff Unitis led the effort to improve paper recycling by implementing the use of tri-walls to collect large amounts of paper for recycling and providing paper recycling containers for each work area. Employees were provided with training concerning what types of items could be recycled in the new effort. The paper recycling effort supports the DRMS effort to reduce its environmental impact by reducing solid waste generation and supports the EMS program of their host facility.



The paper recycling containers really do get used! On the left, (front to back) Diane Adams and Eric Rabuck and the right side (front to back) John Wilcox (just the arm), Earl Beers, and Dennis Steckley recycle paper in their office.



From left to right: Jen Carberry, Tom Davis, Cindy Anderson and Dawn Mohn pitch in to reduce the amount of trash going to landfills.

Excellence Award goes to Benning

Reutilization
helps fight
drug war

BY TIM
HOYLE
DRMS
PUBLIC
AFFAIRS

Fran Allor and Dan Gibbs of the Defense Reutilization Marketing Office (DRMO) at Fort Benning, Ga., were recognized recently for their role on a team helping to fight the war on drugs.

As part of their reutilization mission, the DRMO staff has always tried to provide as much reusable property to support training at various Benning schools to help make the instruction more realistic. Among those schools is the Western Hemisphere Institute for Security Cooperation, which built a mock drug laboratory to train military and civilians in counter drug operations. That support made the DRMO part of a team recognized by the Institute with its Team of Excellence Award.

Allor, then DRMO Benning's service manager and now retired,

represented the Defense Reutilization and Marketing Service at the award ceremony.

"Almost every family in the United States is directly or indirectly affected by drug use, and it is always a good feeling to know that we are supporting the military and the U.S. government in the fight against drugs," Allor said. "The DRMOs around the world have always been involved in supporting these efforts, so it was a great honor to be recognized along with Dan Gibbs and the DRMO as part of this team that is providing such excellent training for our local law officers and the

military from all over."

According to the award nomination, the team's efforts helped the Institute to respond to feedback from past students and instructors.

"Their solution provided the quickest and most cost-effective option to provide students with the most relevant, current and professional training possible," wrote Army Capt. Robert C. Armstrong, the Institute staff member who wrote the nomination. "They used all available assets to ensure realistic training."

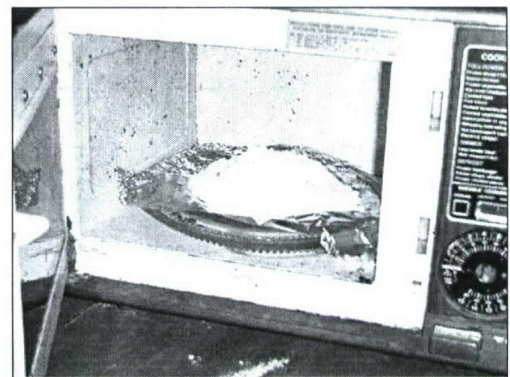
Assets that the DRMO provided included old microwaves, stoves, drill presses and generators to make the fake lab look more like the real thing. Drill presses are used to compress the cocaine powder into blocks for shipping, microwaves are used to cook it, desk lamps to dry it and compressors to generate electricity at the camps.

Employees from the DRMO were able to watch the drug training exercises to see the lab in action, which gives them ideas about what to watch for when items are submitted for disposal.

Besides the Institute, others at Fort Benning have also used the lab. For example, the 209th Military Police Detachment trains drug-sniffing dogs. The dogs search for narcotics hidden in various places in the lab.



Army Maj. Gen. Walter Wojdakowski (left), commanding general of the Western Hemisphere Institute for Security Cooperation, presents an award to Fran Allor (center), former service manager for the Defense Reutilization Marketing Office at Fort Benning as Command Sgt. Maj. Douglas M. Greenway observes. Allor accepted the award for the DRMO's participation on a team honored for its support of the Institute's counter drug trafficking training.



A reutilized microwave is used to simulate cocaine production at the mock drug laboratory used for counter drug training at Fort Benning, Ga.

Defense Meritorious Service Medal awarded to Navy Commander



DRMS Director Paul Peters, SES, presents Navy Commander Charles M. Futrell with the Defense Meritorious Service Medal during a February ceremony.

Defense Reutilization and Marketing Service Director Paul Peters, SES, presented the Defense Meritorious Service Medal to Navy Commander Charles M. Futrell for his accomplishments last year in Iraq. Futrell served there as the DRMS Disposal Remediation Team Officer-in-Charge.

