



Information and Technology for Better Decision Making

2008 Post-Election Voting Survey of Overseas Citizens

Tabulations of Responses



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**2008 POST-ELECTION VOTING SURVEY OF
OVERSEAS CITIZENS:
TABULATIONS OF RESPONSES**

**Defense Manpower Data Center
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Policy officials contributing to the development of this survey include Erin St. Pierre and Scott Wiedmann (Federal Voting Assistance Program).

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DMDC's Survey Technology Branch, under the guidance of Frederick Licari, Branch Chief, is responsible for the distribution of datasets outside of DMDC and maintaining records on compliance with the Privacy Act and 32 CFR 219.

Jacqueline Malone, SRA International, Inc., formatted and assembled this tabulation volume using DMDC's Survey Reporting Tool. A team consisting of Robert Tinney, Lindsay Rock, Jon Pennington, SRA International, Inc., and Torrey Coriden, Consortium Research Fellow, completed quality control for this tabulation volume.

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2008 POST-ELECTION VOTING SURVEY OF OVERSEAS CITIZENS: TABULATIONS OF RESPONSES

Introduction to the Survey

The *Human Resources Strategic Assessment Program* (HRSAP), Defense Manpower Data Center (DMDC), conducts surveys to support the personnel information needs of the Under Secretary of Defense for Personnel and Readiness (USD[P&R]). These surveys assess the attitudes and opinions of the entire Department of Defense (DoD) community. Although the primary sources of information for HRSAP are *Status of Forces Surveys* (SOFS), DMDC also conducts special polls to obtain quick, targeted answers on special topics.

This report contains tabulations of responses from the *2008 Post-Election Voting Survey of Overseas Citizens*, conducted from October 31, 2008 to January 30, 2009. This introduction (1) summarizes the survey content, (2) defines the total population surveyed and the subgroups used in tabulations of responses, (3) summarizes the survey methodology,¹ and (4) provides details on how to use the tabulations. The tabulations and a copy of the survey items follow this introduction.²

Survey Content

The topics covered in the *2008 Post-Election Voting Survey of Overseas Citizens* (PEV2) include voting in the 2008 election, use of absentee ballots, receipt of voting assistance information, use of other sources of voting information, electronic transmission of voting materials, and voting in the 2006 election. This survey was subdivided into the following seven topic areas:

1. *Background Information*—U.S. citizenship, age, voter registration, time overseas, current residence, length of time at current residence, number of family members 18 years and older, and state residency.
2. *2008 Election*—Voting interest, voting history, intention to vote, actual voting behavior, and reasons for not voting.
3. *Absentee Ballots*—Absentee ballot requests; use of Federal Post Card Applications (FPCA); receipt, completion, and return of absentee ballots; use of the Federal Write-In Absentee Ballot (FWAB); and reasons for not using FWAB.
4. *Voting Assistance*—Use of and satisfaction with Voting Assistance Officers (VAOs), type of assistance from VAOs, reasons for not using VAOs, use of and satisfaction with the Federal Voting Assistance Program (FVAP) Web site, reasons for not using the FVAP Web site, use and rating of the DoD 2008-09 Voting Assistance Guide (VAG), source of VAG, reasons for using

¹ Details on survey methodology are reported by DMDC (2009b).

² Refer to DMDC (2009a) to view a screen-shot version of the survey as it appeared on the Web.

or not using VAG, use of and satisfaction with FVAP toll-free telephone service, and reasons for not using the FVAP telephone service.

5. *Other Sources of Voting Information*—Satisfaction and usefulness of other sources of voting information (e.g., government agencies, political organizations, news media).
6. *Electronic Transmission of Voting Materials*—Use of fax and/or e-mail to request absentee ballots and/or cast ballots.
7. *2006 Election*—Voting behavior in the 2006 election.

Population and Reporting Categories

The target population for the *PEV2* consisted of all adult American citizens residing outside the United States. Survey results are presented for survey respondents and by two reporting categories. To form the reporting categories for the tabulations, respondents were classified primarily by survey self-report. If the self-reported data are missing, then the Department of State (DoS) population file, at the time of sampling, is used to impute the subgroup classification for location. Survey results are tabulated by: location and age. Definitions for reporting categories follow:

- *Location*—Categories include *Africa, East Asia/Pacific, Europe, Near East/South Central Asia, and Western Hemisphere*.
- *Age*—Categories include *18-29 Years Old, 30 to 34 Years Old, 35 to 44 Years Old, and 45 Years Old or More*.

Survey Methodology

The survey administration process began on October 31, 2008, with the mailout of notification letters to sample members. This notification letter explained why the survey was being conducted, how the survey information would be used, and why participation was important. Throughout the administration period, additional e-mail and postal reminders were sent to encourage survey participation. Data were collected on the Web from November 7, 2008 to January 30, 2009.

The sample consisted of 10,687 overseas citizens from a sample of embassies and consulates drawn from the sample frame constructed by the DoS. The sampling frame used for the *PEV2* was compiled by the DoS from a sample of embassies and consulates. The *PEV2* sample used a stratified two-stage design. In the first stage, embassies and consulates were stratified by the five geographic locations and four size groups of embassies/consulates,³ which formed twenty sample strata. Within each of these 20 sample strata, embassies/consulates were sorted alphabetically by country and city name. From this sorted list, within each stratum, a systematic random sample of 70 embassies/consulates was selected.

In the second stage of sampling, a frame from the 70 embassies and consulates was assembled from registration records of citizens living or traveling overseas who voluntarily registered either online through the Internet Based Registration System or in-person with a U.S. embassy or consulate in the overseas country. The lists of registered citizens for each selected embassy/consulate within a sampling stratum were separately sorted by name. Within each stratum, individuals were selected with equal probability without replacement using systematic random sampling.

Completed surveys were received from 577 eligible respondents. Survey completion was defined in two ways: (1) questionnaires received from self-identified registered voters who answered 50% or more of the survey items and (2) any questionnaire received from sample members who self-identified as not registered to vote.⁴ The observed response rate was 5.3%. Data were not weighted due to the low response rate. Table 1 shows the number of respondents.

Table 1.
Number of Respondents (Total) by Reporting Categories

	Respondents	
	Count	Percent
TOTAL	577	100% 
Africa	99	17% 
East Asia/Pacific	134	23% 
Europe	174	30% 
Near East/South Central Asia	105	18% 
Western Hemisphere	65	11% 
AGE		
18 to 29 Years Old	83	14% 
30 to 34 Years Old	43	7% 
35 to 44 Years Old	101	18% 
45 Years Old or More	345	60% 

³ The size of an embassy is defined by the number of citizens registered at an embassy. An embassy is classified as small if it has 5,000 or fewer registered citizens. A medium sized embassy has between 5,001 and 20,000 registered citizens. Large embassies have between 20,001 and 50,000 registered citizens, and a very large embassy has over 50,000 registered citizens.

⁴ Participants who self-identified as not registered to vote were ineligible to answer any other survey items.

Tabulation Procedures

Tabulations⁵ for each question, including the text of the questions and response options are shown. To compress the width of columns in the tables, the response options are shown with a number, letter, or DNA (i.e., Does not apply); then that number, letter, or DNA is used as the column heading for the responses. The central feature of the tabulations is the percentage of respondents choosing the response options indicated by the column heading. Within a set of response options, percentages may not add to 100% due to rounding error.

Where an item lends itself to presentation as an average, that average is also shown as both a number estimate and in a bar chart. The averages lend themselves to a quick scan for reporting groups differing from other similarly defined groups. In some cases, the responses are averages of the numeric scales presented with the response options. Where there is a simple binomial response (e.g., yes/no), only one percentage is presented. In this case, the bar chart represents that percentage.

On each page of tabulations, the first column lists the reporting group shown in that row. The second column, *Percent Responding*, lists the portion of the reporting group represented in the estimates in that row. The footnote at the bottom of each tabulation page defines the respondents. Survey items that show responses for survey respondents overall (e.g., those who are registered as well as those who are not registered to vote) have the footnote “Percent responding are U.S. citizens living overseas who answered the question.” Where possible, the Web survey is programmed to skip respondents over questions that do not apply to them. For example, questions asked of only registered voters have the footnote “Percent responding are U.S. citizens living overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3).” As the data are unweighted, the following note appears on each page of the tabulations: “Point estimates reflect responses from survey participants and have not been weighted to generalize to the population of overseas citizens.”

Reporting Conventions

The following reporting conventions are used:

- “o” indicates that no one in any reporting group selected the response option,
- NR indicates the estimate is *Not Reportable* and is suppressed because of low reliability. Estimates of low reliability are suppressed based on criteria defined in terms of nominal sample size (less than 5) and effective sample size (less than 30),
- NA indicates the question was *Not Applicable* because the question did not apply to respondents in the reporting category based on answers to previous questions.

⁵ Details of data editing and preparation are provided by DMDC (2009a).

References

- DMDC. (2009a). *2008 Post-Election Voting Survey of Overseas Citizens: Administration, datasets, and codebook* (In preparation). Arlington, VA: Author.
- DMDC. (2009b). *2008 Post-Election Voting Survey of Overseas Citizens: Statistical methodology report* (Report No. 2009-050). Arlington, VA: Author.
- Research Triangle Institute. (2004). *SUDAAN[®] Language Manual, Release 9.0*. Research Triangle Park, NC: Research Triangle Institute.

Tabulations of Responses

1. Were you a U.S. citizen on November 4, 2008?

	Percent Responding	Percentages	Percentage Reporting Yes
		Yes	
TOTAL	99	100	
Africa	100	100	
East Asia/Pacific	99	100	
Europe	100	100	
Near East/South Central Asia	99	100	
Western Hemisphere	100	100	
AGE			
18 to 29 Years Old	99	100	
30 to 34 Years Old	100	100	
35 to 44 Years Old	100	100	
45 Years Old or More	100	100	

Note. Percent responding are U.S. citizens living overseas who answered the question. Respondents who were not a U.S. citizen (Q1) are excluded from this report.

2. What was your age on November 4, 2008?

- | | | |
|----------------------------|-----------------------|--------------------------|
| 1. 17 years old or younger | 2. 18 to 24 years old | 3. 25 to 29 years old |
| 4. 30 to 34 years old | 5. 35 to 44 years old | 6. 45 years old or older |

	Percent Responding	Percentages					
		1	2	3	4	5	6
TOTAL	99	0°	8	6	8	18	60
Africa	99	0°	10	8	12	18	51
East Asia/Pacific	99	0°	10	8	6	22	55
Europe	99	0°	6	4	5	16	69
Near East/South Central Asia	100	0°	11	6	9	18	56
Western Hemisphere	100	0°	3	8	8	11	71
AGE							
18 to 29 Years Old	100	0°	57	43	0	0	0
30 to 34 Years Old	100	0°	0	0	100	0	0
35 to 44 Years Old	100	0°	0	0	0	100	0
45 Years Old or More	100	0°	0	0	0	0	100

Note. Percent responding are U.S. citizens living overseas who answered the question. Respondents who were not at least 18 years old (Q2) are excluded from this report.

° Response option never endorsed.

Note. Point estimates reflect survey respondents and have not been weighted to represent the population of overseas citizens.

