Panel: Challenges and Opportunities for Process Excellence in Government-Embedded Contractor Teams

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Challenge Questions

- General
  - What are your top three challenges in achieving process excellence in Government-embedded contractor teams?
  - What do you view as the opportunities for process excellence with such teams?

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Challenge Questions

- Specific
  - What is the strategy for deciding whose processes will be used with Government-Embedded Contractor Teams?
    - Is the relative maturity of Government vs. contractor processes assessed, and if so, how?
    - What factors, if any, other than process maturity enter into the process selection decision?
    - Does the more mature process always win? If not, why not?
  - How is it ensured that the Team consistently and effectively executes the selected processes?
    - Is the Team provided process orientation and training?
    - How is buy-in for the Team processes achieved?
    - Is there a combined Government-Contractor Engineering Process Group (EPG) that is used to control Team processes?
    - Are both Government and contractor team members audited for process compliance, and if so, by whom?
  - Is continuous process improvement supported, and if so, how?
    - How are contractor-suggested process changes handled? How well are they received?
    - If there is a Team EPG, can it react quickly to needed process changes?
    - How agile is Government management (including, if appropriate, the Contracting Officer) in reacting to proposed process changes?

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Panelists

- Mr. Dave Blue, TYBRIN
- Dr. Dick Stutzke, SAIC
- Ms. Wendy Irion-Talbot, CSC
- Dr. Tom Christian, USAF