Before returning to his wife and home in Louisiana, Futrell made a stop in Battle Creek, Mich., to receive the honor. He served in Iraq from April 2006 through January 2007. Futrell worked tirelessly with DRMS both on the field in Iraq and through its headquarters in Battle Creek to improve the disposal process at Camp Victory, Iraq.

Futrell overcame obstacles such as an isolated, flood-prone, industrial yard and was able to set up the site ahead of schedule. He managed every project issue from site work to security fencing to communications systems.

As a result, warfighters serving in the Iraqi theater were able to turn in hazardous waste, hazardous material and unserviceable or battle loss vehicles.

Kudos to Suggestion Award winners

Congratulations to the following Defense Reutilization and Marketing Service employees for their suggestions which were either approved or implemented between January and March 2007. Congratulations go to: Steve Kelley, Colorado Springs; Odis Parison (2), Okinawa and Daniel Gerjets, Minot.

Congratulations for suggestions approved or implemented between October 2006 and January 2007 go to: Dewey Castelein, Battle Creek; Gary Kosh, DRMO Kaiserslautern; Paula Sookhai, Battle Creek; Richard Bauer, Battle Creek; Rene Mayo, Battle Creek; Arthur Welsh, DRMO Kaiserslautern and Paul Diaz, DRMO Kaiserslautern.

As a result of their approved suggestions, DRMS continues to become a more efficient and effective provider of disposal solutions for the warfighter.

i For program information or comments, contact: robyne.tucker@dla.mil. Suggestions can be submitted via the DRMS internal web site at <https://drmsweb.drms.dla.mil/ESP/>

“Awesome folks”

DLA Director praises DRMS efforts in supporting the warfighter

In a recent interview that appears on *DLA Today and Tomorrow*, Director Lt. Gen. Robert Dail answers questions about his first 100 days at DLA. In the interview, he praises the DRMS workforce for their efforts. The following is an excerpt from that article.

“There is a lot going on in the Agency. I want to share with you a few thoughts about great visits that I recently made to Battle Creek, Mich., the Defense Reutilization and Marketing Service, and the Defense Logistics Information Service. They have awesome folks up there doing a lot of exciting things.

At DRMS, we’re providing outstanding support to the warfighter in theater with our reutilization and marketing efforts. My hat is off to the folks up there who have really done a tremendous job opening up additional sites and capabilities to handle our warfighter requirements. Now that these sites have been established, we need to improve our throughput and accountability processes. To do so, we have a solicitation in the works that would outsource the operation in the CENTCOM AOR [U.S. Central Command Area of Responsibility], while retaining our DRMS personnel as the contracting officer representatives on site. This will allow us to use our corporate knowledge to oversee significant and sensitive processes while freeing up other critical personnel to be employed elsewhere.

The entire article *Director speaks candidly about his first months* appears on *DLA Today and Tomorrow* at <https://today.dla.mil/>

i <https://today.dla.mil/>

It's not as easy as you think

Disposal of sonar dome is heavily-coordinated effort

BY WILLIAM E.
DAVIDSON,
DRMO
JACKSONVILLE

In mid-2006, employees at DRMO Jacksonville were presented with a unique challenge by the Navy's Southwest Regional Maintenance Center, located at Jacksonville's Atlantic Dry Dock. The Dock had performed repairs on a small Navy vessel and now needed to dispose of the ship's sonar dome assembly. The disposal service representatives were notified and they contacted DRMS environmental specialists for assistance. Information was scarce so the representatives and the environmental office worked together with the generator to gather data on the composition of the sonar dome and its components. It was determined that a service contract was the best method to ensure proper disposition of the item. Shortly into the process it was noted that the assembly required demilitarization, which presented an additional challenge in itself.

Additional changes to the existing service contract had to be made by DRMS contracting personnel, which also required working with the Defense Finance and Accounting Service to establish funding codes. It was also necessary

to determine if DRMS had disposed of this type of property before. If so, valuable information regarding any hazards associated with the dome would already have been identified and saved time.