3. In 2008, were you registered to vote in the U.S.?

	Percent Responding	Percentages	Percentage Reporting Yes
		Yes	
TOTAL	99	67	
Africa	99	89	
East Asia/Pacific	97	60	
Europe	98	62	
Near East/South Central Asia	100	66	
Western Hemisphere	100	62	
AGE			
18 to 29 Years Old	100	60	
30 to 34 Years Old	100	72	
35 to 44 Years Old	100	80	
45 Years Old or More	99	64	

Note. Percent responding are U.S. citizens living overseas who answered the question.

4. On November 4, 2008, how long had you lived outside the U.S.?

- | | | |
|----------------------------------|--------------------------------|--|
| 1. Less than 1 year | 2. 1 year to less than 3 years | 3. 3 years to less than 6 years |
| 4. 6 years to less than 10 years | 5. 10 years or more | 6. Did not live outside the U.S. on November 4, 2008 |

	Percent Responding	Percentages					
		1	2	3	4	5	6
TOTAL	66	10	14	14	10	52	0 ^o
Africa	88	23	15	23	9	30	0 ^o
East Asia/Pacific	60	9	21	14	4	53	0 ^o
Europe	61	3	7	8	10	72	0 ^o
Near East/South Central Asia	66	9	19	14	14	43	0 ^o
Western Hemisphere	60	8	10	5	13	64	0 ^o
AGE							
18 to 29 Years Old	60	38	14	16	0	32	0 ^o
30 to 34 Years Old	72	16	26	29	19	10	0 ^o
35 to 44 Years Old	80	7	12	15	17	48	0 ^o
45 Years Old or More	63	4	13	11	8	64	0 ^o

Note. Percent responding are U.S. citizens living overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3). Respondents who were living in the U.S. on November 4, 2008 (Q4) are excluded from this report.

^o Response option never endorsed.

Note. Point estimates reflect survey respondents and have not been weighted to represent the population of overseas citizens.

5. On November 4, 2008, in which overseas country were you residing? Constructed item representing Department of State overseas regions.

1. Africa
2. East Asia/Pacific
3. Europe
4. Near East & South Central Asia
5. Western Hemisphere

	Percent Responding	Percentages				
		1	2	3	4	5
TOTAL	100	17	23	30	18	11
Africa	100	100	0	0	0	0
East Asia/Pacific	100	0	100	0	0	0
Europe	100	0	0	100	0	0
Near East/South Central Asia	100	0	0	0	100	0
Western Hemisphere	100	0	0	0	0	100
AGE						
18 to 29 Years Old	100	22	28	20	22	8
30 to 34 Years Old	100	28	19	21	21	12
35 to 44 Years Old	100	18	29	28	19	7
45 Years Old or More	100	14	21	34	17	13

Note. Percent responding are U.S. citizens living overseas who answered the question.

6. On November 4, 2008, how long had you resided in this overseas country?

1. Less than 6 months
2. 6 months to less than 1 year
3. 1 year to less than 2 years
4. 2 years to less than 3 years
5. 3 years or more

	Percent Responding	Percentages				
		1	2	3	4	5
TOTAL	66	11	5	11	7	67
Africa	88	21	11	16	9	43
East Asia/Pacific	60	11	1	13	9	66
Europe	61	5	0	6	5	85
Near East/South Central Asia	66	9	9	13	4	65
Western Hemisphere	62	8	NR	10	5	75
AGE						
18 to 29 Years Old	59	37	6	14	6	37
30 to 34 Years Old	72	16	NR	16	13	NR
35 to 44 Years Old	80	6	9	9	10	67
45 Years Old or More	64	6	3	11	5	75

Note. Percent responding are U.S. citizens living overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3).

NR: Not reportable

Note. Point estimates reflect survey respondents and have not been weighted to represent the population of overseas citizens.

7. Not counting yourself, how many family members who were at least 18 years old lived with you at your current residence as of November 4, 2008?

0. Zero
1. One
2. Two
3. Three
4. Four
5. Five or more

	Percent Responding	Percentages						Average Number of Family Members
		0	1	2	3	4	5	
TOTAL	66	34	50	8	6	1	2	1.4
Africa	87	38	52	6	3	0	0	1.2
East Asia/Pacific	59	37	49	5	8	0	1	1.4
Europe	61	33	46	10	7	2	2	1.6
Near East/South Central Asia	66	30	54	6	6	1	3	1.5
Western Hemisphere	62	28	48	20	NR	0	NR	1.5
AGE								
18 to 29 Years Old	59	67	24	4	4	0	0	NR
30 to 34 Years Old	72	32	NR	10	NR	0	0	NR
35 to 44 Years Old	80	27	63	4	5	0	1	1.3
45 Years Old or More	63	29	50	11	7	1	2	1.5

Note. Percent responding are U.S. citizens living overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3). Respondents were instructed to include their spouse and anyone of voting age (18 years old and older) who is related to them by blood, marriage, or adoption, and depends on them for more than half of their support. Respondents who had no family members are excluded from the average.

NR: Not reportable

8. As of the November 4, 2008 election, what state or territory was your legal voting residence? Constructed item representing U.S. Census divisions.

1. New England
2. Middle Atlantic
3. East North Central
4. West North Central
5. South Atlantic
6. East South Central
7. West South Central
8. Mountain
9. Pacific
10. Territory

	Percent Responding	Percentages									
		1	2	3	4	5	6	7	8	9	10
TOTAL	66	6	19	13	7	18	3	8	5	20	0°
Africa	88	7	14	8	10	23	6	10	3	18	0°
East Asia/Pacific	60	5	18	11	8	13	6	3	8	30	0°
Europe	60	6	20	14	7	17	2	6	5	24	0°
Near East/South Central Asia	64	7	27	13	4	15	1	13	4	13	0°
Western Hemisphere	60	8	18	26	5	23	0	13	NR	5	0°
AGE											
18 to 29 Years Old	59	0	20	10	10	16	6	8	4	24	0°
30 to 34 Years Old	72	26	16	16	0	13	NR	NR	NR	16	0°
35 to 44 Years Old	80	4	22	14	10	14	5	6	6	20	0°
45 Years Old or More	63	6	18	13	6	20	2	10	4	20	0°

Note. Percent responding are U.S. citizens living overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3). Legal voting residence is defined as the state or territory where U.S. citizens living overseas last resided prior to their departure from the U.S. The right to vote extends to them even though they may no longer own property or have other ties there.

NR: Not reportable

° Response option never endorsed.

Note. Point estimates reflect survey respondents and have not been weighted to represent the population of overseas citizens.

9. How interested or uninterested were you in the U.S. elections held on November 4, 2008?

1. Very uninterested 2. Somewhat uninterested 3. Neither uninterested nor interested
4. Somewhat interested 5. Very interested

	Percent Responding	Percentages					Average Interest
		1	2	3	4	5	
TOTAL	67	2	0 ^o	0 ^o	9	89	4.8
Africa	88	1	0 ^o	0 ^o	10	89	4.9
East Asia/Pacific	61	4	0 ^o	0 ^o	12	84	4.7
Europe	62	2	0 ^o	0 ^o	6	93	4.9
Near East/South Central Asia	66	1	0 ^o	0 ^o	7	91	4.9
Western Hemisphere	62	0	0 ^o	0 ^o	10	90	4.9
AGE							
18 to 29 Years Old	60	4	0 ^o	0 ^o	16	80	4.7
30 to 34 Years Old	72	0	0 ^o	0 ^o	10	90	4.9
35 to 44 Years Old	80	1	0 ^o	0 ^o	11	88	4.8
45 Years Old or More	64	2	0 ^o	0 ^o	6	92	4.9

Note. Percent responding are U.S. citizens living overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3).

^o Response option never endorsed.

10. During the past 6 years, did you usually vote in national, state, and local elections, or did you usually not vote?

1. Usually voted 2. Usually did not vote

	Percent Responding	Percentages	
		1	2
TOTAL	66	34	66
Africa	87	29	71
East Asia/Pacific	60	37	63
Europe	62	36	64
Near East/South Central Asia	66	33	67
Western Hemisphere	58	29	71
AGE			
18 to 29 Years Old	58	38	63
30 to 34 Years Old	70	27	73
35 to 44 Years Old	80	40	60
45 Years Old or More	64	31	69

Note. Percent responding are U.S. citizens living overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3).

Note. Point estimates reflect survey respondents and have not been weighted to represent the population of overseas citizens.

11. During the months leading up to the election held on November 4, 2008, did you ever plan to vote in that election, or didn't you plan to vote?

1. Did plan to vote

2. Did not plan to vote

	Percent Responding	Percentages	
		1	2
TOTAL	67	96	4
Africa	88	97	3
East Asia/Pacific	61	91	9
Europe	61	98	2
Near East/South Central Asia	66	99	1
Western Hemisphere	62	NR	NR
AGE			
18 to 29 Years Old	60	94	6
30 to 34 Years Old	72	NR	NR
35 to 44 Years Old	79	93	8
45 Years Old or More	64	98	2

Note. Percent responding are U.S. citizens living overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3).

NR: Not reportable

12. In the election held on November 4, 2008, did you definitely vote in person on election day, definitely mail or fax a completed absentee ballot on or before November 4, 2008, definitely not vote, or are you not completely sure whether you voted in that election?

1. Definitely voted in person

2. Definitely voted by mail or fax

3. Definitely did not vote

4. Not sure

	Percent Responding	Percentages				Percentage Definitely Voted
		1	2	3	4	
TOTAL	99	2	49	48	1	52.0 
Africa	98	4	71	23	2	77.0 
East Asia/Pacific	99	2	41	56	2	43.0 
Europe	99	2	48	50	1	50.0 
Near East/South Central Asia	100	4	40	55	1	44.0 
Western Hemisphere	100	0	48	51	NR	48.0 
AGE						
18 to 29 Years Old	100	1	37	58	4	40.0 
30 to 34 Years Old	100	NR	56	42	0	58.0 
35 to 44 Years Old	100	5	59	36	0	64.0 
45 Years Old or More	99	2	48	50	1	50.0 

Note. Percent responding are U.S. citizens living overseas who answered the question. Respondents who were not registered to vote in 2008 are counted as "Definitely did not vote." Those who indicated they were not sure are not included in "Percentage Definitely Voted."

NR: Not reportable

Note. Point estimates reflect survey respondents and have not been weighted to represent the population of overseas citizens.

13. Did you not vote in the November 4, 2008 election for the following reasons? (options a-f)

- a. I was not interested in voting. b. I was too busy to vote. c. I forgot to vote.
 d. I could not register to vote. e. I had no candidate preference. f. I did not think my vote would matter.

	Percent Responding	Percentages					
		a	b	c	d	e	f
TOTAL	47	1	4	3	5	2	5
Africa	22	0	NR	0	NR	NR	NR
East Asia/Pacific	55	3	5	4	5	4	9
Europe	49	0	3	3	5	1	2
Near East/South Central Asia	55	3	3	NR	3	NR	3
Western Hemisphere	51	0	0	0	NR	0	0
AGE							
18 to 29 Years Old	58	NR	4	6	4	NR	8
30 to 34 Years Old	42	NR	NR	0	NR	0	0
35 to 44 Years Old	36	NR	8	6	11	NR	11
45 Years Old or More	49	0	2	1	4	2	4

Note. Percent responding are U.S. citizens living overseas who answered the question and who definitely did not vote in the November 4, 2008 election (Q12).

NR: Not reportable

13. Did you not vote in the November 4, 2008 election for the following reasons? (options g-l)

- g. I did not know how to get an absentee ballot. h. My absentee ballot arrived too late. i. My absentee ballot did not arrive at all.
 j. The absentee voting process was too complicated. k. I was concerned about federal or state income tax liability. l. Some other reason
 NA. I was not registered to vote.

	Percent Responding	Percentages						
		g	h	i	j	k	l	NA
TOTAL	47	12	3	10	12	0	7	69
Africa	22	NR	NR	NR	NR	0	NR	NR
East Asia/Pacific	55	15	5	4	9	0	5	70
Europe	49	14	1	12	8	1	7	76
Near East/South Central Asia	55	9	3	14	16	0	5	62
Western Hemisphere	51	9	0	NR	NR	0	9	76
AGE								
18 to 29 Years Old	58	8	6	13	8	0	4	69
30 to 34 Years Old	42	NR	0	NR	NR	0	0	NR
35 to 44 Years Old	36	19	8	11	17	0	11	56
45 Years Old or More	49	11	2	8	11	1	8	73

Note. Percent responding are U.S. citizens living overseas who answered the question and who definitely did not vote in the November 4, 2008 election (Q12).

NR: Not reportable

Note. Point estimates reflect survey respondents and have not been weighted to represent the population of overseas citizens.

14. Even though you did not vote, did you request an absentee ballot for the November 4, 2008 election?

1. Yes
2. No, but I automatically received an absentee ballot from a local election official
3. No, and I never received an absentee ballot

	Percent Responding	Percentages			Percentage Reporting Yes
		1	2	3	
TOTAL	14	29	6	65	
Africa	11	NR	NR	NR	
East Asia/Pacific	16	NR	NR	NR	
Europe	11	NR	NR	NR	
Near East/South Central Asia	21	NR	0	NR	
Western Hemisphere	12	NR	0	NR	
AGE					
18 to 29 Years Old	18	NR	0	NR	
30 to 34 Years Old	14	NR	0	NR	
35 to 44 Years Old	16	NR	NR	NR	
45 Years Old or More	13	24	4	71	

Note. Percent responding are U.S. citizens living overseas who answered the question, who were registered to vote in the U.S. in 2008 (Q3), and who definitely did not vote in the November 4, 2008 election (Q12).

NR: Not reportable

15. In what month did you first request your absentee ballot for the November 4, 2008 election?

1. July 2008 or earlier
2. August 2008
3. September 2008
4. October 2008
5. November 2008
6. Do not recall

	Percent Responding	Percentages					
		1	2	3	4	5	6
TOTAL	52	33	17	28	11	2	10
Africa	74	26	23	27	16	0	7
East Asia/Pacific	43	32	19	28	11	NR	9
Europe	49	37	9	29	9	2	13
Near East/South Central Asia	48	24	24	26	8	4	14
Western Hemisphere	52	NR	NR	26	9	0	NR
AGE							
18 to 29 Years Old	47	18	23	36	13	NR	8
30 to 34 Years Old	60	NR	NR	NR	15	NR	NR
35 to 44 Years Old	62	29	24	29	11	2	6
45 Years Old or More	50	39	13	25	10	1	12

Note. Percent responding are U.S. citizens living overseas who answered the question, who were registered to vote in the U.S. in 2008 (Q3), and who definitely voted by mail or fax in the November 4, 2008 election (Q12) or requested an absentee ballot for the election (Q14).

NR: Not reportable

Note. Point estimates reflect survey respondents and have not been weighted to represent the population of overseas citizens.

16. Did you use the Federal Post Card Application (FPCA) to request your absentee ballot for the November 4, 2008 election or did you use another method?

1. I used the Federal Post Card Application (FPCA). 2. I used another method.

	Percent Responding	Percentages	
		1	2
TOTAL	51	49	51
Africa	74	55	45
East Asia/Pacific	41	45	55
Europe	48	49	51
Near East/South Central Asia	48	44	56
Western Hemisphere	51	NR	NR
AGE			
18 to 29 Years Old	46	50	50
30 to 34 Years Old	58	NR	NR
35 to 44 Years Old	61	39	61
45 Years Old or More	49	53	47

Note. Percent responding are U.S. citizens living overseas who answered the question, who were registered to vote in the U.S. in 2008 (Q3), and who definitely voted by mail or fax in the November 4, 2008 election (Q12) or requested an absentee ballot for the election (Q14). The FPCA (Standard Form 76) is a request for registration and a regular (as opposed to back-up) absentee ballot.
NR: Not reportable

17. Did you obtain your Federal Post Card Application (FPCA) to request your regular absentee ballot for the November 4, 2008 election from any of the following sources?

- a. From the Federal Voting Assistance Program (FVAP) Web site b. From some other contact with FVAP c. Through military channels
d. From a U.S. Embassy or consulate e. From a state or local election official f. From an overseas organization or company
g. From another non-FVAP Web site h. From a military post office i. Some other source

	Percent Responding	Percentages								
		a	b	c	d	e	f	g	h	i
TOTAL	26	56	4	0°	24	19	3	5	0°	3
Africa	33	61	6	0°	36	21	0	6	0°	NR
East Asia/Pacific	22	NR	0	0°	13	23	NR	NR	0°	NR
Europe	23	45	8	0°	25	23	NR	0	0°	8
Near East/South Central Asia	27	NR	0	0°	21	NR	NR	NR	0°	0
Western Hemisphere	28	NR	NR	0°	NR	NR	NR	NR	0°	0
AGE										
18 to 29 Years Old	23	NR	NR	0°	NR	NR	0	NR	0°	NR
30 to 34 Years Old	33	NR	0	0°	NR	NR	0	NR	0°	0
35 to 44 Years Old	37	54	0	0°	24	16	5	8	0°	5
45 Years Old or More	23	58	5	0°	22	19	4	3	0°	3

Note. Percent responding are U.S. citizens living overseas who answered the question, who were registered to vote in the U.S. in 2008 (Q3), who definitely voted by mail or fax in the November 4, 2008 election (Q12) or requested an absentee ballot for the election (Q14), and who used the FPCA (Q16).
NR: Not reportable ° Response option never endorsed.

Note. Point estimates reflect survey respondents and have not been weighted to represent the population of overseas citizens.

18. During 2008, did you receive notification from the local election official in the county/district where you registered to vote that your regular absentee ballot request had been received?

1. Yes

2. No

3. Do not recall

	Percent Responding	Percentages			Percentage Reporting Yes
		1	2	3	
TOTAL	52	47	36	17	57.0
Africa	74	56	25	19	69.0
East Asia/Pacific	43	47	40	14	54.0
Europe	49	44	44	13	50.0
Near East/South Central Asia	49	45	31	24	59.0
Western Hemisphere	52	41	NR	15	NR
AGE					
18 to 29 Years Old	46	53	26	21	67.0
30 to 34 Years Old	60	NR	NR	19	NR
35 to 44 Years Old	62	44	41	14	52.0
45 Years Old or More	50	45	39	16	53.0

Note. Percent responding are U.S. citizens living overseas who answered the question, who were registered to vote in the U.S. in 2008 (Q3), and who definitely voted by mail or fax in the November 4, 2008 election (Q12) or requested an absentee ballot for the election (Q14). Those who indicated they did not recall are not included in the "Percentage Reporting Yes."

NR: Not reportable

19. Did you receive your regular absentee ballot for the November 4, 2008 election?

	Percent Responding	Percentages	Percentage Reporting Yes
		Yes	
TOTAL	52	83	
Africa	74	81	
East Asia/Pacific	43	88	
Europe	49	85	
Near East/South Central Asia	49	73	
Western Hemisphere	52	88	
AGE			
18 to 29 Years Old	45	78	
30 to 34 Years Old	60	77	
35 to 44 Years Old	62	83	
45 Years Old or More	50	84	

Note. Percent responding are U.S. citizens living overseas who answered the question, who were registered to vote in the U.S. in 2008 (Q3), and who definitely voted by mail or fax in the November 4, 2008 election (Q12) or requested an absentee ballot for the election (Q14).

Note. Point estimates reflect survey respondents and have not been weighted to represent the population of overseas citizens.

24. Did you obtain your Federal Write-In Absentee Ballot (FWAB) for the November 4, 2008 election from the following sources?

- a. From the Federal Voting Assistance Program (FVAP) Web site b. From some other contact with FVAP c. Through military channels
 d. From a U.S. Embassy or consulate e. From a state or local election official f. From an overseas organization or company
 g. From another non-FVAP Web site h. From a military post office i. Some other source

	Percent Responding	Percentages								
		a	b	c	d	e	f	g	h	i
TOTAL	7	51	5	0 ^o	35	21	7	7	0 ^o	5
Africa	14	NR	NR	0 ^o	NR	NR	NR	0	0 ^o	0
East Asia/Pacific	4	NR	0	0 ^o	NR	0	NR	NR	0 ^o	NR
Europe	6	NR	0	0 ^o	NR	NR	0	0	0 ^o	0
Near East/South Central Asia	9	NR	0	0 ^o	NR	NR	0	NR	0 ^o	0
Western Hemisphere	6	NR	NR	NR ^o	NR	NR	NR	NR	NR ^o	NR
AGE										
18 to 29 Years Old	8	NR	0	0 ^o	NR	NR	NR	NR	0 ^o	NR
30 to 34 Years Old	12	NR	0	0 ^o	NR	0	0	0	0 ^o	0
35 to 44 Years Old	12	NR	0	0 ^o	NR	NR	0	0	0 ^o	NR
45 Years Old or More	6	NR	NR	0 ^o	NR	NR	NR	NR	0 ^o	0

Note. Percent responding are U.S. citizens living overseas who answered the question, who were registered to vote in the U.S. in 2008 (Q3), who definitely voted by mail or fax in the November 4, 2008 election (Q12) or requested an absentee ballot for the election (Q14), and who used the FWAB in the election (Q23).

NR: Not reportable

^o Response option never endorsed.

25. When did you complete and return the Federal Write-In Absentee Ballot (FWAB) for the November 4, 2008 election?

1. September 2008 2. October 2008 3. November 2008
 4. Do not recall

	Percent Responding	Percentages			
		1	2	3	4
TOTAL	7	12	74	14	0 ^o
Africa	14	NR	NR	NR	0 ^o
East Asia/Pacific	4	NR	NR	0	0 ^o
Europe	6	0	NR	NR	0 ^o
Near East/South Central Asia	9	NR	NR	NR	0 ^o
Western Hemisphere	6	NR	NR	NR	NR ^o
AGE					
18 to 29 Years Old	8	NR	NR	NR	0 ^o
30 to 34 Years Old	12	NR	NR	NR	0 ^o
35 to 44 Years Old	12	NR	NR	NR	0 ^o
45 Years Old or More	6	NR	NR	0	0 ^o

Note. Percent responding are U.S. citizens living overseas who answered the question, who were registered to vote in the U.S. in 2008 (Q3), who definitely voted by mail or fax in the November 4, 2008 election (Q12) or requested an absentee ballot for the election (Q14), and who used the FWAB in the election (Q23).

NR: Not reportable

^o Response option never endorsed.