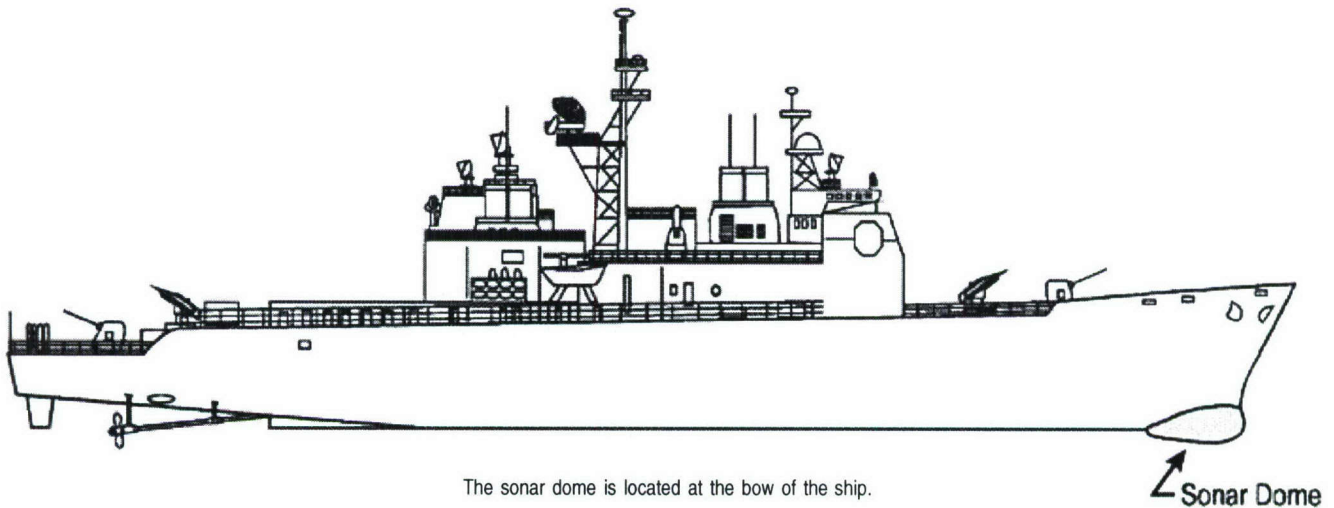
DRMS had disposed of a similar item previously, so it was discovered that a waiver to allow disposition by burial was needed. This time, the demilitarization office was contacted for assistance. The item manager for the dome was contacted as well for more information,

and the generator performed a Toxic Characteristic Leaching Procedure (TCLP) on the dome to determine if any heavy metals regu-

lated by the Environmental Protection Agency were present.

With the clock ticking and the generator wanting to use fiscal 2006 funds for the disposal, the window was closing rapidly. Changes to the contract progressed and the waiting for the results of the TCLP began. Everyone involved was working toward the rapidly approaching deadline of Sept. 29, 2006. But, still the modification of the other contract ►

Working together through some tense moments over a six-month period made it possible to accomplish the disposal.



► was incomplete and there were no results from the TLCP. With just two weeks left to finish the job, both the generator and the DRMO employees were stressed.

The modification to the contract was finally received Sept. 13, 2006, but there were still no results or a waiver. Anxiously, everyone waited for the results. If the results showed heavy metals in the dome, then the DRMO would have to start all over.

The time was 6:18 p.m., Thursday, Sept. 28, 2006, and still no TCLP or waiver in hand. The employees went home, hanging on to the hope that they would receive the required information the next day.

Their prayers were answered. The TCLP arrived the next morning and showed no heavy metals. The waiver was signed and the generator would still be able to use its fiscal 2006 funds.

On Monday, however, the clock began ticking again. More questions surrounded the dome from the contractor. Additionally, coordination for the crane from Atlantic Dry Dock required a 72-hour advance notification.

According to Department of Transportation regulations, the dome was too large to fit on one truck and



The sonar dome assembly is lowered onto the truck by the crane. The dome is a rubber and metal composite weighing 20,720 pounds that was cut in half and hauled away on two semi-trucks.

had to be cut in half. The cutting would delay the removal of the dome, so the contracting office was contacted for an extension to the delivery order.

Once the generator established they could cut the dome into the required pieces, the contractor was notified and the date and time for removal of the dome were set.

Finally, on Dec. 13, 2006, all was in place. The crane was ready. The two trucks were ready. The generator and DRMO personnel were ready.

The loading of the sonar dome was accomplished. All the hard work, coordination, phone calls, emails, and site visits were paying off. The operation went off without any problems and the sonar dome was removed and sent to the approved secured landfill as required. The generator, contractor and DRMO personnel had all done their jobs.

Working together through some tense moments over a six-month period made it possible to accomplish this task.