Note. Point estimates reflect survey respondents and have not been weighted to represent the population of overseas citizens.

26. What is the ONE MAIN REASON you did not use the Federal Write-In Absentee Ballot (FWAB) for the November 4, 2008 election?

1. I did not know about the FWAB.
2. I knew about it, but didn't know how to get one.
3. I knew about it, but could not get one.
4. I had difficulty filling it out.
5. I had already returned a regular absentee ballot.
6. Some other reason

	Percent Responding	Percentages					
		1	2	3	4	5	6
TOTAL	43	20	1	2	0°	69	8
Africa	57	13	0	2	0°	77	9
East Asia/Pacific	38	27	0	NR	0°	63	8
Europe	42	18	0	0	0°	77	5
Near East/South Central Asia	38	30	5	NR	0°	53	10
Western Hemisphere	45	17	NR	NR	0°	NR	NR
AGE							
18 to 29 Years Old	36	30	0	NR	0°	NR	10
30 to 34 Years Old	49	NR	0	0	0°	NR	NR
35 to 44 Years Old	49	22	0	0	0°	71	6
45 Years Old or More	43	20	2	2	0°	70	6

Note. Percent responding are U.S. citizens living overseas who answered the question, who were registered to vote in the U.S. in 2008 (Q3), who definitely voted by mail or fax in the November 4, 2008 election (Q12) or requested an absentee ballot for the election (Q14), and who did not use the FWAB in the election (Q23).

NR: Not reportable

° Response option never endorsed.

27. During 2008, did you receive voting information or assistance from a Voting Assistance Officer (VAO)?

	Percent Responding	Percentages	Percentage Reporting Yes
		Yes	
TOTAL	66	34	
Africa	88	53	
East Asia/Pacific	60	25	
Europe	61	24	
Near East/South Central Asia	64	40	
Western Hemisphere	60	28	
AGE			
18 to 29 Years Old	60	18	
30 to 34 Years Old	72	NR	
35 to 44 Years Old	79	36	
45 Years Old or More	63	35	

Note. Percent responding are U.S. citizens living overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3). VAOs are designated individuals who provide accurate, non-partisan voting information and assistance to U.S. citizens who wish to vote. Embassies and consulates have assigned VAOs to carry out this responsibility.

NR: Not reportable

Note. Point estimates reflect survey respondents and have not been weighted to represent the population of overseas citizens.

28. During 2008, did you receive the following information or assistance from your Voting Assistance Officer (VAO)?

- | | | |
|--|--|---|
| a. Determining my eligibility to vote | b. Understanding the absentee voting process | c. Obtaining the Federal Post Card Application (FPCA) |
| d. Completing the Federal Post Card Application (FPCA) | e. Obtaining the Federal Write-In Absentee Ballot (FWAB) | f. Completing the Federal Write-In Absentee Ballot (FWAB) |
| g. Finding information on candidates/issues | h. Electronic transmission of election materials (i.e., faxing, e-mailing) | i. Some other voting information or assistance |

	Percent Responding	Percentages								
		a	b	c	d	e	f	g	h	i
TOTAL	23	37	73	56	35	47	34	8	32	34
Africa	46	33	78	63	39	57	37	11	33	39
East Asia/Pacific	15	NR	NR	NR	NR	NR	NR	0	NR	NR
Europe	15	NR	77	NR	NR	NR	NR	NR	NR	23
Near East/South Central Asia	26	NR	NR	NR	NR	NR	NR	NR	NR	NR
Western Hemisphere	17	NR	NR	NR	NR	NR	NR	0	NR	NR
AGE										
18 to 29 Years Old	11	NR	NR	NR	NR	NR	NR	NR	NR	0
30 to 34 Years Old	35	NR	NR	NR	NR	NR	NR	NR	NR	NR
35 to 44 Years Old	29	31	69	69	NR	NR	34	NR	28	34
45 Years Old or More	22	35	75	51	30	43	30	5	31	36

Note. Percent responding are U.S. citizens living overseas who answered the question, who were registered to vote in the U.S. in 2008 (Q3), and who received voting information or assistance from a VAO (Q27).

NR: Not reportable

29. Overall, in 2008, how satisfied or dissatisfied were you with the information or assistance you received from your Voting Assistance Officer (VAO)?

- | | | |
|----------------------|-------------------|---------------------------------------|
| 1. Very dissatisfied | 2. Dissatisfied | 3. Neither satisfied nor dissatisfied |
| 4. Satisfied | 5. Very satisfied | |

	Percent Responding	Percentages					Average Satisfaction
		1	2	3	4	5	
TOTAL	23	2	6	14	41	38	4.1 
Africa	46	NR	7	11	37	43	4.1 
East Asia/Pacific	15	0	NR	NR	NR	NR	NR
Europe	15	NR	0	NR	NR	NR	4.2 
Near East/South Central Asia	26	0	NR	19	NR	NR	3.9 
Western Hemisphere	17	0	0	NR	NR	NR	NR
AGE							
18 to 29 Years Old	11	0	NR	NR	NR	NR	NR
30 to 34 Years Old	35	0	NR	NR	NR	NR	NR
35 to 44 Years Old	29	NR	0	14	34	NR	4.2 
45 Years Old or More	22	1	6	12	45	35	4.1 

Note. Percent responding are U.S. citizens living overseas who answered the question, who were registered to vote in the U.S. in 2008 (Q3), and who received voting information or assistance from a VAO (Q27).

NR: Not reportable

Note. Point estimates reflect survey respondents and have not been weighted to represent the population of overseas citizens.

30. Did you not receive voting information or assistance from your Voting Assistance Officer (VAO) in 2008 for any of the following reasons?

- a. I did not know I could get information or assistance from the VAO. b. I did not have a VAO. c. I did not know who my VAO was.
- d. I did not know how to contact my VAO. e. My VAO was not available when I needed assistance. f. My VAO was not helpful when I needed assistance.
- g. My VAO did not have the materials or information I needed. h. I did not need any voting information or assistance. i. Some other reason

	Percent Responding	Percentages								
		a	b	c	d	e	f	g	h	i
TOTAL	43	66	37	60	56	7	5	5	60	5
Africa	40	63	25	60	48	8	5	5	63	5
East Asia/Pacific	45	68	38	62	67	2	2	3	53	5
Europe	46	64	39	59	49	9	6	5	69	6
Near East/South Central Asia	38	65	38	60	55	8	8	5	53	5
Western Hemisphere	43	NR	NR	NR	NR	NR	NR	NR	NR	0
AGE										
18 to 29 Years Old	49	71	34	68	63	NR	NR	NR	61	5
30 to 34 Years Old	37	NR	NR	NR	NR	NR	NR	NR	NR	0
35 to 44 Years Old	50	71	39	63	61	4	4	4	57	4
45 Years Old or More	40	62	38	58	53	7	5	6	62	6

Note. Percent responding are U.S. citizens living overseas who answered the question, who were registered to vote in the U.S. in 2008 (Q3), and who did not receive voting information or assistance from a VAO (Q27).

NR: Not reportable

31. In preparation for the 2008 primaries and general election, did you visit the Federal Voting Assistance Program (FVAP) Web site?

	Percent Responding	Percentages	Percentage Reporting Yes
		Yes	
TOTAL	66	42	
Africa	88	55	
East Asia/Pacific	60	36	
Europe	61	37	
Near East/South Central Asia	64	40	
Western Hemisphere	60	44	
AGE			
18 to 29 Years Old	60	36	
30 to 34 Years Old	72	42	
35 to 44 Years Old	80	54	
45 Years Old or More	62	40	

Note. Percent responding are U.S. citizens living overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3). The FVAP Web site, www.fvap.gov, provides voting-related information and resources.

Note. Point estimates reflect survey respondents and have not been weighted to represent the population of overseas citizens.

34. Did you not visit the Federal Voting Assistance Program (FVAP) Web site in 2008 for any of the following reasons?

- a. I did not know about it. b. I did not have Internet access. c. I knew about it, but did not know the Web site address.
- d. I got all the information I needed from other sources. e. I did not think it would be useful. f. Some other reason

	Percent Responding	Percentages					
		a	b	c	d	e	f
TOTAL	38	70	9	7	55	8	6
Africa	39	67	5	8	56	NR	5
East Asia/Pacific	38	80	10	6	45	6	6
Europe	38	68	11	8	56	11	3
Near East/South Central Asia	38	60	10	5	60	10	10
Western Hemisphere	34	NR	NR	NR	NR	NR	NR
AGE							
18 to 29 Years Old	39	81	9	NR	56	NR	NR
30 to 34 Years Old	42	NR	0	0	NR	NR	0
35 to 44 Years Old	37	76	NR	8	46	NR	5
45 Years Old or More	37	66	10	9	58	12	7

Note. Percent responding are U.S. citizens living overseas who answered the question, who were registered to vote in the U.S. in 2008 (Q3), and who did not visit the FVAP Web site (Q31).

NR: Not reportable

35. In preparation for the 2008 primaries and general election, did you refer to the Department of Defense 2008-09 Voting Assistance Guide (VAG) for information about registering to vote or requesting an absentee ballot?

	Percent Responding	Percentages	Percentage Reporting Yes
		Yes	
TOTAL	66	21	
Africa	85	26	
East Asia/Pacific	60	20	
Europe	61	21	
Near East/South Central Asia	65	16	
Western Hemisphere	60	26	
AGE			
18 to 29 Years Old	59	18	
30 to 34 Years Old	70	17	
35 to 44 Years Old	80	21	
45 Years Old or More	63	23	

Note. Percent responding are U.S. citizens living overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3). The Department of Defense 2008-09 VAG provides state-by-state information about registering to vote and requesting an absentee ballot.

Note. Point estimates reflect survey respondents and have not been weighted to represent the population of overseas citizens.

36. Where did you obtain the 2008-09 Voting Assistance Guide (VAG)?

- a. From the Voting Assistance Officer (VAO) b. From the Federal Voting Assistance Program (FVAP) Web site c. From another Web site on the Internet
d. From a CD ROM e. Some other source

	Percent Responding	Percentages				
		a	b	c	d	e
TOTAL	14	20	75	14	0 ^o	9
Africa	22	NR	NR	NR	0 ^o	NR
East Asia/Pacific	12	NR	NR	NR	0 ^o	NR
Europe	11	NR	NR	NR	0 ^o	NR
Near East/South Central Asia	10	NR	NR	NR	0 ^o	NR
Western Hemisphere	15	NR	NR	NR	0 ^o	0
AGE						
18 to 29 Years Old	11	0	NR	NR	0 ^o	NR
30 to 34 Years Old	12	0	NR	NR	0 ^o	NR
35 to 44 Years Old	16	NR	NR	NR	0 ^o	NR
45 Years Old or More	14	22	78	14	0 ^o	8

Note. Percent responding are U.S. citizens living overseas who answered the question, who were registered to vote in the U.S. in 2008 (Q3), and who referred to the VAG for information about registering to vote or requesting an absentee ballot (Q35).

NR: Not reportable

^o Response option never endorsed.

37. During 2008, were you looking for the following information in the 2008-09 Voting Assistance Guide (VAG)?

- a. How to register and vote absentee b. Dates of elections and deadlines c. How to fill out the Federal Post Card Application (FPCA) for your state
d. Mailing address for Federal Post Card Application (FPCA) or ballot e. How to transmit the Federal Post Card Application (FPCA) or voted ballot by fax f. How to use the Federal Write-In Absentee Ballot (FWAB)
g. Web site addresses h. Where to go for help i. Other type of voting-related information

	Percent Responding	Percentages								
		a	b	c	d	e	f	g	h	i
TOTAL	14	84	72	71	76	38	42	35	38	19
Africa	21	NR	NR	NR	NR	NR	NR	NR	NR	NR
East Asia/Pacific	12	NR	NR	NR	NR	NR	NR	NR	NR	NR
Europe	12	NR	NR	NR	NR	NR	NR	NR	NR	NR
Near East/South Central Asia	10	NR	NR	NR	NR	NR	NR	NR	NR	NR
Western Hemisphere	15	100	NR	NR	NR	NR	NR	NR	NR	NR
AGE										
18 to 29 Years Old	11	100	NR	NR	NR	NR	NR	NR	NR	NR
30 to 34 Years Old	12	NR	NR	NR	NR	NR	NR	0	NR	NR
35 to 44 Years Old	16	NR	NR	NR	NR	NR	NR	NR	NR	NR
45 Years Old or More	14	84	71	69	71	39	45	47	49	24

Note. Percent responding are U.S. citizens living overseas who answered the question, who were registered to vote in the U.S. in 2008 (Q3), and who referred to the VAG for information about registering to vote or requesting an absentee ballot (Q35).

NR: Not reportable

Note. Point estimates reflect survey respondents and have not been weighted to represent the population of overseas citizens.

38. Overall, how would you rate the 2008-09 Voting Assistance Guide (VAG) as a reference on absentee voting procedures?

1. Very poor
4. Good

2. Poor
5. Very good

3. Fair

	Percent Responding	Percentages					Average Rating	
		1	2	3	4	5		
TOTAL	13	1	1	18	38	42	4.2	
Africa	21	0	0	NR	NR	NR	NR	
East Asia/Pacific	12	0	NR	NR	NR	NR	NR	
Europe	11	NR	0	NR	NR	NR	NR	
Near East/South Central Asia	10	0	0	NR	NR	NR	NR	
Western Hemisphere	15	0	0	NR	NR	NR	NR	
AGE								
18 to 29 Years Old	11	0	0	NR	NR	NR	NR	
30 to 34 Years Old	12	0	0	NR	0	NR	NR	
35 to 44 Years Old	15	0	0	NR	NR	NR	NR	
45 Years Old or More	14	NR	NR	10	44	42	4.2	

Note. Percent responding are U.S. citizens living overseas who answered the question, who were registered to vote in the U.S. in 2008 (Q3), and who referred to the VAG for information about registering to vote or requesting an absentee ballot (Q35).

NR: Not reportable

39. Did you not use the 2008-09 Voting Assistance Guide (VAG) for any of the following reasons?

a. I did not know about it.

b. I knew about it, but could not get a copy.

c. I got all the information I needed from another source.

d. Some other reason

	Percent Responding	Percentages			
		a	b	c	d
TOTAL	51	71	2	53	2
Africa	62	67	2	62	0
East Asia/Pacific	48	75	2	48	2
Europe	48	70	2	60	4
Near East/South Central Asia	54	70	NR	42	5
Western Hemisphere	45	NR	NR	NR	0
AGE					
18 to 29 Years Old	48	78	0	53	5
30 to 34 Years Old	58	NR	0	NR	0
35 to 44 Years Old	63	73	0	53	0
45 Years Old or More	47	68	3	53	3

Note. Percent responding are U.S. citizens living overseas who answered the question, who were registered to vote in the U.S. in 2008 (Q3), and who did not refer to the VAG for information about registering to vote or requesting an absentee ballot (Q35).

NR: Not reportable

Note. Point estimates reflect survey respondents and have not been weighted to represent the population of overseas citizens.

40. Did you use the Federal Voting Assistance Program (FVAP) toll-free telephone service to talk with a FVAP staff member in 2008?

	Percent Responding	Percentages	Percentage Reporting Yes
		Yes	
TOTAL	66	2	
Africa	88	2	
East Asia/Pacific	60	0	
Europe	61	4	
Near East/South Central Asia	65	1	
Western Hemisphere	62	0	
AGE			
18 to 29 Years Old	60	0	
30 to 34 Years Old	72	NR	
35 to 44 Years Old	80	4	
45 Years Old or More	63	1	

Note. Percent responding are U.S. citizens living overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3). The Federal Voting Assistance Program (FVAP) provides a toll-free telephone service from many countries that allows a caller to ask FVAP staff for voting information or assistance.
NR: Not reportable

41. Overall, how satisfied or dissatisfied were you with the assistance you received in 2008 when you called the Federal Voting Assistance Program's (FVAP) toll-free telephone service?

1. Very dissatisfied
4. Satisfied

2. Dissatisfied
5. Very satisfied

3. Neither satisfied nor dissatisfied

	Percent Responding	Percentages					Average Satisfaction	
		1	2	3	4	5		
TOTAL	1	0°	NR	NR	NR	NR	NR	
Africa	2	NR°	NR	NR	NR	NR	NR	
East Asia/Pacific	NA	NA	NA	NA	NA	NA	NA	
Europe	2	NR°	NR	NR	NR	NR	NR	
Near East/South Central Asia	1	NR°	NR	NR	NR	NR	NR	
Western Hemisphere	NA	NA	NA	NA	NA	NA	NA	
AGE								
18 to 29 Years Old	NA	NA	NA	NA	NA	NA	NA	
30 to 34 Years Old	2	NR°	NR	NR	NR	NR	NR	
35 to 44 Years Old	3	NR°	NR	NR	NR	NR	NR	
45 Years Old or More	1	NR°	NR	NR	NR	NR	NR	

Note. Percent responding are U.S. citizens living overseas who answered the question, who were registered to vote in the U.S. in 2008 (Q3), and who used the FVAP toll-free telephone service (Q40).

NR: Not reportable

NA: Not applicable

° Response option never endorsed.

Note. Point estimates reflect survey respondents and have not been weighted to represent the population of overseas citizens.

42. Did you not use the Federal Voting Assistance Program's (FVAP) toll-free telephone service in 2008 for any of the following reasons?

- a. I did not know about it. b. I knew about it, but I did not know what it was for. c. I knew about it, but I did not know the telephone number.
- d. I got all the information I needed from other sources. e. I did not need it. f. It was a long-distance call.
- g. I could not get through. h. A toll-free number is not available in my country of residence. i. Some other reason

	Percent Responding	Percentages								
		a	b	c	d	e	f	g	h	i
TOTAL	65	65	1	1	52	50	15	1	25	2
Africa	86	61	1	1	55	51	26	1	48	1
East Asia/Pacific	60	64	0	0	51	42	12	1	14	1
Europe	59	68	0	2	55	54	10	0	17	3
Near East/South Central Asia	64	64	4	0	45	52	13	1	31	1
Western Hemisphere	58	66	NR	0	53	50	11	0	8	0
AGE										
18 to 29 Years Old	60	76	0	0	50	34	18	NR	14	0
30 to 34 Years Old	70	73	0	0	37	NR	13	0	23	NR
35 to 44 Years Old	76	65	0	1	53	53	13	1	17	1
45 Years Old or More	62	60	2	1	54	52	15	0	31	2

Note. Percent responding are U.S. citizens living overseas who answered the question, who were registered to vote in the U.S. in 2008 (Q3), and who did not use the FVAP toll-free telephone service (Q40).

NR: Not reportable

43. If you received voting information from any of the following sources in 2008, how satisfied or dissatisfied were you with the information?

a. U.S. Embassy or consulate

1. Very dissatisfied 2. Dissatisfied 3. Neither satisfied nor dissatisfied
4. Satisfied 5. Very satisfied DNU. Did not use
- NA. Not available

	Percent Responding	Percentages							Average Satisfaction	
		1	2	3	4	5	DNU	NA		
TOTAL	60	2	3	10	22	19	37	6	4.0	
Africa	85	2	2	12	30	30	20	4	4.1	
East Asia/Pacific	53	1	1	11	17	13	49	7	3.9	
Europe	55	2	3	11	13	21	40	11	4.0	
Near East/South Central Asia	60	0	5	6	32	14	37	6	4.0	
Western Hemisphere	55	NR	0	8	25	14	NR	0	NR	
AGE										
18 to 29 Years Old	55	0	0	15	22	7	39	17	NR	
30 to 34 Years Old	67	NR	10	NR	28	17	34	0	NR	
35 to 44 Years Old	79	1	1	15	16	25	35	6	4.1	
45 Years Old or More	56	3	3	7	24	21	38	5	4.0	

Note. Percent responding are U.S. citizens living overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3). "Average Satisfaction" is of U.S. citizens living overseas who used the available source of information.

NR: Not reportable

Note. Point estimates reflect survey respondents and have not been weighted to represent the population of overseas citizens.

43. If you received voting information from any of the following sources in 2008, how satisfied were you with the information?

b. Other Federal agency/agencies

1. Very dissatisfied 2. Dissatisfied 3. Neither satisfied nor dissatisfied
 4. Satisfied 5. Very satisfied DNU. Did not use
 NA. Not available

	Percent Responding	Percentages							Average Satisfaction	
		1	2	3	4	5	DNU	NA		
TOTAL	54	1	2	8	11	3	61	15	3.5	
Africa	74	1	4	7	12	1	58	16	NR	
East Asia/Pacific	49	0	2	11	12	2	65	9	NR	
Europe	49	0	1	8	10	6	58	16	NR	
Near East/South Central Asia	54	0	NR	7	9	0	60	23	NR	
Western Hemisphere	49	NR	0	9	NR	NR	72	NR	NR	
AGE										
18 to 29 Years Old	48	NR	5	8	5	0	53	28	NR	
30 to 34 Years Old	63	0	0	NR	NR	0	74	NR	NR	
35 to 44 Years Old	71	0	3	6	17	3	58	14	NR	
45 Years Old or More	50	1	1	10	10	4	62	12	3.6	

Note. Percent responding are U.S. citizens living overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3). "Average Satisfaction" is of U.S. citizens living overseas who used the available source of information.

NR: Not reportable

43. If you received voting information from any of the following sources in 2008, how satisfied were you with the information?

c. Political organizations

1. Very dissatisfied 2. Dissatisfied 3. Neither satisfied nor dissatisfied
 4. Satisfied 5. Very satisfied DNU. Did not use
 NA. Not available

	Percent Responding	Percentages							Average Satisfaction	
		1	2	3	4	5	DNU	NA		
TOTAL	55	0	1	9	12	7	55	16	3.9	
Africa	74	0	1	7	5	7	62	18	NR	
East Asia/Pacific	49	0	0	12	8	3	62	15	NR	
Europe	51	0	0	11	16	11	44	17	4.0	
Near East/South Central Asia	55	0	NR	3	12	9	53	21	NR	
Western Hemisphere	52	NR	0	12	21	NR	NR	NR	NR	
AGE										
18 to 29 Years Old	49	0	0	10	15	5	46	24	NR	
30 to 34 Years Old	63	0	0	NR	NR	NR	NR	15	NR	
35 to 44 Years Old	71	0	1	13	6	4	61	15	NR	
45 Years Old or More	51	1	1	7	14	9	54	15	4.0	

Note. Percent responding are U.S. citizens living overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3). "Average Satisfaction" is of U.S. citizens living overseas who used the available source of information.