Plan comes together

Customers found for 75,000 Track Shoe Kits

Teamwork and technology are key to quick reut effort

BY KATHY
HAUSKNECHT
DRMS
PUBLIC
AFFAIRS

A main goal for DRMS is to reutilize as much of the property turned in as possible. Technology has played a part in maximizing reutilizing efforts for years. The debut of the DRMS website 10 years ago increased the visibilty of property available. Since then other programs such as automated want lists or the Primary Inventory Control Activity (PICA) have made it easier to find more customers for excessed property. And when you combine new technology systems with the human

aspect of building relationships with customers, success is in reach. And sometimes, in quick reach.

Such was the case for the track shoe part kits used on the M2 Bradley fighting vehicles that were turned in at DRMO Lejeune, N.C. in 'A' Condition.

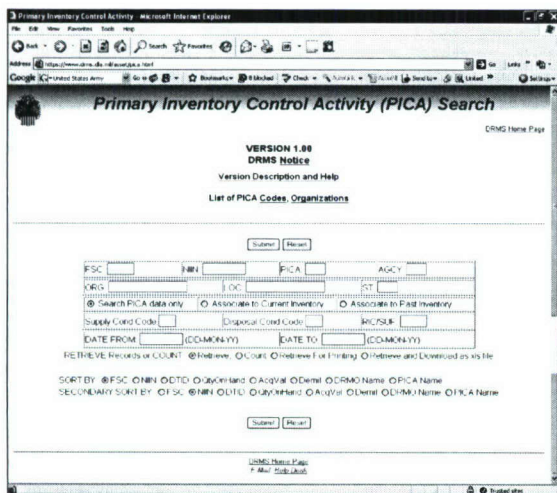
After receiving an early

morning email, customers for all 64,504 kits were found by lunchtime. The DRMO located customers for 15,000

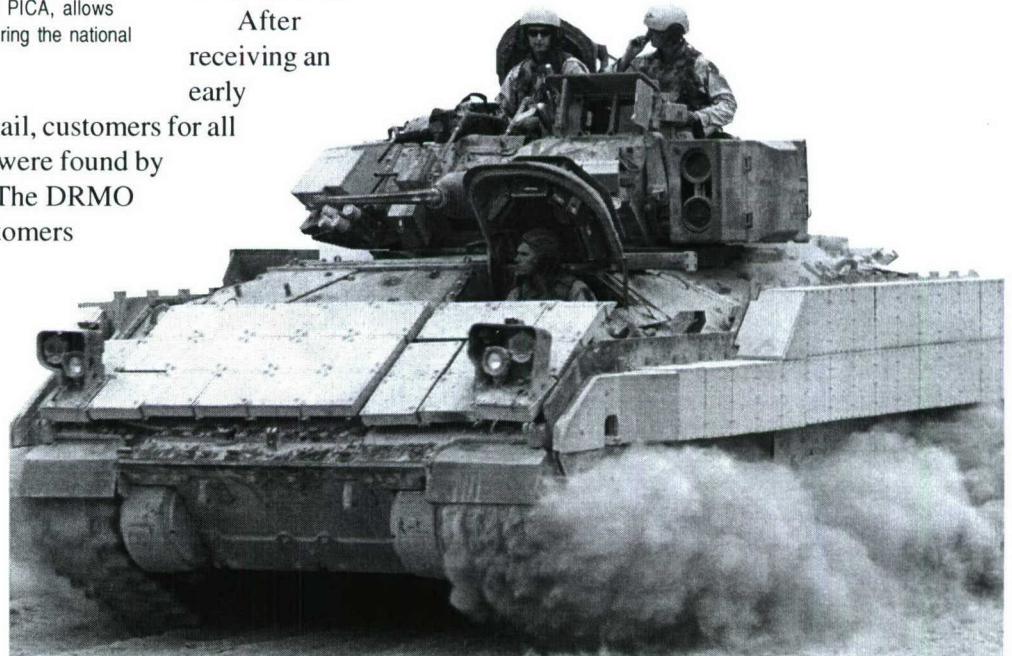
kits and DRMS headquarters located customers for the remaining 39,504 track shoe kits. Overall, DRMS helped the Defense Department avoid having to purchase the items which would have cost \$585,051 dollars. "Not bad for a morning's work," remarked Carol Fix, DRMS, who played a part in securing customers for some of the kits.

Fix received an email from DRMO Lejeune that included photographs showing that the kits were in excellent condition. "The photographs made a huge difference. People were able to see for themselves that the kits were in great condition," she said.

Fix performed a search using PICA that lead to discovering a customer. A new system developed in 2006, PICA identifies the agency responsible for managing specific items. By simply entering the national stock number of the kits, Fix was able to locate the item manager for the part who was at TACOM in Warren, Mich. Because she had previously worked with TACOM and already established a good working relationship ▶



The Primary Inventory Control Activity, called PICA, allows employees to locate the item manager by entering the national stock number for a part.