NR: Not reportable

Note. Point estimates reflect survey respondents and have not been weighted to represent the population of overseas citizens.

43. If you received voting information from any of the following sources in 2008, how satisfied were you with the information?

d. Other private organization or company

1. Very dissatisfied 2. Dissatisfied 3. Neither satisfied nor dissatisfied
 4. Satisfied 5. Very satisfied DNU. Did not use
 NA. Not available

	Percent Responding	Percentages							Average Satisfaction	
		1	2	3	4	5	DNU	NA		
TOTAL	55	0	1	8	8	4	63	17	3.7	
Africa	74	0	3	8	5	1	64	18	NR	
East Asia/Pacific	50	0	0	3	10	3	69	15	NR	
Europe	49	0	0	14	2	5	60	19	NR	
Near East/South Central Asia	56	0	0	3	15	5	54	22	NR	
Western Hemisphere	51	NR	0	9	NR	NR	70	NR	NR	
AGE										
18 to 29 Years Old	49	0	0	10	5	7	51	27	NR	
30 to 34 Years Old	63	0	0	NR	NR	NR	NR	NR	NR	
35 to 44 Years Old	71	0	0	11	3	1	65	19	NR	
45 Years Old or More	51	1	1	6	10	4	64	14	3.7	

Note. Percent responding are U.S. citizens living overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3). "Average Satisfaction" is of U.S. citizens living overseas who used the available source of information.

NR: Not reportable

43. If you received voting information from any of the following sources in 2008, how satisfied were you with the information?

e. State or local election official

1. Very dissatisfied 2. Dissatisfied 3. Neither satisfied nor dissatisfied
 4. Satisfied 5. Very satisfied DNU. Did not use
 NA. Not available

	Percent Responding	Percentages							Average Satisfaction	
		1	2	3	4	5	DNU	NA		
TOTAL	58	2	4	8	19	17	36	14	3.9	
Africa	77	3	8	9	20	16	30	14	3.7	
East Asia/Pacific	54	3	3	5	25	18	36	11	4.0	
Europe	55	1	2	7	14	22	39	15	4.2	
Near East/South Central Asia	56	5	NR	8	17	7	37	24	NR	
Western Hemisphere	52	0	NR	12	26	18	35	NR	NR	
AGE										
18 to 29 Years Old	55	4	NR	11	24	4	33	22	NR	
30 to 34 Years Old	65	NR	NR	11	18	18	32	14	NR	
35 to 44 Years Old	72	4	5	3	26	14	37	11	3.8	
45 Years Old or More	54	1	4	9	16	20	37	13	4.0	

Note. Percent responding are U.S. citizens living overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3). "Average Satisfaction" is of U.S. citizens living overseas who used the available source of information.

NR: Not reportable

Note. Point estimates reflect survey respondents and have not been weighted to represent the population of overseas citizens.

44. If you used any of the following sources of voting information in 2008, how useful was each one?**a. Voting Information News (VIN) newsletters**

1. Not at all 2. Not very useful 3. Somewhat useful
 4. Useful 5. Very useful DNU. Did not use
 NA. Not available

	Percent Responding	Percentages							Average Usefulness	
		1	2	3	4	5	DNU	NA		
TOTAL	59	0	1	1	4	2	71	20	3.8	
Africa	82	1	0	1	4	4	65	25	NR	
East Asia/Pacific	51	0	1	0	6	1	77	14	NR	
Europe	52	0	1	3	4	3	70	18	NR	
Near East/South Central Asia	61	0	2	2	3	0	67	27	NR	
Western Hemisphere	52	0	0	0	NR	NR	79	15	NR	
AGE										
18 to 29 Years Old	53	0	0	NR	NR	NR	68	25	NR	
30 to 34 Years Old	67	0	0	0	0	NR	79	17	NR	
35 to 44 Years Old	73	0	0	1	1	1	81	15	NR	
45 Years Old or More	55	1	2	2	6	3	66	21	3.7	

Note. Percent responding are U.S. citizens living overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3). "Average Usefulness" is of U.S. citizens living overseas who used the available source of information.

NR: Not reportable

44. If you used any of the following sources of voting information in 2008, how useful was each one?**b. Voting News Releases**

1. Not at all 2. Not very useful 3. Somewhat useful
 4. Useful 5. Very useful DNU. Did not use
 NA. Not available

	Percent Responding	Percentages							Average Usefulness	
		1	2	3	4	5	DNU	NA		
TOTAL	59	0	1	2	4	2	70	20	3.7	
Africa	81	1	1	1	3	3	66	25	NR	
East Asia/Pacific	53	0	1	0	3	1	77	17	NR	
Europe	52	0	1	4	7	3	66	19	NR	
Near East/South Central Asia	61	0	2	5	5	0	66	23	NR	
Western Hemisphere	52	0	0	0	NR	NR	79	12	NR	
AGE										
18 to 29 Years Old	53	0	NR	NR	NR	NR	70	20	NR	
30 to 34 Years Old	67	0	0	0	NR	0	79	17	NR	
35 to 44 Years Old	75	0	0	0	3	1	82	14	NR	
45 Years Old or More	55	1	2	4	6	3	64	22	3.6	

Note. Percent responding are U.S. citizens living overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3). "Average Usefulness" is of U.S. citizens living overseas who used the available source of information.

NR: Not reportable

Note. Point estimates reflect survey respondents and have not been weighted to represent the population of overseas citizens.

46. Some states allow you to fax voting materials such as your absentee ballot request request or the completed ballot itself. During 2008, did you fax any of the following materials?

b. Non-Federal Post Card Application request for absentee ballot

1. Yes, using the Federal Voting Assistance Program (FVAP) toll-free faxing service 2. Yes, but not using the Federal Voting Assistance Program (FVAP) toll-free faxing service 3. No

	Percent Responding	Percentages			Percentage Reporting Yes	
		1	2	3		
TOTAL	65	1	2	97	3.0	
Africa	83	0	6	94	6.0	
East Asia/Pacific	60	1	1	98	3.0	
Europe	60	2	1	97	3.0	
Near East/South Central Asia	64	1	3	96	4.0	
Western Hemisphere	62	0	0	100	0.0	
AGE						
18 to 29 Years Old	58	0	NR	NR	NR	
30 to 34 Years Old	72	NR	NR	87	13.0	
35 to 44 Years Old	77	1	1	97	3.0	
45 Years Old or More	62	0	2	97	3.0	

Note. Percent responding are U.S. citizens living overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3).
NR: Not reportable

46. Some states allow you to fax voting materials such as your absentee ballot request request or the completed ballot itself. During 2008, did you fax any of the following materials?

c. Ballot

1. Yes, using the Federal Voting Assistance Program (FVAP) toll-free faxing service 2. Yes, but not using the Federal Voting Assistance Program (FVAP) toll-free faxing service 3. No

	Percent Responding	Percentages			Percentage Reporting Yes	
		1	2	3		
TOTAL	65	1	5	94	6.0	
Africa	85	0	8	92	8.0	
East Asia/Pacific	60	1	4	95	5.0	
Europe	59	2	7	91	9.0	
Near East/South Central Asia	63	3	3	94	6.0	
Western Hemisphere	62	0	0	100	0.0	
AGE						
18 to 29 Years Old	59	0	4	96	4.0	
30 to 34 Years Old	72	NR	NR	90	10.0	
35 to 44 Years Old	77	1	6	92	8.0	
45 Years Old or More	62	1	5	94	6.0	

Note. Percent responding are U.S. citizens living overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3).
NR: Not reportable

Note. Point estimates reflect survey respondents and have not been weighted to represent the population of overseas citizens.

46. Some states allow you to fax voting materials such as your absentee ballot request request or the completed ballot itself. During 2008, did you fax any of the following materials?

d. Federal Write-In Absentee Ballot (FWAB)

1. Yes, using the Federal Voting Assistance Program (FVAP) toll-free faxing service 2. Yes, but not using the Federal Voting Assistance Program (FVAP) toll-free faxing service 3. No

	Percent Responding	Percentages			Percentage Reporting Yes
		1	2	3	
TOTAL	64	1	2	97	3.0
Africa	83	0	5	95	5.0
East Asia/Pacific	60	0	1	99	1.0
Europe	59	1	2	97	3.0
Near East/South Central Asia	63	2	2	97	3.0
Western Hemisphere	62	0	NR	NR	NR
AGE					
18 to 29 Years Old	59	0	NR	NR	NR
30 to 34 Years Old	72	0	0	100	0.0
35 to 44 Years Old	76	1	3	96	4.0
45 Years Old or More	61	0	3	97	3.0

Note. Percent responding are U.S. citizens living overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3).
NR: Not reportable

46. Some states allow you to fax voting materials such as your absentee ballot request request or the completed ballot itself. During 2008, did you fax any of the following materials?

e. Other voting materials

1. Yes, using the Federal Voting Assistance Program (FVAP) toll-free faxing service 2. Yes, but not using the Federal Voting Assistance Program (FVAP) toll-free faxing service 3. No

	Percent Responding	Percentages			Percentage Reporting Yes
		1	2	3	
TOTAL	63	0 ^o	0	100	0.0
Africa	82	0 ^o	0	100	0.0
East Asia/Pacific	59	0 ^o	0	100	0.0
Europe	56	0 ^o	1	99	1.0
Near East/South Central Asia	63	0 ^o	0	100	0.0
Western Hemisphere	57	0 ^o	0	100	0.0
AGE					
18 to 29 Years Old	58	0 ^o	0	100	0.0
30 to 34 Years Old	72	0 ^o	0	100	0.0
35 to 44 Years Old	74	0 ^o	0	100	0.0
45 Years Old or More	59	0 ^o	0	100	0.0

Note. Percent responding are U.S. citizens living overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3).
^o Response option never endorsed.

Note. Point estimates reflect survey respondents and have not been weighted to represent the population of overseas citizens.

47. Some states allow you to e-mail voting materials such as your absentee ballot request or the completed ballot itself. During 2008, did you e-mail any of the following materials?

- a. Federal Post Card Application (FPCA) b. Non-Federal Post Card Application request for absentee ballot c. Ballot
d. Federal Write-In Absentee Ballot (FWAB) e. Other voting materials

	Percent Responding	Percentages				
		a	b	c	d	e
TOTAL	66	4	4	3	2	1
Africa	85	7	8	5	2	0
East Asia/Pacific	60	2	1	1	0	1
Europe	61	3	6	2	3	0
Near East/South Central Asia	66	1	4	6	4	3
Western Hemisphere	62	5	0	NR	NR	5
AGE						
18 to 29 Years Old	59	NR	4	4	4	0
30 to 34 Years Old	72	0	0	NR	0	NR
35 to 44 Years Old	79	3	5	4	3	0
45 Years Old or More	63	5	5	2	2	1

Note. Percent responding are U.S. citizens living overseas who answered the question and who were registered to vote in the U.S. in 2008 (Q3).
NR: Not reportable

48. Did you vote in the 2006 election?

1. Yes 2. No 3. Do not recall

	Percent Responding	Percentages			Percentage Reporting Yes
		1	2	3	
TOTAL	99	38	57	5	25.0 
Africa	97	47	46	7	37.0 
East Asia/Pacific	99	36	61	2	22.0 
Europe	99	38	58	3	21.0 
Near East/South Central Asia	100	32	57	10	26.0 
Western Hemisphere	100	35	63	NR	25.0 
AGE					
18 to 29 Years Old	99	33	59	9	20.0 
30 to 34 Years Old	100	40	58	NR	31.0 
35 to 44 Years Old	99	49	45	6	27.0 
45 Years Old or More	99	36	60	4	25.0 

Note. Percent responding are U.S. citizens living overseas who answered the question. Respondents who were not registered to vote in 2008 are counted as "No." Those who indicated they did not recall are not included in the "Percentage Reporting Yes."
NR: Not reportable

Note. Point estimates reflect survey respondents and have not been weighted to represent the population of overseas citizens.

49. How did you vote in the November 2006 election?

1. I voted in person

2. I voted by absentee ballot

3. Do not recall

	Percent Responding	Percentages		
		1	2	3
TOTAL	23	30	67	2
Africa	33	42	58	0
East Asia/Pacific	21	32	NR	NR
Europe	20	11	89	0
Near East/South Central Asia	23	NR	NR	NR
Western Hemisphere	23	NR	NR	NR
AGE				
18 to 29 Years Old	18	NR	NR	NR
30 to 34 Years Old	30	NR	NR	0
35 to 44 Years Old	25	NR	NR	0
45 Years Old or More	23	26	72	2

Note. Percent responding are U.S. citizens living overseas who answered the question and who voted in the 2006 election (Q48).

NR: Not reportable

Note. Point estimates reflect survey respondents and have not been weighted to represent the population of overseas citizens.

Survey Instrument

BACKGROUND INFORMATION

1. Were you a U.S. citizen on November 4, 2008?

☒ Yes☒ No

2. What was your age on November 4, 2008?

☒ 17 years old or younger☒ 18 to 24 years old☒ 25 to 29 years old☒ 30 to 34 years old☒ 35 to 44 years old☒ 45 years old or older

3. In 2008, were you registered to vote in the U.S.?

☒ Yes☒ No

4. On November 4, 2008, how long had you lived outside the U.S.?

☒ Less than 1 year☒ 1 year to less than 3 years☒ 3 years to less than 6 years☒ 6 years to less than 10 years☒ 10 years or more☒ Did not live outside the U.S. on November 4, 2008

5. On November 4, 2008, in what overseas country were you residing? Please enter the name of the country in the box below.

6. On November 4, 2008, how long had you resided in this country?

☒ Less than 6 months☒ 6 months to less than 1 year☒ 1 year to less than 2 years☒ 2 years to less than 3 years☒ 3 years or more

7. Family members include your spouse and anyone of voting age (18 years old and older) who is related to you by blood, marriage, or adoption, and depends on you for more than half of their support. Not counting yourself, how many family members who were at least 18 years old lived with you at your current residence as of November 4, 2008?

☒ 0☒ 1☒ 2☒ 3☒ 4☒ 5 or more

8. Your legal voting residence is the state or territory where you last resided immediately prior to your departure from the U.S. The right to vote extends to overseas citizens even though they may no longer own property or have other ties to their last state of residence and their intent to return to that state may be uncertain. As of the November 4, 2008 election, what state or territory was your legal voting residence? Please select from the list below one of the 50 states, D.C., Puerto Rico, or a U.S. territory or possession.

2008 ELECTION

9. How interested or uninterested were you in the U.S. elections held on November 4, 2008?

- ☒ Very interested
☒ Somewhat interested
☒ Neither interested nor uninterested
☒ Somewhat uninterested
☒ Very uninterested

10. A lot of people were not able to vote because they weren't registered, they were sick, they didn't have time, or something else happened to prevent them from voting. And sometimes, people who USUALLY vote or who PLANNED to vote forget that something UNUSUAL happened on election day this year that prevented them from voting THIS time. So please think carefully for a minute about the election held on November 4, 2008, and past elections in which you may have voted, and answer the following questions. During the past 6 years, did you usually vote in national, state, and local elections, or did you usually not vote?

- ☒ Usually voted
☒ Usually did not vote

11. During the months leading up to the election held on November 4, 2008, did you ever plan to vote in that election, or didn't you plan to vote?

- ☒ Did plan to vote
☒ Did not plan to vote

12. In the election held on November 4, 2008, did you definitely vote in person on election day, definitely mail or fax a completed absentee ballot on or before November 4, 2008, definitely not vote, or are you not completely sure whether you voted in that election?

- ☒ Definitely voted in person
☒ Definitely voted by mail or fax
☒ Definitely did not vote
☒ Not sure

13. [Ask if Q12 = 'Definitely did not vote'] Did you not vote in the November 4, 2008 election for the following reasons? Mark "Yes" or "No" for each reason.

	Yes	No
a. I was not interested in voting	☒	☒
b. I was too busy to vote	☒	☒
c. I forgot to vote	☒	☒
d. I could not register to vote	☒	☒
e. I had no candidate preference	☒	☒
f. I did not think my vote would matter	☒	☒
g. I did not know how to get an absentee ballot	☒	☒
h. My absentee ballot arrived too late	☒	☒
i. My absentee ballot did not arrive at all	☒	☒
j. The absentee voting process was too complicated	☒	☒
k. I was concerned about federal or state income tax liability	☒	☒
l. Some other reason	☒	☒

[Ask if Q13 l = 'Yes'] Please specify your other reason.

14. [Ask if Q12 = 'Definitely did not vote'] Even though you did not vote, did you request an absentee ballot for the November 4, 2008 election?

- ☒ Yes
☒ No, but I automatically received an absentee ballot from a local election official
☒ No, and I never received an absentee ballot

ABSENTEE BALLOTS

15. *[Ask if Q12 = 'Definitely voted by mail' or Q14 = 'Yes']*
In what month did you first request your absentee ballot for the November 4, 2008 election?

- ☒ July 2008 or earlier
☒ August 2008
☒ September 2008
☒ October 2008
☒ November 2008
☒ Do not recall

16. *[Ask if Q12 = 'Definitely voted by mail' or Q14 = 'Yes']*
The Federal Post Card Application (FPCA) (Standard Form 76) is a request for registration and a regular (as opposed to back-up) absentee ballot. Did you use the FPCA to request your absentee ballot for the November 4, 2008 election or did you use another method?

- ☒ I used the Federal Post Card Application (FPCA)
☒ I used another method

[Ask if Q16 = 'I used another method'] Please specify your other method.

17. *[Ask if (Q12 = 'Definitely voted by mail' or Q14 = 'Yes') and Q16 = 'I used the FPCA']* **Did you obtain your Federal Post Card Application (FPCA) to request your regular absentee ballot for the November 4, 2008 election from any of the following sources? Mark "Yes" or "No" for each source listed.**

		No	
		Yes	
a.	From the Federal Voting Assistance Program (FVAP) Web site	☒	☒
b.	From some other contact with FVAP	☒	☒
c.	Through military channels	☒	☒
d.	From a U.S. Embassy or consulate	☒	☒
e.	From a state or local election official	☒	☒
f.	From an overseas organization or company	☒	☒
g.	From another non-FVAP Web site	☒	☒
h.	From a military post office	☒	☒
i.	Some other source	☒	☒

[Ask if Q17 i = 'Yes'] Please specify your other source.

18. *[Ask if Q12 = 'Definitely voted by mail' or Q14 = 'Yes']*
During 2008, did you receive notification from the local election official in the county/district where you registered to vote that your regular absentee ballot request had been received?

- ☒ Yes
☒ No
☒ Do not recall

19. *[Ask if Q12 = 'Definitely voted by mail' or Q14 = 'Yes']*
Did you receive your regular absentee ballot for the November 4, 2008 election?

- ☒ Yes
☒ No

20. *[Ask if (Q12 = 'Definitely voted by mail' or Q14 = 'Yes') and Q19 = 'Yes']* **When did you receive your regular absentee ballot for the November 4, 2008 election?**

- ☒ August 2008
☒ September 2008
☒ October 2008
☒ November 2008
☒ Do not recall

21. *[Ask if (Q12 = 'Definitely voted by mail' or Q14 = 'Yes') and Q19 = 'Yes']* **Did you complete and return your regular absentee ballot for the November 4, 2008 election?**

- ☒ Yes
☒ No

22. [Ask if (Q12 = 'Definitely voted by mail' or Q14 = 'Yes') and Q19 = 'Yes' and Q21 = 'Yes'] When did you complete and return your regular absentee ballot for the November 4, 2008 election?

- ☒ August 2008
☒ September 2008
☒ October 2008
☒ November 2008
☒ Do not recall

23. [Ask if Q12 = 'Definitely voted by mail' or Q14 = 'Yes'] The Federal Write-In Absentee Ballot (FWAB) (Standard Form 186) is a back-up ballot completed and returned if you are overseas and do not receive your regular absentee ballot. Did you use the FWAB in the November 4, 2008 election?

- ☒ Yes
☒ No

24. [Ask if (Q12 = 'Definitely voted by mail' or Q14 = 'Yes') and Q23 = 'Yes'] Did you obtain your Federal Write-In Absentee Ballot (FWAB) for the November 4, 2008 election from the following sources? Mark "Yes" or "No" for each source listed.

	Yes	No
a. From the Federal Voting Assistance Program (FVAP) Web site	☒	☒
b. From some other contact with FVAP	☒	☒
c. Through military channels.....	☒	☒
d. From a U.S. Embassy or consulate	☒	☒
e. From a state or local election official.....	☒	☒
f. From an overseas organization or company	☒	☒
g. From another non-FVAP Web site.....	☒	☒
h. From a military post office.....	☒	☒
i. Some other source	☒	☒

[Ask if Q24 i = 'Yes'] Please specify your other source.

25. [Ask if (Q12 = 'Definitely voted by mail' or Q14 = 'Yes') and Q23 = 'Yes'] When did you complete and return the Federal Write-In Absentee Ballot (FWAB) for the November 4, 2008 election?

- ☒ September 2008
☒ October 2008
☒ November 2008
☒ Do not recall

26. [Ask if (Q12 = 'Definitely voted by mail' or Q14 = 'Yes') and Q23 = 'No'] What is the ONE MAIN REASON you did not use the Federal Write-In Absentee Ballot (FWAB) for the November 4, 2008 election? Mark only one.

- ☒ I did not know about the FWAB
☒ I knew about it, but didn't know how to get one
☒ I knew about it, but could not get one
☒ I had difficulty filling it out
☒ I had already returned a regular absentee ballot
☒ Some other reason

[Ask if Q26 = 'Some other reason'] Please specify your other reason.

VOTING ASSISTANCE

27. Voting Assistance Officers (VAOs) are designated individuals who provide accurate, non-partisan voting information and assistance to citizens who wish to vote. Embassies and consulates have assigned VAOs to carry out this responsibility. During 2008, did you receive voting information or assistance from an embassy or consulate VAO?

- ☒ Yes
☒ No

28. [Ask if Q27 = 'Yes'] During 2008, did you receive the following information or assistance from your embassy or consulate Voting Assistance Officer (VAO)? Mark "Yes" or "No" for each item.