▶ with them, tracking down the item manager took a single email. The item manager located Marine Corps customers in Barstow, Calif., and Albany, Ga., for 39,504 of the available 64,504 track shoes. The maintenance centers there support a variety of weapon systems and are designated Bradley repair facilities for the Department of Defense.

But Fix was only one of several people who made the quick reut possible. Field personnel were also able to locate customers based upon personal customer relationships and

 <https://www.drms.dla.mil/asset/pica.html>

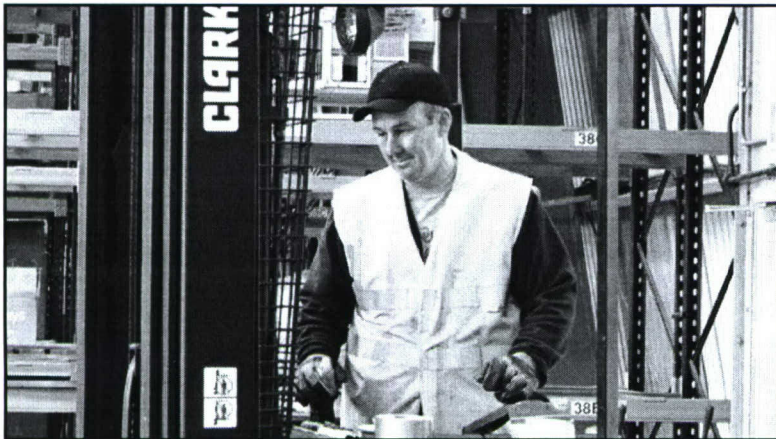
history. Richard Streath, DRMO Cherry Point, worked with FORSCOM who found a customer wanting 10,000 kits at Fort Stewart and another Marine Corps customer for 15,000 kits. Credit also to Perry Daniels and Sharon Burke, DRMO Bragg, for sharing the information and sending the original emails. Including photographs of the kits was key in confirming the condition of the property to potential customers. The overall savings to the Defense Department was \$585,051.28.



The photograph of the kits made it possible for potential customers to "see for themselves" the good condition they were in.

A pound of prevention

Money found in old cash register



The PROVES process is a tool that DRMS uses to ensure mission success. It serves as a reminder to make sure the job is done right every time. It includes scrutinizing property to make sure it can't be used elsewhere, doesn't contain classified information or won't end up in the wrong hands. Recently, this further inspection of property revealed an unusual item -- £90.00 GB Pounds Sterling.

When William "Bob" Meehan at DRMO Molesworth in Germany was inspecting a cash register turned in the at DRMO in February, he discovered that money had been left in the register. Meehan contacted the customer who had turned in the register and returned the money to him.

Ed Goldsack, Area Manager, DRMO Molesworth praised the Property Management Branch for their thorough property inspection and examination process. He also noted that he felt Meehan's actions were representative of the integrity overall of the entire DRMS workforce.

PROVES

DRMS *PROVES*
we are the Provider of Choice
for Disposal Solutions.

Prevent unauthorized releases
Reutilize as much as possible
Ø Zero defects
Verify everything
Ensure flawless execution
Sell only what should be sold

Protecting our National Security

Have a story idea that illustrates the PROVES poster?

*Send ideas or photos to
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Specialists become trainers at DRMO Victory

BY KEN
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Customers awaiting the start of a training at Defense Reutilization and Marketing Office Victory on turn-in procedures. Feedback from the training was positive and plans are to continue offering the class.

Training is something that never stops for military personnel whether they are at home or deployed.

Those serving near Defense Reutilization and Marketing Office (DRMO) Victory in Baghdad were able to attend training at the DRMO Feb. 17. The training covered key information about proper turn-in procedures for submitting excess and unserviceable property. Then-DRMO Chief Rosalie T. Kleckner wanted to reach out by offering her staff's expertise to help train her customers.

Kleckner sent an email to invite every tenant in the Victory Base area to come to the DRMO for the training. Sixty-eight people responded and attended the training. After their arrival at the DRMO, Kleckner made welcoming remarks followed by staff presentations. Each presenter covered a topic from the standard operating

procedures for turning in property to a DRMO. The topics included information on turning in vehicles, computers and electronics, scrap materials, and safety issues — especially where ammunition and other dangerous items are concerned.

Customer after-action notes said the class went well and gave good information, especially on the primary form used for turning in property. The attendees also liked meeting the different specialists so that they would know who to contact when they have questions. The feedback was very positive with numerous comments like “very informative and needed by all...” and “excellent class ...”

“One of the best comments received,” Kleckner said, “was the customer who stated, ‘Great class! Very informative. Please continue to make this a regular occurrence ▶



Storekeeper 1st Class Juan Green gives students an overview of operations at Defense Reutilization and Marketing Office Victory.

► and encourage the other sites to do the same, thank you.”

Kleckner planned to continue her efforts with monthly sessions to help as many customers in her area as possible. Interested customers who respond to the emails and fliers, but who cannot attend a training session, will receive a copy of the turn-in procedure as did those who could not attend the first session.

DRMO Victory opened on Oct. 30, 2006, and Kleckner said that their presence has tremendously helped many units with their property disposal needs. To date, DRMO Victory has issued salvaged parts that included tie rods, bolts, threaded rods, supplemental armor, cable assemblies, brake drums and shaft assemblies. They have also collected more than 17,000 pounds of scrap materials. Kleckner completed her tour of duty as DRMO chief and has been replaced by Sally Wigmore.

Republic of Georgia steps up to help stabilize Iraq

In February, 2006, a 53-member U.S. task force, consisting mainly of veterans of operations in Iraq and Afghanistan, trained Georgian soldiers to deploy to Iraq. The force included Marine Sgt. Michael Szeman, who evaluated the Republic of Georgia soldiers on marksmanship at a range in Krtsanisi, Georgia. Some of the Georgian forces' personal gear and individual equipment was provided through the Defense Reutilization and Marketing Service under the Foreign Military Sales (FMS) program.

U.S. European Command's Georgia Sustainment and Stability Operations Program assists the Georgian armed forces sustain their ongoing deployments. European-based U.S. Army Special Forces soldiers began the training assistance program in 2002.

Recently Georgian President Mikheil Saakashvili announced that Georgia was ready to triple its deployment of troops to Iraq. “We are ready to significantly increase the Georgian troop deployment to Iraq. We understand that the next year will be decisive in terms of stabilizing the situation



Marine Sgt. Michael Szeman evaluates Republic of Georgia soldiers on marksmanship at a range in Krtsanisi, Georgia, in February, 2006.

in that country. We want to do everything possible to help the Iraqi people and coalition partners bring stability, peace and freedom to Iraq,” he stated. He also said his nation was offering to send approximately 100 troops to Afghanistan to participate in the NATO mission there.

DES safety mission to Southwest Asia

BY
DRMS
PUBLIC
AFFAIRS



Third Country Nationals use proper safety equipment to dismantle a Humvee at DRMO Arifjan, Kuwait. DES safety teams toured DRMO locations throughout Southwest Asia in December 2006, to ensure safety procedures were being followed.

Safety procedures don't stop in a war zone. Col. R. Bruce Chisholm, Army Reserve commander of the DLA Contingency Support Team – Iraqi Zone, believes in that saying. He asked DLA Enterprise Support (DES) to pull together a team of safety specialists to look over safety conditions in the forward areas in his command.

The team of volunteers came from various agencies: Jason Boynton, Defense National Stockpile Center, Manual Azcarraga, DES Europe, James Ferrari, DES Battle Creek and Charles "Scott" Knowles, DES Pacific. They formed two teams and were sent to Defense Reutilization and Marketing Offices throughout Southwest Asia.

"We didn't just hop on a plane and arrive in Iraq," Ferrari said. The group had to go through processing at the CONUS Replacement Center at Fort Bliss, Texas. The weeklong experience got the team ready for the unique challenges Southwest Asia presents.

When they arrived, the team found the DRMOs in good condition, handling large

volumes of traffic and property. The team's mission was to make sure the forward DRMOs were following the same safety procedures as their counterparts in non-combat areas. "The same safety standards that apply at Fort Bragg, apply at Bagram," Ferrari said. "Workers need to use hardhats, safety goggles and be certified to operate equipment."

But, one big difference is the harsh environment in Southwest Asia. The fine dust and sand is everywhere and gets into everything. Maintaining facilities, equipment and personal protective equipment is very difficult Ferrari noted.

Given those challenges, Ferrari noted that the numbers of accidents in the forward DRMOs are comparable to their counterparts. "Deployed worker's personal safety awareness is high. When you hear a landmine go off or rockets flying overhead, it keeps you sharp and on your toes," Ferrari said.