	Yes	No
a. Determining my eligibility to vote	☒	☒
b. Understanding the absentee voting process	☒	☒
c. Obtaining the Federal Post Card Application (FPCA)	☒	☒
d. Completing the Federal Post Card Application (FPCA)	☒	☒
e. Obtaining the Federal Write-In Absentee Ballot (FWAB)	☒	☒
f. Completing the Federal Write-In Absentee Ballot (FWAB)	☒	☒
g. Finding information on candidates/issues	☒	☒
h. Electronic transmission of election materials (i.e., faxing, e-mailing)	☒	☒
i. Some other voting information or assistance	☒	☒

[Ask if Q28 i = 'Yes'] Please specify other voting information or assistance.

29. [Ask if Q27 = 'Yes'] Overall, in 2008, how satisfied or dissatisfied were you with the information or assistance you received from your embassy or consulate Voting Assistance Officer (VAO)?

- ☒ Very satisfied
☒ Satisfied
☒ Neither satisfied nor dissatisfied
☒ Dissatisfied
☒ Very dissatisfied

30. [Ask if Q27 = 'No'] Did you not receive voting information or assistance from your embassy or consulate Voting Assistance Officer (VAO) in 2008 for any of the following reasons? Mark "Yes" or "No" for each item.

	Yes	No
a. I did not know I could get information or assistance from the VAO	☒	☒
b. I did not have a VAO	☒	☒
c. I did not know who my VAO was	☒	☒
d. I did not know how to contact my VAO	☒	☒
e. My VAO was not available when I needed assistance	☒	☒

	Yes	No
f. My VAO was not helpful when I needed assistance	☒	☒
g. My VAO did not have the materials or information I needed	☒	☒
h. I did not need any voting information or assistance	☒	☒
i. Some other reason	☒	☒

[Ask if Q30 i = 'Yes'] Please specify your other reason.

31. The Federal Voting Assistance Program (FVAP) Web site, www.fvap.gov provides voting-related information and resources. In preparation for the 2008 primaries and general election, did you visit this Web site?

- ☒ Yes
☒ No

32. [Ask if Q31 = 'Yes'] In preparation for the 2008 primaries and general election, how many times did you visit the Federal Voting Assistance Program (FVAP) Web site? Mark one.

- ☒ One
☒ Two to four
☒ Five to ten
☒ Eleven or more
☒ Do not recall

33. [Ask if Q31 = 'Yes'] Overall, how satisfied or dissatisfied were you with the Federal Voting Assistance Program (FVAP) Web site when you visited it in 2008?

- ☒ Very satisfied
☒ Satisfied
☒ Neither satisfied nor dissatisfied
☒ Dissatisfied
☒ Very dissatisfied

34. [Ask if Q31 = 'No'] Did you not visit the Federal Voting Assistance Program (FVAP) Web site in 2008 for any of the following reasons? Mark "Yes" or "No" for each item.

	Yes	No
a. I did not know about it.....	☒	☒
b. I did not have Internet access.....	☒	☒
c. I knew about it, but did not know the Web site address.....	☒	☒
d. I got all the information I needed from other sources.....	☒	☒
e. I did not think it would be useful.....	☒	☒
f. Some other reason.....	☒	☒

[Ask if Q34 f = 'Yes'] Please specify your other reason.

35. The Department of Defense 2008-09 Voting Assistance Guide (VAG) provides state-by-state information about registering to vote and requesting an absentee ballot. In preparation for the 2008 primaries and general election, did you refer to the VAG for information about registering to vote or requesting an absentee ballot?

☒ Yes
☒ No

36. [Ask if Q35 = 'Yes'] Where did you obtain the 2008-09 Voting Assistance Guide (VAG)? Mark "Yes" or "No" for each item.

	Yes	No
a. From the embassy or consulate Voting Assistance Officer (VAO).....	☒	☒
b. From the Federal Voting Assistance Program (FVAP) Web site.....	☒	☒
c. From another Web site on the Internet.....	☒	☒
d. From a CD ROM.....	☒	☒
e. Some other source.....	☒	☒

[Ask if Q36 e = 'Yes'] Please specify your other source.

37. [Ask if Q35 = 'Yes'] During 2008, were you looking for the following information in the 2008-09 Voting Assistance Guide (VAG)? Mark "Yes" or "No" for each item.

	Yes	No
a. How to register and vote absentee.....	☒	☒
b. Dates of elections and deadlines.....	☒	☒
c. How to fill out the Federal Post Card Application (FPCA) for your state.....	☒	☒
d. Mailing address for Federal Post Card Application (FPCA) or ballot.....	☒	☒
e. How to transmit the Federal Post Card Application (FPCA) or voted ballot by fax.....	☒	☒
f. How to use the Federal Write-In Absentee Ballot (FWAB).....	☒	☒
g. Web site addresses.....	☒	☒
h. Where to go for help.....	☒	☒
i. Other type of voting-related information.....	☒	☒

[Ask if Q37 i = 'Yes'] Please specify the other type of voting-related information.

38. [Ask if Q35 = 'Yes'] Overall, how would you rate the 2008-09 Voting Assistance Guide (VAG) as a reference on absentee voting procedures?

☒ Very good
☒ Good
☒ Fair
☒ Poor
☒ Very poor

39. [Ask if Q35 = 'No'] Did you not use the 2008-09 Voting Assistance Guide (VAG) for any of the following reasons? Mark "Yes" or "No" for each item.

	Yes	No
a. I did not know about it.....	☒	☒
b. I knew about it, but could not get a copy.....	☒	☒
c. I got all the information I needed from another source.....	☒	☒
d. Some other reason.....	☒	☒

[Ask if Q39 d = 'Yes'] Please specify your other reason.

40. The Federal Voting Assistance Program (FVAP) provides a toll-free telephone service from many countries that allows a caller to ask FVAP staff for voting information or assistance. Did you use this service to talk with a FVAP staff member in 2008?

☒ Yes
☒ No

41. [Ask if Q40 = 'Yes'] Overall, how satisfied or dissatisfied were you with the assistance you received in 2008 when you called the Federal Voting Assistance Program's (FVAP) toll-free telephone service?

☒ Very satisfied
☒ Satisfied
☒ Neither satisfied nor dissatisfied
☒ Dissatisfied
☒ Very dissatisfied

42. [Ask if Q40 = 'No'] Did you not use the Federal Voting Assistance Program's (FVAP) toll-free telephone service in 2008 for any of the following reasons? Mark "Yes" or "No" for each item.

	Yes	No
a. I did not know about it.....	☒	☒
b. I knew about it, but I did not know what it was for	☒	☒
c. I knew about it, but I did not know the telephone number	☒	☒
d. I got all the information I needed from other sources	☒	☒
e. I did not need it	☒	☒
f. It was a long-distance call	☒	☒
g. I could not get through	☒	☒
h. A toll-free number is not available in my country of residence	☒	☒
i. Some other reason	☒	☒

[Ask if Q42 i = 'Some other reason'] Please specify your other reason.

OTHER SOURCES OF VOTING INFORMATION

43. If you received voting information from any of the following sources in 2008, how satisfied or dissatisfied were you with the information? Mark one answer for each item.

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Did not use	Not available
a. U.S. Embassy or consulate	☒	☒	☒	☒	☒	☒	☒
b. Other Federal agency/agencies.....	☒	☒	☒	☒	☒	☒	☒
c. Political organizations.....	☒	☒	☒	☒	☒	☒	☒
d. Other private organization or company	☒	☒	☒	☒	☒	☒	☒
e. State or local election official	☒	☒	☒	☒	☒	☒	☒

44. If you used any of the following sources of voting information in 2008, how useful was each one? Mark one answer for each item.

	Very useful	Useful	Somewhat useful	Not very useful	Not at all useful	Did not use	Not available
a. Voting Information News (VIN) newsletters.....	☒	☒	☒	☒	☒	☒	☒
b. Voting News Releases.....	☒	☒	☒	☒	☒	☒	☒
c. "It's your Future. VOTE for it!" or "Road Sign" motivational posters	☒	☒	☒	☒	☒	☒	☒
d. Election dates chart.....	☒	☒	☒	☒	☒	☒	☒

	Very useful	Useful	Somewhat useful	Not very useful	Not at all useful	Did not use	Not available
e. How To Do It! Absentee Voting Frequently Asked Questions	☒	☒	☒	☒	☒	☒	
f. Federal Voting Assistance Program (FVAP) Web site/CD ROM training	☒	☒	☒	☒	☒	☒	
g. "Get Out the Vote" public service ad campaign	☒	☒	☒	☒	☒	☒	

45. If you used the following sources to obtain any kind of voting information in 2008, how useful was each one? *Mark one answer for each item.*

	Very useful	Useful	Somewhat useful	Not very useful	Not at all useful	Did not use	Not available
a. Local television, radio and print media	☒	☒	☒	☒	☒	☒	
b. CNN International	☒	☒	☒	☒	☒	☒	
c. Armed Forces Radio/TV	☒	☒	☒	☒	☒	☒	
d. International Herald Tribune	☒	☒	☒	☒	☒	☒	
e. USA Today International	☒	☒	☒	☒	☒	☒	
f. Other U.S. civilian newspapers, magazines, radio, or TV	☒	☒	☒	☒	☒	☒	
g. Family or friends	☒	☒	☒	☒	☒	☒	
h. The Internet	☒	☒	☒	☒	☒	☒	

ELECTRONIC TRANSMISSION OF VOTING MATERIALS

46. Some states allow you to fax voting materials such as your absentee ballot request or the completed ballot itself. During 2008, did you fax any of the following materials? *Mark one answer for each item.*

	Yes, but not using the FVAP toll-free faxing service	Yes, using the FVAP toll-free faxing service	No
a. Federal Post Card Application (FPCA)	☒	☒	☒
b. Non-Federal Post Card Application request for absentee ballot	☒	☒	☒
c. Ballot	☒	☒	☒
d. Federal Write-In Absentee Ballot (FWAB)	☒	☒	☒
e. Other voting materials	☒	☒	☒

[Ask if Q46 e = 'Yes'] Please specify the other voting materials.

47. Some states allow you to e-mail voting materials such as your absentee ballot request or the completed ballot itself. During 2008, did you e-mail any of the following materials? *Mark "Yes" or "No" for each item.*

	Yes	No
a. Federal Post Card Application (FPCA)	☒	☒
b. Non-Federal Post Card Application (FPCA) request for absentee ballot	☒	☒
c. Ballot	☒	☒
d. Federal Write-In Absentee Ballot (FWAB)	☒	☒
e. Other voting materials	☒	☒

[Ask if Q47 e = 'Yes'] Please specify other voting materials.

2006 ELECTION

48. Elections for the U.S. Senate and U.S. House of Representatives were held in 2006. A lot of respondents did not get to vote because they weren't registered, they were sick, or they just didn't have time. How about you—did you vote in that election?

☒ Yes

☒ No

☒ Do not recall

49. *[Ask if Q48 = 'Yes']* How did you vote in the November 2006 election?

☒ I voted in person

☒ I voted by absentee ballot

☒ Do not recall

COMMENTS

50. In the space below, please provide any comments you have about this questionnaire, the Federal Voting Assistance Program (FVAP), or the absentee voting process in 2008.

